

City of Fayetteville, North Carolina FY2024 City of Fayetteville Resident Survey GIS Maps

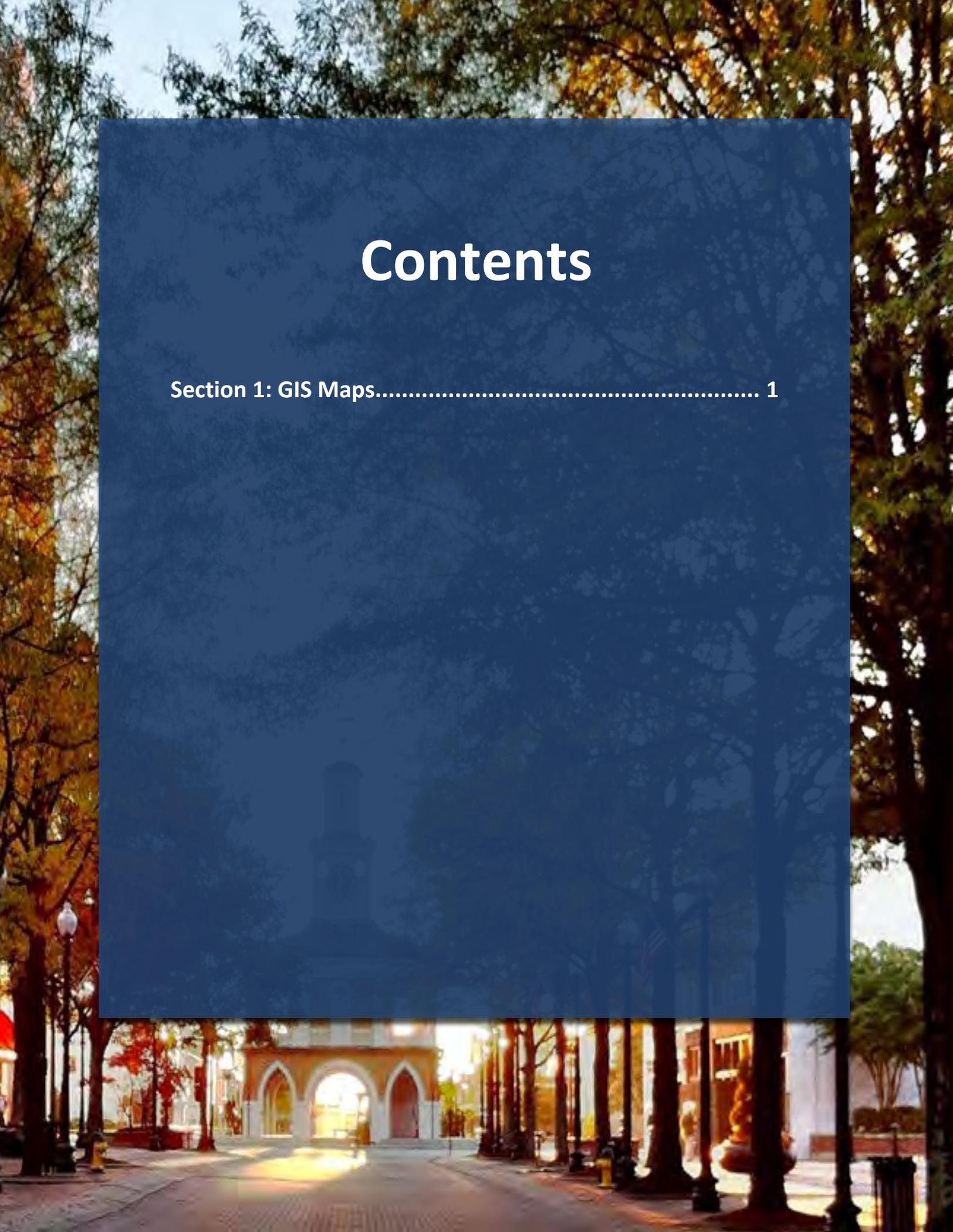
Submitted to the City of Fayetteville, North Carolina by:

ETC Institute
725 W. Frontier Lane
Olathe, KS 66061

February 2024



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The background of the page is a photograph of a university campus. It features a wide, paved walkway lined with trees, some of which have yellow and orange autumn leaves. In the distance, a large, light-colored building with several arched doorways is visible. The scene is captured in a warm, golden light, suggesting late afternoon or early morning. A large, semi-transparent blue rectangle is overlaid on the top two-thirds of the image, serving as a background for the text.

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GIS Maps

Interpreting GIS Maps

2023 City of Fayetteville Resident Survey

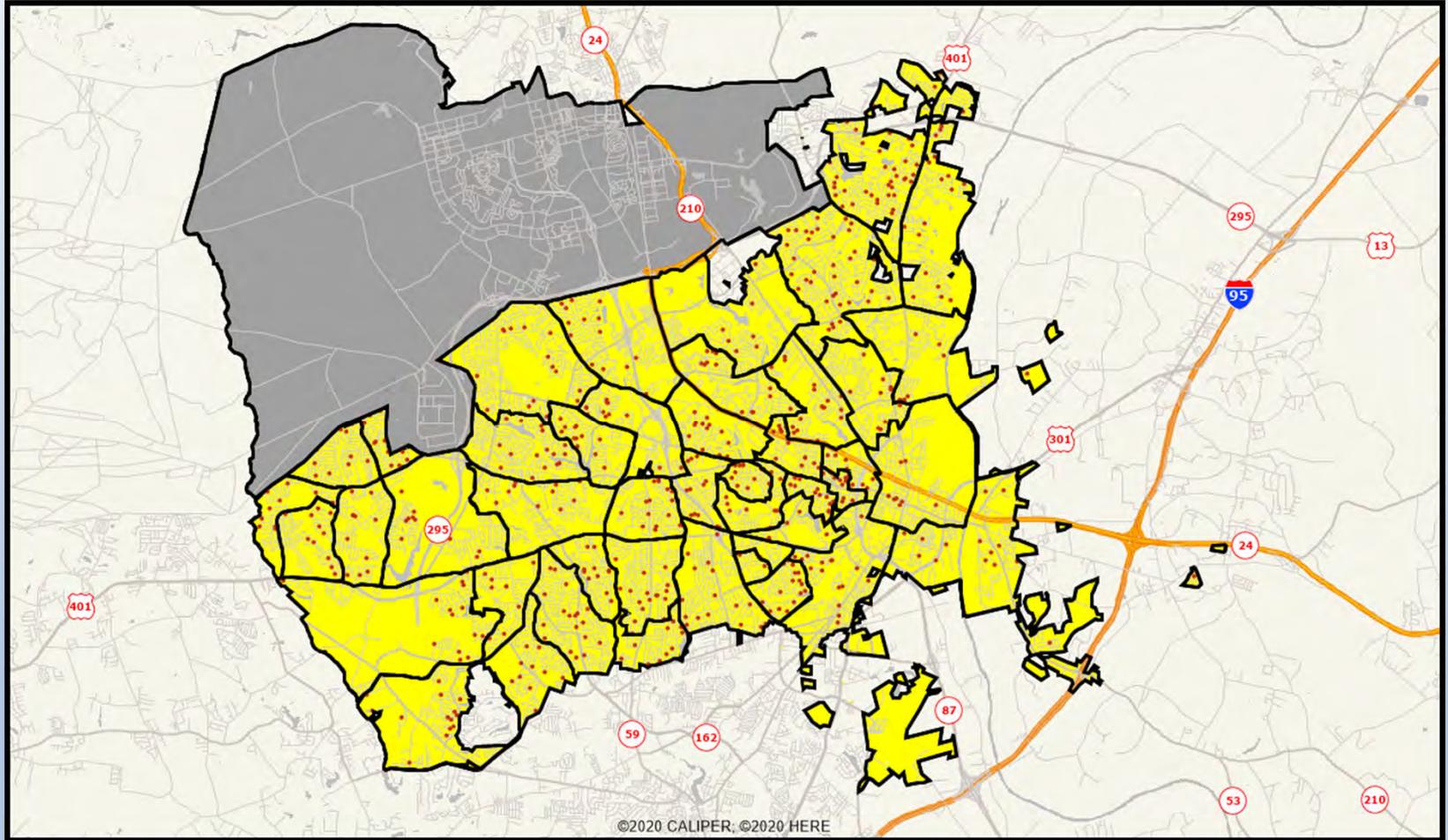
The maps on the following pages show the mean ratings for several questions on the survey.

