

City of Fayetteville 2013 Resident Survey

APPENDIX C: OPEN-ENDED COMMENTS

Submitted to

The City of
Fayetteville,
North Carolina

ETC Institute
725 W. Frontier Circle
Olathe, KS
66061

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Overview

Residents were asked to provide open-ended comments for several questions on the survey. While the results in this Appendix are not statistically valid, they provide useful insights for interpreting the reasons behind citizens' survey responses. The results were recorded verbatim, so spelling and grammatical errors have not been corrected.

Q23. What do you like BEST about living in the City of Fayetteville? Residents were asked to identify the items they liked BEST about living in Fayetteville. Some of the items that were mentioned most frequently were: the proximity of Fayetteville to other locations, Fort Bragg, the weather, the size of the City, the small-town feel of the City, cost of living, cultural diversity in the City and etc. The specific comments made by respondents are listed below and on the following pages:

- My family.
- 1990 bought my house while still active military-Fort Bragg!
- 55 years living in the city
- A few select citizens work hard to improve Fayetteville. Downtown & parks/walking trails.
- A good place to retire.
- A lot of things to do and access to different things.
- A lot to do and the crime rate isn't too bad.
- A lot to do.
- A place that is not too big and not too small.
- Not too small
- a smaller town atmosphere but with the availability of larger town amenities
- A very diversified city.
- Ability to have easy access to I 95
- Able to travel easily
- Absolutely nothing....my family is the only reason for staying
- Access to all the state has to offer.
- Access to Ft Bragg.
- Access to Ft Bragg; fairly good medical facility & nice homes.
- Access to Ft. Bragg
- Access to military retirement facilities
- Access to shopping centers
- Access to the botanical gardens, 4th Fridays.
- Access to the military
- Accessibility to things
- Accessibility to everything

- Activities that keep teenagers off the streets
- Affordable housing
- All my family lives here
- All of it
- All the community activities in Festival park.
- A lot of different communities and different activities
- The area I live in
- Army community
- Around family
- Arts, activities, festival park, etc.
- As a resident for several years, I can find nothing.
- Availability of military retiree services
- Because it's close to Fort Bragg
- Been here all my life; I know my way around.
- Being close to Army post for privileges, close to mountains and beaches.
- Being close to family
- Being involved in the ever-growing positive development.
- Big enough
- Big enough without being too big. It hasn't quite caught up with the rest of the world.
- I was born and raised here so I have to like. There needs to be some improvements made though.
- Born in Fayetteville
- Bus System
- Cape Fear regional theater and the size of the city
- Cape Fear river
- Centrally located in the state.
- Changing for the better.
- Cheap to live in.
- Cheap to live.
- Church, nurses club, and lamplighters. The people.
- Churches, schools and private schools.
- City is affordable for retired people and is military friendly.
- City looks mostly nice and has many programs to use.
- City of Fayetteville has plenty to offer
- Clean space, various cultures mixing together.
- Climate
- Climate and location
- Climate, geographic location and the people

- Close location to where I retired from military, Ft Bragg
- Close nit community
- Close proximity restaurants
- Close proximity to Ft Bragg
- Close proximity to shopping centers and restaurants.
- Close to Bragg, nice downtown and my home!
- Close to family
- Close to family
- Close to family.
- Close to Ft Bragg
- Close to Ft Bragg
- Close to Ft Bragg
- Close to Ft Bragg
- Close to military base
- Close to military base.
- Close to military facilities.
- Close to ocean
- Close to shopping areas.
- Close to the beach and mountains.
- Close to work
- Close to work.
- Closeness to beach.
- Close to family
- Community, friendly, parks, churches.
- Complex
- Connection to military
- Convenience of military base close by
- Convenience of shopping - restaurants
- Convenience of shopping centers.
- Convenience. It is also my home town.
- Convenient to Ft Bragg
- I like that the City is convenient, beautiful. I love this City.
- Convenient
- Cost and availability of housing and minimal crime.
- Cost of living
- Cost of living
- Cost of living
- Cost of living

- Cost of living
- Cost of Living
- Cost of living
- Cost of living- but has changed some last few years.
- Cost of living, climate
- Cost of living, ease to Fort Bragg
- Cost of living, Fort Bragg, good place to retire, location
- Cultural arts/school system
- Cultural diversity.
- Cultural diversity.
- It is a cultural melting pot.
- Cultural opportunities, diverse population
- Diversification of the people living in the city
- Diversity
- Diversity
- Diversity
- Diversity
- Diversity
- Diversity
- Diversity and Cumberland City schools (New Century Elementary)
- Diversity of activities that are near the City.
- Diversity of groups
- Diversity of people
- Diversity of people from around the world.
- Diversity of population.
- Diversity of population.
- Diversity of the people, Fort Bragg, downtown, diversity of neighborhoods
- Diversity, lot of things to do not geared to one age or ethnic groups
- Don't know much about what goes on in city.
- Downtown.
- Downtown revitalization-watching changes through the years and enjoying going downtown for big events (festivals) and ordinary eating out and movie going.
- Downtown, parades and festivals.
- Downtown.
- Ease of accessibility to all things in the city.
- Ease of going place to place.
- Ease of shopping
- Easy access of places to go.

- Easy going
- Easy living. Multi dynamic cultures.
- Easy to get around in.
- Eating places.
- Education, college and downtown
- Employment
- Employment options in government
- Employment and family
- Entertainment Availability
- Everything
- Everything
- Everything
- Everything is centrally located (Downtown, shopping, restaurants.)
- Everything is close
- Everything is close: jobs, shopping and food.
- Everything is pretty accessible.
- Everything is small know everyone
- Ex-military central point within 2 hours for any amenity
- Familiar with everything. like the diversity of people and my neighborhood is very good
- Family
- Family
- Family
- Family
- Family
- Family
- Family
- Family
- Family & friends
- Family and friends
- Family and friends.
- Family and community.
- Family here and diverse population
- Family oriented environment
- Family, location of mall and grocery stores.
- Feels like home
- Festivals and concerts downtown.
- Food banks to help the unfortunate.
- Fort Bragg
- Fort Bragg

- Fort Bragg
- Fort Bragg
- Fort Bragg
- Fort Bragg military.
- Fort Bragg near by
- Fort Bragg!!
- Fort Bragg and the economic infusion it provides.
- Fort Bragg, downtown and neighbors.
- Fort Bragg, Healthplex, and the location in NC
- Fourth Friday/parades.
- Friendly atmosphere and cost of living.
- Friendly neighbors
- Friendly people
- Friendly people and great airport.
- Friendly people.
- Friends
- Friends and family
- Friends, family, business
- Ft Bragg
- Ft Bragg
- Ft Bragg
- Ft Bragg
- Ft Bragg
- Ft Bragg access
- Ft Bragg retirement benefits
- Ft Bragg support to community.
- Ft Bragg, things to do with kids.
- Ft Bragg.
- Going to down town Fayetteville; artsy stuff
- Going to Durham Performing Arts, Int. Folk Fest.
- Good opportunities for work, entertainment and weather.
- Good place to raise the family and they respect the military families.
- Good place to retire
- Good schools.
- Good shopping, Downtown revitalization and entertainment opportunities.
- Good work environment
- We have a great downtown
- Great place for young children, parks & music

- Great potential but nobody wants to spend money to improve.
- Grew up here
- Grew up there
- Growing at a fast pace
- Growth of the area, you can always make money and find a job.
- Has a lot of options
- Have family in town
- Having a job.
- Having a family and a job with a regular paycheck
- Having Fort Bragg (major defense) local
- Having the military base close by
- Having the military here to help.
- His children are here
- History, military support, trying to bring in business taken from us going to Raleigh.
- Home
- Home-town environment
- Homeliness
- Home-town feel not a big metropolis
- Hometown feeling--I know the people
- Hospital and the mix of different races.
- Hospital, doctors and stores
- Husband's Job
- I am retired military, only 6 miles from a major army base translates to free medical care.
- I feel safe
- I grew up here, home town feeling
- I have a job.
- I like my job
- I like the community as a whole.
- I like where I live. It's close to things I need to do.
- I think Fayetteville is a good place to live.
- I was born here.
- I would love to move.
- idea that there are so many different types of people
- It is a good place to raise children.
- Is moving in the right direction
- It compares to some larger cities without the crime, concerns and those type issues.
- It has potential
- It is a nice place to live, the atmosphere.

- It is family oriented.
- It is Home
- It is home, and opportunities are growing every day.
- It is in North Carolina.
- It is large enough to be labeled a metro area without the big city environment. It's small enough to get around anywhere in about 30 minutes.
- It is okay because I am retired but not a whole lot to do
- It is quiet
- It is transient
- It is not too big
- It's home and the people.
- It's a very nice place to live.
- It's an outstanding city for business, Ft Bragg is important.
- It's close to major cities.
- It's current growth
- It's my home.
- It's home
- It's home.
- It's location; close too many cities, mountains and beaches.
- It's my home.
- It's nice & friendly, comfortable, close by, convenient and helpful.
- it's quiet.
- it's quite
- it's quite
- It's trying to move in the right direction.
- Job is here
- Job opportunities
- Jobs
- Jobs
- Availability of jobs
- Just getting by
- It is just home to me
- Kind hearted people. How they look after each other.
- Lack of snow
- Laid back
- Laid back life
- Less expensive
- Less traffic and diversity from urban living.

- Life long memories
- Like that's close to Raleigh and close to Georgia/location is good.
- I like the climate and the proximity to other areas
- Little Theater
- Lived here all my life & I've never really had any problem, for the most part people don't bother you unless you are out there with them.
- Lived here all my life; my family is here.
- Living in the rural area and shopping
- Local offerings plus proximity to Raleigh, NC
- Located near Ft Bragg
- Location
- Location
- Location
- Location as in close to the home State and base is good.
- Location to areas around it (mountain & beaches, amusement parks)
- Location with mountains and ocean view
- Location, beach and mountains.
- Location, friendly neighbors
- Location, proximity of beach and mountains.
- Location.
- Location: 2 hrs. to the coast, 2 hrs. to the mountains, military presence.
- Lots of schools and libraries
- Love everything
- Love it
- Low cost of living
- Low cost of living and family roots. Relatively slow pace of life.
- Low cost of living.
- Low cost, good job if on Ft Bragg
- Low crime compared to other states.
- Low taxes
- Malls
- The Mayor does a good job
- Military is here
- Mild traffic
- Military
- Military
- Military and the economy is good here; I can provide a better income for my family
- Military and the community are blended well.

- Military community.
- Military community.
- Military community/influence.
- Military connection
- Military diversity
- Military environment.
- Military friendly
- Military heritage
- Military influence. Easy access to all needed amenities
- Military involvement
- Military keeps economy from tanking.
- Military life.
- Military participation
- Military participation
- Military pride and support
- Military services/location to coast/mountains, DC & Florida
- Military support and involvement.
- More shopping for home owner.
- Most people have military life in common.
- Moving in the right direction/Folk Fest
- My child getting a good education.
- My church- Fayetteville community.
- My church.
- My family is here and that's about all.
- My family is here.
- My family is here.
- My family lives here.
- My family lives here.
- My friends.
- My friends.
- My home
- My hometown, not too much congestion.
- My hometown.
- My house has held its value.
- My job
- My job
- My job.
- My neighborhood

- My neighborhood.
- My neighborhood; the mall; various eateries.
- My neighbors.
- My quiet neighborhood
- My spouse's job.
- Near Fort Bragg
- Near Fort Bragg.
- Near Fort Bragg.
- Near Ft Bragg
- Near grand children
- Near work
- Nearby mountains and other places
- Nearness to coastal beaches
- Neighborhood
- Neighborhood and shopping
- Neighborhood, schools, colleges.
- Neighbors
- Newspaper and neighbors
- Nice an quite
- Nice and quiet
- Nice city and nice people
- Nice place to live it is home now.
- No matter where you travel in the city, it is a circle to get back where you started.
- No or very little snow.
- Not being bothered
- Not a large town with too much traffic.
- Not as fast pace
- Not being bothered
- Not far from mountains, ocean, NYC, Florida. Lower cost of living.
- Not huge- can get to any place in 20 minutes.
- Not overcrowded. Room to move around.
- Not too big, not too small. Adequate shopping/restaurants/arts
- Nothing - I am in the military so I am always on the go
- Nothing. I just came to finish school.
- Nothing in particular.
- Nothing really
- Nothing; they should NOT have been annexed!
- Nothing, moving within 24 months.

