FAYETTEVILLE POLICE DEPARTMENT

2004 Annual Report

& Crime Statistics



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Mission Statement

We are committed to leading the community problem-solving efforts that improve the quality of life for all citizens of Fayetteville. We will work assertively with the community to address the underlying conditions that lead to crime and disorder.

Fayetteville District Policing Team

Fayetteville District Policing Team is a system of providing police services, in partnership with the community, in order to identify neighborhood quality of life issues and provide appropriate response to those issues by police and other service providers.

Problem-Oriented Policing

Problem-Oriented Poling is a philosophy of police work based on the realization that the majority of police time is spent answering similar call at the same locations. Officers analyze crime to determine the underlying cause of repeat calls for service, officers then use whatever resources are appropriate in and out of the department, to solve or better control the problem.

Values

All People

Department personnel provide professional service to all persons without regard to race, religion, gender or economic status.

Community Involvement

The department is committed to community partnerships that can identify and abolish barriers to community wellness.

Integrity

The community expects a police department employee to be honest in word and deed; the department is committed to honor this expectation.

Professionalism

The department is committed to training and education, individual self-discipline, service orientation, and other attributes of a true profession.

Innovation

The department is committed to an ever expanding body of knowledge of policing practices and self-evaluation, to develop the most efficient and economical way to accomplish our mission.

Our Employees

The Department is committed to an atmosphere that fosters the mission, while recognizing the worth and potential of each employee.

The Police Code of Ethics

All department members must be fully aware of the ethical responsibilities of their position and strive constantly to live up to the highest standards of professional policing.

The laws of the City, State and Country

Department members act as official representatives of government and are required and trusted to work within the law.

Fallen Officers

Patrolman Owen Lockamy Police Chief J.A. Chasen Police Chief James Brenten Daniel C. Chasen Sergeant Officer Willis J. Genes James W. McLaurin Officer Robert W. Dahlman Officer Officer James E. McConkey Officer Roy G. Turner Jr.

March 2, 1907 March 3, 1907 February 22, 1908 October 22, 1925 March 16, 1939 March 2, 1951 October 9, 1975 December 3, 1977 November 30, 2001

Policeman's Prayer



Dear Lord, be with me on my beat this day and every day.

Grant that each weary block I walk may ease a brother's way.

Let me be kindly to the old and to the young be strong.

But let me triumph over those whose acts are cruel and wrong.

And if according to your plan, I am to lose my life,

Please bless with your protecting hand my children and my wife.

Chain of Command

Chief of Police Chief Thomas McCarthy

Investigative Bureau Commander Assistant Chief Philip Cannady

Service Bureau Commander Assistant Chief Sam Sessoms

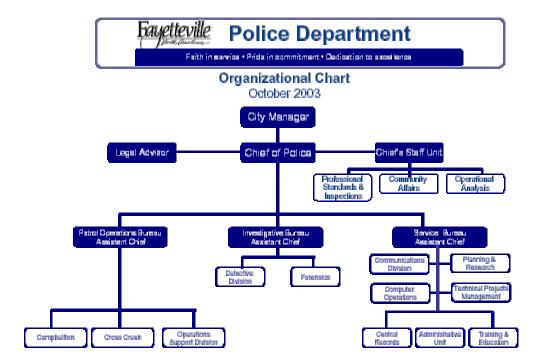
Operations Bureau Commander Assistant Chief Robert Shambley

Cross Creek District Commander Captain Tom Bergamine

Detective Division Commander Captain Bradley Chandler

Operations Support Division Commander Captain William Simons

Campbellton District Commander Captain William Barefoot



Message from the Chief...



As we reflect about 2003, the Fayetteville Police have much for which they should be proud. During the year a significant number of sworn officers and non-sworn members have been serving the nation in both the Reserves and National Guard. Several have been serving in harm's way in both Afghanistan and Iraq. Many of our members have family serving overseas putting their life on the line everyday. In spite of the absence of these important members of the Fayetteville Police family, those at home have worked diligently to prevent crime, reduce the fear of crime and apprehend those committing crime within the City.

One of the most important tools in the past year's fight against violent crime has been the full implementation of "Operation Cease Fire". In conjunction with other local law enforcement agencies, the District Attorney's Office, The U.S. Attorney's Office, and numerous federal agencies, the Fayetteville Police have put dozens of armed convicted felons behind bars. There is no doubt, having these violent repeat offenders off the street will result in less violence within our community.

This past year the members of the department have continued to refine the organization's operational analysis process. Named FOCUS, "Focusing On Crime Using Statistics", the process has dramatically raised the accountability of operational commanders and line personnel. It has also resulted in an improved sharing of intelligence and resources among departmental personnel. The result has been a continuing decrease in the number of burglaries and the promise of reduction in other significant crime categories.

Through a great deal of persistence and effort, the department was also able to partner with the FBI in the establishment of a regional Joint Terrorism Task Force. The group, which includes members of other local and federal agencies, is working diligently to insure Homeland Security in Fayetteville is a reality. The FBI's Special Agent in Charge, Chris Swecker, has formally praised their work.

While the task force is working full time to develop and utilize intelligence, the department's emergency responders have received training and equipment that will prepare them to respond effectively if the unthinkable happens. The department is also an active participant with the Police Executive Research Forum in identifying and refining methods the local police can implement to enhance Homeland Security.

Recognizing the Fayetteville Airport is possibly one of the prime local targets for terrorism, the department, in a partnership with Airport Management, has created a formal airport police unit under the supervision of a sergeant and the management of the Operations Support Division. The unit has been recognized by federal agencies for the effectiveness and professionalism of their operation.

2003 has been a busy and exciting year. While the Fayetteville Police have risen to the new challenges faced by the local police, we have not forgotten our core responsibility. Everyday, we develop stronger relationships with our community to make Fayetteville one of the safest cities in the nation. There is no doubt, with the continued support and assistance of the community that will happen. I am very proud of the hard work produced by the Fayetteville Police during 2003. This report is a snap shot of the challenges and accomplishments of those dedicated employees. Every member of the department looks forward to helping the community reduce crime in 2004.

THOMAS D. McCARTHY Chief of Police

Office of the Chief

Chief McCarthy is a leader in community policing, his unique experience as an administrator and a police chief gives him a broad perspective of how the entire team is responsible for working with the community. Chief McCarthy feels that the commitment exists within Fayetteville's City Government to make community policing a top priority.

Office of Professional Standards and Inspections

The Office of Professional Standards was busy during 2003 working with the media, coordinating Ride-Alongs, and conducting and processing investigations for the Police Department as well as other City Departments. In comparing the percentage distribution of investigations within the three investigative categories, there is no apparent trend or concerns with any particular investigative category. Investigations initiated as a result of citizen complaints and use of force decreased.

Departmental Investigations

Departmental investigations are normally initiated by a supervisor and can include vehicle accidents, vehicle pursuits, performance issues, unbecoming conduct, etc. Approximately 31 internal investigations were the result of an officer being involved in a vehicle accident and this contributed by 48% to the internal investigations that were conducted. The number of sustained violations decreased by 7 from 65 in 2002 to 58 in 2003. More than one violation may have been sustained per case as well as several employees involved in one case may have had a violation sustained. The number of employees exonerated or violations unfounded totaled 7.

Investigative Category	2002	2003	Level of Force Reported	2002	2003
Departmental Investigations	75	64	Hands On/Physical	33	43
Citizen Complaints	34	23	Mace	52	36
Use of Force	103	96	Asp	3	5
Pursuit Summary	36	25	Nova Spirit (stun gun)	7	3
Vehicle Accident Summary	23	31	Taser	3	2
Injured Subject Summary	3	10	Firearm**	15	10
			K-9	3	2
			Flashlight	0	1
			Sustained Incidents	2	2

Use of Force Investigations

Use of force investigations decreased by 7. Ten Injured Subject files were completed. An injured subject is defined as a subject, who sustains an injury that is not the result of a use of force, injures himself while fleeing, is injured while in custody not caused by officers actions, or a subject complains of wrist or ankle soreness due to being restrained. The level of force reported has increased and decreased in different categories of force as reflected in the chart below. Use of firearms by officers does not reflect the number of shootings that occurred but simply means that officers faced situations (drew and pointed their weapon) that could have resulted in the use of deadly force had circumstances and suspect action's occurred differently. There were five incidents that resulted in an officer using deadly force against an offender however none resulted in the death of an offender.

Some incidents reported had more than one level of force that was used. Does not indicate that a firearm was discharged. One sustained incident was logged improperly as a Departmental Investigation and should have been logged as a citizen complaint of excessive force.

It is difficult to attribute the reason for increases and decreases in force investigations or why some people resist arrest. We do not see a pattern or indication that officers are simply using force excessively or outside the scope of their duties and training. Sustained investigations in the use of force category remained the same. Use of force is a causative investigative category that we cannot predict from year to year but we can continue to monitor these investigations to ensure the integrity of the investigative process. Although we annexed an area into the city in 2003, we did not see an increase in use of force with the increase in population.

Citizen Complaints

There is a decrease in Citizen Complaint Investigations as well as a decrease in the number of sustained citizen complaints. The number of sustained complaints has decreased from 12 in 2002 to 8 in 2003. We had 7 citizen complaints of excessive force of which none were sustained. One hundred and thirteen (113) Citizen Contact forms

were completed compared to ninety-eight (98) in 2002. Of these, three were related to Biased Based Policing issues (Race/Age), and the remaining were general complaints. None of the complaints with regard to Biased Based Policing were sustained based a chain of command review. Twenty-nine percent (29%) or thirty-three (33%) of the Citizen Contacts resulted in corrective action/constructive counseling and thirty-six percent (36%) of Citizen Complaint Investigations resulted in some type of corrective or disciplinary action. Corrective action could indicate that an individual employee was corrected or a process, practice or procedure was corrected. Total calls for service for 2003 were 208,523. This number does not include officer-initiated activity. Again, we take this number into consideration in reviewing the total number of citizen complaints to remind us that the window of opportunity for complaints is phenomenal compared to the complaint totals for the year.

The number of vehicle pursuits decreased from 46 in 2002 to 29 in 2003. Property damage to suspect vehicles increased by \$950.00. Property damage to police vehicles involved in a pursuit decreased by \$350.00. Other property damage involved increased by \$1600.00. Several time consuming internal administrative investigations were completed at the request of the City Manager. Our records indicate that approximately 125 Ride-Alongs were approved to ride with an officer.

Employee turnover and reasons for leaving were tracked by month. The turnover report reflects that turnover increased slightly in 2003.

The most significant reason cited for leaving by employees was for better pay/benefits, fifteen (15) employees in 2003 compared to eight (8) employees that left for the same reason in 2002. Of interest, the majority of the sworn personnel that left for this reason signed up for overseas contract assignments. Ten (10) employees were noted as leaving for personal reasons while eight (8) indicated they were leaving for career advancement opportunities.

Early Warning System Review

This is the second year that we have used the early warning system component of the IA Pro software Internal Affairs Package. Thresholds for each investigative category were set for 3 with an overall combined category threshold of 5. For example, if an employee had two citizen complaints within the most recent twelve month period of time, and a third complaint was entered in the system, an alert message would pop up on the computer screen indicating that the employee had reached the threshold, signaling that a review by the immediate supervisor was needed. The twelvemonth period of time is a rolling twelve months that changes as we progress monthly through the year.

Generally, if we see an alert in the Departmental or Citizen Category we have greater cause for concern because it is indicative that there is some type of performance or conduct issue occurring that may need to be addressed and corrected. The use of force category appears high but as a matter of policy and being an accredited agency, we document and investigate every use of force. We conducted 96 Use of Force investigations during the year and would expect that officers working in high crime areas are going to encounter situations requiring the use of force more frequently than officers working in areas that may have other police problems such as traffic congestion. We will continue to forward all alerts to the respective Division Commanders for review and follow up to ensure that there is not a pattern or problem developing with regard to employee misconduct.

Operational Analysis Unit

The Operations and Analysis Unit supports patrol, detectives and police department leaders with analytical information and products relating to crime patterns, trends, suspect identification, and requests for information. In 2003, The Operations and Analysis Unit began an intense study of the featured crimes of Robbery, Residential Burglary, Business Breaking & Entering, Motor Vehicle Breaking & Entering, and Motor Vehicle Theft. The resulting products merged Crime Mapping with detailed Featured Crime spreadsheets outlining every aspect of each crime. The unit also initiated Crime Forecasting and Crime Thresholds in 2003, aiding the rapid identification of crime hotspots and the allocation of police resources for crime prevention purposes. The unit also produces intelligence analysis products to assist with criminal cases.

Police Attorney

The Police Attorney is responsible for reviewing all legal issues involving the police department to include lawsuits filed, internal investigations, citizen concerns, public nuisances, policy and procedures, ordinances and statues. The attorney is also involved in departmental in-service training and conducting Basic Law Enforcement Training classes.