When reading the maps, please use the following color scheme as a guide:

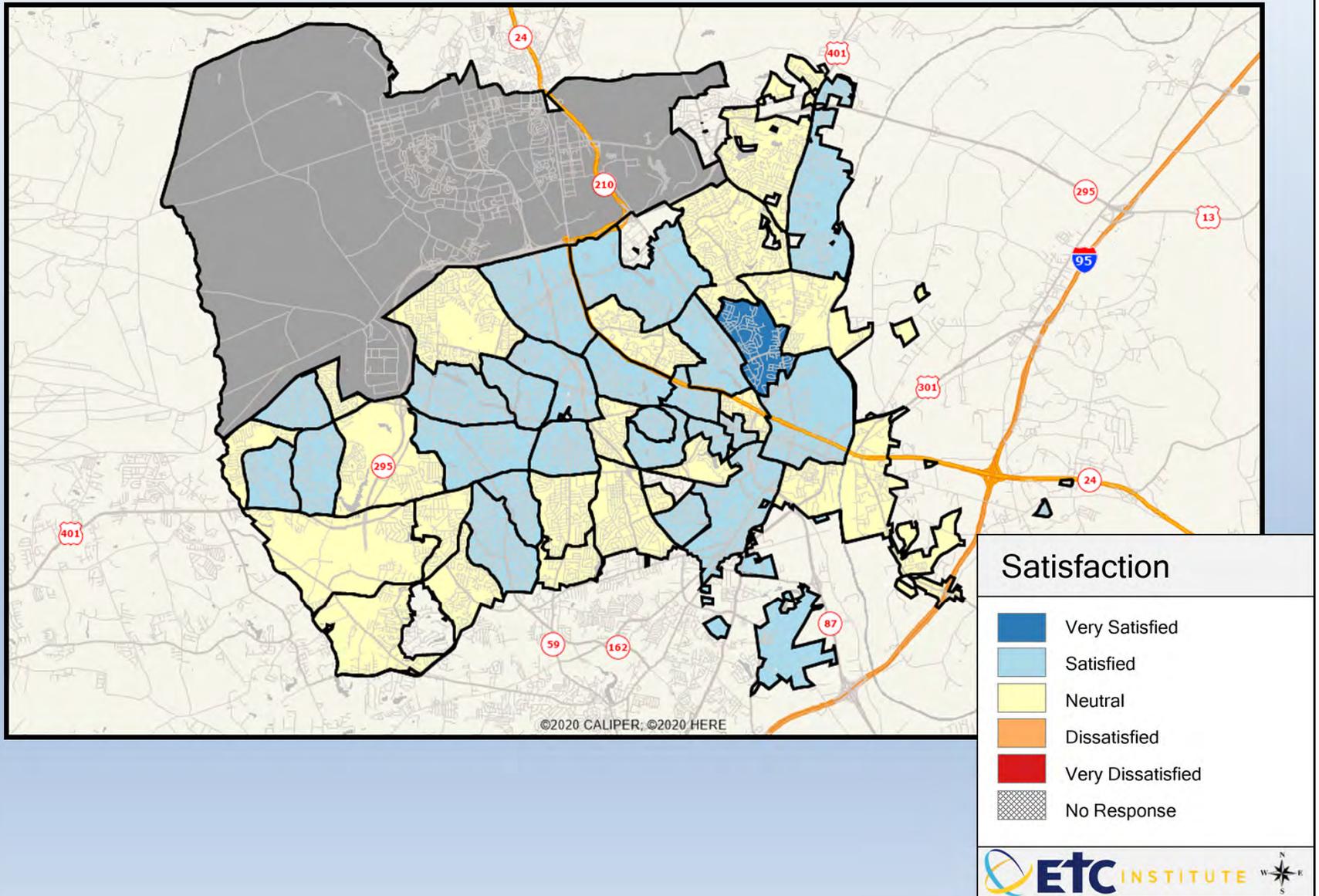
- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “very satisfied” or “satisfied” and ratings of “excellent” or “good,” and “very safe,” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate or often reliable.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “dissatisfied” or “very dissatisfied” and ratings of “below average” or “poor or “very unsafe,” or “unsafe.”

Location of Respondents

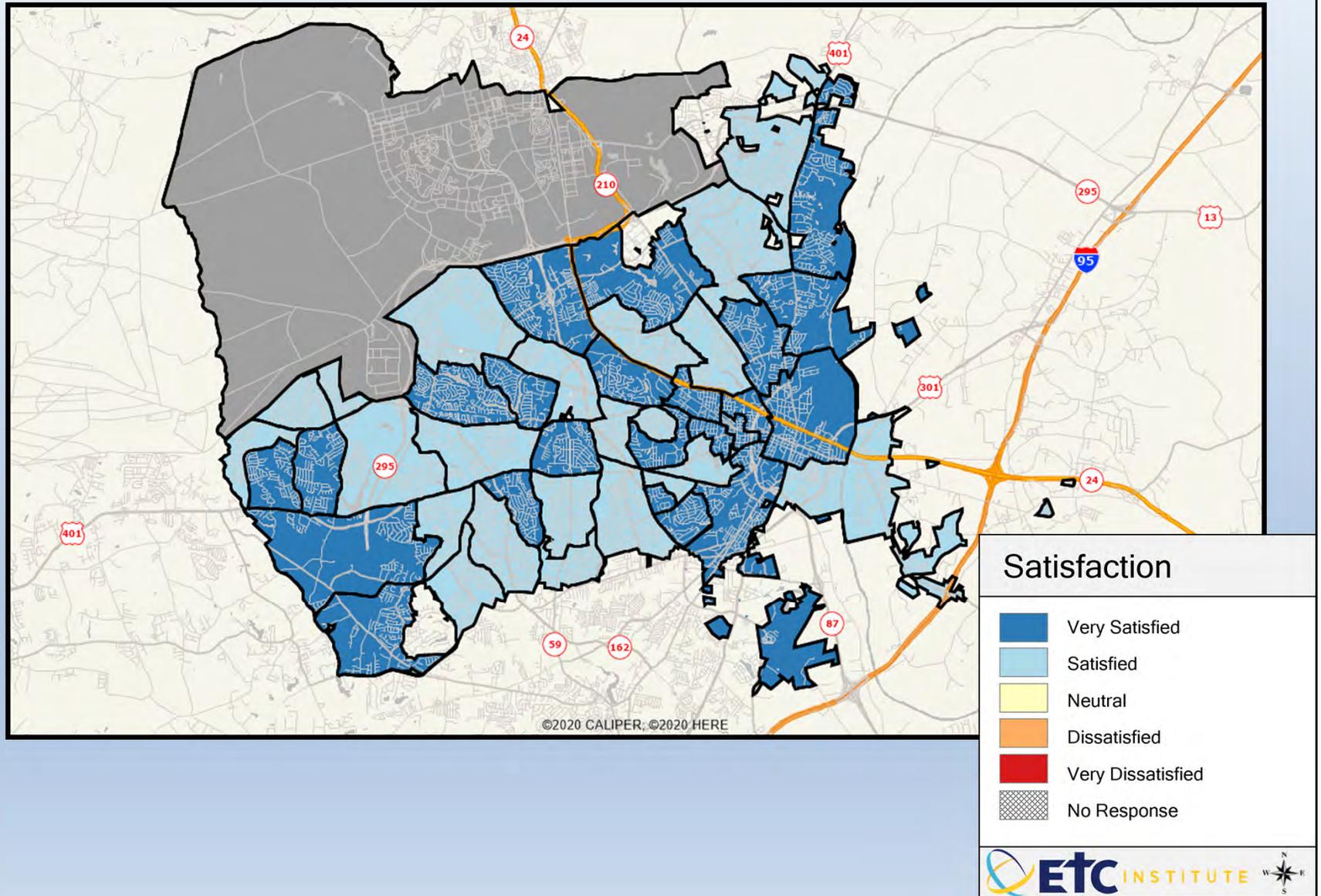
(Boundaries by CBG)



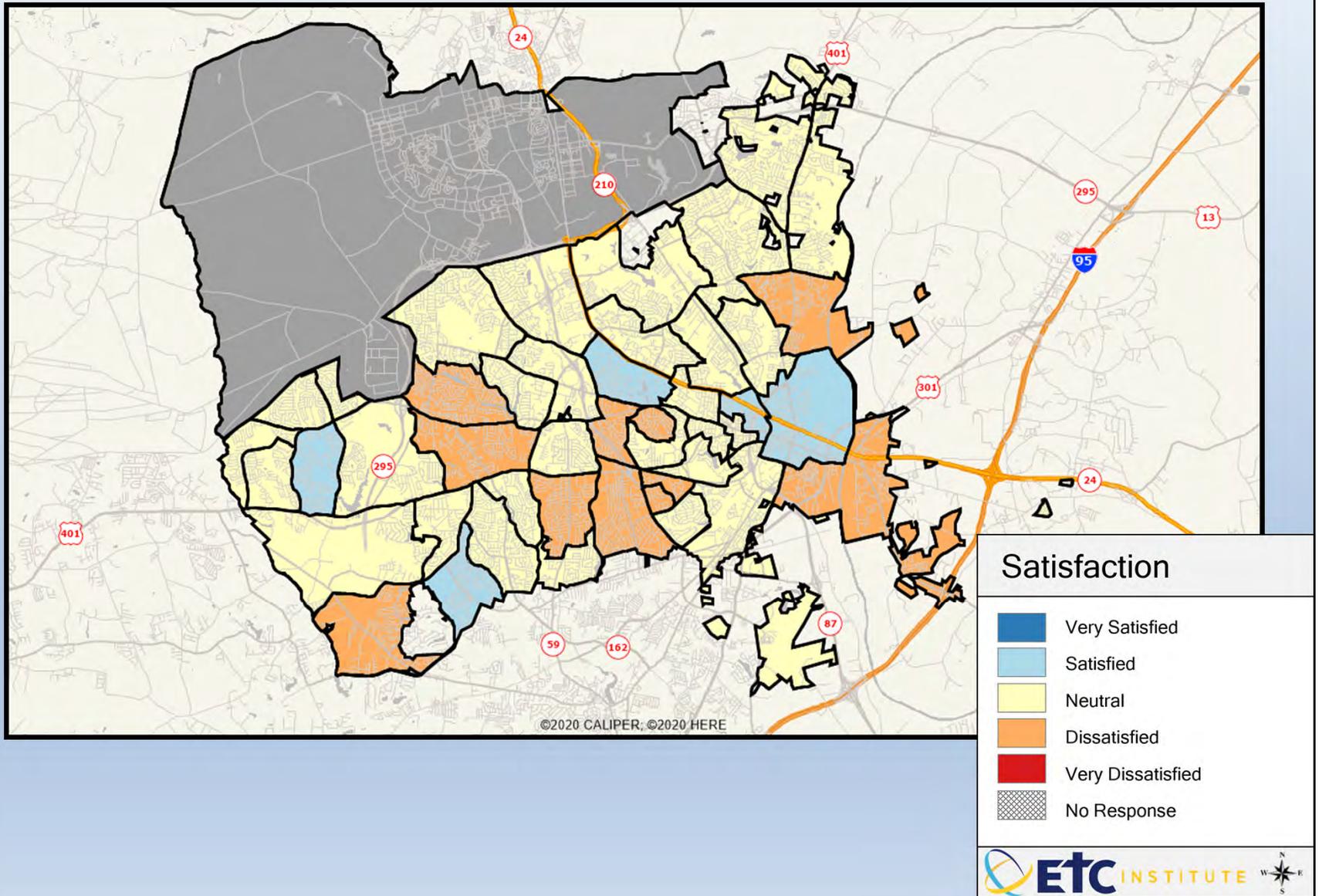
Q1-01. Overall quality of police protection