- Only that my only grandchild lives here. Nothing else.
- Opportunity for growth and ability to be a part of that growth.
- Our church, friends, Ft Bragg
- Over city, fishing
- Overall atmosphere. We don't have to go far to get to stores.
- Overall cost of living
- Pace of life is not too fast or slow.
- Parks
- Parks and recreation
- Parks and recreation activities and opportunities
- Parks, a little of everything
- Parks, down town and nice place to retire
- Parks.
- Peace of mind and I feel secure here.
- Peace, where I live is easy to get to stores.
- People
- People
- People
- People
- People
- People and education.
- People are diverse.
- People are friendly
- People like minds come together on some levels
- People, job opportunity.
- People.
- People-church
- Plenty of restaurants.
- Police are great
- Police cars in neighborhood occasionally.
- Positive relationship with military and veterans. Downtown revitalization.
- Presence of Ft Bragg and the soldiers
- Proximity to army base.
- Proximity to Ft Bragg
- Proximity to Ft Bragg, Wilmington & Myrtle beach.
- Proximity to Ft Bragg.
- Proximity to I-95 and other large cities
- Proximity to I-95 and surrounding cities and states

- Proximity to I-95 corridor to travel n/s or to the beach.
- Proximity to mountains, beaches, lakes, and other travel locations.
- Proximity to Raleigh, ocean, mountains and IGS
- Quality of Life
- Quiet
- Quiet
- Quiet
- Quiet
- Quiet Neighborhoods and children activities/festivals
- Quiet streets, kids can play outside, always something to do. Rich military history
- Quiet, friendly community
- Quiet, friendly, laid back place to live.
- Quiet, Low Crime rate
- Quiet, not a lot of noise or trash. It is also clean and there is greenery.
- Quiet city, schools and the variety of stores.
- Quite
- Quietness
- Raised here
- Recreation
- Recycling effort
- Religion
- Reminds me of original home
- Retail
- Retire and next door to Ft Bragg all personal needs can be met lot of opportunities
- Retired and got stuck.
- Retired military, Ft Bragg
- Safe
- Safe neighborhoods.
- Safety and close to other towns
- School system
- Seeing better living places, apartments etc.
- Seems to be a good place to live.
- Selection of restaurants/movies
- Services
- Shopping convenience
- Shopping convenient and parks
- Shopping is good
- Shopping is varied

- Shopping opportunities
- Shopping, but need more grocery stores-different kinds
- Shopping, eating
- Shopping/restaurants.
- Shops, restaurants, etc. available are equivalent to that found in larger cities.
- Short commute and neighbors
- Size
- Size
- Slow city
- Slow pace
- Small and friendly
- Small community, progressive, mid-city view, military friendly.
- Small town atmosphere, convenience of services.
- Small town feel
- So close to Raleigh, to the beach, to the mountains, in close proximity for activities.
- So much to do
- Strong economy.
- Support for the military and military social organizations (VFW, AM, etc.)
- That I'm not dying
- The amount of businesses at my fingertips.
- The attitude of its long term citizens
- The choices of things to do in the areas as compared to smaller cities.
- The climate
- The cohesive nature of our people and the community
- The different recreational things for the senior citizens.
- The diversity, ties with military/retirees
- the downtown area and atmosphere.
- The downtown area because it has come a long way.
- The downtown eateries/shops, yet still needs more development
- The downtown streets/shops/restaurants. The friendly people and the parks.
- The festivals and cultural activities and the great tasting drinking water.
- The friendly people
- The good friendship between Fay and Fort Bragg citizens.
- The independence of the neighborhoods; the diverse population
- The international aspects of the city: general friendliness of people.
- The Military
- The military community presence provides some stability.
- The nice winter or lack there of

- The opportunities.
- The partnership with the military. The military presence.
- The people
- the people
- The people
- The people
- The people and a good place to raise kids
- The people and downtown
- The people and location
- The people are nice.
- The people in the city.
- The people of Fayetteville are very friendly and warm.
- The people that I interact with.
- The people.
- The property prices
- The quality of life here is good; its happy and calm.
- The quality and services provided by Fort Bragg
- It is quiet
- The simple life
- The size
- The slow but constant move to improve the image.
- The slow pace.
- The slow pace. I come from up north where everything is rushed.
- The small city feel
- The variety of people and cultures because of the nearby military base.
- The way people make you feel safe and at home.
- The weather
- The weather
- The weather
- The weather and the low housing cost
- The weather! Also the people & arts council festivals.
- The weather, local events; has the feel of big city-growth.
- The weather, mild winters
- The weather and people.
- The weather. Plus, most of my family lives here.
- The youth sports programs
- There is nothing I like.
- There are a lot of events, activities and efforts downtown considering the size of the city.

- They are trying.
- Things close to me
- This is my hometown! I like the people and family connection.
- This is our home.
- Time goes by fast
- Traffic
- Transit, concerts, arts, parades and there are stores close by.
- Travel is easier.
- Use of military facilities.
- Very diverse
- Very Diverse
- Very quiet.
- Views. Land
- Way they help people
- We are military, but it is an ok place to be with children.
- We have good neighbors.
- Weather
- Weather
- Weather
- Weather
- Weather and people
- Weather and smooth DMV!
- Weather.
- Weather/climate, low traffic, friendly people and nature
- What's available
- When the recession, because it is a military town, the house market wasn't too affected.
- Work
- Work
- I would not want to move; I am a lifelong resident and I like it.

Question 24. What do you like LEAST about living in the City of Fayetteville? Residents were asked to identify the items they liked LEAST about living in Fayetteville. Some of the items that were mentioned most frequently were: appearance of the City, crime, street/sidewalk maintenance, lack of community activities/entertainment, lack of jobs/unemployment, taxes, traffic congestion, public transportation and etc. The specific comments made by respondents are listed below and on the following pages:

- Abandoned building, use standing buildings before building more.
- Abandoned houses
- Above ground power lines.
- Accusations of racism against city personnel and police officers.
- Additional restaurants/shopping/entertainment needed for locals.
- Aggressive drivers
- A lot of violence
- The amount charged for sewer bills is ridiculous. I don't think there are enough cultural activities and this is a shame. People should know about art, culture and music. People should also have an aquatic center.
- Annexation
- Annexing too much- no services to annexed areas. Too much money spent trying to annex Gates Four.
- Appearance! Let's clean up
- Appearance, trash, rundown buildings and bickering politicians.
- Some areas need upgrading
- Atmosphere of city itself is not comfortable
- Attitudes of employees could be more friendly on phone or recreation centers (sound monotone ,routine, not very friendly)
- Bad corridors coming into town are eye sores , need more swimming pools
- Beggars on street/roadways. Trash on roads and light
- Behind the times, needs to catch up in a hurry
- Being annexed.
- Being annexed. Taxation-land grab
- Being forced in city, paying additional taxes without adequate services.
- Being scooped up "Big Bang" without getting all benefits.
- Boring
- Boring downtown
- Bragg
- Bragg Blvd, Ft Bragg Rd, the trash on the roads and the crime.
- Bus service, neighborhoods not protected against break-ins.
- Can't find a job

- Crime
- Crime
- Crime
- Crime
- Crime
- Crime
- Crime
- Crime
- Crime
- Crime
- Crime
- Crime
- Crime
- Crime
- Crime and shootings
- Crime, appearance and lack of safe children activities (Clark center is not sufficient. We need more.)
- Crime and arts amenities
- Crime and bad drivers.
- Crime and Drivers
- Crime and employment.
- Crime and homeless
- Crime and lack of community watches.
- Crime and not enough restaurants
- Crime and select few running the city.
- Crime and the military are superior above everyone.
- Crime and the need to cater to the public more
- Crime and the negatives about black/white issues with police!
- Crime and traffic.
- Crime and unsafe areas.
- Crime getting bad
- Crime is beginning to build up
- Crime is so prevalent with so little effort to counter.
- Crime is to high
- Crime is very bad/no activity for older people/no jobs.
- Crime is worsening/major problem.
- Crime issues
- Crime problem
- Crime rate

- Crime rate
- Crime rate
- Crime rate
- Crime rate on the rise/ no sidewalks.
- Crime rate too high
- Crime rate, lack of discipline in local public schools.
- Crime rate, too many problems at night.
- Crime rate.
- Crime rate. Lack of economic development.
- Crime rates
- Crime rates, drugs and disrespectful neighbors
- Crime rates, police efforts, and safety.
- Crime report, city council's lack of Fayetteville police support.
- Crime! Traffic on Skybo Road is horrible!
- Crime, amenities.
- Crime, heat and humidity in summer.
- Crime and homelessness.
- Crime, lack of green space, a lot of billboards and signs. They need to be like Hilton Head SC.
- Crime, poor school system (education standards), lack of traffic planning.
- Crime, school system.
- Crime, traffic (to Bragg)
- Crime, trash (litter), over regulations.
- Crime, violence, lack of sidewalks and bike paths.
- Crime, murders, pedophiles and robberies.
- Crime, poverty, drugs, speeders and roads.
- Crime.
- Crime.
- Crime.
- Crime.
- Crime.
- Crime.
- Crime.
- Crime. People don't know how to drive. Traffic - 4 to 6 pm.
- Crime, low community involvement, looks like a junk yard.
- Crime/traffic, taxes on retirees
- Crimes.
- Crimes, such as home burglaries
- Crimes/break-ins, gangs

- Criminal activity
- Crowds
- Customer service
- The direction the City is headed. Money is not spent wisely in the City; instead of upgrading existing neighborhoods, new ones are built and this is a waste of money.
- Dirty, crime and City thinks of us as money generators not as citizens.
- Dirty, haphazard and junky appearance.
- Disregard of city help
- Dislike the side of town leading into Springlake
- I don't like the crime. There are too many break-ins and there are drug problems in the City. This needs to be controlled.
- Doesn't like the slave market downtown, drive 25 miles to any shopping center
- Don't take care of the young folks, not enough to do, more education opportunities needed, more vocational education available.
- Don't use VA hospital,
- I don't like the traffic and traffic safety; for example the lack of lighting on sidewalks and streets.
- Down town Fayetteville
- Downtown area not as vital as it used to be. Lack of good public transportation
- Driving/traffic, appearance of city streets.
- Drug dealers in our neighborhoods.
- Education levels
- Employment and crime.
- Employment is linked to Ft Bragg only.
- Entertainment for the mature
- Everything
- Everything is spaced out
- Everything.
- Everything. There's nothing to do here. This is a boring town.
- Expansion, not realizing what the military really is
- Fast bus
- Fayetteville is a racist community.
- Fayetteville police department.
- Few activities for Baby Boomer generation.
- Few diverse outdoor activities. City parking.
- Few social events.
- Gangs and drugs. There is a drug dealer that lives in front of my house. I have called the police but they do nothing.
- Gangs, break-ins, crime, speeders and loud music.

- Good old boys in city council; they are all about themselves.
- Good paying jobs, crime, appearance, sexual assaults, traffic flow
- Growth is slow and the City does not work with military to build a stronger City.
- Have to go far away for shopping
- Having nothing to do.
- Having to deal with the city council and their childlike attitudes working for/against each other and not the public good.
- High black crime rate
- High crime and poverty
- High crime- lack of cleanliness.
- High crime rate
- High property crime rate- unsolved rapes.
- High rate of crime. Unemployment rate.
- High taxes and traffic
- High taxes and traffic
- Homeless and crime
- Homeless/crime
- Homelessness
- Housing areas are run down and need to be updated
- How police breaks the law, law enforcement never obey the law. They take advantage of their authority.
- Humidity
- I do not feel safe alone in many places/areas.
- I like everything about the city
- I really wish all could be treated equal. Crime among the youth is painful.
- I-95 is unfinished and will take years to complete.
- If you are not a minority or on council clique you are nothing.
- Increase in crimes like breaking and entering, gang activity makes me feel unsafe.
- Increased traffic flow
- It is all good to us
- It is overpopulated.
- It just needs more affection- it's not pretty.
- It takes a long time for anything to get done: i.e. road repairs, development Also, Not enough hospitals, there is a lot of medical offices, but just one hospital.
- Job market
- Job market. Gap between low income and median income is increasing.
- Job opportunities and growth
- Job opportunities
- Job opportunities are not so great.