Community Affairs Office

The Community Affairs Office consists of Crime Prevention Specialists, a Community Relations Specialist, the Homeless Project Officer, the Crime Stoppers Officer and Community Policing Television studio and editing facilities.

Community Relations

Community Relations serves as a liaison between the police department and the community by performing activities such as department programs, displays, demonstrations, building tours and the semi-annual Citizen's Survey. Other activities include coordinating the annual awards ceremony, semi-annual retiree's meetings, Citizen's Volunteer Program, the Annual Law Enforcement Torch Run and sworn and non-sworn employees of the quarter recognition program.



Crime Prevention



The Crime Prevention Unit takes a proactive approach to crime by educating citizens on various crime prevention topics using Community Watch Programs, safety presentations and organized activities focusing on crime awareness. In 2003, the Crime Prevention Specialists gave presentations about "Stranger Danger" to area schools and daycare centers. Existing Crime Prevention literature was updated and new brochures were created and made available for distribution. They also spoke to adult organizations and civic groups about topics ranging from home security and personal safety to violence in the work place. Victims of Breaking and Entering and robberies were contacted and offered a Security Survey of the premises. High Visibility was conducted throughout zones within the city to display police presence. Crime Mapping was used to target and evaluate crime trends within the city's zones.

Homeless Project Officer

The Homeless Project Officer assists the homeless in obtaining picture ID's, shelter, medical care and other services. Photo and data files are maintained for record keeping, offering needed assistance to local and outside agencies in regard to identifying persons. In 2003, 134 new homeless people were identified in the City of Fayetteville. Trespassing Agreements were continually updated and established as an effective way of dealing with the homeless population. Clothing, blankets, hygiene products and MRE's (Meals Ready to Eat) were provided for the homeless through the Homeless Project.

Crime Stoppers

Crime Stoppers allows citizens to report information concerning a crime and remain anonymous. If the information leads to an arrest, the citizen is eligible to receive a cash reward. The program profiles cases from our department as well as cases from other agencies in the area. In 2003, there were a total of 426 phone calls and 29 web page tips received that lead to 108 Felony Arrests and 51 Misdemeanor Arrests. The Fayetteville Observer teamed up with the Crime Stoppers Program and printed a section in the newspaper every two weeks called "Fayetteville's Most Wanted", printing a total of 161 Wanted Subjects, resulting in 68 arrests. Tips led to \$58,800 of recovered property and the Crime Stoppers Board for rewards approved the sum of \$8,030.

Community Policing Television

Community Policing Television (CPTV) is used to educate the public regarding crime issues, ways to improve their personal safety and informs Fayetteville residents of current events. Produced within the Community Affairs Office, the thirty-minute program is prepared monthly and airs on a local cable channel. In 2003, CPTV was used by area law enforcement agencies to assist with publicizing information reference unsolved cases.

Operations Bureau

The patrol Operations Bureau consists of Campbellton and Cross Creek Patrol Districts and the Operations Support Division.

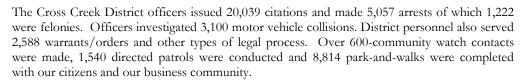
Campbellton District - Patrol Zones 1, 2, 3, 4, 5, 7, 8, 11, and 12



The Campbellton District is a full service station that serves the East Side of Fayetteville and is located in the main Police Administration Building at 467 Hay Street. The District is named after the Town of Campbellton, which was established in 1736. Police Officers assigned to this district wear a red unit crest. The Campbellton Officers issued 18,001 traffic citations, made 1,695 felony arrests and 5,537 misdemeanor arrests during the year. They also served 4,554 warrants and criminal papers. Additionally, the officers made 1695 felony drug arrests. They seized a total of 7,599 grams of narcotics with an estimated street value of \$240,174.00. They also recovered \$4,977,630.30 worth of stolen property during the year.

Cross Creek District – Patrol Zones 6, 9, 10, 13, 15, 16, 17, 18, 19, and 20

The Cross Creek District is a full-service station that serves the Western side of Fayetteville and is located at 5089 Santa Fe Drive. The District is named after the Town of Cross Creek, which was established in 1767. Police Officer's assigned to this unit wear a green crest.





Special Projects Unit

The Special Projects Unit (SPU) consists of various specialized units that work on a variety of projects. Examples of the various projects are street level narcotics violations, burglaries, robberies, quality of life issues and so on.

Emergency Response Team



The Police Department has a highly trained Emergency Response Team that is responsible for responding to any incident where normally equipped and trained personnel would not be able to effectively and safely resolve the situation because of an excessive level of danger to life, health, or property. The team members are divided into two teams. Each team consists of entry, sniper and perimeter personnel. The officers and supervisors are chosen for the team after an extensive board, fitness test, and firearms qualification. The 36-person team is held to higher standards due to the situations they will encounter and have to deal with. The team members are on call at all times for emergencies and are divided into two units supervised by a lieutenant and a sergeant that will be on call every other week for calls such as the execution of search warrants and other events where the entire team is not needed. The team schedules training each month to maintain their skills and keep up to date with current technological and tactical changes. Over the last two years the team has trained and

qualified to respond to Weapons of Mass Destruction related events and have developed a response plan to all such emergencies. They work closely with the Fire Department, Cumberland County Sheriff's Office Special Response Team, and local Emergency Management. The Emergency Response Team is an integral part of the overall operations of the Police Department and is recognized as one of the top two teams in the state year in and year out. They will always be ready to respond when needed.

Operations Support Division

The Operations Support Division consists of the Court Liaison, Traffic Unit, Nuisance Abatement, Neighborhood Improvement Team, Mounted Patrol, K-9 Unit, Parks, Fugitive Unit and Emergency Management.

Emergency Management

The Department Emergency Management (EM) Officer is responsible for representing the Police Department in matters dealing with unusual events that may occur in the city or county. These events include but are not limited to natural and manmade disasters, WMD (weapons of mass destruction) events, environmental events, hazardous material related situations, etc. The Emergency Management Officer also serves as the liaison with the Cumberland County Sheriff's Office, Fayetteville Fire Department, County Emergency Management, and all other county law enforcement and fire departments to include Ft. Bragg and Pope Air Force Base. The EM Officer has formed a Countywide Joint Response Task Force that makes it possible for the department to respond to any and all events countywide to assist other agencies when needed. The EM Officer has to this point equipped the majority of department personnel and given them basic training in how to respond to any and all unusual events. The department is in the process of creating a five man committee of departmental personnel that will meet quarterly to discuss trends, new technology, changes in terrorist threat assessments of locations and other pertinent matters that can and will affect us as a community.

The Court Liaison

The Court Liaison supervises officers attending court and monitors sensitive cases. This position mediates between defense counsel, officer, District Attorney, Clerk of Court, or other agencies. This office reviews officer's case notes and gives instructional guidance when officers are testifying in court. In 2003, there were approximately 2,537 officers that attended court. An average of 211 officers reported to court on a monthly basis. A total of \$ 39,572.19 was received by city hall from cases and legal process administered through the police department.

Traffic Unit



The Traffic Unit is responsible for investigating all traffic fatalities and government vehicle collisions. The unit conducts follow up investigations on hit and run cases, coordinates and works special events, responds to traffic complaints throughout the city, teaches traffic classes and gives safety presentations directed at reducing traffic collisions. The unit also coordinates and participates in the "Ghost Out" program. This is an alcohol awareness program used in the area high schools and churches. The unit received 312 cases for investigation. Of the 312, 128 have been exceptionally cleared, 43 arrests were made and 122 have been inactivated. 17 cases remain open.

Nuisance Abatement

Nuisance Abatement is a long-term solution to problem locations and involves civil action against property owners of both businesses and residences, which generate numerous citizen complaints and require repeated police responses. In 2003 the unit was able to work numerous complaints at different locations throughout the city. This unit continues to work on locations in an attempt to improve the quality of life for our citizens.

Neighborhood Improvement Team (NIT)

The NIT team works with the Fayetteville Metropolitan Housing Authority (FMHA) at their twelve housing areas. The team's responsibilities are to provide police services at these locations. These housing areas consist of 921 apartment units. The team is occasionally called upon to provide services at the housing authorities 130 satellite sites, which fall under the same guidelines as the apartments. The team also provides services, when needed, for the 1,440 Section Eight houses, that fall under the Housing Authority Management. These are houses owned by individuals who are required to coordinate through the FMHA office.

Parks Unit

The Police Department's Park Patrol Unit provides an additional specialized unit to increase effective policing in the parks and at the City's Recreation Centers. The park officers are responsible for the security of 29 parks and 11 recreation centers on a daily basis. The officers assigned to this unit also work special events, parades and conduct security at the Cape Fear Regional Theater during their performances. In 2003, this unit was responsible for over 200 arrests and recovered over \$47,000 dollars worth of property and narcotics.

Mounted Patrol

The Police Department's Mounted Patrol Unit is a specialized unit that increases the department's effectiveness in the prevention and detection of crimes and the apprehension of criminals. The Unit is also used to work the downtown area where there is a great deal of traffic congestion. During the holidays the unit works around the mall area. The unit excels in special events, parades, search and rescue and community events throughout the city in various neighborhoods. Currently, the Mounted Patrol Unit is comprised of three mounted officers, three horses and a stable manager.



K-9 Unit



The Department's K-9s are trained in scent discrimination trailing, article search, narcotic detection, obedience, water and ground cadaver recovery, agility, handler protection, building search, explosive search and area search. Currently, the K-9 Unit has Eleven canine teams. Ten of the dogs are trained as Patrol/Narcotic Detection Dogs. The K-9's completed their National Certification with the North American Police Dog Association and this is valid for a period of one Year. In 2003, the K-9 Unit was dispatched a total of 1,317 times resulting in over \$880,000 dollars worth of recovered property, currency and narcotics. They participated in 3,226 hours of training. The K-9 dogs were also responsible for over 300 arrests and 43 criminal apprehensions.

The Fugitive Unit

The Fugitive Squad was created to locate and arrest those individuals with outstanding legal processes who normally are difficult to locate using the traditional police methods and manpower. The squad is also responsible for serving all Legal Processes that come into the Police Department. This includes but is not limited to Subpoenas, Criminal Summons, Adult Hearings, Show Cause, Juvenile Summons, Orders for Arrest and Warrants for Arrests. In 2003 the Fugitive Squad worked 4,380 hours, served 7,334 Legal Processes, completed 2,651 Felony and 1,746 Misdemeanor Arrests, made 4,898 personal contacts and 4,375 phone contacts.

Investigative Bureau

The Investigative Bureau is responsible for investigating major crimes and collecting evidence from crime scenes. Personnel assigned to the Investigative Bureau are detectives, forensic technicians and support staff. Units are broken down into specialized areas of investigations as follows: Crimes Against Persons, Crimes Against Property, Youth Services, Fraud, Narcotic Vice Suppression Unit, Office of Special Information, Cyber Crime, Forensics and Victim Assistances.

Crimes Against Property

Personnel assigned to this area are responsible for investigating felony larcenies, auto thefts, motor Vehicle break-ins, residential and business burglaries. This also includes working with and monitoring pawnshops located in the city limits. In 2003, the property crime unit actively investigated 2407 cases, clearing 36 percent of those cases. The unit received another 3127 cases that were reviewed but due to the lack of leads or evidence inactivated.

Pawn Shop Unit

The Pawn Shop Unit monitors and tracks all items received by 23 pawnshops in the City of Fayetteville. In 2003, the unit received 132,092 pawn tickets, had 225 pawn hits on items reported stolen, requested 30 Court Orders, served 70 Court Orders and recovered \$33,588 in stolen property.



Crimes Against Persons



Personnel assigned to this area are responsible for investigating homicides, rapes, felony assaults, robberies and adults who are reported as missing. In 2003, the unit received 1418 cases. The overall clearance rate was 67 percent.

Youth Services

The Youth Services Unit is responsible for investigating crimes committed against children and crimes committed by juveniles. Crimes against juveniles include; child physical abuse, sexual abuse, child abductions, and assaults. The Unit is committed to the multidisciplinary approach when conducting investigations involving physical and sexual abuse of children. Detectives work closely with representatives from the Department of Social Services, Mental Health, Child Advocacy Center, and Southern Regional Area Health Education Center and others. The unit investigated 109 sex offense cases committed by adults, which is a 22% decrease from 2002, and 179 child physical abuse cases, which is an 18% decrease from 2002. The unit also investigated three reported child abduction/kidnapping cases in 2003. These cases were determined to be either civil matters between families involved in child custody disputes or unfounded. The unit also investigates crimes committed by juveniles that would classify them as delinquent and/or undisciplined. Such crimes include sexual offenses, assaults, robberies, break-ins, larcenies, property damage, drugs, traffic offenses and runaways. In 2003, the unit experienced a 4% increase in total cases investigated, when it handled 1,812 cases. That includes the above-mentioned child physical and sexual abuse figures and 1,202 juvenile delinquency cases, which represents a 51% increase from 2002. The significant increase came from damage to property and larceny crimes. The unit representatives also serve on numerous local committees dedicated to improving services and the quality of life for youths in our community. The Youth Services Unit has established an Amber Alert program that will enhance our investigations on child abductions. The unit is also in the process of completing work on establishing an Explorer Post. The Explorer Post will be designed to develop career awareness by exposing young persons to the fundamentals of law enforcement and improve public relations.