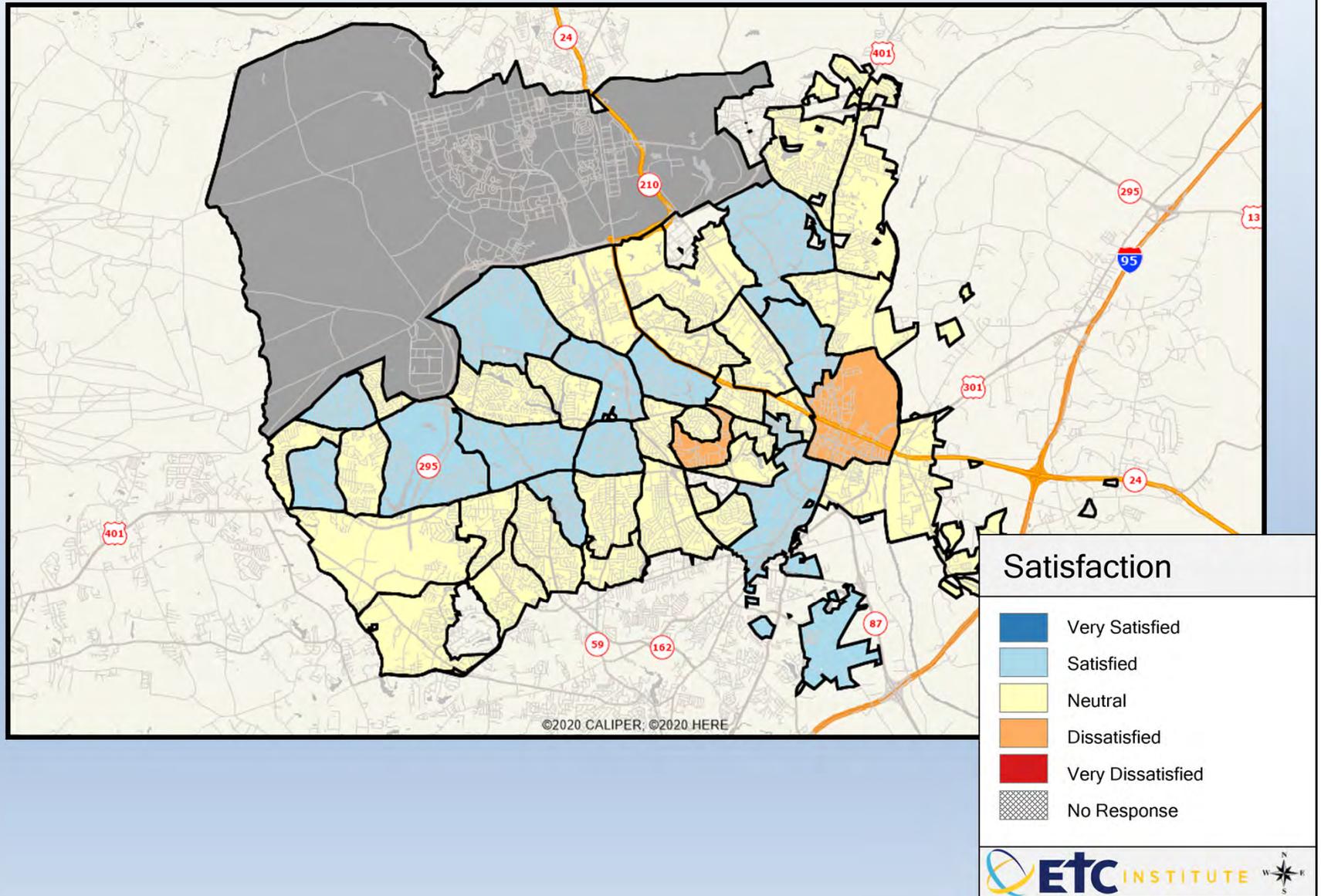
Q1-02. Overall quality of fire protection and rescue services



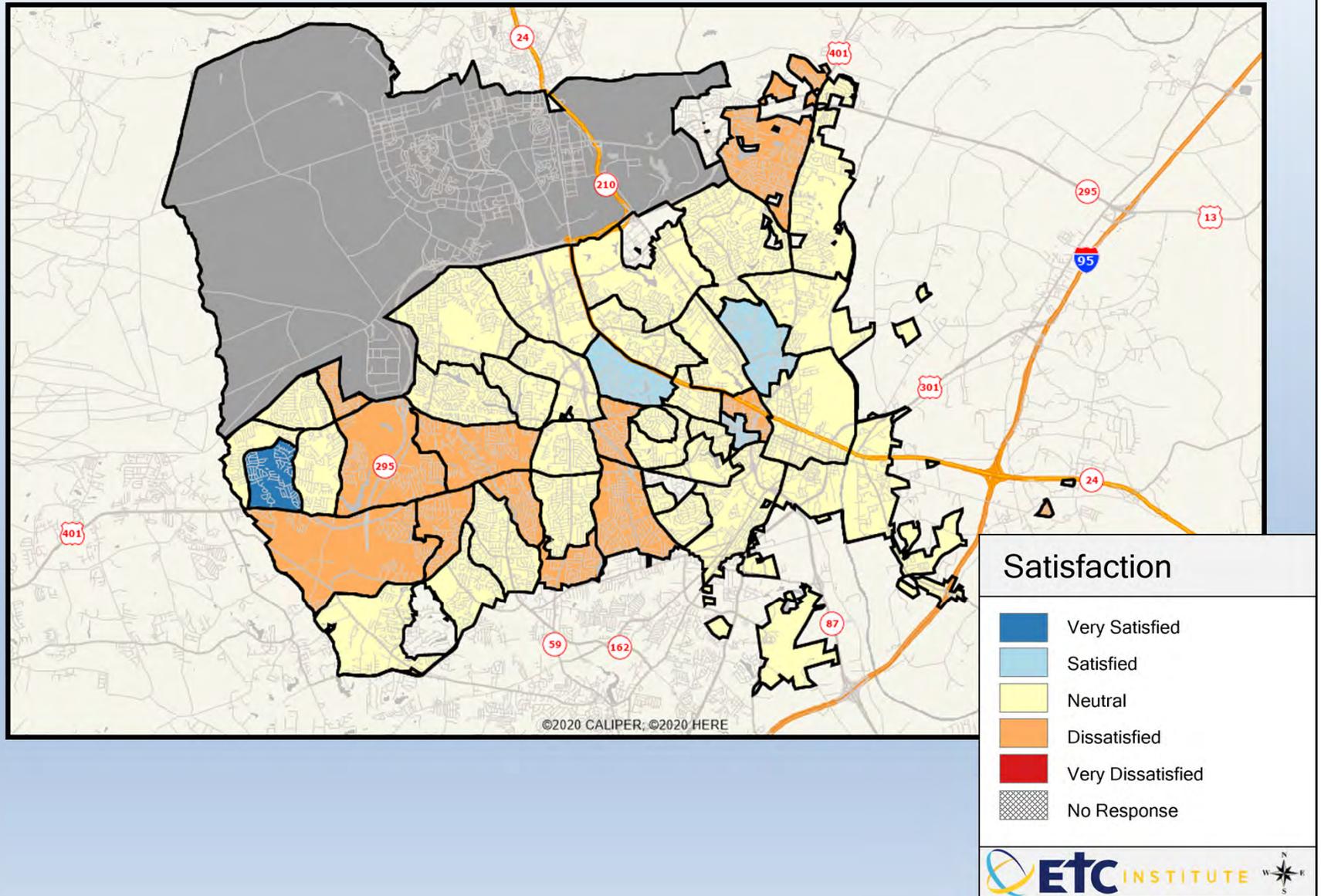
Q1-03. Overall maintenance of city streets