- Jobs are far and few.
- Judgments towards homeless or low class.
- Killing, murders
- Lack of adequate bus transportation that runs more frequently.
- Lack of art and cultural events.
- Lack of charm/ambiance. Hay St is too small.
- Lack of city planning, traffic, nothing fun to do here.
- Lack of cultural events
- Lack of cultural events.
- Lack of downtown activities.
- Lack of entertainment and exposure.
- Lack of entertainment/too crowded/no freeway system
- Lack of good jobs.
- Lack of greenway/green space, lack of planning for development.
- Lack of handicap accessibility
- Lack of industry outside of Ft Bragg
- Lack of Jobs
- Lack of more family activities, areas could be cleaned up, appearances of certain areas and not a good mall
- Lack of neighborhood sidewalks, lack of swimming pools.
- Lack of opportunity for employment.
- Lack of options of cultural and entertainment.
- Lack of programs & employment opportunities.
- Lack of sidewalks
- Lack of sidewalks
- Lack of sidewalks and pedestrian consideration. Lack of adequate bus service, ugly main corridors, unchecked development, cutting down so many trees for more ugly houses and apartments.
- Lack of spray services against mosquitos and other insects.
- Lack of support for the citizen
- Lack of swimming pools; crime rate; lack of urban planning
- Lack of things for children to do at the parks
- Lack of things to do. High crime and hard to find jobs.
- Lack of traffic enforcement.
- Lack of upscale venues! Always just another drug store or fast food.
- Lack of venues/opportunities to hear live music (e.g. jazz and blues). Nightlife geared to young military only.
- Lack of walking trails and natural recreation
- Lacking recreational things to do

- Leadership involvement
- Leash laws not being enforced
- Least- public transportation
- Let people cut hedges. Red top bush 10 ft. over on their land. Need pine trees cut.
- Littered roads, no mosquito spraying, junk cars and eyesore houses. Not enough pools, terrible traffic turnarounds.
- Living in high crime areas.
- Loud music
- Low income areas.
- Low pay grade
- Low quality of people.
- Low wages-limited job opportunities
- Main access roads.
- Maintenance of street/police/transit systems
- Many people do not consider Fayetteville their home. We need more pride in our city.
- The Mayor and City Council are voting along racial lines to protect themselves.
- Military payday traffic, biased police department, need new infrastructure (water, bridges, etc.)
- Military town
- Military.
- More job opportunities are needed
- Morning and evening traffic
- Need a larger senior center.
- Need a police force that embrace cultural competencies. Cleaner Road ways.
- Need activities for kids.
- Need more family activities; congested, need sidewalks, parks in neighborhoods.
- Need more family oriented activities, such as downtown park activities and programs
- Need more jobs.
- Need more recreational settings to keep children occupied.
- Need more sidewalks for pedestrians, also more neighborhood parks are needed
- Need more sidewalks, better public transportation and crime.
- Need Whole Foods Market. Less Meter maids downtown and more cops.
- Needs more programs for handicap people
- Negative perception of the city by people who don't live there
- Neutral
- No crosswalks in most of city. Not a user friendly city.
- No definite answer...just found herself content and accept
- No downtown jazz clubs.

- No entertainment. Needs more to do
- No family activities, need parks and family entertainment
- No job opportunities
- No jobs
- No jobs
- No jobs and unsafe city.
- No jobs.
- No mental health facilities (long term care) services available.
- No plans for elderly communities. More plans for the elderly.
- No problem
- No problems.
- No sidewalks available
- No sidewalks, no cross walks and nothing to do outdoors
- No social activities
- No work.
- Non Military
- Not a lot of activities for children and teenagers.
- Not a lot of things to do.
- Not a lot to do in town, you have to go to another city for entertainment
- Not being able to drive anymore.
- Not effective in helping the homeless and not enough youth centered programs.
- Not enough activities for children, salary/employment
- Not Enough activities for kids
- Not enough activity
- Not enough attention to parks and recreation for the children
- Not enough cultural Activities
- Not enough cultural events.
- Not enough dog parks. Too much crime. Don't feel safe. Do not trust some places
- Not enough entertainment, parks, playgrounds.
- Not enough for family and youth to do.
- Not enough high rise buildings, skyscrapers.
- Not enough job opportunities in town or around the area
- Not enough job opportunities and recreation
- Not enough job opportunity, not enough affordable recreational, swimming pool and activities for lower income children.
- Not enough jobs and not enough recreation
- Not enough jobs, too much crime and not enough school activities.

- Not enough neighborhood parks and swimming pools. No god parks, not enough family events and nothing for children to do. Have more amenities off the base. More shopping opportunities needed. More places for children to play. Basketball courts. Better drainage systems. Must have sidewalks. More police interaction, like on bicycles and enforcing the traffic laws.
- Not enough night life entertainment
- Not enough parks in neighborhoods for kids to play
- Not enough pay
- Not enough police officers to give traffic tickets to anyone- streets are very dangerous.
- Not enough recreational facilities; pool, tennis court, etc.
- Not enough safe bike trails or parks (Greensboro is Great city for parks).
- Not enough sidewalks; not enough things for young people (teenagers, especially) to do.
- Not enough social activity
- Not enough things to do for children ages 2 and up.
- Not enough to do
- Not enough to do
- There are not enough activities for kids and adults.
- Not feeling safe to be out at night (gangs, drug deals)
- Not many opportunities for good jobs
- Not much on entertainment options.
- Not safe! Poor schools and no safe major shopping centers.
- Not too much here for non-military.
- Not totally proud of our curbside appeal in poor and less fortunate areas of town-vegetation needs to be controlled as well as trash.
- Nothing as before military always on the go
- Nothing for older people to do.
- Nothing to do downtown for families with children
- Nothing to do, nothing of interest to take visiting friends and family to, other than military.
- Nothing, good place
- Obvious drug activity
- Opportunity for career advancement, no local opportunities for large companies.
- Our inability to reduce our homeless/jobless population.
- Outdoor activities lack of
- Overzealous employees, not interested in helping but rather over regulating.
- Overall city management.
- Overall the city has a low rating statewide.

- They are overdeveloping the City. Police are not responding to residents' complaints. I have called to report prostitution, kids smoking drugs in the park and the cops have done nothing. They seem very lazy.
- Overgrown population and always building new.
- Panhandlers
- Pay city taxes, only service is Trash! This is ridiculous. City has no intention of getting us water, sewer.
- Paying city and county tax.
- People are still disrespectful about Vietnam War issues.
- People drive with no regard for others or the law, not much common courtesy. People need to learn how to leave early enough to get there on time and use blinkers.
- People here hold on to racist issue
- People speeding through the school zones
- Peoples negative attitudes; Image
- Person Street and Grove Street and fix the Prince Charles.
- Planning for city is horrible and traffic congestion
- Police
- Police protection
- Police treatment of black citizens-stops.
- Political agenda of many
- Politics
- Poor city planning- storage facilities in residential areas. Used cars dealerships in residential areas. Too many business signs.
- Poor education in some schools, below average in certain schools
- Poor job prospects.
- Properly repairing of streets, especially in neighborhoods.
- Property tax hike.
- Property tax rate seem high.
- Property taxes & involuntary annexation
- Property taxes, homes are way over valued. I purchased my home 3 1/2 years ago, 30 K below tax value. I've known friends to purchase homes last 3-4 years, way below tax value. It doesn't make sense.
- Prostitution; Downtown (very poor);strip clubs; Sweepstakes gambling locations (too many)
- Public is taxed but has little say in community decisions.
- Public Transportation
- Public transportation.
- Public transportation.
- Quality of life

- Racial profiling
- Ratio of black to white
- Really populated
- Recreational and cultural amenities
- Reverse racism, lack of police enforcement. Do they patrol streets? NO>
- Road system layout. Lack of sidewalks/bike paths (safe)
- Roads are bad, road signs look like been hit by a truck.
- Roads, pot holes
- Roads, so many and not fixed
- Roads/streets
- Rude drivers- there is no police enforcement.
- Safety
- Safety
- Safety (lack of)- also not pedestrian friendly.
- Same response as above
- Scarce cultural programming.
- The school system, especially the Middle Schools.
- School system
- Second rate, poor quality shopping.
- There is a severe lack of contact with residents until council made decisions are taken.
- Sidewalks and pedestrian/bike friendly routes
- Slow entering the new century.
- Slow growth & somewhat non inclusive of all citizens.
- Small town lookalike.
- Socialize with friends comfortable
- Some areas more crime.
- Some of the bickering that goes on with lawmakers and decision and or policy makers
- Some upscale streets are repaved every 10 years. Some low scale streets are still dirt and promises.
- Sometimes there is low quality culture
- Stop all the condos being built in established communities.
- Strip clubs, pawn shops all over the city.
- Strip malls, Bragg Blvd
- Taxes
- Taxes
- Taxes
- Taxes
- Taxes and value of home.

- Taxes are too high
- Taxes are too high
- Taxes, police protection, traffic safety.
- Taxes.
- Taxes.
- Taxes; also, too many panhandlers downtown, when you leave restaurants, they are there
- Taxes; poor police response; involuntary actions upon citizens such as annexation; need more entertainment --more venues/types of festivals'; more sustainable jobs are needed other than military
- Teenagers causing trouble at parks/5:00 traffic on Yadkin Riley Rd
- That we don't have some of the restaurants and stores we should have. Low income area.
- The 5:00 traffic
- The amount of crime.
- The appearance- from every point of entering-- is not at all appealing. It is actually ugly, and thus gives first impressions that are very negative.
- The bad traffic and accidents.
- The bar night life
- The big decision makers
- I don't like the city council's treatment of the former city manager and police chief.
- The city isn't lively enough and it doesn't have enough activities for young people.
- The city needs to get closer to the Special Olympics community.
- The city streets.
- The congestion, gangs, lack of security in my neighborhood at night. We need more cops patrolling the area around 9 pm and 1 am on Thursdays to Sundays, holidays and weekends (these times seem to be the worst). There is a lot of teenagers hopping fences and vandalizing things on my streets (near the corner of Red Wood and Calldoor).
- The crime
- The crime
- The crime and the traffic.
- The crime is too high
- the crime level and lack of police involvement
- The crime rate has risen so much in the last few years. I do not even feel safe in my own neighborhood. My son was shot one block from our house.
- The crime rate is too high.
- The crime rate, which I feel is high.
- The crime rate.
- The crime.
- The crime.

- The crime.
- The drugs that are available.
- The economy
- The fact you annexed me!
- The forced annexation.
- The high crime rate.
- The high crime.
- The homeless and drugs/gangs.
- The jobs don't give people a chance that been locked up and get out.
- The lack of safety in certain areas.
- The mall. Only one, need two.
- The Mayor and the city council don't seem to be on the same page. They can't agree.
- The military training, only one hospital.
- The one mall
- The pay
- The police department, we have absolutely no confidence in them at all.
- The politics
- The requirement of the school system on new teachers.
- The right to develop your own property, do what you want
- The shortage of sidewalks; can't really go for a walk.
- The slum areas.
- The tax rate is higher than most large urban areas w/o corresponding services.
- The traffic
- The traffic and lights
- The traffic has gotten really bad over the years. I live off Ramsey street and the medians and traffic are bad.
- The traffic. Cement medians and traffic light at every intersection.
- The traffic-no east bound expressways.
- The trash beside the streets.
- The Trash pick up
- The trashy streets. You should enforce better housing regulations.
- The violence and bad things happening with youth/teenagers.
- The weather-hurricanes and tornados
- There are a lot of thugs walking the streets.
- There is no nice place to go to for mature adults to party.
- There is no river walk. Take advantage of waterways like the Cape Fear and Cross creek. Most cities would.
- There is not an actual culture of the city.