Fraud Unit

The Fraud Unit investigates white-collar crimes such as counterfeit money and checks, home repair scams, and identifying theft/fraud. In 2003, Fraud Investigators worked 1,078 cases with a 14% decrease compared to cases investigated during 2002. The total dollar loss for the Fraud Unit's caseload in 2003 was \$3,198,494. The Fraud Unit met with the business and banking communities on a quarterly basis to share information.



Cyber Crimes Unit

The Cyber Crimes Unit investigates cyber crimes focusing on Child Pornography and assists with any crime where a computer was used. The Unit continues to work with United States Postal Services, State Bureau of Investigations and other federal agencies in a Federal Taskforce and an Internet Crimes Against Children Taskforce (IACA). In 2003, the Cyber Crimes detectives filed charges in 11 state cases and federal cases, made 15 Internet contacts, 10,097 Internet e-mails, obtained and executed 20 state search warrants and assisted agencies with numerous state and federal search warrants, and performed 48 forensic examinations of computers. The Cyber Crimes Unit was instrumental in locating evidence and initiating arrests in several local, state and federal cases. Several persons were charged with Second and Third Degree Sexual Exploitation of a Minor as well as other Charges.



Victim Assistance

The Victim Advocate provides services that assist victims and survivors of criminal acts with their physical and emotional recovery and provides support and aid to victims and survivors as they continue to interact with the criminal justice system. In 2003, the unit contacted 1,439 victims of crime by letter and 1,603 victims by telephone, made 2,924 referrals, and handled 1,209 domestic related contacts. The Victim Advocate made 1 on-scene response and provided 66 victim transports. The Victim Advocate served on numerous community partnership committees and task forces to include the Rape Crisis Volunteers, Care Center Domestic Violence Program, two different Domestic Violence Task Forces and Operation Ceasefire. The Victim Advocate provided financial assistance, delivered food, clothing, hygiene items, out of town bus fare, in town bus passes, cell phones, lodging and made 3 community presentations on the program.

Narcotics Vice Suppression Unit



The Narcotics Vice Suppression Unit is responsible for enforcing vice laws and ordinances, gathering intelligence information, investigating vice and organized crime activities such as gambling, obscenity, prostitution, illegal liquor and legal liquor law violations, narcotic law violations and weapons offenses. In 2003, the unit made 1208 arrests, seized 26 illegal weapons, executed 19 search warrants, and conducted 4 knock and talks. The unit seized \$3,588,8876.20 in illegal drugs, including marijuana, cocaine, crack cocaine, heroin, ecstasy, and methamphetamine. They also seized \$282,332.00 in US currency.

Violent Crimes Task Force

The Violent Crimes Task Force is comprised of personnel from the Police Department, Cumberland County Sheriffs Office, State Bureau of Investigation and the Bureau of Alcohol, Tobacco, and firearms.

This task force targets individuals who have extensive criminal records involving narcotics and guns. Cases are then prosecuted through the federal court system instead of the state court system.

Forensics Unit

The Forensics Unit includes 10 Crime Scene Technicians, 1 Photo Lab Technician, and 1 Latent Print-A.F.I.S. Examiner and the Forensic Supervisor. The Unit is responsible for collecting and processing crime scene evidence. During 2003, the unit responded to a total of 4,737 calls for service. The Crime Scene Technicians collected, processed and analyzed 1,506 pieces of evidence, collected 6,297 latent prints and took 33,411 photographs. The Photo Lab processed and developed 722 rolls of film, printed 8,946 photographs and produced 87 photographic CD's. The Latent Print -A.F.I.S. Section compared 4,393 latent prints, made 594 positive identifications and 1,404 finger print matches.

Office of Special Information

Personnel assigned to this unit investigate groups such as gangs and extremist organizations who are suspected of being involved in criminal activity. The unit provides necessary information to support departmental operations and provide for coordination with all federal, state and local law enforcement agencies. Training and presentations are also given to other agencies and interested citizen groups on gang awareness. The unit works closely with the school system as well. In 2003, numerous gang awareness programs were given educating over 2000 citizens, and law enforcement personnel throughout the state.



Service Bureau

The Service Bureau consists of the Central Records Unit, the Communications Division, Supply and Vehicle Control, Budget and Personnel, Planning and Research, Property and Evidence, Training and Education, Computer Operations and the Alarm Ordinance Coordinator.

Communications Division

The Communications Division is responsible for dispatching Police and Fire calls, processing 9-1-1 calls and the 800MHz radio system. In 2003 this unit processed 541,082 calls for service, maintained 2,530 radios on the 800 MHz system; and processed 225,000 9-1-1 and 264,000 administrative calls. Until 2003, the Communications Department fell under the Fire Department, but is now a function of the Police Department.



Computer Operations

The Computer Operations Unit manages and supports all computer systems for Public Safety, which includes the Police department's 700 plus employees. This highly dedicated group provides Help Desk service and 24-hour support for over 400 computer desktop PC's, laptops, and printers used by the department. Accomplishments for the Police Computer Operations for the year 2003 include: Upgraded the Computer Aided Dispatch (CAD) application to a Windows 2000 platform; Upgraded the Records Management System application to a Windows 2000 platform; Purchased and installed seven (7) new servers for a more robust and secure system; Upgraded all PC's to Windows 2000; Improved the Automated Antivirus control systems; Migrated Exchange Email System to Windows 2000 and Implemented a Work Order Tracking System.

Central Records Unit

Central Records is responsible for receiving all reports and entering them into the department's Records Management System. The unit operates 24 hours a day, 7 days a week and provides the services necessary to track, file, and retrieve efficiently the volumes of paperwork generated by criminal and traffic investigations. The department's Legal Process function also operates out of this unit. The unit's Teleserve personnel are responsible for taking reports over the phone or in person that do not require the presence of a police officer. Teleserve relieves police officers of minor non-emergency calls, allowing more time to devote to neighborhood crime or nuisance problems, traffic problems and activities directed specifically toward crime reduction.

Supply Custodian

The Supply Custodian ensures that agency personnel have everything necessary to do their job, including report forms and the equipment and uniforms the officers wear.

Vehicle Control / Technical Surveillance Equipment

The Vehicle Control Section coordinates all routine and emergency repairs and maintenance of department vehicles and ensures all vehicles are properly equipped. The section is responsible for placing new vehicles in service and removing vehicles that are no longer serviceable. The Technical Surveillance Equipment Officer maintains and issues specialized equipment to assist various units of the department in their investigative efforts. The TSE Officer is also responsible for Mobile Data Computer installation in department vehicles.



Budget / Personnel

The Budget Analyst prepares the department's annual budget request, monitors accounts and expenditures for the department's 26 million dollar budget, evaluates programs for budgetary impact and requisitions material, supplies and services. The Budget Analyst also processes payroll for approximately 365 employees weekly.

Budget Summary

2002-03 Budget	2003-04 Budget	2003-04 Recommended	2003-04 Adopted	% Change
\$21,879,397.00	\$22,957,572.00	\$22,957,572.00	\$22,957,572.00	4.93%
\$2,734,002.00	\$2,862,064.00	\$2,849,380.00	\$2,849,380.00	4.22%
\$132,319.00	\$98,369.00	\$98,369.00	\$98,369.00	-25.66%
\$1,027,531.00	\$96,436.00	\$96,436.00	\$96,436.00	-90.61%
\$738,403.00	\$800,349.00	\$710,054.00	\$710,054.00	-3.84%
\$26,511,652.00	\$26,814,790.00	\$26,711,811.00	\$26,711,811.00	0.75%
\$242,697.00	\$221,297.00	\$221,297.00	\$221,297.00	-8.82%
\$191,519.00	\$190,000.00	\$190,000.00	\$190,000.00	3.79%
\$921,095.00	\$ -	\$ -	\$ -	-100.00%
\$25,156,341.00	\$26,403,493.00	\$26,300,514.00	\$26,300,514.00	4.55%
\$26,511,652.00	\$26,814,790.00	\$26,711,811.00	\$26,711,811.00	0.75%
442	438	438	438	
2	2	2	2	
1	1	1	1	

Budget Highlights

- Personnel do not include funds for market-based pay range or employee pay adjustments.
- Fiscal year 2004 is not a scheduled vehicle replacement year.
- Other Charges include \$112,361 for various police grant matches and \$506,182 for vehicle debt service.
- Capital Outlay includes \$20,645 for a video analysis system, \$18,000 for an ultra light speed laser, \$13,560 for in-car video analysis system, \$9,995 for a fuming chamber, \$8,500 to remodel the forensic garage and \$25,736 in other capital outlay requests.

Accreditation

The Accreditation Unit attended the CALEA Conference held in Austin, Texas in December 2004. The training received at the conference assisted the unit in maintaining compliance with over 38 Chapters and 447 established professional standards.



Property and Evidence

The Property and Evidence Section is responsible for receiving, securely storing and ensuring the integrity of all evidence and found property. The section is also responsible for disposal / destruction of property, processing State Bureau of Investigation Lab requests and returning property to rightful owners.

Planning and Research

The Alarm Ordinance Coordinator maintains records of police response to false burglar alarm activations. The Coordinator is responsible for billing and tracking excessive alarm responses, collection procedures as defined by the Alarm Ordinance and maintaining key holder records in the CAD system. In 2003, there were 15,631 alarm activations. Of these activations, 98.75% were false alarms. The city collected \$27,146 in fines during the year.

Grants

The Governors Crime Commission Geographic Information Systems (GIS) project provides access to maps that help determine patterns in data. Management will use GIS as a tool in several tasks including determining resource allocation, hot spot mapping, mapping displacement as a result of targeting crime in a certain area, determining implications of demographic changes such as annexation, strategic planning and accountability.

The Governor's Crime Commission I-95 Corridor P2P grant is a multi-agency project that enables surrounding law enforcement agencies the ability to access a "virtual database" of local, regional and national information. The Fayetteville Police Department's share of this grant is \$46,300.

The Governor's Crime Commission Cyber Crimes project funds training and equipment so the Cyber Crimes unit is able to better prevent, investigate and prosecute computer crimes.

The Governors Highway Safety Program DWI Checkpoint project provides equipment so the department can be more proactive with DWI enforcement.

The Bureau of Justice Assistance Operation Ceasefire, Project Safe Neighborhood Media Blitz and Project Safe Neighborhood Operation Ceasefire grants facilitate a crime prevention program that targets gun-related criminal acts by aggressively prosecuting violent criminals and providing education to citizens and victims of gun violence in Cumberland County.

The Office of Community Oriented Policing Services (COPS), Homeland Security Overtime Program provides overtime funding to support community policing and homeland security efforts.

The Local Law Enforcement Block Grant provides funds for an upgrade of the public safety network infrastructure.

Grants Awarded in 2003

Governors Crime Commission Geographic Information Systems	\$ 144,140
Governor's Crime Commission I-95 Corridor P2P	\$ 293,716
Governor's Crime Commission Cyber Crimes	\$ 8,200
Governors Highway Safety Program DWI Checkpoint Programs	\$ 4,350
Bureau of Justice Assistance Operation Ceasefire	\$ 250,000
Project Safe Neighborhood Media Blitz	\$ 30,000
Project Safe Neighborhood Operation Ceasefire	\$ 12,800
Office of Community Oriented Policing Services (COPS),	
Homeland Security Overtime Program	\$ 219,581
Local Law Enforcement Block Grants	\$ 124,486

TOTAL \$1,087,273

Alarm Ordinance Coordinator

The Alarm Ordinance Coordinator maintains records of police response to false burglar alarm activations. The Coordinator is responsible for billing and tracking excessive alarm responses, collection procedures as defined by the Alarm Ordinance and maintaining key holder records in the CAD system. In 2003, there were 15,631 alarm activations. Of these activations, 98.75% were false alarms. The city collected \$27,146 in fines during the year.

Training and Education Center

The Training and Education Center coordinates all basic and in-service training for the department. In addition, the Training Unit is responsible for the departments recruiting and hiring process. Three Basic Law Enforcement Training academies were conducted in 2003 with a total of 42 students. Ten lateral officers were also hired bringing the total hired to 52 new officers. The unit also coordinated the attendance of over 500 employees in a wide variety of training courses, conferences, and seminars. The unit recruited at six colleges, ten churches, and attended thirteen job fairs. Two hundred forty-seven applications were given out to interested persons. Also, this year, a new repelling tower was completed at the training center. This tower will enable officers to train on building entries and repelling.