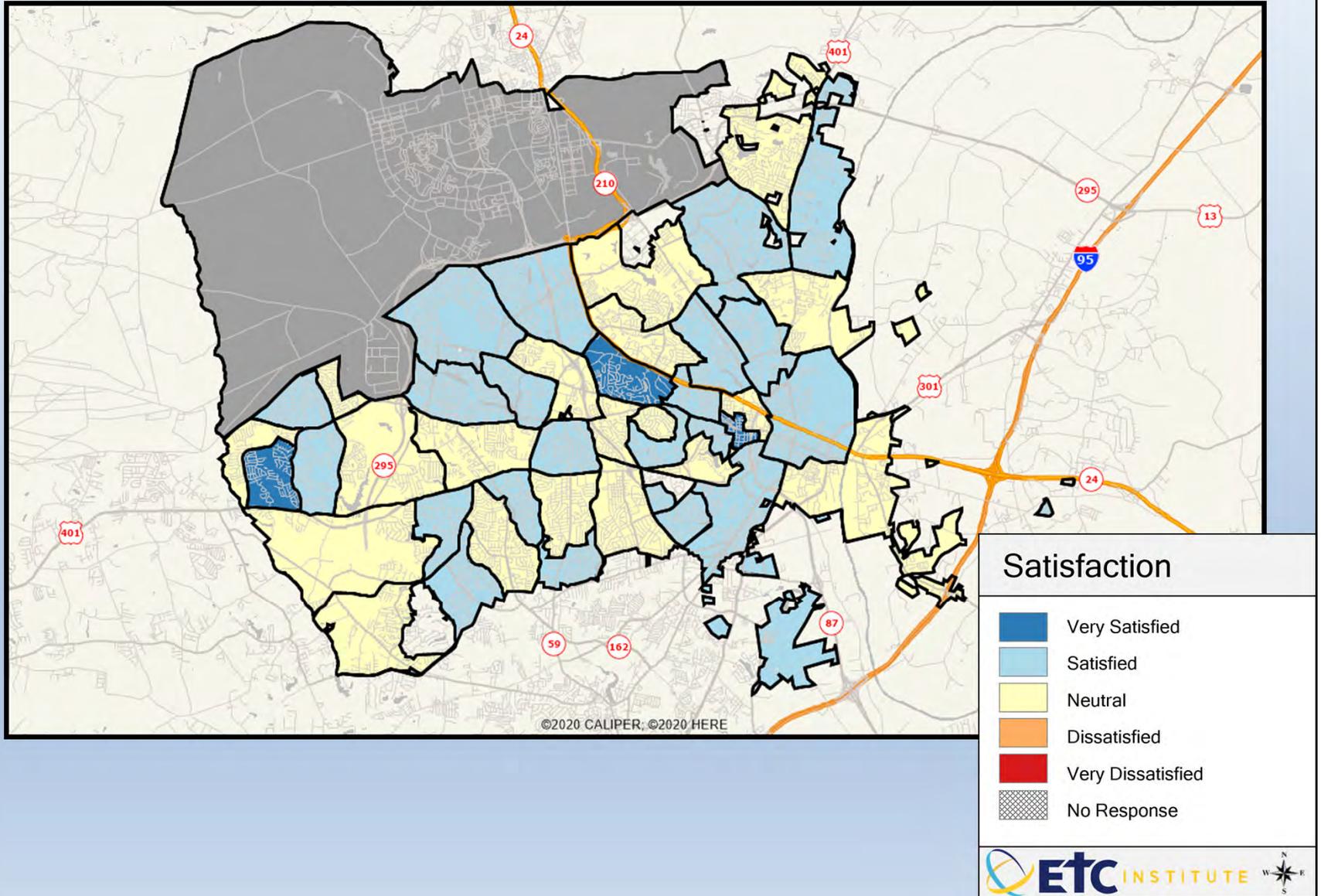
Q1-04. Overall quality of the public transit system, the Fayetteville Area System of Transit (FAST)



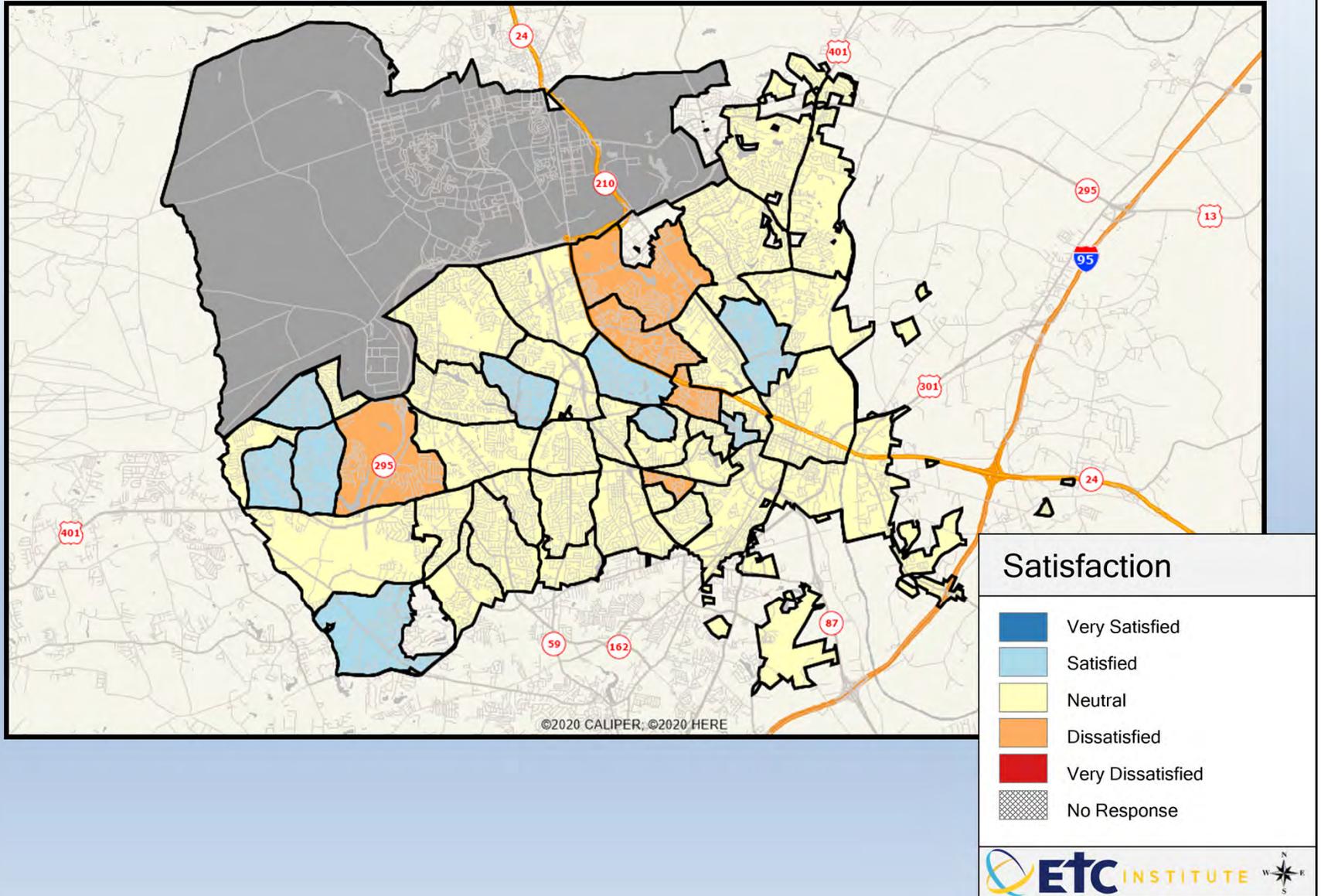
Q1-05. Overall enforcement of codes and ordinances



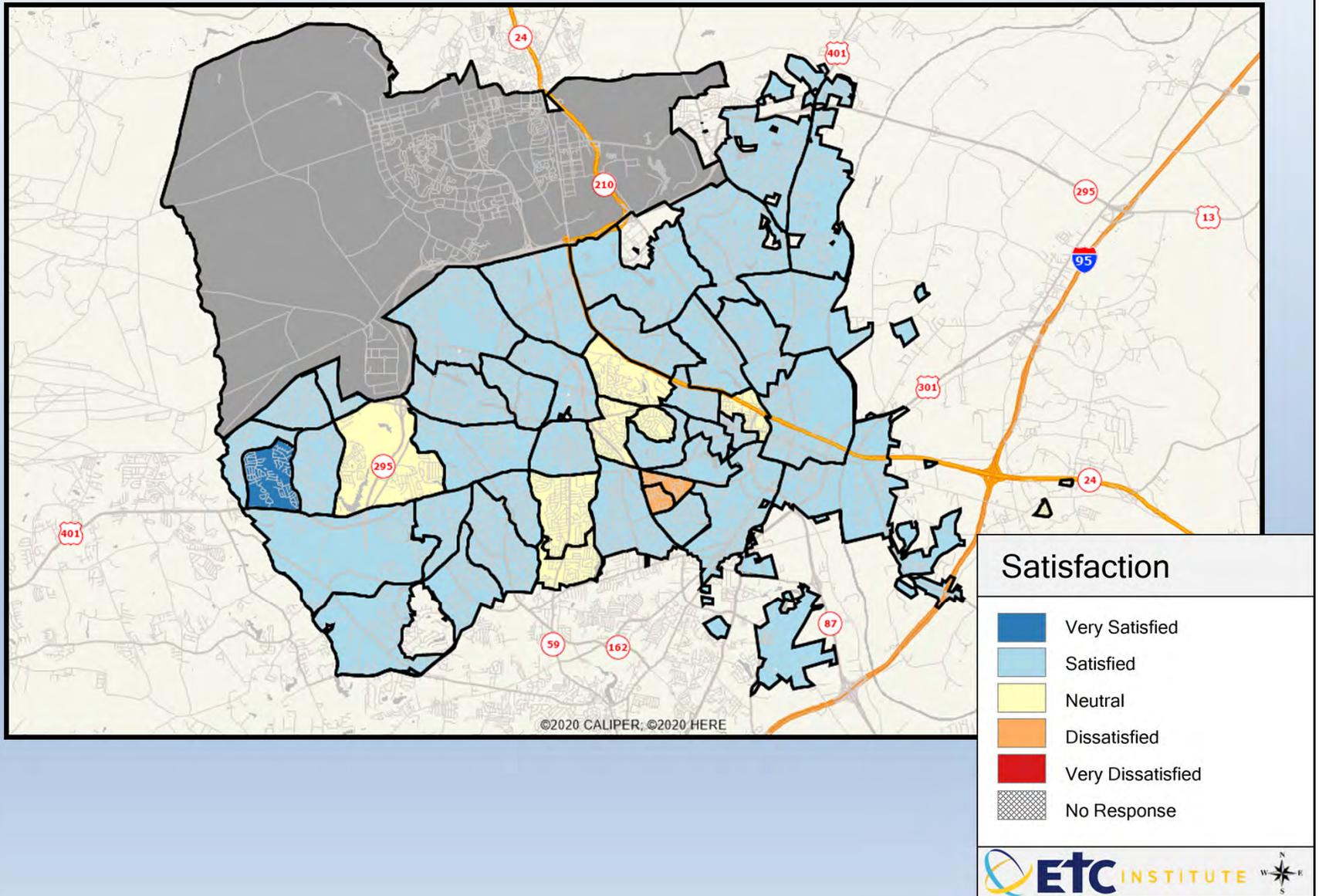
Q1-06. Overall quality of customer service received from city employees