- There is nothing for kids or teens, reason for them getting into trouble.
- There is very limited access to I 95; traffic lights are not synced, nothing is centrally located from any part of the city.
- There isn't much to the downtown. Not much interaction with residence. Not enough functions available.
- There needs to be some type curfew for the children hanging around our street-some kind of accountability from these parents.
- There seem to be more one way streets and some have pot holes.
- There's nothing to do! And taxes are too high!
- They help other countries before they help us. (As do all cities in the US).
- They need more jobs.
- They need more outdoor pools and more safety needed with children.
- Things need to be done faster.
- The City Council needs to find ways to agree on things
- To many people
- Too crowded
- Too many conservative rules and philosophies.
- Too many different cultures
- Too many people
- Too many restaurants lumped together
- Too many restaurants, no jobs, who wants to visit a dead city?
- Too many stupid people
- Too many taxes. Not strong enough laws.
- Too much construction; too many empty strip malls yet still building more.
- Too much crime
- Too much crime
- Too much crime & not enough jobs
- Too much crime by youth with guns. Not enough persons working with youth in trouble.
- Too much crime- doesn't seem to be getting any better
- Too much crime recently.
- Too much crime such as burglary and homicide.
- Too much crime, too many lazy citizens
- Too much drug crime
- Too much focus around the mall.
- Too much tax for my age
- Too much traffic.
- Too much traffic.
- Too much unnecessary or redundant commercial development, still too many unsafe areas near downtown.

- Traffic flow/light system!!
- Traffic is terrible and DANGEROUS!
- Traffic issues. Traffic backs up too much in places.
- Traffic jams
- Traffic on Ramsey St. Lack of good restaurants and crime rate
- Traffic on Ramsey street and by the mall.
- Traffic on weekends and Christmas holiday.
- Traffic on Yadkin and Reilly Roads and congestion in mall area.
- Traffic patterns.
- Traffic problems
- Traffic problems and lack of enforcement. Red light runners, speeders, law enforcement not following rules.
- Traffic and county government.
- Traffic, crime and lack of social activity's other than military related activities.
- Traffic, lack of Natural Science Museums, lack of water parks and amusement park.
- Traffic, lack of number of well-known entertainers.
- Traffic, limited shopping, crowded, limited restaurants, school systems and trashy.
- Traffic, neighborhoods.
- Traffic, no recreational activities for families. People are rude. Overall appearance of the city is bad, dirty and rundown. Nothing to do: no pool, safe parks, concerts, children's museum.
- Traffic, road conditions.
- Traffic, safety concerns, over building
- Traffic.
- Traffic.
- Traffic. Careless drivers.
- Traffic/crime/panhandlers
- Traffic/property taxes.
- Traffic-general road congestion, lack of bike lanes and sidewalks.
- Transients-
- Transit
- Transit system isn't up to par and the roads.
- Transportation
- Transportation stops.
- Transportation.
- Transportation.
- Transportation/traffic
- Trash service, leaf pickup
- Trash/crime

- Unemployment
- The unemployment rate.
- Unfair annexation . Gates Four citizens receive all city benefits w/o paying taxes. Safety, family wholesome activities and parks are lacking.
- Unkempt appearance, trash on streets, unsightly businesses
- Upscale social entertainment opportunities (jazz, supper clubs)? - 2nd mall.
- Urban sprawl-outdated planning for trees, treatment of pets, green areas for children, etc.
- Vagrancy! And panhandling.
- Very little to do. Very low entertainment.
- Very poor appearance, lack of quality family events.
- Very unsafe/dangerous. Not safe to walk, Crime! No sidewalks, no traffic enforcement.
- Violence and crimes
- Visual appearance, safety issues.
- Walking around for elderly-not elder friendly
- We do have police problem.
- We were annexed.
- We were annexed. (living in county) so I don't consider myself in the city.
- When the housing kicks out a family of 5 with no income.
- When you call the police, all the questions asked and you could be dying. All the questions before police come!
- Whites are in the minority.
- Wish there were more sidewalks.
- Younger locals that have an attitude
- Your high taxes and sorry police force.

Q26. What is the main issue you think the City will face over the next five years? Residents were asked to identify what they felt would be the main issue(s) that would face the City over the next 5 years. Some of the issues that were mentioned most frequently were: unemployment/availability of jobs, development/attracting new business, crime/police protection, growth/overcrowding, traffic congestion management/infrastructure, beautification of the City, and etc. The specific comments made by respondents are listed below and on the following pages:

- Accidents.
- Adapting to immediate population growth at rapid pace.
- Adequately paying for public schools, great teachers, and funding for them.
- Annexation, duplication of city/county services.
- Annexation.
- Attracting business and providing good jobs for young people
- Attracting families to move to Fayetteville.
- Attracting good business to town that might be able to provide better jobs for local people. Keeping property taxes in check so retirees will stay.
- Availability of private sector jobs.
- Bad neighborhoods.
- Balance the affordability of services with tax rates.
- Beautification
- Beautification efforts in our town.
- Being responsible with what we have.
- Better police protection via more officers.
- Bonds strain, taxes, federal debt and cutbacks.
- Bring business to the area, better stores.
- Bring in more jobs
- Bring the people together as a community.
- Budget for city services.
- Budget shortfalls
- Budget/PWC.
- City bus services and drug dealers.
- City Growth
- City is growing too fast
- Civil unrest due to the economy
- Communication with the public
- Community/school growth

- Crime
- Crime
- Crime
- Crime
- Crime and car accidents.
- Crime and city Can't provide the needs of the people
- Crime and growth development for housing and businesses.
- Crime and growth rate
- Crime and jobs.
- Crime and our elected officials caring only about their district.
- Crime and reductions in military related jobs (lost tax revenues)
- Crime and rezoning, not sticking to zoning rules in place.
- Crime and traffic flow
- Crime is out of control
- Crime is rising and I am afraid it will continue to rise.
- Crime prevention.
- Crime rate
- Crime rates
- Crime will increase because there's nothing for the youth --more positive outlets
- Crime, Health Issues and Education and Environmental issues.
- Crime, increasing parks and recs services and facilities. Cumberland Co Schools is the 3rd largest school district in the state- more facilities are needed for kids.
- Crime, lack of ability to pay higher/taxes/tax rate
- Crime, lack of police officers.
- Crime, military overcrowding
- Crime, traffic.
- Crime, upgrade parks and recreation
- Crime, drugs and homicide.
- Crime, gangs and traffic
- Crime, taxes and funding
- Crime, traffic and traffic lights
- Crime.
- Crime.
- Crime.
- Crime.
- Crime/drugs/gangs
- Crime/drugs/over crowding
- Crime/gangs/school

- Crime/money to keep downtown alive
- Crime/traffic
- Crime-our criminals are becoming younger and younger, so are the parents, some type of parenting need to be required by these parents of babies we are paying for.
- Crimes
- Crimes
- Crimes and gangs
- Criminal activity
- Crowded roadways (traffic problems)
- Crowded, crime
- Cut backs
- Decreasing tax base, increasing demands, increase in traffic.
- Dependence on Ft Bragg-military
- Development-green space needed.
- I am not sure what that will be; we need to draft more land into the City.
- Downsizing of the Army and how that will affect our economy
- Drainage and sewage concerns.
- Drainage system and activities for children
- Draw down of the military.
- Drawing in new businesses.
- Economic crash
- Economic development- lots of talk, no action.
- Economic pressure coupled with a rise in property crime.
- Economy- need better paying jobs.
- Economy, people being forced out of the military.
- Education
- Education and employment
- Education system
- Employment
- Employment
- Employment
- Employment and taxes.
- Employment opportunities.
- Employment.
- Empty buildings that bring down the look of the city.
- Equal opportunity for all to live in peace!
- Escalation of crime.

- Everything...if family wasn't here she would be gone...nothing exciting in the area have to drive to Raleigh for entertainment and this is why you want answers to these questions
- Excessive traffic due to mall on one side of town.
- Expanding city faster than they provide paid services.
- Expansion
- Expansion projects
- Explosive growth in our schools/classrooms.
- Explosive increase in population-returning military.
- Failure to attract corporations and residents to live or visit.
- Fast growth, traffic (Skibo area)
- Fast.
- Few jobs!!
- Fighting crime.
- Fighting crime.
- Financial problems
- Financial sustainable
- Fix the streets.
- Flood and flood control
- Fort Bragg losing troops, redirecting sustainability
- Growing-jobs, recreation and medical care
- Funding issues.
- Gang violence.
- Gangs
- Getting citizens and groups involved, ex boy and girl scouts, dog clubs and volunteering at hospitals
- Getting dealers/lowlife types out of my neighborhood.
- Good paying jobs.
- Government is not providing the funds for Fayetteville to fund properly.
- Government funding.
- Greater need for public transportation to support needs of growing population.
- Growth
- Growing too fast for the city to keep up with
- Growth
- Growth
- Growth
- Growth
- Growth
- Growth
- Growth

- Growth
- Growth
- Growth
- Growth
- Growth
- Growth
- Growth
- Growth and development and meeting the needs of growth and development
- Growth. Please don't raise taxes.
- Growth and implications on infrastructure (Traffic, safety)
- Growth and traffic
- Growth at a very fast rate without plan for growth.
- Growth- Ft. Bragg people coming in and out.
- Growth and infrastructure; not keeping up with growth
- Growth is not sustaining
- Growth management and increased crime.
- Growth may be the biggest problem.
- Growth of military and civilians.
- Growth of veteran population with disabilities.
- Growth, especially with the influx of military personnel; City won't be able to keep up.
- Growth without appropriate planning/violence.
- Growth, and buildings
- Growth, crime.
- Growth, new business & development.
- Growth, traffic and image
- Growth.
- Growth.
- Growth.
- Gun crime
- Handling increase in traffic
- Heavier traffic issues and parking
- High rate of crime
- High rate of Unemployment
- High taxes and PWC paying off councilmen
- High taxes, sorry police, bad managers/government and loss of good people.
- High taxes. More ways to add more money to live.
- High Unemployment, increased crime rate and drug problems

- Higher rate of crime because nothing is being done to control it. There are not enough law enforcement officials in this city. Fayetteville is not a safe place to live and I will be moving as soon as possible.
- Homeless people
- Homelessness
- Homelessness.
- Hope not to be here
- Housing
- Housing
- Housing
- Housing with troop return; increased traffic
- Housing and homelessness
- How citizens are treated.
- How to deal with all the people
- I don't know where the money is going to?
- I would like to see it more bicycle friendly. I love riding bicycle but not a good place to ride!
- If there are cutbacks at Ft. Bragg, resultant loss of revenue.
- Image and growth support go hand in hand.
- improve school system
- Improving park and recreation activities and facilities
- Increase citizen engagement opportunities.
- Increase the enforcement of city codes
- Increase in crime
- Increase in crime due to lack of Employment and economic conditions. City has great tax base and funding, just fails to use it responsibly.
- Increase in crime.
- Increase in crime/violence and their negative impact on business.
- Increase in gang related crime unless police patrols and school programs increase. Property taxes are too high; should increase sales tax instead.
- Increase in number of schools.
- Increase in population, too much traffic.
- Increase population and criminal element and traffic
- Increase traffic concerns due to influx of military personnel, where the military seems not to work with the city to elevate the traffic problem by building more large exits for their personnel closer to where they live, like out to Raeford.
- Increased crime, decline in safe public schools and quality of schools.
- Increased crimes
- Increased homelessness and unemployment.

- Increased population
- Increased population and vehicles and the effects they cause.
- Increased traffic around Mall (seasonal traffic). Crime.
- The drug problem.
- Increasing non-military jobs, need fewer service jobs
- Influx of people- not enough jobs
- Infrastructure. I don't think it is an issue now but they are building things but no roads; this is going to be a problem over the next five years.
- Infrastructure
- Infrastructure, police and beautification.
- Infrastructure.
- Instead of upping taxes why not use what we have?
- Invest in mental health & substance abuse. Decreased military funding means stagnant housing market and economy
- Issue with drainage and flooding
- Job creation
- Job Creation
- Job growth
- Job growth (not fast food jobs)
- Job growth, downsize of military.
- Job market
- Job opportunities.
- Job opportunities.
- Joblessness
- Jobs
- JOBS
- Jobs
- Jobs
- Jobs
- jobs
- Jobs and growth.
- Jobs (underemployed). Increasing of pay for speech pathologists, police officers, etc.
- Jobs, need more/more activity for kids/decrease crime.
- Jobs, transportation corridors.
- Jobs.
- Jobs. Will there be enough jobs available? Crime might spike and over population.
- Jobs: city management need to invite more technical companies.
- Keeping kids out of bad behavior; growth opportunities

- Keeping property taxes reasonable and still provide services.
- Keeping the city council from spending taxpayer money for stupid research and investing in private investment ventures with city financial backing.
- Keeping the momentum going for developing downtown and safety.
- Keeping up growth
- Kids and teens getting in trouble with the law.
- Killings
- Lack of citizen commitment. Population.
- Lack of Employment
- Lack of industrial development or large service corporations and the downsizing of the military.
- Lack of jobs available at Fort Bragg
- Lack of money.
- Lack of places that offer family entertainment
- Lack of revenues
- Lack of roads
- Law enforcement
- Leadership without a vision/the lack of unity within the leadership.
- Less jobs, more crimes.
- Less reliance on military and need to bring more private industries.
- Less tourist and Ft Bragg community- no place of interest in Fayetteville, except the museum downtown.
- Loss of business from military
- Loss of jobs
- Loss of jobs at Ft Bragg (budget tightening)
- Loss of jobs.
- Loss of jobs.
- Loss of military support of city.
- Crime prevention. There is not enough police interaction. They need to build a better relationship with residents everywhere.
- Lots of congestion due to building a new highway
- Low Employment opportunities.
- Maintaining property value. Poor and lacking health services.
- Maintaining the areas they annexed 7 years ago.
- Major traffic congestion. Too many tobacco stores.
- Make the city competitive for growth.
- Making the city more accessible from all points and traffic flow.
- Management of growth and development.