Facilities

Police Administration Building

Campbellton District 467 Hay Street Fayetteville, NC 28301

Cross Creek District

5089 Sante Fe Drive Fayetteville, NC 28303

Grove View Terrace Sub-Station

188 Grove Street Fayetteville, NC 28301

Police Training and Education Center

675 N. Eastern Blvd Fayetteville, NC 28301

Mounted Patrol Stables

665 N. Eastern Blvd Fayetteville, NC 28301

Communications Division

City Hall Bldg 400 Hay Street Fayetteville, NC 28301











Crime Statistics

About the Uniform Crime Reports
Index Crimes 2003/2004 Comparison
Crime Comparison with other North Carolina Cities
Call for Service - 2004

Total Crime 2003 - 2004 Violent Crimes 1995 - 2004 Property Crimes 1995 – 2004

Index Offenses and Clearances 2004 Index Offenses and Clearances 2004

Homicide 2004
Rape 2004
Robbery 2004
Aggravated Assault 2004
Burglary 2004
Larceny 2004
Motor Vehicle Theft 2004

Neighborhood Listing
Fayetteville Police Zone Map
Index Crimes by Police Zones – 2003
Index Crimes by Police Zones - 2004
Crimes by Zones

About Uniform Crime Reports

Many of the statistics in this report reflect Uniform Crime Reporting (UCR) data for the calendar years 2003 and 2004 (January 1 through December 31). The UCR program collects information on eight different crime types that make up the Crime Index: four violent crimes (homicide, rape, robbery, and aggravated assault) and three property crimes (burglary, larceny, and motor vehicle theft). The Investigative Bureau provides homicide statistics for the department's annual report. All other statistics come from the North Carolina Crime Statistics "Annual Summary Report" generated by the North Carolina State Bureau of Investigation Division of Criminal Information.

UCR data are limited in that they are measure only those crimes that are reported to the police. It is estimated that one-third to more than one-half of the crimes that actually occur are never reported. Annual charges in the UCR may therefore reflect a real change in the incidence of crime, a change in victims' reporting behavior, or a combination of the two.

Total Index Crimes Comparison 2003 - 2004

	2003	2004	% Chg
Homicide	14		· ·
The willful (non-negligent) killing of one human being by another.			
Rape	48		
The carnal knowledge of a female, forcibly and against her will.			
Robbery	510		
The taking of or attempting to take anything of value from the care or	custody of	faperson b	ov force or

The taking of or attempting to take anything of value from the care or custody of a person, by force or threat of force.

Aggravated Assault 636

An attack by one person upon another for the purpose of inflicting severe injury.

Burglary 2,070

The unlawful entry of a structure (both residential and non-residential) with intent to commit a theft.

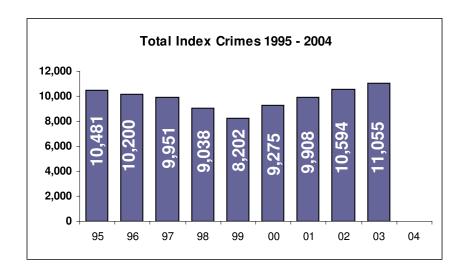
Larceny 6,982

The unlawful taking, carrying, leading, or riding away of property from the possession, or constructive possession, of another person.

Motor Vehicle Theft 795

The unlawful taking of or attempt to take a motor vehicle.

Total 11,055



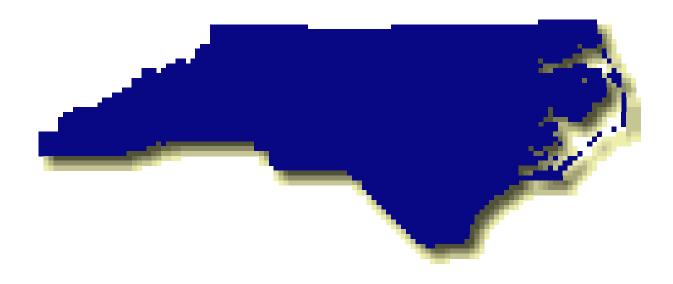
Crime and Population Comparisons with other North Carolina Cites

	2003 Index Crimes	2004 Index Crimes	% Chg
Durham			
Raleigh Winston-Salem			
Greensboro			
Charlotte-Mecklenburg			
Fayetteville Ashville	11,055		
ASTIVITO			
	2003 Population	2004 Population	% Chg
Durham	•	•	
Raleigh			
Winston-Salem Greensboro			
Charlotte-Mecklenburg			

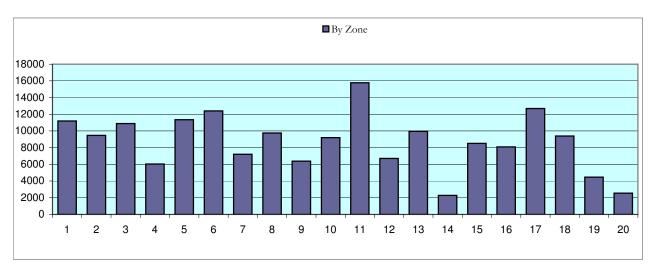
Ashville

Statistics presented are based upon the detailed Annual Summary of the 2003 Uniform Crime Reporting Data dated June 2004. This information is available through the SBI website at http://www.ncsbi.gov/.

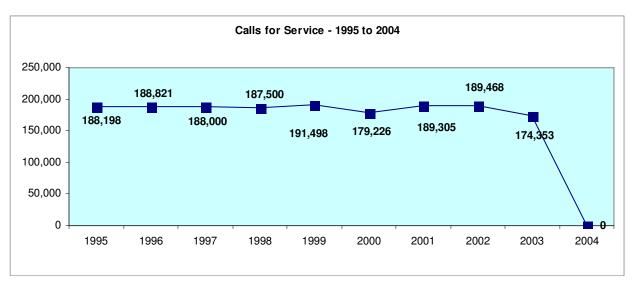




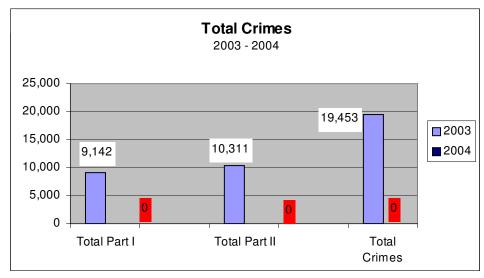
Calls for Service

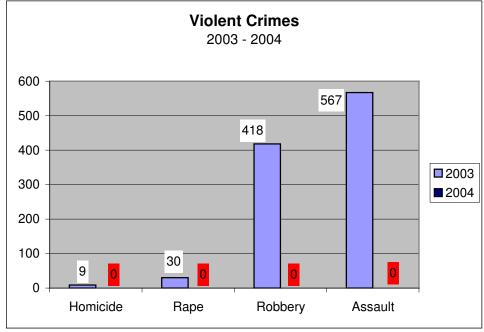


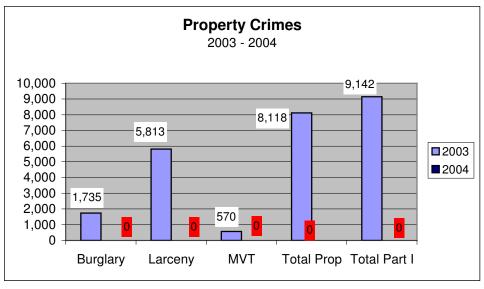




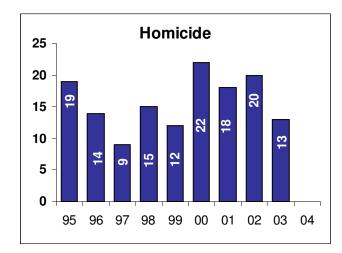
Violent Crimes vs. Property Crimes

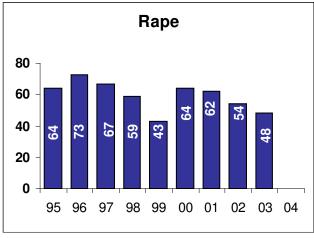


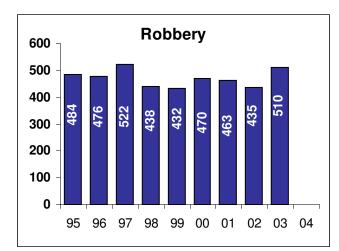


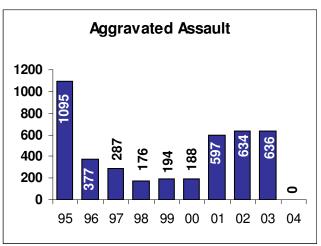


Violent Crimes 1995 – 2004

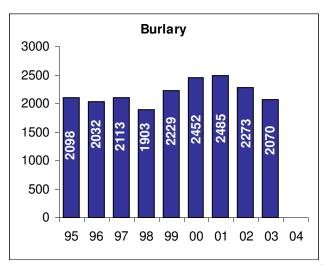


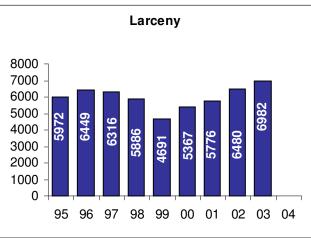


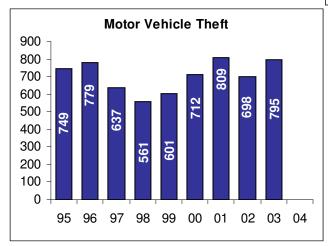




Property Crimes 1995 – 2004







Index Offenses and Clearances 2004

Offenses Clearances % Cleared 2003 National Average 2003 NC Average

Homicide
Rape
Robbery
Aggravated Assault
Burglary
Larceny
Motor Vehicle Theft **Total**

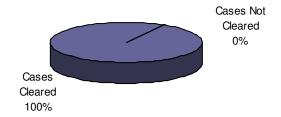
Index Offenses and Clearances 2003

	Offenses	Clearances	% Cleared 2002 National Average
	2002	NC Avera	ige
Homicide	13	11	84.6%
Rape	48	26	54.2%
Robbery	510	235	46.1%
Aggravated Assault	636	509	80.0%
Burglary	2,070	408	19.7%
Larceny	6,982	1,792	25.7%
Motor Vehicle Theft	795	181	22.8%
Total	11,054	3,162	28.0%