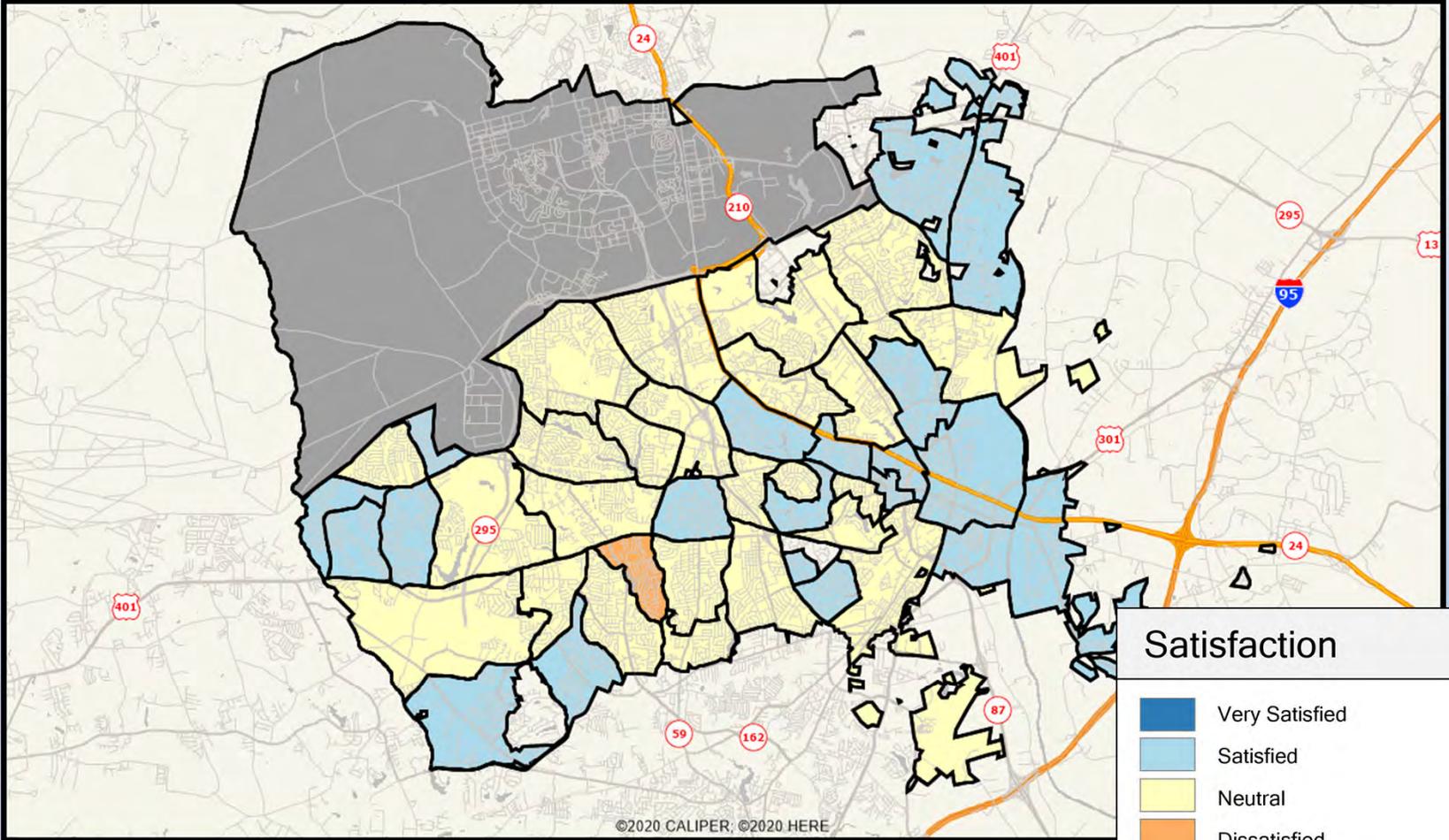
Q1-07. Overall effectiveness of communication with the public



Q1-08. Overall quality of Parks and Recreation facilities and programs



Q1-09. Overall quality of storm water services



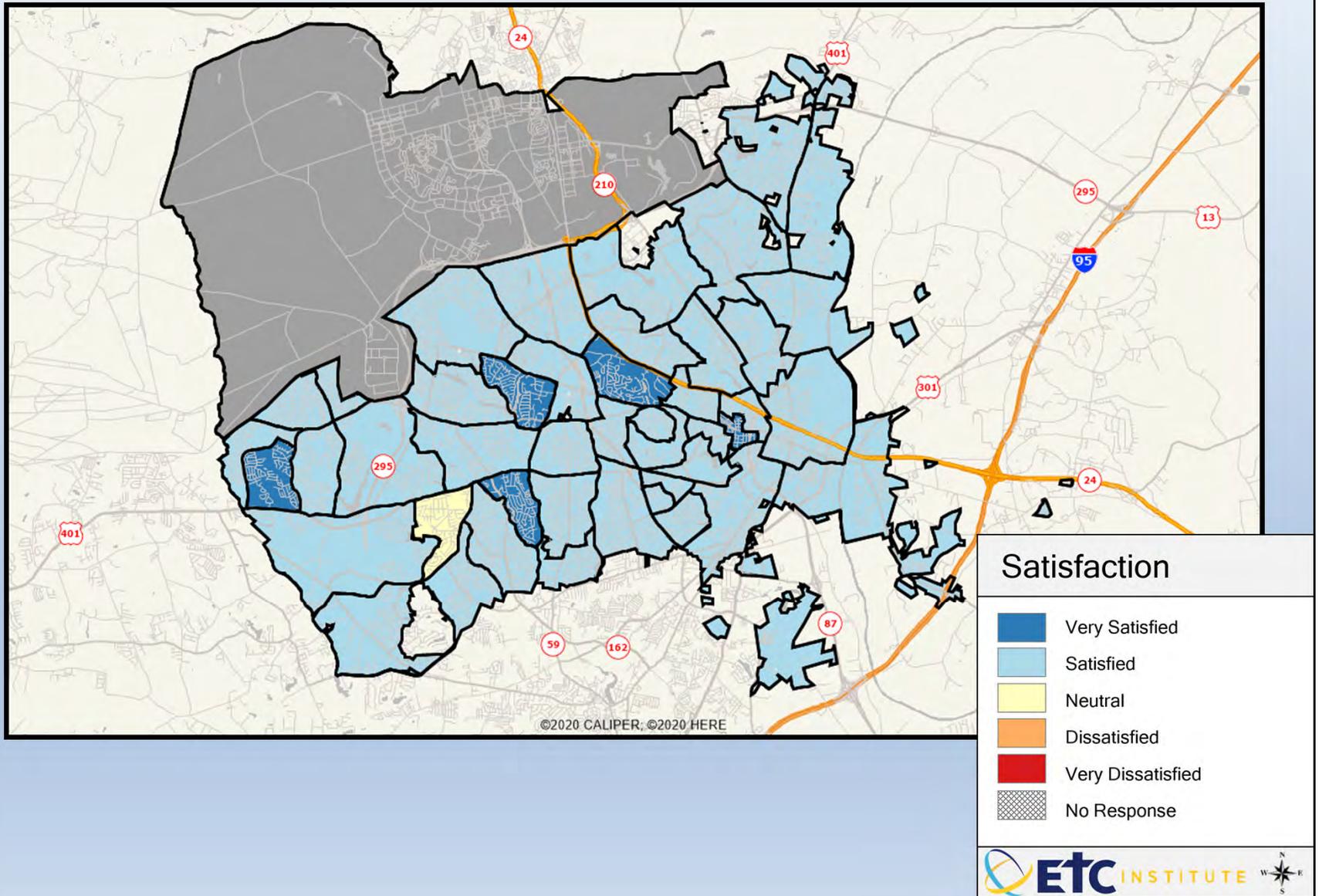
Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