- Military growth will cause need for more parking areas. More high density living areas thus increase chance for crimes.
- Military growth, not ready.
- Modernization to accommodate growth of business and people.
- Money
- More % of black to white.
- More commercial/industrial closings-job losses
- More crime, over population and not enough jobs
- More crime.
- More crime.
- There seems to be an increase in the crime rate; things seem to be getting continuously worse. City needs to put a line on it.
- More debt and more loss of jobs.
- More people without jobs, homeless and crime increasing.
- More thoughtful /strategic planning.
- Need new places to work (Factories).
- Need to change retirement system (no more pensions; go to 401k w/some matching by city) and privatize jobs.
- Need to recruit a diverse industrial base
- Needing a larger airport.
- New structures built seem to remain empty.
- No employment
- No new taxes- better management.
- No sidewalks.
- No spending.
- Not a good traffic place. Destinations are too spread out
- Not able to keep up with the growth. It seems to be bursting at the seams now.
- Not enough jobs or family social events.
- Not enough jobs, too low of pay for the ones that are here.
- Not enough space for population growth
- Not growing at right pace. Stop concentrating on military and more on other residents. Housing affordability for the elderly.
- Not keeping up with growth and diversity. Availability of services not just to minorities (bus service, pools, parks).
- Not putting money in your pockets and spending the money on what it's meant for.
- Old homes being condemned because of new homes being built.
- Outgrowing its' infrastructure.
- Over crowded streets, mall area especially
- Overcrowded, no jobs and cost of living.

- Overcrowded.
- Overcrowding
- Overcrowding
- Overcrowding.
- Over growth of population
- Over growth with less job opportunities.
- Over populated
- Over population
- Over population
- Over population and not being able to handle the population.
- Over population in the city
- Over population of unwanted characters.
- Over population
- Over population
- Over population and higher taxes for home owners
- over population and traffic problems
- Overcoming stigma within NC of Fayetteville
- Overcrowded and not enough jobs with crime going up.
- Overcrowding
- Overcrowding
- Overcrowding especially in schools and traffic, leading to more crime.
- Overcrowding population
- Overcrowding; continued traffic issues. Sometimes it feels like New York or LA around here with all the traffic jams and congestion.
- Overcrowding and traffic jams.
- Overcrowding.
- Overcrowding
- Overgrowth-overbuilding.
- Overpopulation; not being able to maintain the ordinance and maintenance of the city.
- Parks and Recreation.
- Parks and recreation expansion- swimming pools.
- Parks-tennis courts
- People agreeing on issues that are critical while not getting caught up spending money on studies for dumb things.
- People to same spaces/facilities/homes.
- Perhaps too much population, a lot of which is coming from other than Ft Bragg.
- Petty politics of city council.
- Planning and city infrastructure with influx of military and zoning in relationship to influx of people. Crossbred mall is becoming an aged facility and outlying malls not

being used as much, take a trip to Market fair Mall and needs to be shut down only about five stores open.

- Planning for growth
- Police cooperation.
- The police force is not doing their job. They are profiling.
- Police protection
- Police protection
- Police protection and crime increase.
- Police protection, growth of city and traffic flow
- Pollution
- Poor city planning, overbuilding residential areas and lack of safety and lack of recreational pools.
- Poor management
- Population
- Population
- Population
- Population
- Population
- Population and crime
- Population Decreases
- Population explosion from military--not prepared for it
- Population Growth
- Population growth
- Population growth.
- Population growth and school system
- Population growth and traffic flow.
- Population growth.
- Population growth.
- Population growth; overcrowded
- Possible DOD cutbacks and loss of jobs and money due to Ft Bragg cuts. It's been a cash cow often taken for granted. We need to look beyond Ft Bragg to develop more sustainable growth. And keep property developers accountable to stricter codes.
- Potential military drawdown.
- Property crimes.
- Property crimes.
- Provide for the future
- Providing basic services to area already annexed
- Providing services to the newly incorporated areas.
- Providing services.

- Quality of children's education.
- Race animosity. The tension remains thick.
- Racism
- Rapid Growth
- Recession.
- Reduction in crime.
- Reduction in military troops
- Reduction of funds and business from Fort Bragg.
- Repair of the roads and transit system
- Restraints on small business
- Return the level of services they provide due to funding.
- Rise in crime
- Road infrastructure to handle population increase for the base realignment program.
- Road way expansion, parks and recreation needs.
- Roads after military deployment
- Roads and Construction of Roads, especially the medians.
- Roads and traffic and population
- Roads development
- Roads, bridges and gang problems.
- Roads.
- Safety/police protection, esp. if city grows.
- School growth/night life, social life downtown/taxes.
- Schools
- Schools, sidewalks, Big Bang Annexation and jobs.
- Security
- Sequestration in the city of Fayetteville.
- I hope that changes are made for the best and that everyone will be included. I would like the City to be presented well.
- Shortage of recreational park facilities.
- Sidewalks and transportation (bus lines)
- Spend money you have wisely. Overcrowding existing facilities.
- Sprawl, growth. Please stop allowing slash and build.
- Stagnate growth of small business and unemployment of permanent residents.
- Stop giving money to executives and give more to the public.
- Street traffic
- Transportation crime prevention, communication, and more for the youth to do in the city
- Tax increase
- Tax raises and loss of jobs.

- Taxation without services except for those in important areas. Sidewalks only for close in neighborhoods. Services continue to be given for some close in "nice" neighborhoods, i.e. Van Story.
- Taxes Increasing
- Taxes.
- The city will be abandoned as population moves.
- The crime rate
- The crime rate will keep going up due to lack of jobs.
- The drainage of the water.
- The economy will grow smaller
- The existing buildings aren't being used, but new ones built?
- The growth explosion, and dealing with the financial crises currently, manage resources wisely within the next 5 years, a strategy to survive
- The high crime rate.
- The impact of the recession on tax base and Employment.
- The increase in crime
- The killing police do .
- The ruination of PWC.
- The success or failure of the new ramp ordinance. Inappropriate zoning. 24 hour tobacco stores near schools and churches is an example of this.
- The traffic issue being worse
- The traffic.
- Time and money spent on areas not needed. Don't annex anything else until you can provide services to what you already have. Taxation without representation.
- To continue to get rid of its Fayetteville image and bring good paying jobs to the city.
- Too large for city to handle.
- Too little expansion and too much overcrowding
- Too many apartment complexes that aren't filled, so unnecessary.
- Too many drugs
- Too many foreigners moving in.
- Too many new homes being built and no people to fill them.
- Too many old empty houses with homeless persons living in them.
- Too many people, not enough road ways.
- Too many people, not enough space.
- Too many people.
- Too much residential development and traffic congestion
- Too much building & size of the roads
- Too much construction; overpopulation; bad roads
- Too much growth

- Traffic flow issues.
- Traffic gridlock
- Traffic increasing with addition of Forseom
- Traffic jams and people being overtaxed for city improvements.
- Traffic need to resolve the flow of traffic in the city
- Traffic patterns
- Traffic problems and crime rate increase.
- Traffic and unrestrained growth. Need more services for elderly. More independent living.
- Traffic, and the growth rate
- Traffic, housing, jobs, need for Natural Science museum and water parks.
- Traffic, security and crime.
- Traffic. They keep the well to do areas nice and let everything else go to the waste side.
- Traffic/green space/Employment/bike lanes.
- Traffic/parking downtown/ sewer connections.
- Transit
- Transit- needed service
- Transit services and more law enforcement services.
- Transportation
- Transportation
- Transportation
- Transportation availability.
- Transportation on the city streets
- When the troops return home, I feel housing will go up, we might have a higher unemployment rate and higher taxes.
- Try to increase the tax base on other businesses besides the military.
- Trying to grow to quick, therefore increased crime, without enough jobs
- There is too much empty real estate and crime is up.
- Unemployment
- Unemployment
- Unemployment
- Unemployment
- Unemployment rate too high-not enough industry to meet the demands of customers.
- Unemployment (homeless)
- Unemployment, crime and city budget revenue.
- Unemployment, healthcare and crime.
- Unemployment.
- Urban sprawl/population increase/housing. Increase animal control codes.

- Vagrancy and panhandling/crime and the image of crime.
- Vehicle traffic
- Violence...work toward preventing crime with police presence
- War
- Wasteful spending, i.e. Downtown circle with water and colorful lights.
- Water and sewer issues
- We don't need more parks and pools. We need less electric bills.
- We need more industry that will attract corporations that provide employment external to military operations.
- We need to preserve more green space
- What happens to or for Fort Bragg. Property tax.
- What to do with traffic.
- Whatever it takes to make this place better
- With the population of growth the maintenance of roadways etc.
- Working government/economic development, new industry needed.

Other Comments. At the end of the survey, respondents were given the opportunity to leave any additional comments about ways to improve the quality of City services. The specific comments made by respondents are provided below and on the following pages:

- When the people vote and indicate they don't want something, don't try to repackage it and force it down our throat. IE: multi-purpose aquatic center without telling the people the fees or operating cost loss projection for each year.
- There are no questions on this survey about landlords and rental property. There need to be more ordinances requiring landlords to maintain rental properties-noise/dogs/lawn/exterior maintenance. Fayetteville needs more parks, more cultural activities, less trash, less blight.
- City looks for ways to spend and waste money it doesn't have. Increasing city jobs increases future obligations. City government too large. Paying for too many studies, etc. Economize.
- Increase EMS pay in order to get better police protection. Provide more police substations around Fayetteville, especially in problem areas or provide mobile substations for same areas.
- This is my life home, and I will do what I can to see it grow and prosper, in the right way. There is a serious lack of family entertainment/fun park and a lack of trust.
- Allow advertising on city bus vehicles (approx. \$90K per year). 2. Allow city police to stop and search vehicles without consent if they have reason to suspect person(s) may be involved in crime. 3. Anything the city council proposes which will increase taxes on property owners, to be voted on only by property owners. 4. Sidewalks required by business/residential developers be dropped from building requirements.
- Every day I see traffic violations that cause accidents or almost cause accidents. Every red light, a car runs it. Please assign police to stop this, Especially on Skibo and along Marganten as well as Raeford Rd.
- Leaf pickup once a year is ridiculous. The streets are congested with leaves-yards are not kept clean. Neighborhoods have gone downhill.
- I would like the police department to require their officers to obey the law, especially while driving police vehicles. And when you call in and report police driving reckless for this to be taken seriously and really handled.
- City totally ruined Ramsey St. 401 N. Intentions were to make it safer instead seems worse & families established on north side. Fay waste a lot of time, money and gas going to find median to turn to go back to where you need to be. This has hurt most businesses on Ramsey St.
- Fraud reported to DSS never investigated and reported abuse ignored. Children hanging in the streets, fighting and destroying property and breaking in our homes. I'm a retired educator and I get tired of people approaching me to buy food stamps.