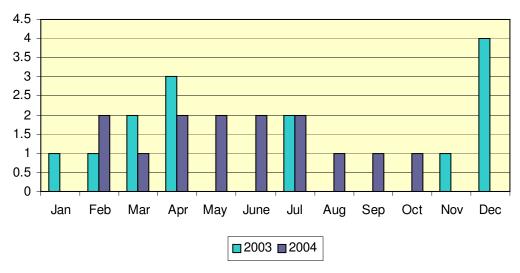




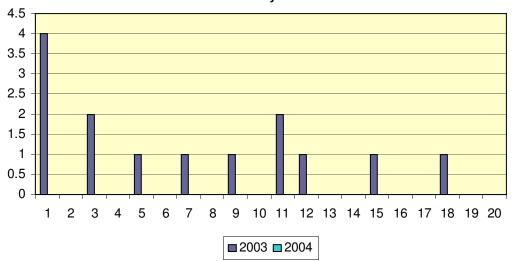
Homicide 2004



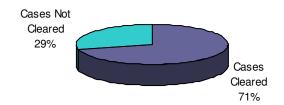
Homicide by Month



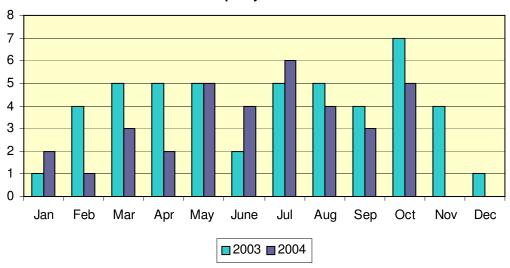
Homicide by Zone



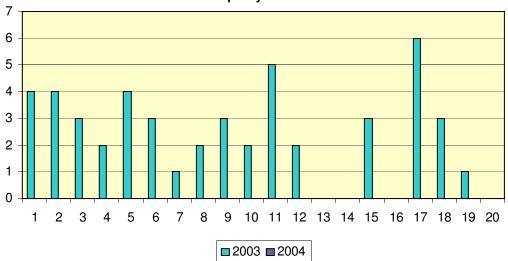
Rape 2004



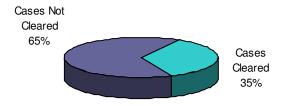
Rape by Month



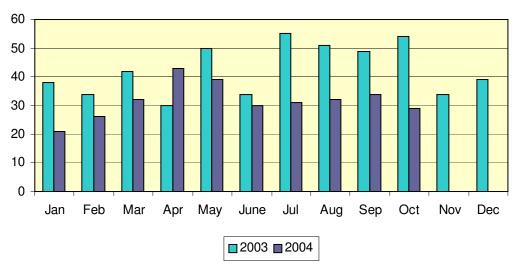
Rape by Zone



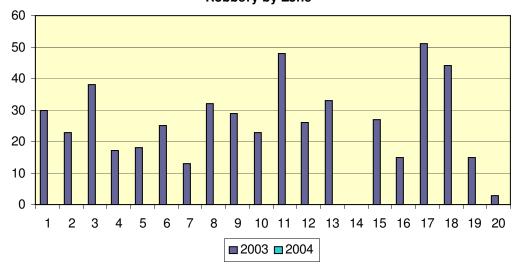
Robbery 2004



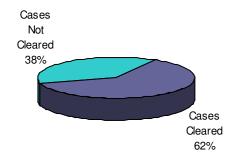
Robbery by Month



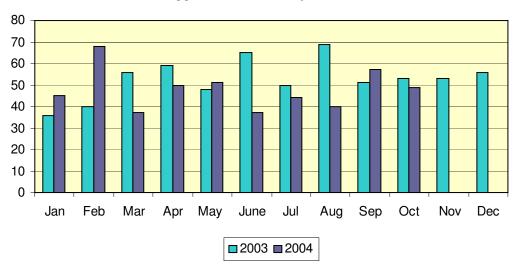
Robbery by Zone



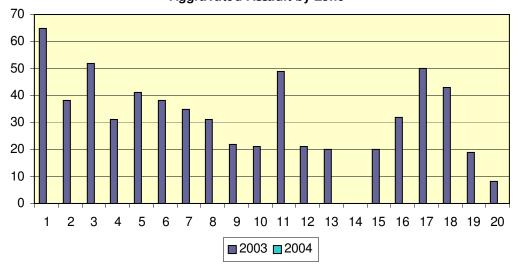
Aggravated Assault 2004



Aggravated Assault by Month



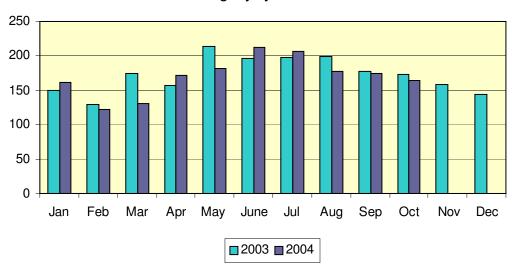
Aggravated Assault by Zone



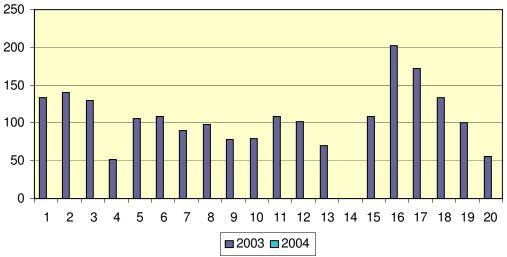
Burglary 2004



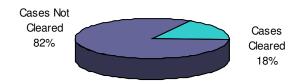
Burglary by Month



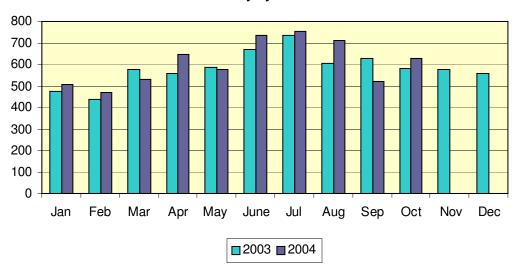
Burglary by Zone



Larceny 2004

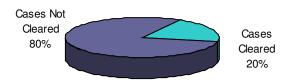


Larceny by Month

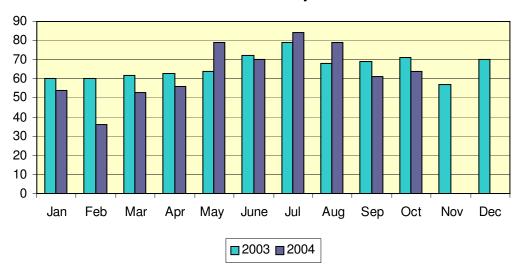


Larceny by Zone 9 10 11 12 13 14 15 16 17 18 19 20 ■2003 ■2004

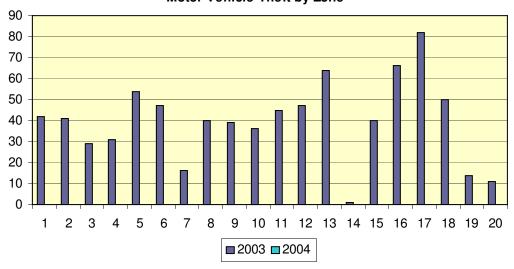
Motor Vehicle Theft 2004



Motor Vehicle Theft by Month



Motor Vehicle Theft by Zone



Community Watch - Neighborhood Listing

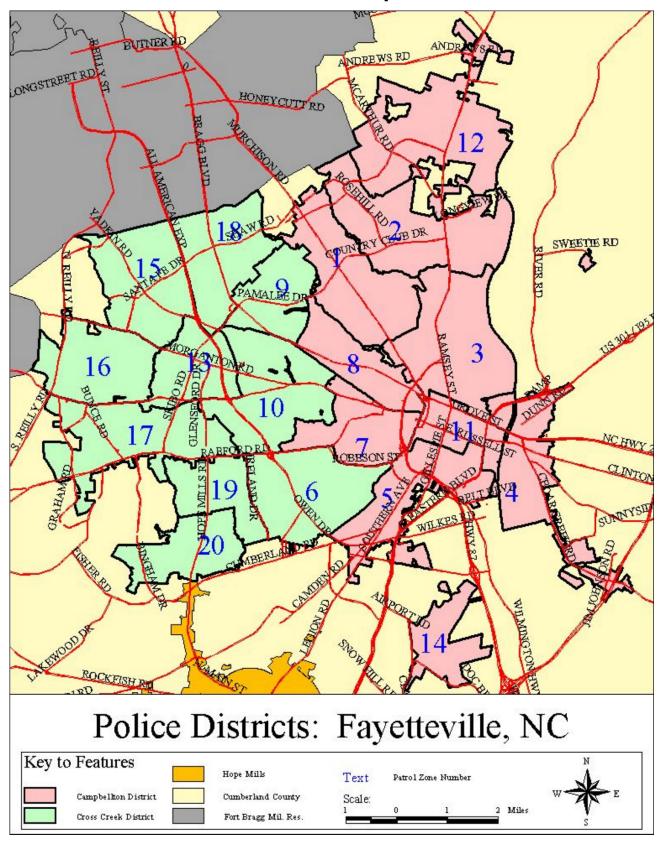
COMMUNITY WATCH Neighborhood WATCH Neighborhood ZONE		ZONE DISTRICT	DISTRICT	COMMUNITY	
Aberdeen Place	18	CAMB	Greens, The	2	CC
Asbury	17	CAMB	Greenwood Homes	8	CC
•	9			12	CC
Blanton Green Apts		CAMB	Greystone Farms		
Bonnie Doone	18	CAMB	Habitat Village	5 3	CC
Bordeaux	6	CAMB	Happy Village Estates		CC
Bordeaux #2	6	CAMB	Haymount #3	7	CC
Briarwood Apartments	6	CAMB	Haymount North	8	CC
Broadell	1	CC	Haymount Townhouses	8	CC
Brookwood	3	CC	Heather Ridge Apartments	12	CC
Buckhead	10	CAMB	Hickorywood Drive	16	CAMB
Buckhead Apts.	13	CAMB	Hillendale North	2	CC
Cambridge Arms Apts	10	CAMB	Historic Haymount #2	7	CC
Camelot Apartments	17	CAMB	Holiday Park	6	CAMB
Campbellton	11	CC	Hollywood Heights	17	CAMB
Canopy Lane	7	CC	J.D. Fuller Housing	2	CC
Carlson Bay Apartments	17	CAMB	Jacks Ford	18	CAMB
Chason Ridge Apartments	17	CAMB	Kings Grant	12	CC
Chesnutt Hills	17	CAMB	Kingsford	10	CAMB
Circle Court	3	CC	Kornbow	9	CAMB
Clairway	6	CAMB	Kornbow Lakes	9	CAMB
Cobblestone	12	CC	Lafayette Village East	20	CAMB
College Heights #1	1	CC	Lafayette Village South Hills	19	CAMB
Colony Place Apartments	6	CAMB	Lake Clair Apts	6	CAMB
Cottonade	15	CAMB	Lake In The Pines	2	CC
Country Club	2	CC	Lake Ridge Estates	2	CC
Cumberland Heights	8	CC	Lake Shores	16	CAMB
Cumberland Trace Apts.	12	CC	Leisure Living MHP	17	CAMB
Devonwood	16	CAMB	Loch Lomond	16	CAMB
Drake Park	19	CAMB	Locks Creek	4	CC
Dunkirk Heights	17	CAMB	Marlboro	17	CAMB
Eastside	4	CC	Mary Street Area	3	CC
ECAMBles Park/Oak Crest	1	CC	Massey Hill	5	CC
Edwards Street	3	CC	Mayfair	17	CAMB
Englewood	9	CAMB	Mazarick Park	8	CC
Evans Hill	3	CC	Montclair	17	CAMB
Fairfield Farms	12	CC	Morganton Place Apartments	15	CAMB
Fairlane Acres	18	CAMB	Murray Fork	16	CAMB
Fayetteville Gardens Apts.	6	CAMB	New Ponderosa	15	CAMB
Fleishman Street	18	CAMB	Newcastle	13	CAMB
Four Seasons	15	CAMB	Nighthawk Place	16	CAMB
Foxfire	15	CAMB	North Hills	2	CC
Glen Reilly	16	CAMB	North King Sreet	11	CC
Glendale Acres	6	CAMB	Northwood	12	CC
Grannis/Sloan Dev.	4	CC	Oak Crest	1	CC
Green Valley	9	CAMB			
COMMUNITY WATCH Neighborhood		ZONE	DISTRICT		
Orange Street Circle	3	CC			
Patton Street Area	18	CAMB			
Peachtree Street	8	CC			
Pinecrest Acres	2	CC			
Pinacrast Acras	12	CC			

COMMUNITY WATCH Neighborh	ZONE	
Orange Street Circle	3	CC
Patton Street Area	18	CAMB
Peachtree Street	8	CC
Pinecrest Acres	2	CC
Pinecrest Acres	12	CC
Pleasant Valley	6	CAMB
Preserve At Grande Oaks	16	CAMB
Remington	17	CAMB
Ridgewood	17	CAMB
Rosehill West Apartments	2	CC
Savoy Heights	7	CC
Scotsdale	17	CAMB
Seabrook	1	CC
Seabrook Hills	1	CC
South King Street	11	CC
St. Andrews	12	CC
Summerhill #1	15	CAMB
Summerhill #2	15	CAMB
Tallywood	7	CC

Tamarack On The Lake Tartan Place Apartments Taylor Drive Tera Gardens Apartments Torcross Drive Universal Hills Vanstory Hills Village Gate Apts Villas of Loch Lomond Wedgewood Wesley Heights Westarea Heights Westarea Heights Westwood Whispering Pines	2 12 3 2 6 2 10 6 16 1 3 1 20 13 1	CS CAMB CC CAMB CC CAMB CAMB CAMB CAMB CC CC CC CC CAMB CAMB
	-	-
Windsor Terrace	3	CC
Wood Chase	17	CAMB
Woodsedge	20	CAMB
Woodstream Apts	13	CAMB



Police Zone Map



Index Crimes by Police Zones – 2003

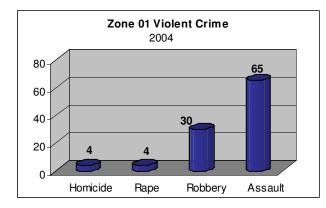
1	4	4	30	65	134	286	42	565
2	0	4	23	38	140	281	41	527
3	2	3	38	52	130	250	29	504
4	0	2	17	31	52	303	31	436
5	1	4	18	41	106	371	54	595
6	0	3	25	38	108	550	47	771
7	1	2	13	35	90	231	16	388
8	0	2	32	31	98	352	40	555
9	1	3	29	22	78	296	39	468
10	0	2	23	21	79	423	36	584
11	2	5	48	49	108	490	45	747
12	1	2	26	21	102	432	47	631
13	0	0	33	20	70	760	64	947
14	0	0	0	0	0	4	1	5
15	1	3	27	20	109	336	40	536
16	0	0	15	32	203	313	66	629
17	0	6	51	50	172	576	82	937
18	0	3	44	43	134	436	50	710
19	0	1	15	19	101	194	14	344
20	0	0	3	8	56	98	11	176
Total	13	49	510	636	2,070	6,982	795	11,055

Note: Districts vary widely in geographic size and population. Therefore, direct district-to-district comparisons should be avoided.