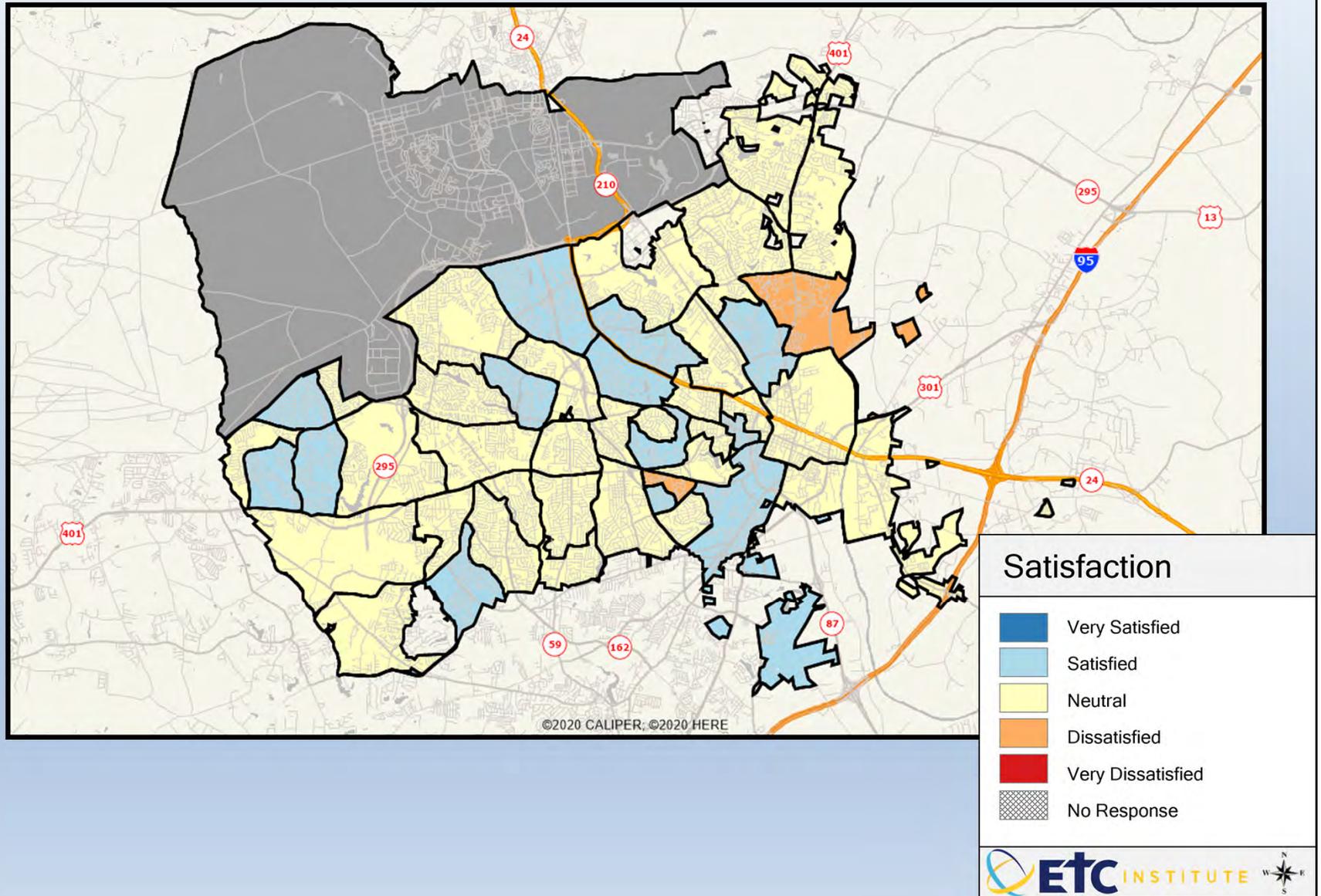


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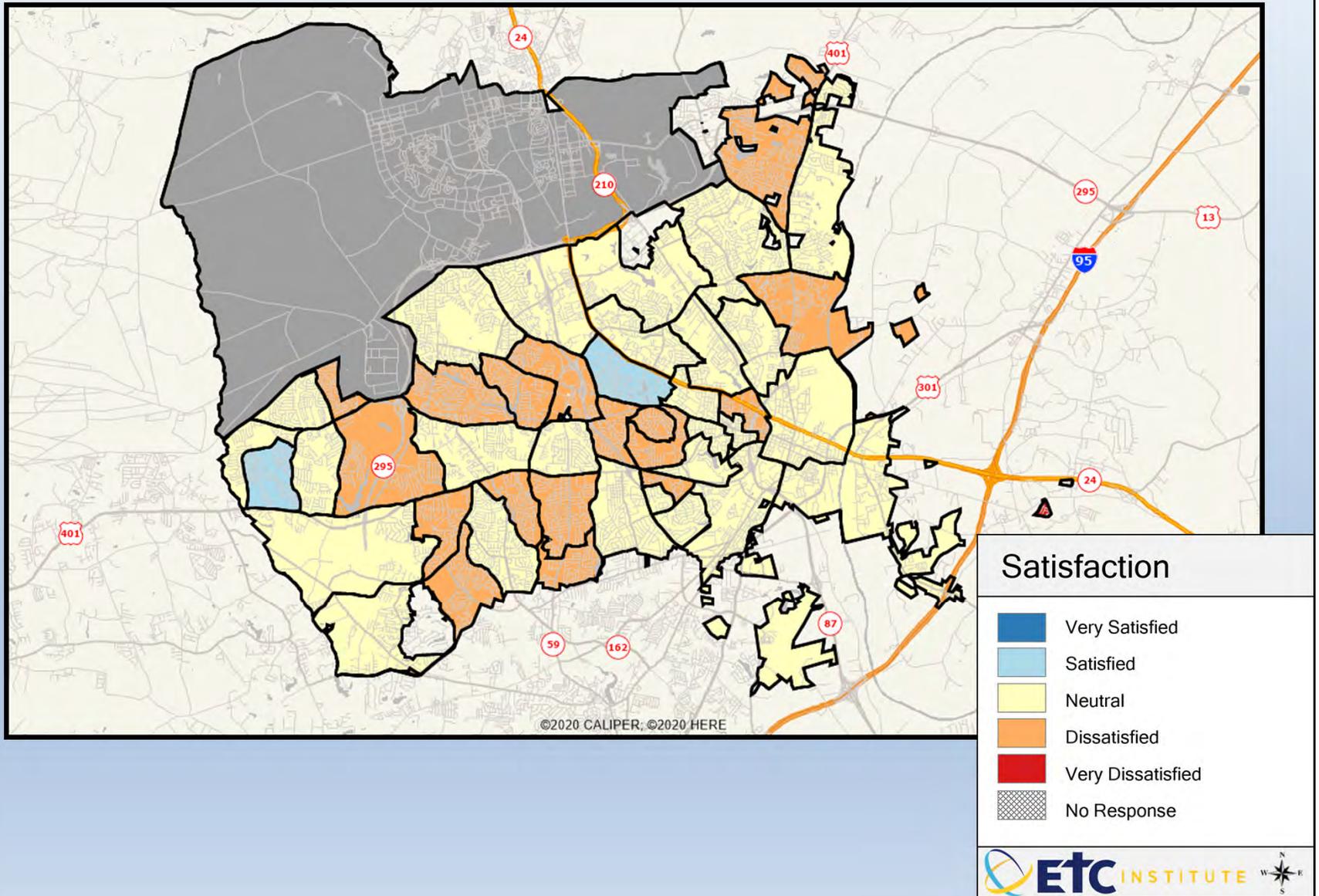
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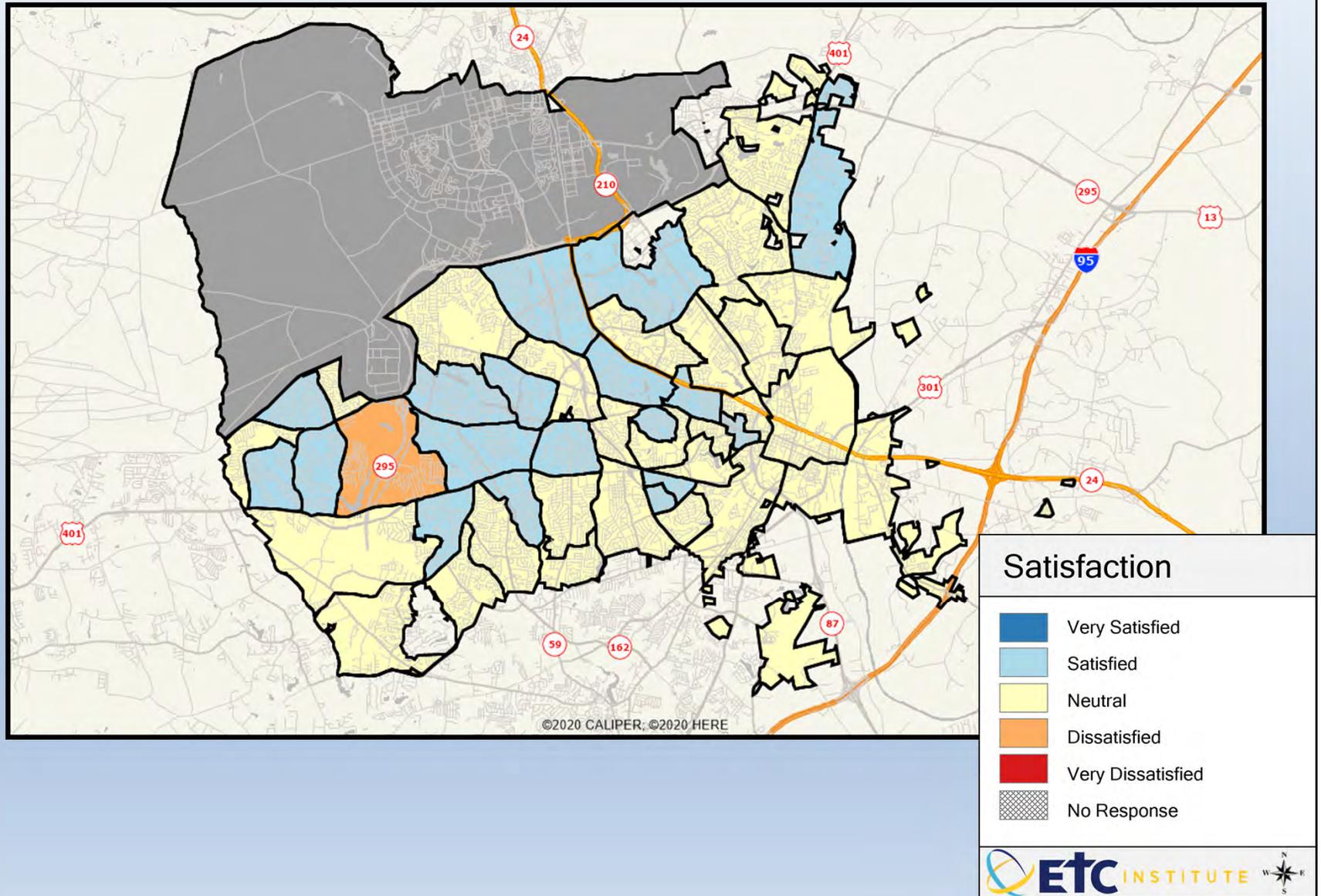
Q3-01. Overall quality of services provided by the City of Fayetteville