- Public transport improvements i.e. more buses. Improve road condition , build more parks in the community.
- Provide contracts for people, workers, builders, contractors and businesses in Fayetteville. Minorities-women- Cumberland county need more opportunities to train them to be hired for projects.
- The streets need to be cleaned regularly with the street sweeper. The old houses need to be torn down/fixed up. Need more homes for homeless to live in.
- Offer more services in areas with middle income citizens. Our children need parks, pools, and summer programs too. 2. Patrol neighborhoods more frequently. I can't let my child walk alone to a friends' house because there are no sidewalks and people drive 40-50 mph through the neighborhood. 3. Include the public in discussions-such as education and business. 4. Improve the educational system not by dictating ridiculous curriculum but by hiring people who can be trusted to teach. Really- do we want all of our teachers to come from FSH?
- The recycle containers are too small. Permitting mounds of yard debris at curbside for pickup is unsightly. Sidewalks are needed in the newly annexed areas. There are too many home break-ins.
- Providing job for all no matter what you've done, give all a second chance. Have classes for everyone to improve their lives. Give those a chance who want it and stop giving those who are not going to change their lifestyle.
- God bless the city of Fayetteville and I decree in the years ahead we will have a better city to live in and enjoy.
- Less concern/priority for downtown and more concern/priority for neighborhoods/citizens. Higher priority and more assistance for homeless families. We do have them you know! Term limits/shorter terms for city council and mayor.
- North Carolina Gov. and city manager need to get act together, lead the right way. Some of you are in it for the money, not for the people. It's 2013 and you are still calling us Blacks, we are African American. Black is a color, not a race of people.
- The town needs to be cleaned up from all this killing and crimes. There needs to be more things for our kids to do to keep their minds off of trouble and the bad things that are going on in the world.
- Campers parked alongside of houses, abandoned vehicles in front/back yard. Trash cans left in front yard 365 days, parking on lawns.
- Stop wasting our money on surveys. We all know the main issues. Let's solve them.
- Hire me as a communication professional to maintain and strengthen and create lasting relationships with business and communities, improve the quality of life in Fayetteville.
- Use this survey to work on city problems
- Sometimes just the passage of time brings about positive change. I was a policemen here twice, 1970 to 1993. Two separate eras, the first got some improvements by sit-ins/ the second got some improvements by ballot box.

- Would love to see more for children.
- Things are going straight and doing well for now.
- Please build more sidewalks! There's a city pool? No one I've met has heard of it.
- I have lived at this address for 25 years, Harry Shaw, why don't you know this? I have never heard of the person you addressed this to. I am disappointed to say the least.
- Allow citizens to vote on major changes with the city, take these out of hands of elected officials. Make non-city resident/homeowners pay surcharge on utilities if they do not live within city and will not agree to be annexed into the city. They use city services and facilities without paying into them like all tax paying city residents do.
- 1. Attract quality jobs (better pay, reverse braindrain, increase in corporate, property tax improved quality of life) 2. Don't concentrate on downtown so much. Bring in big bang annexed with parks, city services; make them feel they are a part of this city. 3. Let the police department do their jobs without political maneuverings of city council. 4. Increase parks, bike trails, quality recreation centers. 5. Quit studying proposals and do something.
- Improve the court system, it takes too long for someone to go to trial.
- Get rid of the public bus system, not enough passengers to justify costs. Ban vehicles from yards. Housing market is already strained without vehicles parked in yards. Lack of crosswalks/signals leads to jaywalking.
- Loose leaf collection does not coincide with when the leaves fall. Trash collection-trash/recycling are frequently dumped into the street/yard instead of it all going in the trucks.
- The survey is very well done.
- Need better parks and recreation opportunities. Expanded festival park entertainment opportunities. More vehicular speed control. Do away with school zone on Morganton road @ Fay Academy. No cross walk, crossing guard, busses- no need- all activity is on Cliffdale.
- We need better roads on the west side of Fayetteville, Raeford Rd and Skibo are jammed! That intersection is dangerous.
- Clean up the streets and intersections
- I feel strongly that the population that were forced into the city should NOT be required to pay for extension of sewer lines into their areas. We are seniors on fixed incomes, as well as many others and cannot afford this cost. PWC and city should foot this cost and recoup through future rates and money they have on hand. There are hard feelings about Gates Four being exempt from the annexation and this would go a long way to appease and satisfy to a large extent the negative feeling toward the city and PWC.
- Satisfied overall, continue doing a good job and making Fayetteville a better place.
- We desperately need for the white lines to be repainted all around town, especially Skibo and Raeford Rd.
- Roads are getting worse.

- Downtown is junky. Not enough green space. Need bike paths/sidewalks.
- Clean up city intersections, enforce policies against people littering i.e. dumping trash, cigarette butts out at stop lights and throwing trash out of their cars while driving down the streets and the All American. First impressions of Fayetteville are made while traveling into the city over the roads littered with trash. It doesn't set a good image. 2. Veteran appreciation activities. Vets don't get involved and their skills, knowledge they could provide the community is immeasurable. Get them involved!
- Totally disgusted-none will work. Too many freeloaders in positions to control their ways.
- Need stricter beautification laws i.e. Trees along roads and streets, sidewalks and street/intersection cleaning maintenance.
- When I call police department for non-emergency but have an issue that needs reporting, such as teenagers destroying city property, I either get passed around from one to another or made to feel stupid for making the call. So now I ignore problems, just like everyone else.
- I know a family that was kicked out of housing (mother and 4 young kids) on the 3 strike program, who can't help something she does because she is bipolar and has no income. She needs help , all the kids are in school. She cannot pay rent/lights except in housing. Help, please. urgent!
- City needs to continue to work on the crime rate and employment issues.
- We are military & have been here 4 years. We really love the city (minus the traffic). We wish there were more events at Festival Park (totally disappointed New Year's). Also don't like the changes to backyard animals/chickens. It needs to be revised-especially where we live on Hoke county line.
- Need a better plan by law enforcement dealing with crime. Clean up and straighten signs that are damaged. Pick up trash/litter, find ways to direct flow of traffic.
- I feel they need to bring more jobs to Fayetteville so people can live safe & free from crimes in the city. Let's all pray that this will happen.
- A friend of mine was treated badly by police officers. (Another friend works as police officer and does a great job). However, many know how GINA MCLEAN was poorly treated. Council members also know she should have been treated fairly. The city has cost her work, time and her home. Also you need to do shorter surveys.
- City needs to enforce law and codes-clean up . Planning needs to limit new homes to improve existing home values and communities. New people move into area and 9 of 10 move into new communities rather than melt into existing communities.
- There are not enough sidewalks where I live. The Fast bus doesn't run between Skibo Rd and McPherson Rd. There are no parks in my neighborhood. I live in the Windtree subdivision.
- This is a very uneducated city in some areas- add useful educational opportunities. Continue counter-gang efforts. Stop charging \$50 for bulk trash pickup, how are people

supposed to clean up if you charge them? Simplify building permits. Nobody wants to pay you for the right to work on their own house.

- Fayetteville must address the crime and traffic problems. Also many areas of the city are ugly and unkempt. I see children walking on busy roads in knee high grass to get to school. (Fischer & Lakewood & Strickland Bridge). Crime, Infrastructure and Beautification please!
- The city council appears to provide a lack of support to police services. They need to become more educated on how the police dept. functions.
- Drug dealer in my area have been selling drugs same people for over 10 years. They have been busted a couple of times but still selling. It seems that the police are not doing enough to stop these guys. I am almost sure they know who they are.
- I feel the Fayetteville police dept. should patrol more areas. Instead of parking in spots with other police cars and talking to each other and not patrolling.
- I highly resent the Parks & Recreation bill we can't afford in this struggling economy.
- More patrolling and less ticketing by police. I never see patrols but always traffic stops. We have an enormous burglary /robbery rate. Investigate this trend.
- Enforce traffic laws, all of them. Give tickets for breaking laws-i.e. trailers with no tags, pulling an untarped load, and many more.
- Get your police to help citizens with credit card fraud and threats so we don't have to be scared of jail or court for something we didn't do nor can we prove it because they hold all the cards. The police should call and threaten them to get the needed affidavits to help citizens. Stop these fraud companies and banks like Urban Trust Bank and their flunkies.
- We have to do a better job of enforcing reckless drivers. Also, must have more police officers. Wait time for most is 30 min based on the huge territory they have. Finally, the street trash/litter problem is out of control.
- Fayetteville needs to provide better service in keeping the curbs and adjacent to streets clean and vegetation kept in control. Certain areas of town look shamefully bad. Blighted areas (Jasper and adjacent streets) seem to get slighted. There are leaves, trash, etc. on curbs in streets. The city needs to provide better cleanup services in this area. The public in these areas are not aware of the limited service. They put everything to the curb, thinking the city will pick it up. Per city regulations, some things will not be picked up unless you call. this needs to be changed. In order to keep the city looking like a progressive city, all areas of town must look presentable. The public needs to be made aware that after loose leaf pickup, any leaves need to be bagged. This seems to be a problem, especially in blighted areas.
- More bicycle paths around town.
- Abolish cat license.
- The city desperately needs sidewalks installed through city and transit lanes installed along roadway for buses to tarry while waiting and/or picking up/dropping off of passengers. Currently, they will just stop in the midst of traffic and detain traffic, even

when there are no passengers . This is insane! They should at least yield in the additional lanes installed for turning right vs. remaining in the path of traffic.

- We will never get growth here unless we clean up our city. It has went downhill in the past 20 years. The law needs to be enforced on littering, with a stiff fine.
- We need sidewalks on all main roads so citizens can use alternative transportation.
- Get rid of the over burden of rules and regulations preventing development. The UDO.
- Citizens are not willing to have taxes raised. Take a hard look at the city budget and lowering the salaries of the top city officers.
- We need a modern tennis facility.
- Increase recreation service for young kids during the summer and expand senior citizen programs into a new/larger building off Blue Street.
- Employ those receiving government handouts by cleaning the streets, city office buildings and parking lots (for those physically able).
- I would like to do something to help the homeless and feed the people on the street.
- People UP, School buses go down our street at 35 mph or higher. I called the city, they don't care! Patrol!! Someone could get hurt. Please. 5300 Block of Hampton Rd.
- I think our traffic in the city could be improved. Plus the crime- we need more policemen on duty.
- How to find and assist young adult education (Affordable) and increase job access sites, feedback, opportunities.
- Do more neighborhood checks on peoples' property. In our neighborhood, there are a lot of yards and houses that need repair. We have recently started up a community watch program.
- Stop taking from the little people, and give them what is owed to them. Put some jobs here and stop raising food prices and rent. One day you are going to have to give an account for your greediness.
- City should give out a larger recycling can to promote more recycling and city can make more money that way. Instead of selling it and charging for delivery! Fayetteville - really behind on this!
- Activities based toward retirees who are over 50 years old with an empty nest.
- Be more proactive to western side of the city. The city in not only downtown and areas close by. It's obvious that the city does not keep records of some of their citizens. Object to being current resident on this survey envelope.
- More personnel are needed in all areas of code enforcement. Expend more energy and focus on the city's public relations efforts.
- Engage the public by opening up opportunities.
- Police department needs to improve traffic accident reporting so those affected can get a copy of their accident report in an efficient and timely manner--not wait 10 days after numerous calls to them, but no returned calls from them.

- No more additional taxes!! In the city we are taxed enough! Learn to use the money more wisely and cut the junk out. We don't need pools- we need to keep the spending in control and no new taxes!
- There needs to be increased lighting on city streets. Low-lying areas need improved sewer drains to avoid flooding. Panhandlers need to engage in programs made available to homeless population.
- Fayetteville needs other places to work other than stores and Ft Bragg. It needs some type of industries.
- I'm not too impressed that you put someone else's name with my address when you sent out this survey.
- The City definitely needs to improve its appearance. We have visitors from all over plus military new to our community. The first thing they see is trash and unkempt landscape. Limited shopping and restaurants, our city is growing too fast to have one mall and not a variety of dining facilities. Traffic is awful , again our city is too small for our growing population.
- Need more unmarked traffic cruisers/motor cycles, have more radio and TV ads about traffic laws and common courtesy. To a driver, the streets of Fayetteville are like a crash - m-up Derby. One would just hope that when they get in a wreck, that the other driver has good insurance!
- Please put our names on survey label, not someone else's name.
- Thank you for asking these questions!
- No bonds for Rec and Parks. Pay them out of yearly budget. More sidewalks from all schools to all neighborhoods within walking distance (not bussed).
- Both of us are handicapped and we do not have equal access within the city. Handicapped accessibility in this city is very poor! There is no enforcement of handicapped parking. It is a real issue.
- Fayetteville main roads look like a trash dump. Roads are not well maintained. Trash is all over the place. Things get fixed, then neglected. Graffiti was reported but nothing happens.
- Being a resident of Fayetteville over 30 years, I'm satisfied and proud to be a citizen of this city. Please keep on improving the traffic flow, keep the streets clean and safe.
- The traffic flow/stop light length will cost Fayetteville more business development than any other single issue!
- I would like notification by phone if emergencies take place-water issues, tornadoes, electrical issues, road maintenance in neighborhood, flooding, etc.
- Fayetteville PD needs the staffing and funds to keep the citizens safe. Better training facilities for special teams, more patrols throughout neighborhoods would decrease criminal activity, but the city needs to hire more officers.