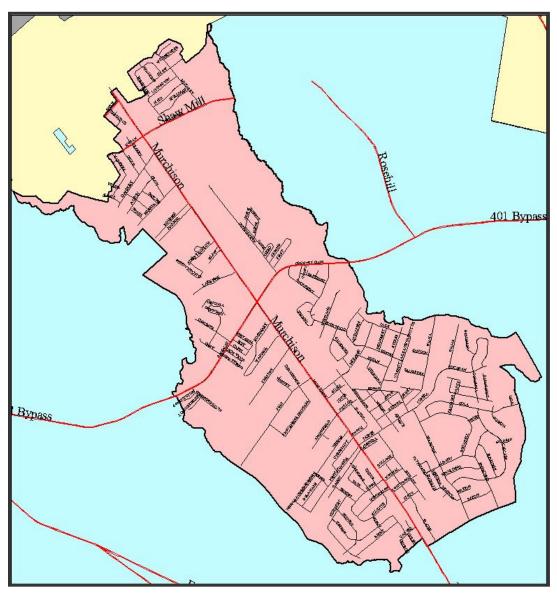
Index Crimes by Police Zones – 2004

Note: Districts vary widely in geographic size and population. Therefore, direct district-to-district comparisons should be avoided.

Zone 01 covers the Murchison Road and Pamalee Drive areas. The boundaries are Little Cross Creek, Lakeland Drive, Langdon Street and Country Club Drive. Residential areas include University Estates, Eccles Park, Holly Springs, Seabrook Hills, Broad Acres, Lakecrest, Broadell and portions of North Point Village.



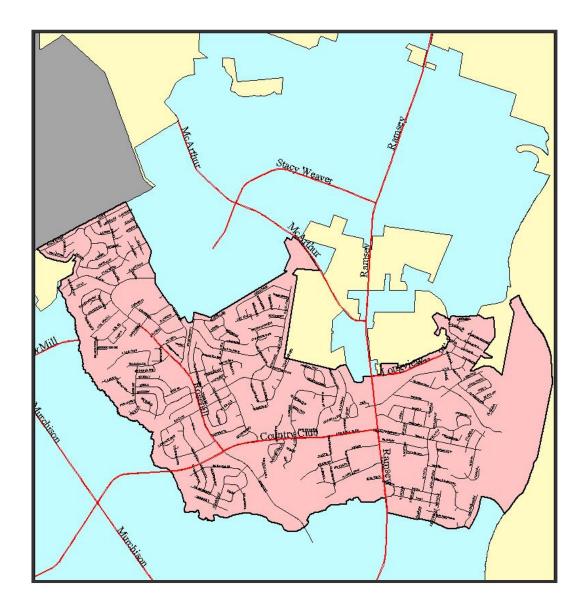




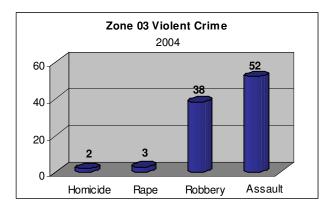
Zone 2 covers Country Club Drive and Ramsey Street north from Eastwood Avenue. Residential areas include Sadie Heights, Greenbrier, North Hills, University Hills, Woodcliff, Hillendale, Pleasant Acres, The Greens, Tokay and Longview Acres.

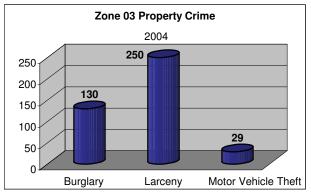


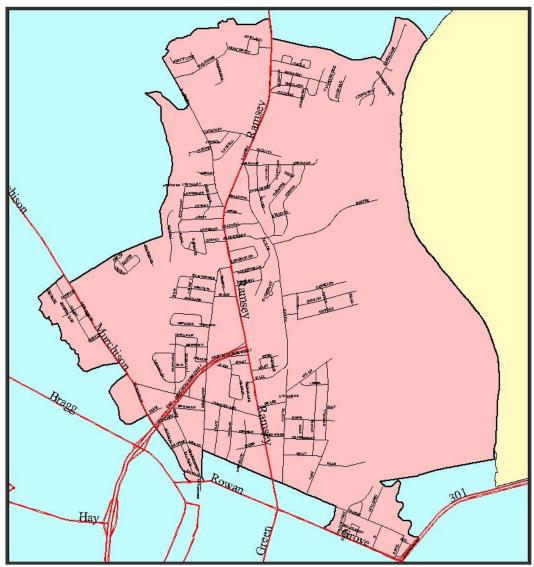




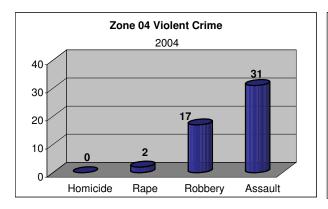
Zone 3 covers portions of Ramsey Street and Murchison Road. The boundaries are Moore Street, Rowan Street, Langdon Street, Little Cross Creek and the Cape Fear River. Residential areas include Myrle Hill and Fairview Park.

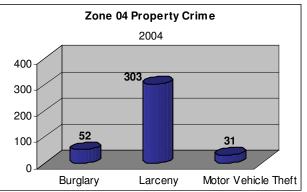


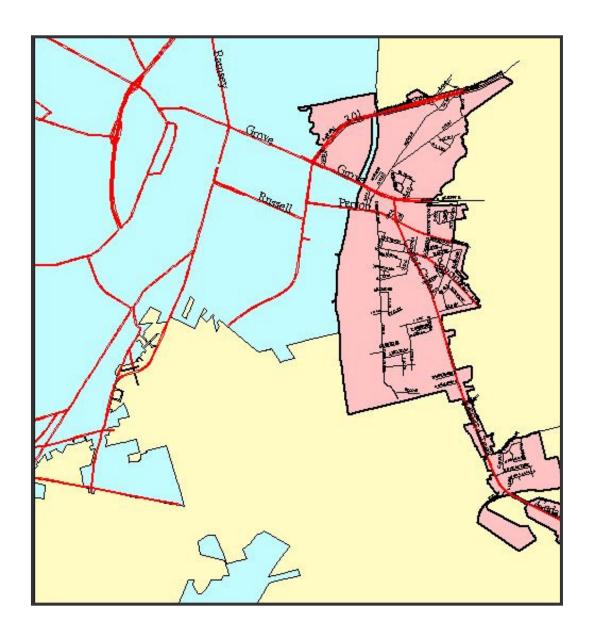




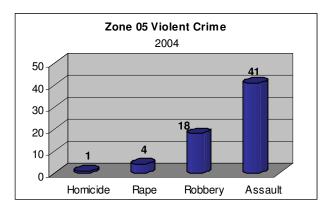
Zone 4 covers the east side of Fayetteville, including portions of Highway 24 and 53 (Cedar Creek Road). Residential areas include Cade Hill and Highland Acres.

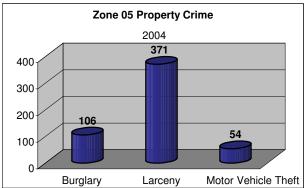


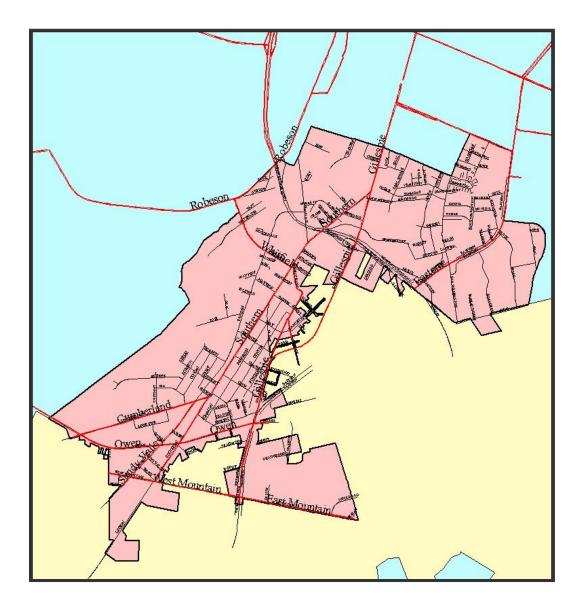




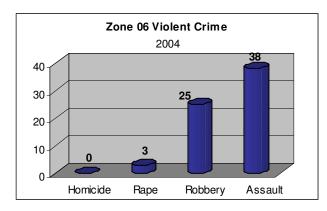
Zone 5 covers portions of Gillespie Street, Owen Drive, Southern Avenue and surrounding areas. Residential areas include Massey Hill, Borden Heights and Campbell Terrace.



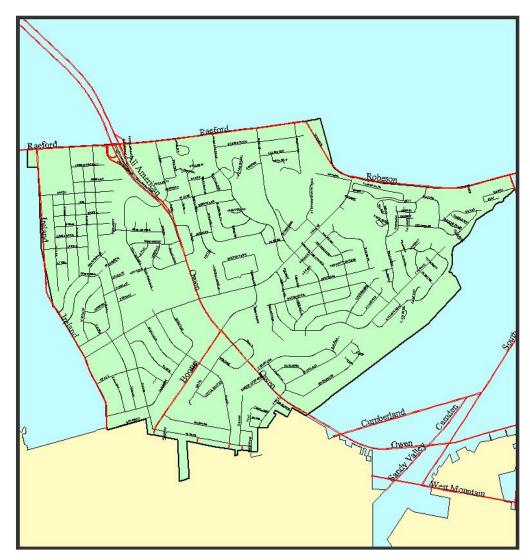




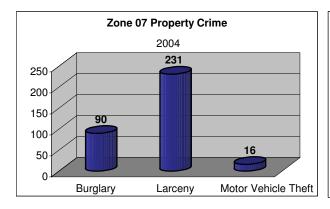
Zone 6 covers portions of Raeford Road, Village Drive and areas of Owen Drive. The boundaries are Robeson Street, Raeford Road, Blouts Creek and the Seaboard Coastline Railroad. Residential areas include Glendale Acres, Bordeaux, Holiday Park, Briarwood, Clairway and Drake Park.

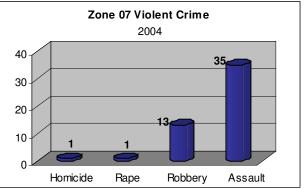


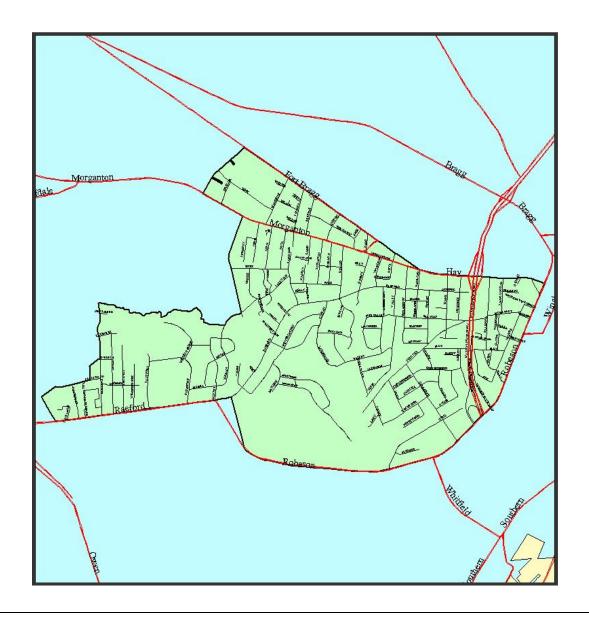




Zone 7 covers portions of Raeford Road, Fort Bragg and Morganton Road. The boundaries are Fort Bragg Road, Robeson Street, Raeford Road and Hybarts Branch Creek. Residential areas include Highland Village and Savoy Heights.