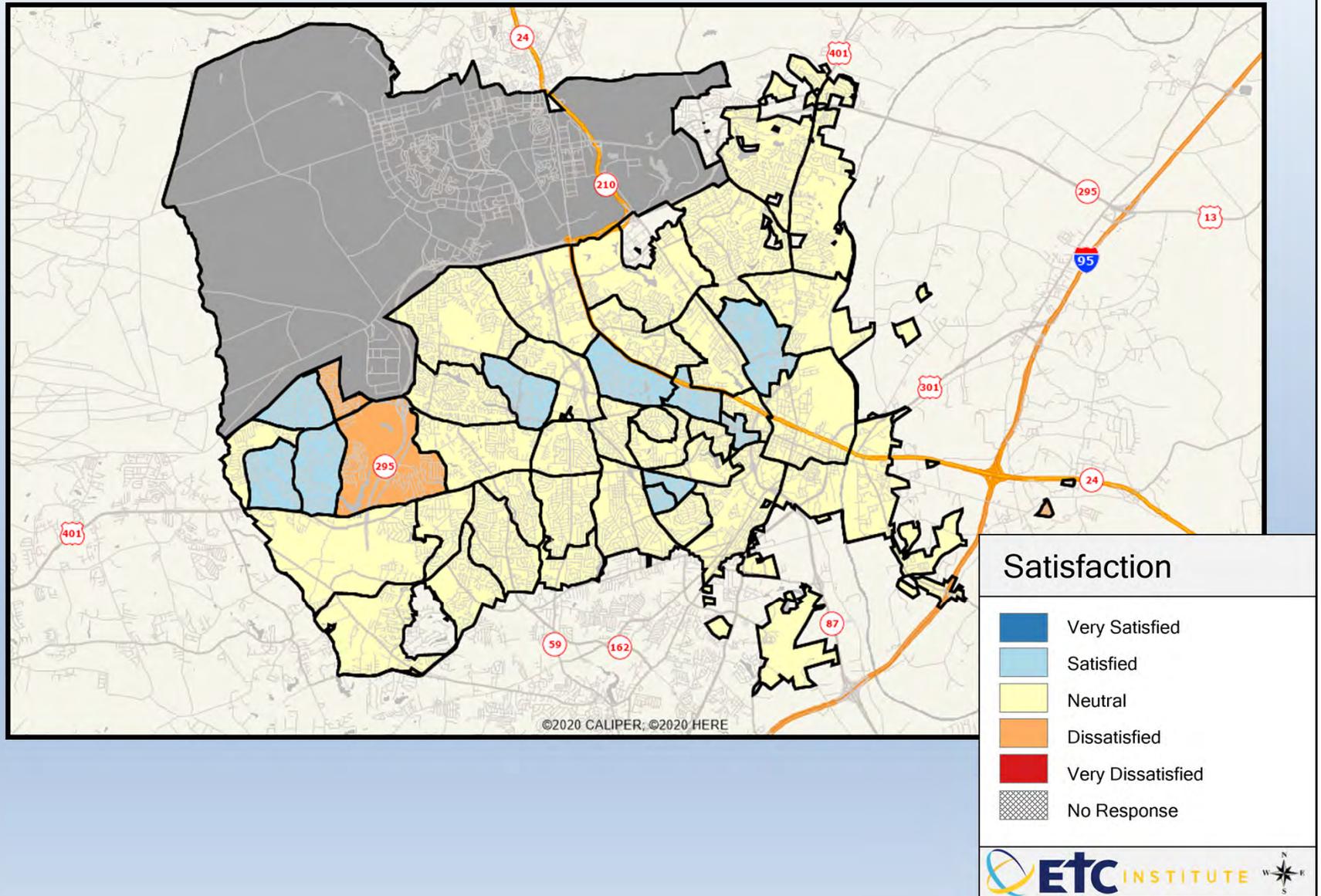
Q3-02. Overall image and appearance of the city



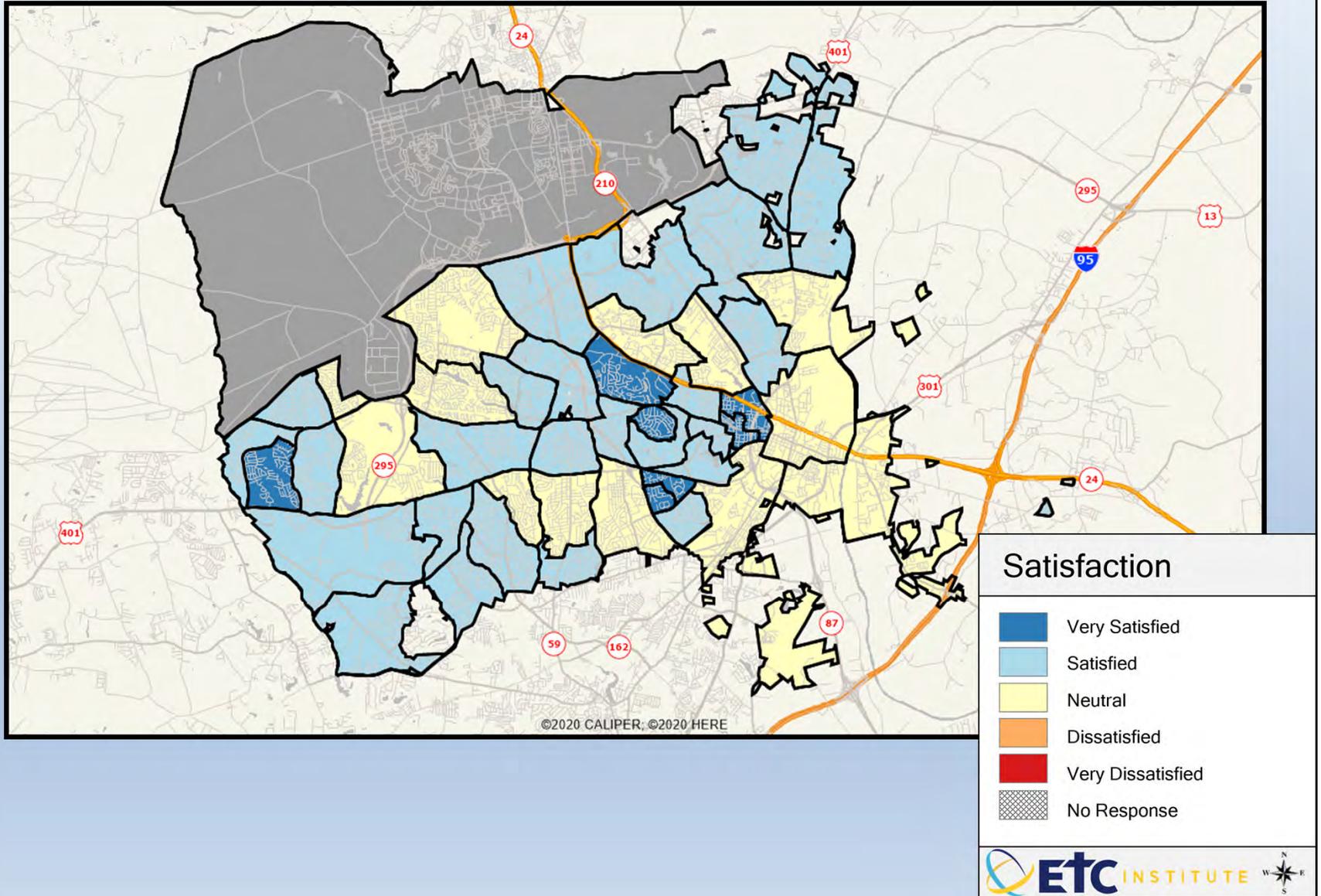
Q3-03. Overall police relationship with your community