- More funds to assist blighted areas. We seem to build great new apartments but the bad housing areas keep getting worse, not better. This decreases value of housing and creates unsafe neighborhoods.
- The city workers have a bad attitude over all. Fix it.
- Even with active participation in a fairly effective neighborhood watch and reasonably frequent police patrols, there continue to be home burglaries in our neighborhood at an alarming rate, and my family does not feel safe in many areas of the city. We routinely travel to Raleigh in lieu of visiting Cross Creek mall for example. On that note, Raleigh features attractive and inviting landscaping on medians and city gateways that reinforce the perception that this town is poorly managed and not pleasant to live in. Looks run down and dirty, with a crime rate disproportionate to population density.
- I lost a great deal of respect with the city of Fayetteville a few years ago when city planning allowed the construction of roughly 18 condominiums to be built in my neighborhood, without our knowledge. Thanks for ruining the subdivision of Lake Shores.
- 1. Sidewalks throughout city. 2. Safe bicycle lanes throughout city. 3. Create mountain bike park/trails.
- We need a larger police force, more and better jobs and a cleaner city and do more for animals and most of all, work on the homeless problem.
- The criminal activity is too high. Once a suspect is arrested, he's back on the street in 2 hours. The police are viewed as baby sitters-not enforcement. Build a bigger jail and quit protecting the criminal. Protect the lawful citizens for a change.
- Way too many areas where I feel unsafe or where things feel iffy. I have lived in much larger cities and felt safer. More green spaces and sidewalks would be nice. Also, safer ways for the people I see trying to cross Bragg Blvd.
- Downtown Fayetteville looks dead. Nothing appealing. Need private organizations for growth and jobs.
- Clarion hotel is an eye sore. No one listening about building downtown to look like a city or waterfront like Florida or Baltimore harbor.
- Regarding Strategic plan; It appears to be like the blue Ribbon proposal- probably will be trashed. No wonder majority of populace is military retired, who wants to stay?
- When are you going to be a working populace downtown other than court house of city offices? Nothing in entertainment or sports compared to Raleigh. Too many restaurants. Think about a new mall, something for Cape Fear River. Despite Strategic plan- Fayetteville continues to be country, lacks money for fire/police/emergency technology and seems to be on the same course as "Honey Boo Boo" and "Duck Dynasty." Military presence keeps people from seeing overalls and men with long beards and no teeth. Fayetteville sleeps too much with Ft Bragg and rely on federal grants. We're part of the state-- just like Raleigh.

- Support Dr. Lauby's efforts and bring our animal control shelter and street operations to full funding and support. Enforce city ordinances to STOP dog selling on every corner and parking lot. We look like a live animal market in China or the Middle East. Dogs are suffering.
- Upon entering the city of Fayetteville for the first time, 6 years ago, it was such an eyesore. I did not want to move here. Thankfully, the people of Fayetteville, made our move here more positive. PHC was a true lifesaver when we moved to our home. We were blessed. Though we have all that we could need, the quality of life in Fayetteville needs to improve in a way that it will entice future potential residents.
- Would like to see changes to traffic problems (Too much traffic for the size of city and things to do). Would like to see places to go out, hear live music (Jazz and Blues) geared toward general population-not just military set.
- Our city councilmen need to work together for the common good of our citizens. Forget re-election and personal agendas. Do something to really improve Fayetteville and help create good jobs. If the citizens are working, they are not complaining.
- Need bigger container for recycling. Loose leaf collection sits on street too long. Traffic signal timing on Morganton Rd by mall.
- Ambulance service was very responsive and helpful. Increase police patrols in neighborhood.
- Need a stronger police presence in the neighborhoods. More radar on main roads. More crime prevention, more interaction with the citizens of Fayetteville.
- City needs to be more careful in spending taxpayer money. Too much waste in projects "Capital Building, "Festival Arts," "Parking deck" and "Bus Transfer station." Fayetteville trying to be a big shot with taxpayer money.
- Loose leaf pickup is a farce. You might as well not have any! With only 1 pick up a year, our neighborhood for 2 years in a row doesn't get pick up until middle of Feb. People put leaves in street until then or leave them in yards. Clogs drains, blows in other yards, looks terrible. I no longer feel safe walking alone or going out at night to stores even at mall or Wal-Mart. Police too quick to shoot as evidenced by 2 deaths in past year. hope this can be corrected with new police commissioner. I like the improvements with Veterans park but Prince Charles and Capital building need to be addressed. They are detraction for downtown.
- Bring Whole Foods and better restaurants to the area. Spend city tax dollars on things that will make a difference, (i.e.) the bike lanes painted on our neighborhood streets are filled with parked cars. This is a waste of money.
- Yes, Fayetteville is an eyesore. Partly because in my own opinion, these developers get with city council meeting and they zone certain sections of town. They throw up all these crappy apartments that are right next to subdivision. Crime sets in and areas start to run down but they don't do it in well to do areas like around where they live. Police stop anybody black. my son was working 3rd shift, came home and the police stopped him for

no reason and asked what he was doing out this late. And he said he was working. he said the officer then let him go. I wish he had the badge # so I could have filed a complaint.

- I think our city is moving forward in many good ways. Crime is getting to be uncontrollable and a lot of it are military (murders, reckless driving, DUI, etc.) I think the good citizens of Fayetteville, the people who work hard, raise their children right and help the community suffer at the hands of the rule breakers (nonproductive citizens).
- Traffic is the biggest issue. The cement medians in most places are unnecessary and create a backup in traffic with people waiting to turn. Installing lights because of a new apartment building is horrible too. Get caught at every light. The other is police. A few years ago, my truck was broken into and when I called the non-emergency number, the lady told me it was a waste of time and that nothing could be done. I have also called in when there was an incident while driving (The guy threatened to kill me!) I was told to dial 911 next time and follow him so the police could locate him. Fayetteville really needs more restaurants. Some repeats and some new ones (TGI Friday and Dave & Busters would do great!) My main issue is traffic , but I do not hate living here. These things could be fixed with common sense.
- Need to focus city efforts on older communities.
- Please repair Ft Bragg Road, enough is enough. Let's manage our existing funding (Not supportive of any additional funding).
- There are too many empty houses and absentee landlords that don't take care of their property. Homeless live in them. Complaining to the city gets a response, problem fixed temporarily and then it starts over because the owner doesn't have to see it every day. Ordinance needs to be a house can't stay empty indefinitely just so the owner has a tax write off!
- A youth crime summer camp- during the summer, for kids 14-16, a 4 point plan.
- Would like to see more traffic enforcement esp., from Morganten Road onto Tielly Road, where every day at every light change 6 to 8 cars run the left turn signal on red, putting my life and others at risk due to their lack of patience.
- Every time I go to downtown Fayetteville, I see a few meter maids but no police. I do not feel safe. Also, too many beggars there and transients. I just want to go and leave immediately. The city council needs to bring industry to Fayetteville, and not rely so much on military.
- Too many gambling cafes and too many tobacco stores opening up. Cannot take a walk unless you go to the park due to lack of sidewalks. Too many trailer parks next to nice homes.
- Dismantle the "good ole boy" network that still exists in the city, county and state. The pie is big enough for everyone to have a piece.
- They need to send more police officers in my neighborhood because there is a lot of traffic or activities going on at a certain house. Some of the cars that come through are not residents of our neighborhood.

- I request the city manager contact this address regarding an accident and police involvement on July 2012.
- Put inspirational signs on the transit buses where the advertisements go. This will set a very calming atmosphere on the bus and help start the day off right.
- This is my hometown. So it saddens me to rate it so low. Entertainment/culture has improved since my childhood but crime and a lack of unity diminishes the quality of life. But, the top disappointment is the way the city treats small business owners. The city is an adversary, not a partner.
- Managing the city is a very big task. I/we are very thankful for all that our elected officials do for us. I only ask that you keep the best interests of the people in mind at all times. Thank you again for all you do. God bless you.
- More attention needs to be paid to the cleanup of neighborhoods in lower income areas. Traffic lights in high accident areas. We need more adult and family entertainment. City streets and neighborhoods need to be cleaned.
- I believe now is not the time, economically, to ask more of our citizens than they can give. Take the money we have and make it work. Tighten our belts. Look closer at the budget and be honest about what can be cut.
- Fayetteville needs more opportunities for the youth that don't involve money. Neighborhoods need parks and sidewalks. More educational activities in recreation centers-skill development.
- Enforce improvement of home(s) in neighborhoods. (A home on my street across from me is in dis-repair with parked cars and clutter in yard and visible on porch.)
- The city faces an inability to control crime. As a result of poor screening of rental applicants by property management companies.
- Cars speed way over the limit on Stacy Weaver. That is the main problem I have with police. Not patrolling but more radar detection. We don't have a College lakes sign.
- I can't complain about any city services; because I don't do anything to make it better. I just pray that our leaders have the city's best interest at heart, and they do the right thing,
- City council caters to special interest groups on rezoning. They make zoning laws then give out variances/car lot then a million dollar building that is why the city looks so tacky.
- This place is chaos! I love running outdoors but am too fearful I will be mugged or raped. No sense of safety here!
- Traffic light Andover/Ramsey - traffic pattern is wrong and light going east/west way too short. Stop destroying wildlife habitats and woodlands. Without them to produce and clean the air, soon our planet will be toxic to us.
- Public needs to be informed about changes in their neighborhoods. Written notice to each, not just a notice in paper. Not everyone gets daily paper.
- Wish I could find a part time job. I am very responsible, just too unlucky.

- Traffic enforcement needs to be improved. Red lights are way too dangerous, 3-4 cars run lights at each red light. Crime prevention needs to be put in place. Fayetteville is not safe.
- Traffic is horrible, (no cops stopping high speeding). No job opportunity for people well prepared with master degrees & doctorates.
- I realize medians on Ramsey St are here to stay, but traffic light patterns need major overhaul. Promote small business, don't over regulate.
- In fairness, maybe city efforts for law enforcement are high, but , it's discouraging and frustrating to see such unsafe/dangerous driving all the time. Yet no cops are out on the roads (They are often parked and sitting in commercial lots). Put sidewalks in so pedestrians, joggers are safer. INCREASE Police visibility and presence!! Get more cops and put them on the streets, roads. Stop Speeders, stop those who run red lights, install red light cameras. Put in red light timer/countdowns for better stopping at light.
- More police presence at night. Better public lighting. More sidewalks around elementary schools, protect the children.
- Consider over walks that would connect shopping centers in the Cross Creek area. Then start a park and walk campaign for a healthy Fayetteville.
- In Bonnie Doone, I wish the drain pipes that was never asked for well perhaps could be turned on? Without extra fee, also the drainage ditches could be closed off.
- There seems as there's an ample number of homeless individuals lurking about the place and wanting to enter peoples' homes. There's a lot of tree and the like work that should be taken care of (example) there are trees that have grown up against the public street lights. Also, perhaps all the city officials can have Ambling Co to have all those spread-out inspections to be completed together as much as possible. Ambling Co is wearing out all the residents.
- I feel that property owners do not keep their property up to par and they always want to evict you for rent when there is no understanding when you let them know about their property.
- Stiffer and longer jail term for drug addicts. (To protect our children and grandchildren).
- Thank you - city council and leaders.
- Thank you for up keeping the outdoor parks and trails. Some of the playground slides were broken for 3+months but now are repaired. Customer service/complaints responded fast and courteously when called about waste management issue. Resolved quickly.
- Complaint regarding how survey was addressed to a wrong name.
- it seems that the flooding of downstream areas is not considered when new construction is allowed. We saw a lot of signs about what was being done for flooding, very little actual results. Use my tax dollars for real improvements, not arts, pools and parks!
- Without Ft Bragg, Fayetteville would not exist. Housing market is way above average and almost unaffordable unless you are military. Police officers must work 2-3 jobs to afford a house. Create jobs! Don't just build homes that stay empty.