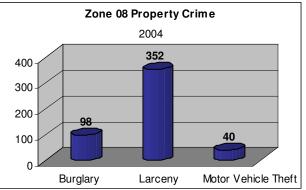


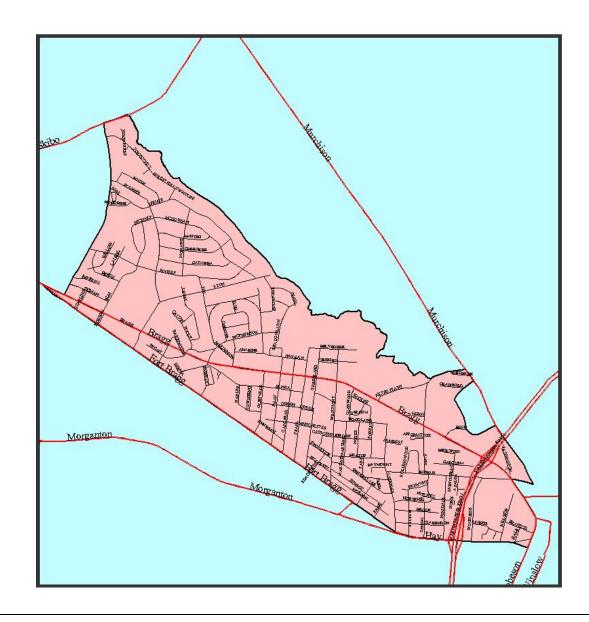




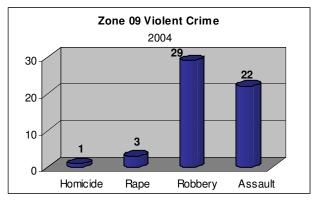
Zone 8 covers Bragg Boulevard from Cain Road to the Hay Street area. The boundaries are Cain Road, Fort Bragg Road, Little Cross Creek and Hay Street. Residential areas include Edenroc, Greenwood Homes and Forest Hills.







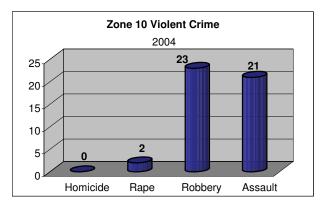
Zone 9 covers the Bragg Boulevard area from Cain Road to the 401 Bypass. The boundaries are Little Cross Creek, Cain Road, Sycamore Dairy Road and the 401Bypass. Residential areas include Green Valley Estates, Englewood, Scotty Hills, Cambridge and Kornbow.

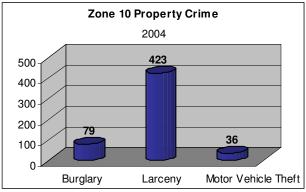


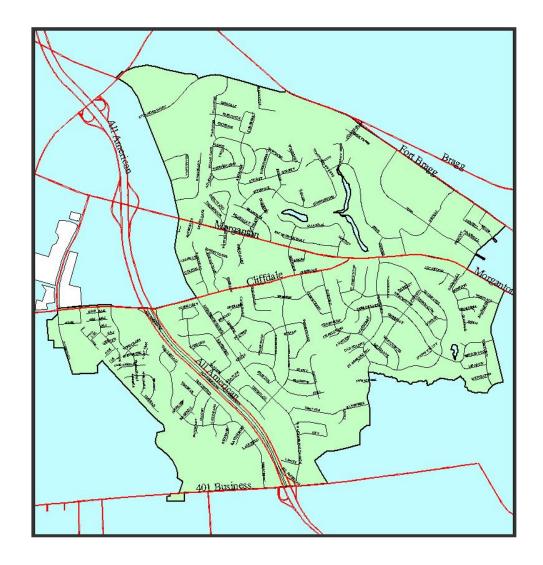




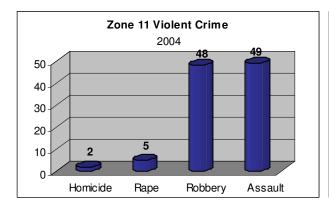
Zone 10 covers the Morganton Road and McPherson Church Road areas. The boundaries are Fort Bragg Road, Sycamore Dairy Road, Cliffdale Road, Pinecreast Drive and Churchhill Drive. Residential areas include Summertime, Kirkwood, Huntington Park, Murray Hills, Van Story Hills, McPherson Estates, Lockwood, Kingsford, Howard Acres, Woodsland, Buckhead and Stradford Hills.



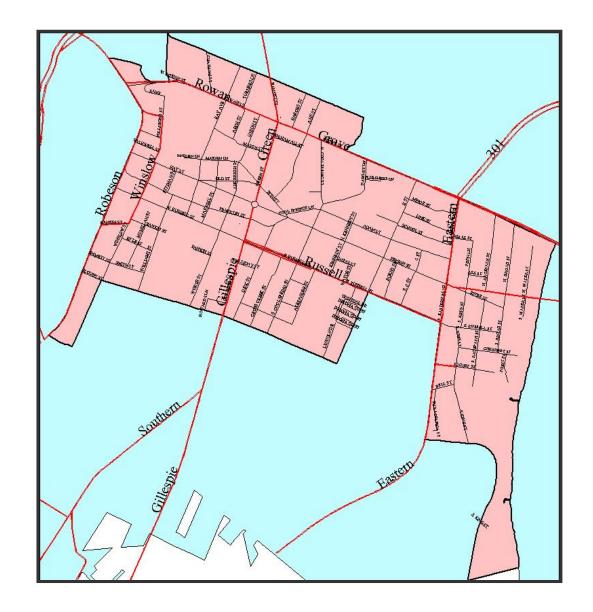




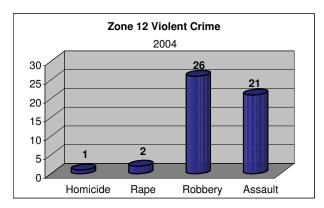
Zone 11 covers the downtown area. The boundaries are Moore Street, Winslow Street, Blount Street, Campbell Avenue, Grove Street and the Cape Fear River. Residential areas include Grove View Terrace and Delona Gardens.



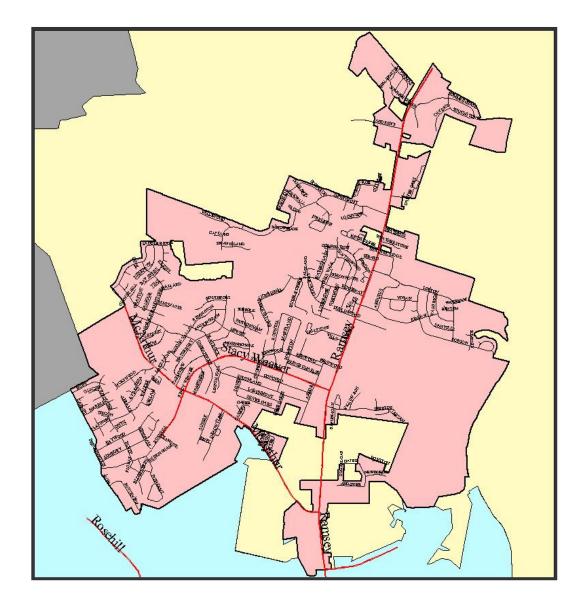




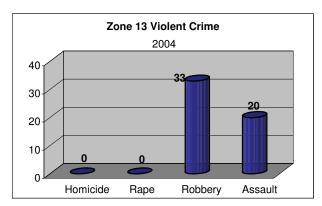
Zone 12 covers the north side of Fayetteville from Country Club Drive north to the city limits. Residential areas include Ascot I & II, College Lakes, Kinwood and Kings Grant.



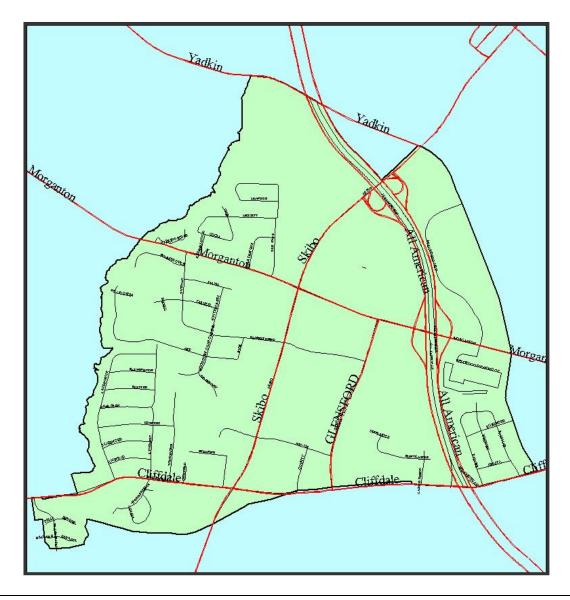




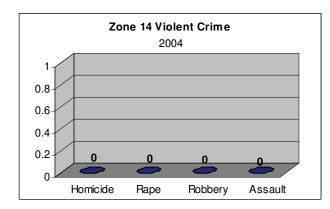
Zone 13 covers the Morganton Road and surrounding areas from McPherson Church Road west to Beaver Creek. The boundaries are Beaver Creek, McFayden Lake, Yadkin Road, McPherson Church Road and Cliffdale Road. Residential areas include the Oaks, Newcastle, Kendall, Westwood and Hemitage. Cross Creek Mall, Market Fair Mall, Cross Point Center and Westwood Shopping Center are also located in this zone.



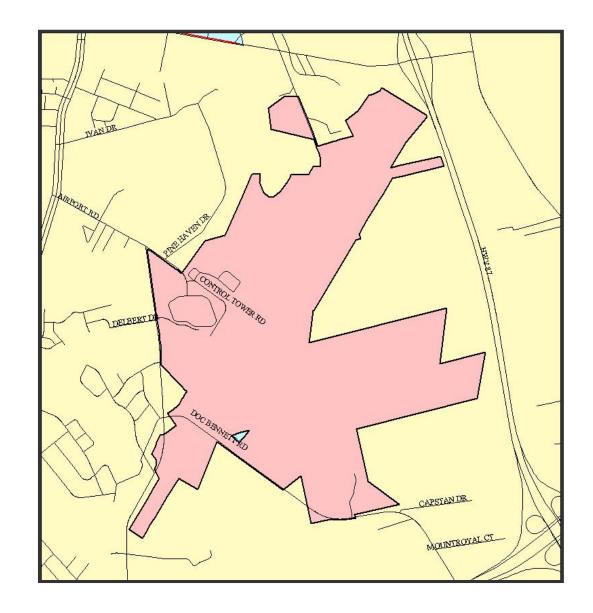




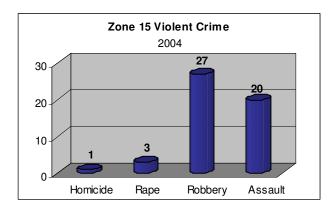
Zone 14 covers the Fayetteville Regional Airport.

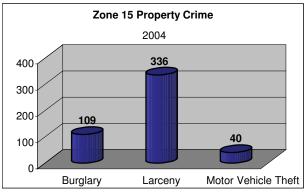


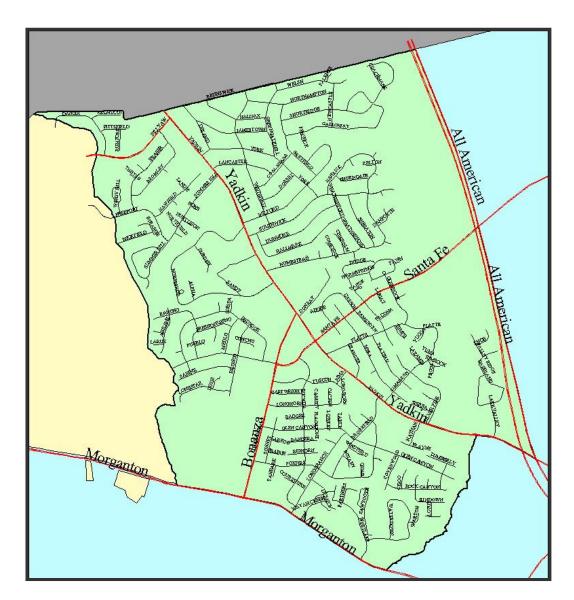




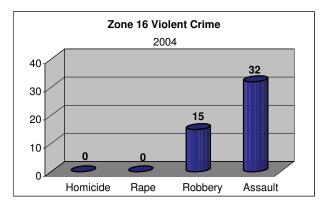
Zone 15 covers the Yadkin Road area. The boundaries are Beaver Creek, the All American Freeway, Santa Fe Drive and Morganton Road. Residential areas include Foxfire, Yadkin Acres, Lake Valley, Summer Hill, Cottonade and Ponderosa.

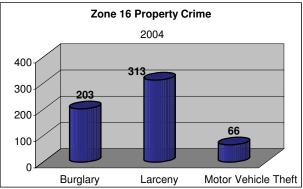


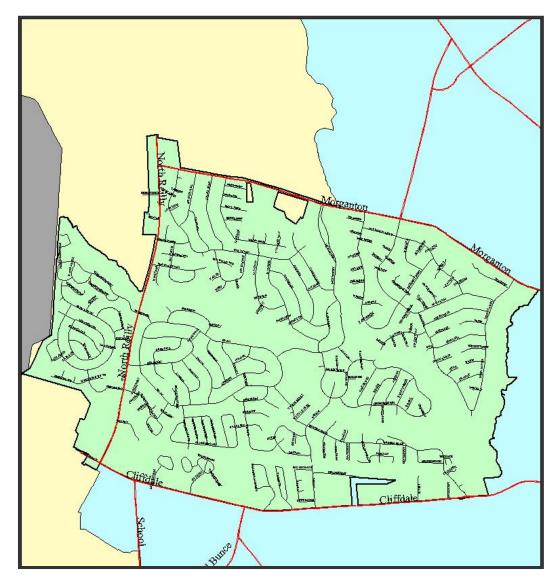




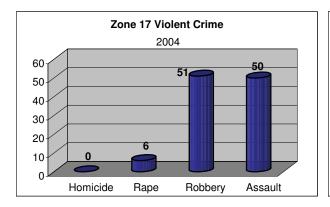
Zone 16 covers the Morganton Road area. The boundaries are Morganton Road, North Reilly Road, Fort Bragg, Cliffdale Road and Bunce Road. Residential areas include Murray Fork, Devonwood, Lake Shores, Stewart's Creek, Water's Edge, the Lakes, Glen Reilly, Loch Lomond and the Villas.