- Better notification of loose leaf pickup. Widen Reilly road south to H.401. Widen Rim Road at 401 South.
- I came to Fayetteville as a bride 58 years ago. We raised 5 children and one still lives here. Life cannot be lived any better anywhere else.
- Fayetteville would benefit by offering more family centered activities. Police need to stop stereotyping people, treat everyone with respect. Inform the residents of local gang presence and crimes.
- Shuttle buses could be smaller in different areas. Police should ticket people who are driving w/o lights during rain/fog. Should cancel street brushing and implement bug spraying. DOT- all medians should be painted a reflective yellow. Double left turns turning into three lanes should be marked better to indicate which two lanes to turn into. White lines dividing multiple lanes of traffic should be at least 1/2 inch or one inch wider.
- Work on traffic flow. More police on patrol in parks and shopping/retail areas. I would like to feel safe being out with my kids.
- I'm strongly against the city raising tax values on already over valued prices in order to fund the park and recreation facilities and programs. I would support an additional .01 on sales taxes so everyone in the city would pay for this program, not just the homeowners.
- When repaving a city street, the city of Fayetteville will often grind up the pavement and then wait 4-12 weeks to repave. This is not only unattractive but bad for our tires. Can this be resolved and paved in a day or 2?
- Electric PWS is too high. They call it basic, nothing but raises! Need pine trees cut off so they won't put their mess or fall on other people yards.
- Water not fit to drink.
- Resources and efforts should be focus on neighborhood patrols to address crimes vs. speeding or other minor traffic violations. Sidewalks and bike paths will encourage more physical activity that goes along with the health care costs vs. new standards for fitness.
- Please devote more resources to comprehensive urban planning! Create commercial design standards for major arteries- Bragg Blvd, Raeford Rd, hope Mills rd.- visually they're atrocious! 2. Revisit hope Mills Rd: adaptive reuse of SF dwellings into commercial-very unattractive, and wasteful use of land. Redevelop as office parks. 3. Find something to make Fayetteville an attractive destination-develop Cape Fear River like Sand Antonio's' River Walk, create reason for Raleigh/Charlotte/Wilmington residents to come to Fay. 4. historic downtown: Still too many vacant storefronts. Encourage major employer to move downtown (see impact of "discovery" corporation on Silver Spring , Ma.) 5. Downtown: create connection between transit(Amtrak, Greyhound, FAST) and retail/office with the Prince Charles as the nexus(e.g. Washington DC Union Station). 6. invest/redevelop Gateways to city- Especially from airport. Visually, visitor experience is dismal, at best. 7. Traffic- beginning to be problematic along Morganton-Cliffdale-Skibo corridor.

- 1C-too many poor patch jobs make streets too bumpy, not smooth. 1D-stoplights could have better calibration in some areas. 5D-have never seen a patrol but doesn't mean they haven't been.
- Quit spending money on downtown redevelopment studies that are all feel good efforts that give the appearance of action, but never result in real change. Pull out all the ones we've paid for, pick 2 or 3 projects and make them happen. How many times do we need to talk about the river corridor or Murchinson Road/Fayetteville State and then do nothing substantive? Build an indoor/outdoor pool complex that is large enough to support the high school and recreational swim programs and maintain it, unlike the criminal misuse and lack of maintenance of the Olympic size pool facility at Fayetteville state.
- Concentrate more on bring better shopping and restaurants instead of the same old cheap stuff. Even a person with low income will save to occasionally splurge on something of quality. Thanks.
- Increase opportunities for residential expansion close to downtown, continue to promote commercial/retail opportunities downtown, increase shuttle opportunities from Bragg to downtown to capitalize on revenue from military service members, and finally, green space!
- The city council needs to work together, make a decision and then do it. Always having outside company to do research but never act on projects. Too busy fighting among themselves. Need less personal gain and put the city's best interest front and center.
- I think the city wasted too much time and money on the racial profiling issue. It doesn't matter what race you are if you are breaking the law, you need to be arrested.
- There needs to be a better bus service, it only goes in certain areas. When people get older or the ones who don't have a car, should be able to get around town better. I lived in Dallas for about 10 years, I could take the bus all around the city.
- The city officials have talked for years about the need to get other business to locate here with little success. I feel that this is critical.
- Our city council is the most useless aspect of Fayetteville, NC. Stop trying to annex Gates Four. Stop annexing period. Get services to areas you already have annexed.
- We need more than one play area for children at the parks. There are not enough slides and swings. Need more water parks and pools. We need to make sure our neighborhoods are safe and clean. Sorry, not able to answer a lot of questions because I stay home most of the time, can't get out much, but I did the best I could to answer.
- The city is capable of being great. The appearance needs to improve. Crime and traffic must be handled better. Our police and fire departments are in dire need of more personnel, my children are bored of poorly maintained rec centers and lack of fun family areas that are safe. Thank you for taking the time to hear from your citizens.

- Work on ways to bring in additional income to cover cost without raising property taxes. Work to combine city and county taxes. County residents use city streets, parks, downtown buildings, etc.- just as I do in the county and pay county taxes.
- Honestly believe there is a huge racial problem in this city . When visiting other cities, don't see the racial tension that seems prevalent in Fayetteville. Seems only to be getting worse. Traffic signals are also terrible.
- Engage your people. Tourism is great but throw a bone to the people who would love to work and play in the same city.
- The city water drains on the street are not covered by grates. They are wide open and a danger to children playing outside. I would feel safer about my kids playing if the grates were installed.
- City services could improve by completing the work orders in a timely manner. Overall, the city is doing a great job. I like calling Fayetteville home.
- Why can't our city council members make a decision without hiring a consultant on every issue that comes up. Always "pass the buck."
- A little more parks and more sidewalks--it would be nice to be able to walk to parks instead of driving--especially when having to use a wheelchair
- A nice restaurant--sit-down and dress-up kind: also nice bookstores would be nice in 28303 zip code area off of Bright Blvd
- Add sidewalks and the bus stops need improvement like add bus shelters or benches
- Aquatic Centers, More Senior Activities
- As residents we would like Murry Hill RD fixed.
- Better communication with residents, don't try to hide certain things going on in the city.
- Better police enforcement -The city needs to do away with panhandlers.
- Better sidewalks
- Bring some arts and educational program into the city.
- Bus service needs to be improved the customer service on the bus is horrible
- Crime prevention, clarity of spending and plans for Parks / Recreation, road construction is a concern,. City/County do not maintain what they have started need to work together to build on the community.
- Deal with the drug problem. Lower taxes
- Develop more after school programs for children (DARE, PALs: Police Athletic Leads, etc.)
- Do a better job of cleaning the streets, too many abandoned buildings, could beautify the city more like Charlotte or Raleigh
- Do better things for seniors (more accommodations). Shuttle service at festival park.
- Do something about the garbage pick up
- Ease of access to services in the city. When people are asked to goods and services and access to the proper person that can render relief.

- Education and parks need to be improved
- Enforce laws
- Find something for kids to do to keep them out of trouble
- Fix Starbrook St. road problems
- Fix the homelessness.
- Fix the streets and finish construction. Police should not get away with crime like murder.
- Fix the streets, put sidewalks in and stop the killing.
- Give out more info for entertainment and city issues
- I think it's a good idea to have City meetings but they should let the public state their opinions and concerns. We should have a spot for citizen suggestions to improve citizen involvement.
- Have courtesy when dealing with other people. More respect for others.
- Have manufacturing jobs to help unemployment.
- Have the city officials call me
- I felt you wasted taxpayers' money on traffic circles by the library. Also, more policing is needed downtown to dissuade the panhandlers--this means we need to hire more police officers.
- I think that part of our problem in the future is with the youth so there needs to be committees with youth involved, so that they can let us know what they would like to see in the future of Fayetteville--so they can be an active role-player in how it's going to happen.
- I think there should be more consideration in what the general public needs. (I.E)-Better customer Service and more public involvement
- I think we need improvements in police department--I don't know if they're short on help or just not enough knowledge--maybe not enough police officers
- Improve on crime rate and make efforts to involve the public more. Send out mailings with information about the city, such as when there are public meetings so that the residents in Fayetteville know.
- Improve the police force, build decent crosswalks and sidewalks, and continue with good parks and recreation service.
- Improve safety and security throughout the city and improve emergency awareness.
- Improve sewer services
- Install sidewalks in neighborhoods, add more trash pickup days and improve crime.
- Just work on traffic flow
- Leaf collection more often. trash collection improvements with communication
- Leave twc alone; it's not broken
- Light rail system would be beneficial

- Light poles/power lines: in the newly built communities of Fayetteville, the power lines would be better put underground to avoid problems in the future with storms blowing the lines down, etc.
- Like to see more outdoor activities, more sidewalks, more park and rec, and better city ordinances
- Listen to the citizens!
- Loose Leaf pickup system needs more organization--a better schedule is needed and to inform the community of when pickup day is. Also, community that has been annexed is having to pay for sewer services but still Has not been upgraded to city sewer lines--still on septic, so why have to pay for city sewer.
- Loves the police department
- Make more recreation programs for people, have better quality jobs, and better quality of life all around.
- Make the streets safer and better
- More activities for kids
- More biking paths Clarke park and botanical garden, moving more the festivals back to the downtown area.
- More community services, more cultural events and transportation.
- More police officers.
- More work in streets
- Need larger recycling receptacles. Need more loose leaf pick up-at least 2 times a year and different intervals throughout the year.
- Need more communication with the public. Don't raise taxes and turn into jerks afterwards. DON'T PUT EXTRA CHEMICALS IN THE WATER.
- Need more sidewalks, better street repair, pick up of large bulky items, less restaurants in same location, better community projects for children in head start to elementary
- Need to create more Co. on energy system
- None, so far so good. I think it is a great city.
- Notify residents by phone or text when emergencies are pending or in area. Need more walking trails, improve traffic timing especially on Ray St. and Hay Ave.
- Parks and recreation needs improvement; we need more than one swimming pool in the City. If I was looking to move here, I would be put off by the lack of swimming facilities--the one pool gets too crowded
- Paying for sewers which were never put in. Requesting a refund. When the police are called they never show up. Bishop Junkyard in the middle of the city.
- People who work at City Hall need to treat small business owners better and be partners with them.
- The police department provides very good communication and I would like to see the rest of the City do this as well.

- Police need to stop fighting their citizens; city council should listen more to their citizens and put more information out there about what's happening in the community.
- Put leaf lets where they can be seen easier.
- Report more crime 's in are towns her in Fayetteville/so we can protect are selves.
- Respondent does not keep up with city issues
- Responsiveness of animal control!!
- RIGHT NOW HE IS FINE AS LONG AS TAXES ARE NOT INCREASED
- School zone signs with lights needed.
- See more police activity in high crime areas
- Shopping opportunities and Mall issues. The Crosscreek mall area traffic has gotten worse over the last 5 years.
- Southwood area apts. need pavement
- Stop bickering among each other.
- The appearance of the city, the removal of buildings that are no longer used, would enhance of the city, adding more family oriented activities, building new mall that would create more jobs but help the economics of the city. Diversifying activities, by building up the north side of town.
- The City needs to clean up the lot on Coronada Park Way; there is a lot of trash on it. The area needs to be maintained and kept up.
- The city needs to clean the drainage ditches; the ones by my house are filled with debris.
- The traffic is getting really bad around Ramsey street.
- The water quality needs to improve/and the drainage in the gutters are clogged up and dead dogs and rodents on the road need to be picked up and discarded/and I need more cops on Marykirk drive/people speed through here and kids could get hit.
- This city will go nowhere if we cannot help our youth, enrich the lives of the homeless. We need to stop building expensive condos that no one gives a damn about and start building homeless shelters. Let's focus on youth programs and put people back to work. That would make our city more beautiful than a not so fascinating fascination center.
- Trash containers are abused by the workers and the cans are battered ridiculously, doesn't serve its purpose because of the abuse. Enforcement of speed limits needs to be enforced
- Use current taxes for the purpose intended
- I am very satisfied
- We need to invest in alternatives for transportation to ease congestion. (Improve sidewalks)
- Wish the city would take more interest in the community and consider the citizens their assets not just what they want. This is a fund raiser for their wants.