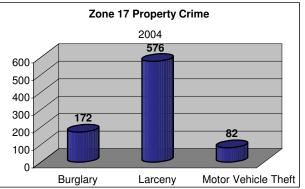


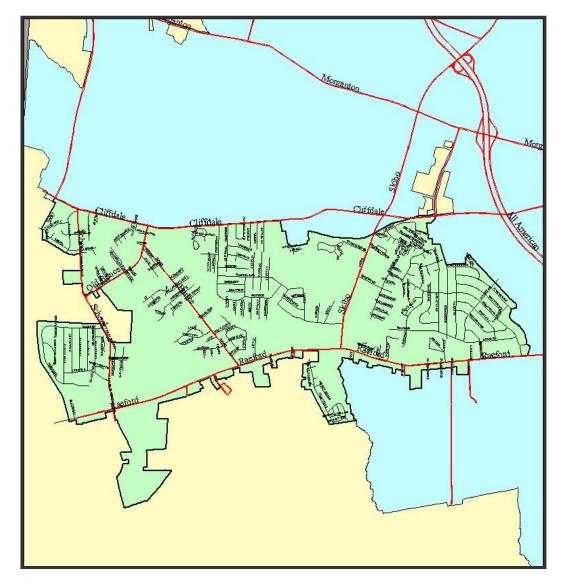




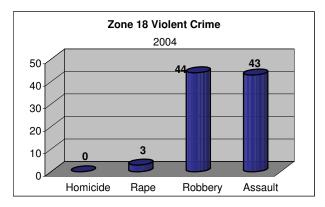
Zone 17 covers portions of Cliffdale Road. The boundaries are Cliffdale Road, Foxberry Road and Raeford Road. Residential areas include Glenbrook, Marboro, Glennhaven, Hollywood Heights, Chestnutt Hills, Remington, Montclair and Scotsdale.



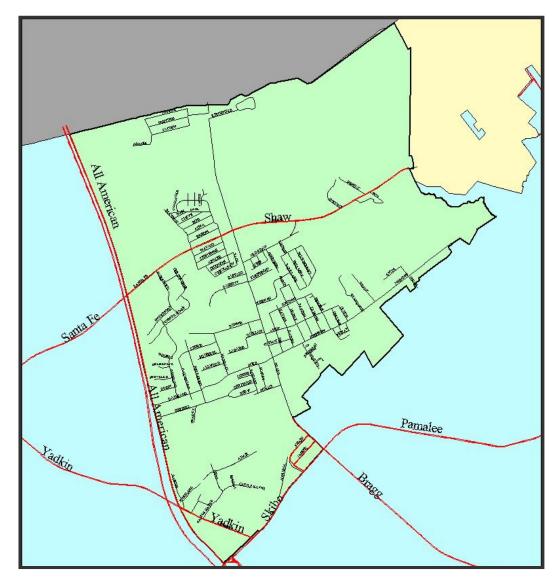




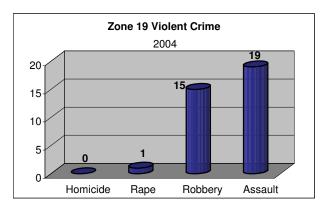
Zone 18 covers the northern portion of Bragg Boulevard from Swain Street to the Fort Bragg line. The boundaries include Fort Bragg, the All American Freeway, Yadkin Road and Skibo Road. Residential areas include Bonnie Doone and Yadkin Acres.



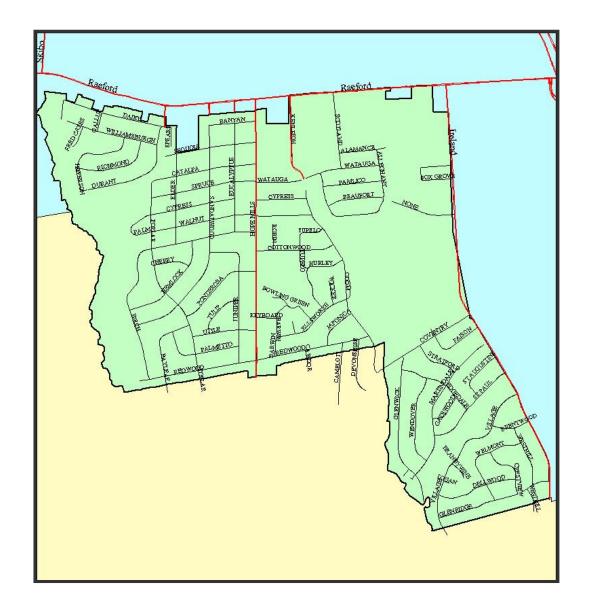




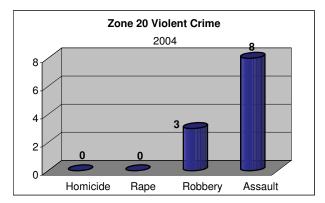
Zone 19 covers areas of Raeford Road. The boundaries are Redwood Drive, Ireland Drive and Raeford Road. Residential areas include Lafayette Village, Oakdale, Scotty Hills, Evergreen Estates and portions of Gallup Acres.

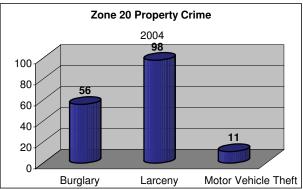






Zone 20 is bordered by Redwood Drive, Ashford Drive, Bingham Drive and Lake Trail Drive. Major roadways in this zone include Hope Mills Road and Bingham Drive. Neighborhoods in this zone include Ashton Forrest, Sherwood Park, Quailridge, Shenandoah, and Shawdowlawn.





Frequently Asked Questions

→ How do I get a background check on myself for employment purposes?

Contact the Cumberland County Sheriff's Office for this information.



→ When do I call 911?

If you are having an emergency, which requires immediate police and/or fire response or you need an officer to respond to your location to take a police and/or accident report?

→ Can a police report be taken over the telephone?

Yes, in some cases where a police officer's response is not needed, the Teleserve Unit can take a report over the phone by calling (910)433-1529/1530.

→ How can I become involved or start a **Community Watch** Group? By contacting the Community Affairs Office at (910)433-1033.

→ How do I get a concealed weapons permit?

The police department does not issue concealed weapons permits. You can contact the Cumberland County Sheriff's Office (CCSO) to apply for this type of permit.

→ Can I get fingerprinted for employment purposes at the police department?

Contact the Cumberland County Sheriff's Office for assistance.

→ How do I file a **complaint or compliment** on an employee of the police department?

Contact the Office of Professional Standards and Inspections at (910) 433-1820 during normal business hours or an on duty supervisor after hours.

→ How do I find out the status of my case?

You may contact the officer that took the initial report and speak with him or her directly at (910) 433-1830 for the Campbellton District or (910) 433-1885 for the Cross Creek District.

If your case has been assigned to an investigator for further follow-up, you may contact the Investigative Division at (910)433-1856 and speak with the investigator assigned to your case. If your case involves a juvenile (anyone under 16 years of age), you should contact Youth Services at (910) 433-1851.

→ How do I get a copy of a **Police Incident or Accident Report**?

You may get a copy of a report at the Police Administration Building located at 467 Hay Street from the Central Records Unit. There is no charge for a copy. The more information you have, to include the report number, the more readily your report can be located.

→ How do I find out about the **Programs** offered by the department?

Contact the Community Affairs Office at 433-1033 and ask for a Programs Book and other department publications that are available upon request.

→ How and when do I report suspicious activity?

Report any activity that seems out of the ordinary and help stop a crime before it is committed. Call 911 for immediate police response or contact the Watch Commander's office at (910) 433-1830 or (910) 433-1885.

→ Who should I contact about **employment opportunities** with the police department?

Contact City Personnel at (910) 433-1635 located at 433 Hay Street, Fayetteville, NC or the Training and Education Center at (910) 433-1903, located at 675 N. Eastern Blvd., Fayetteville, NC 28301.

For more information about the Fayetteville Police Department and the programs offered please contact the Community Affairs Office at 910-433-1033 or the OPS & I at 910-433-1820.

Definitions

Aggravated Assault: An unlawful attack by one person upon another wherein the offender uses a weapon or displays it in a threatening manner, or the victim suffers obvious severe or aggravated bodily injury involving apparent broken bones, loss of teeth, possible internal injury, severe laceration, or loss of consciousness.

All Other Offenses: Except Traffic - Includes trespass, blackmail, bribery, city ordinance violations, and parole and probation violations.

Arson: To unlawfully and intentionally damage, or attempt to damage, any real or personal property by fire or incendiary device.

Burglary: The unlawful entry into a building or other structure with the intent to commit a felony or theft.

Disorderly Conduct: Any behavior that tends to disturb the public peace or decorum, scandalize the community, or shock the public sense of morality.

Driving While Impaired: The driving or operating of a motor vehicle while mentally or physically impaired as the result of consuming an alcoholic beverage or using a drug or narcotic.

Drug/Narcotic Offenses: The violation of laws prohibiting the production, distribution, and/or use of certain controlled substances and the equipment or devices utilized in their preparation and/or use.

Embezzlement: The unlawful misappropriation by an offender to his/her own use or purpose of money, property, or some other thing of value entrusted to his/her, custody, or control.

Forgery: The altering, copying, or imitation of something, without authority or right, with the intent to deceive or defraud by passing the copy or thing altered or imitated as that which is original or genuine; or the selling, buying, or possession of an altered, copied, or imitated thing with the intent to deceive or defraud.

Fraud: The fraudulent conversion and obtaining money or property by false pretenses. This includes bad checks, confidence games, etc.

Gambling: To unlawfully bet or wager money or something else of value; assist, promote, or operate a game of chance for money or some other stake.

Larceny- Theft: The unlawful taking, carrying, leading, or riding away of property from the possession, or constructive possession, of another person.

Liquor Laws: The violations of laws or ordinances prohibiting the manufacture, sale, purchase, transportation, possession, or use of alcoholic beverages.

Manslaughter by Negligence: The killing of another person through gross negligence.

Motor Vehicle Theft: The taking or attempting to take a motor vehicle. A motor vehicle is a self-propelled vehicle that runs on the surface of land and not on rails.

Murder: The willful (non-negligent) killing of one human being by another.

Part I Crimes: A group of crimes comprised of homicide, rape, robbery, aggravated assault, burglary, larceny, motor vehicle theft, and arson.

Part II Crimes: A group of crimes comprised of minor assaults, forgery, fraud, embezzlement, stolen property, vandalism, weapon laws, prostitution, drug violations, gambling, family offenses, DWI, liquor laws, disorderly conduct, and other offenses.

Prostitution: To unlawfully engage in or promote sexual activities for profit.

Purse-snatching: The grabbing or snatching of a purse, handbag, etc., from the physical possession of another person.

Rape: The carnal knowledge of a female, forcibly and/or against her will; or not forcibly or against the person's will where the victim is incapable of giving consent because of her temporary or permanent mental or physical incapacity.

Robbery: The taking, or attempting to take, anything of value under confrontational circumstances from the control, custody, or care of another person, or persons, by force or threat of force or violence and/or by putting the victim in fear of immediate harm.

Simple Assault: An unlawful attack by one person upon another where neither the offender displays a weapon, nor the victim suffers obvious severe or aggravated bodily injury involving apparent broken bones, loss of teeth, possible internal injury, severe laceration, or loss of consciousness.

Stolen Property Offenses: The receiving, buying, selling, possession, concealing, or transporting any property with the knowledge that it has been unlawfully taken as by Burglary, Embezzlement, Fraud, Larceny, Robbery, etc.

Vandalism: To willfully or maliciously destroy, damage, deface, or otherwise injure real or personal property without the consent of the owner or the person having custody or control of it.

Weapons Offenses: The violation of laws or ordinances prohibiting the manufacture, sale, purchase, possession, transportation, concealment, use of firearms, cutting instruments, explosives, incendiary devices or other deadly weapons.

Source: These definitions are not intended to serve as legal definitions.

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