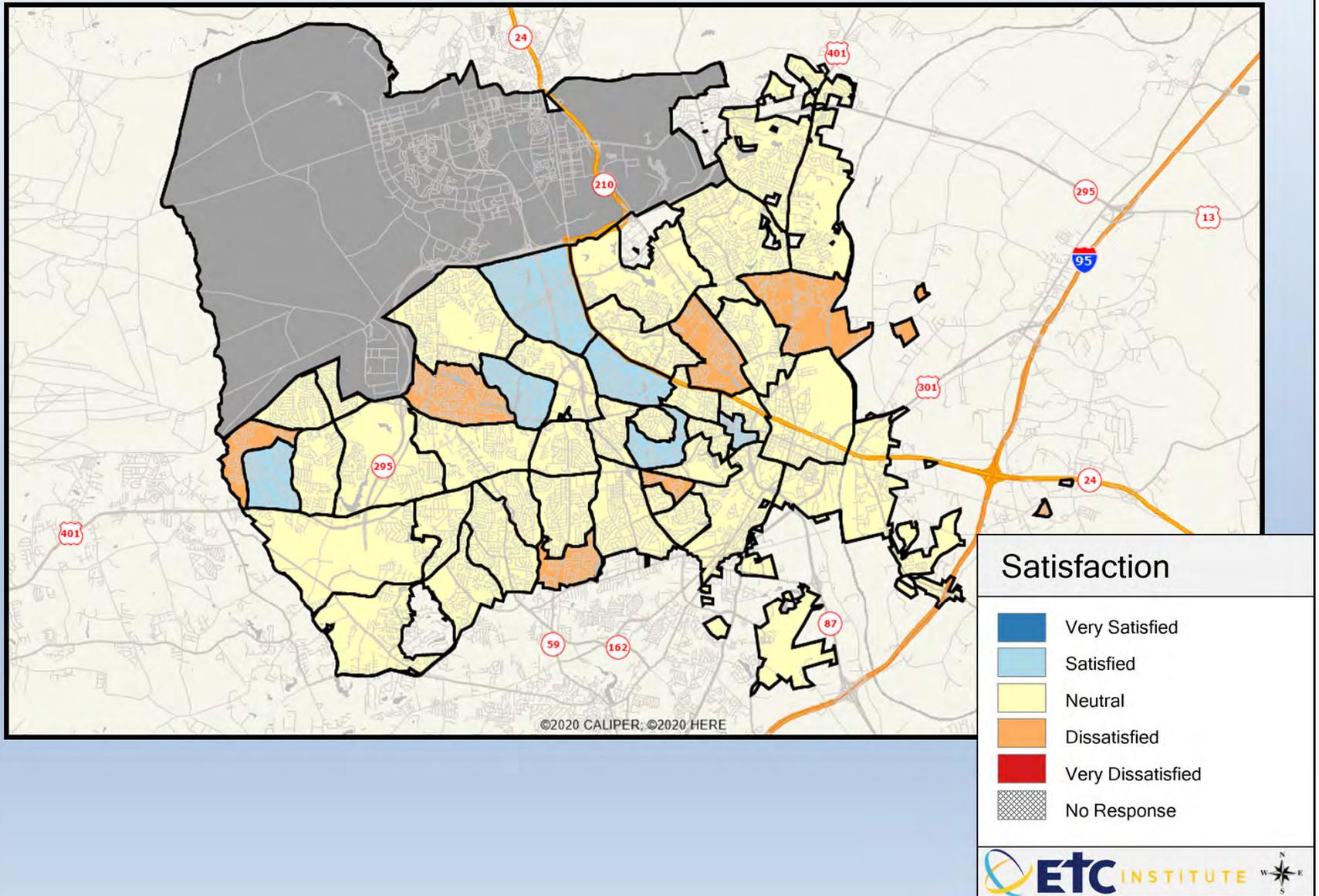
Q3-04. Overall quality of life in the city



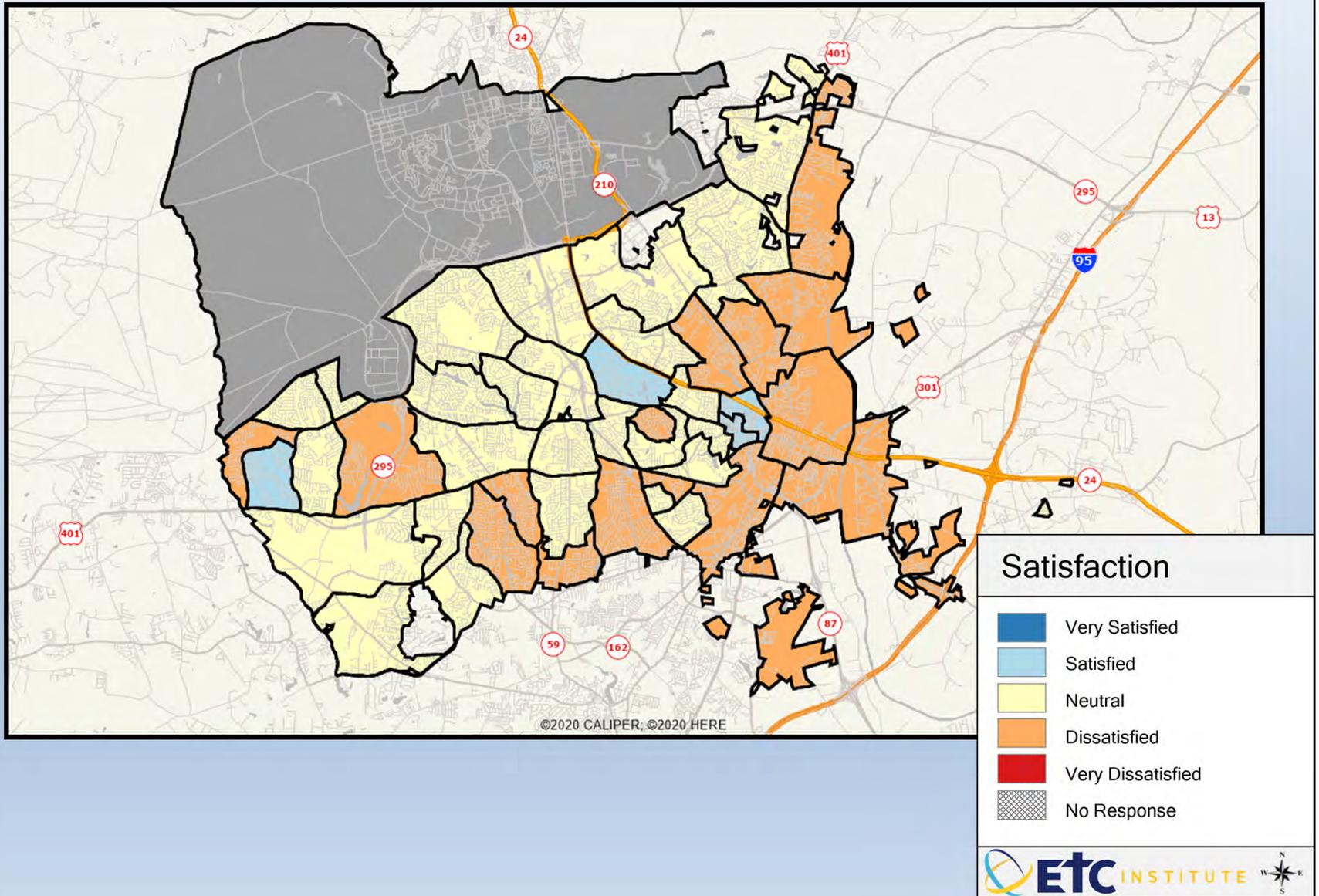
Q3-05. Overall quality of life in your neighborhood



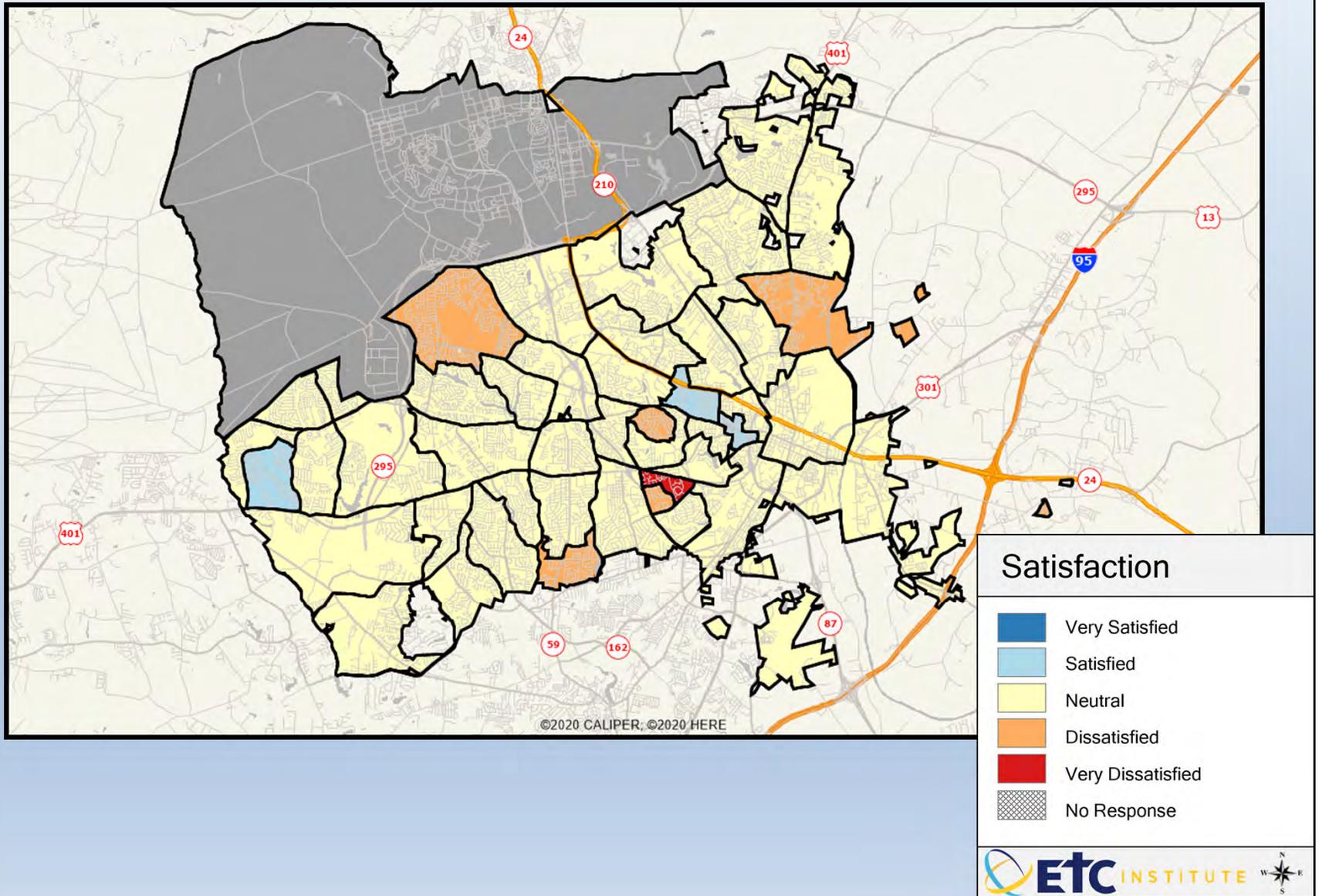
Q3-06. Overall strength of Fayetteville's economy



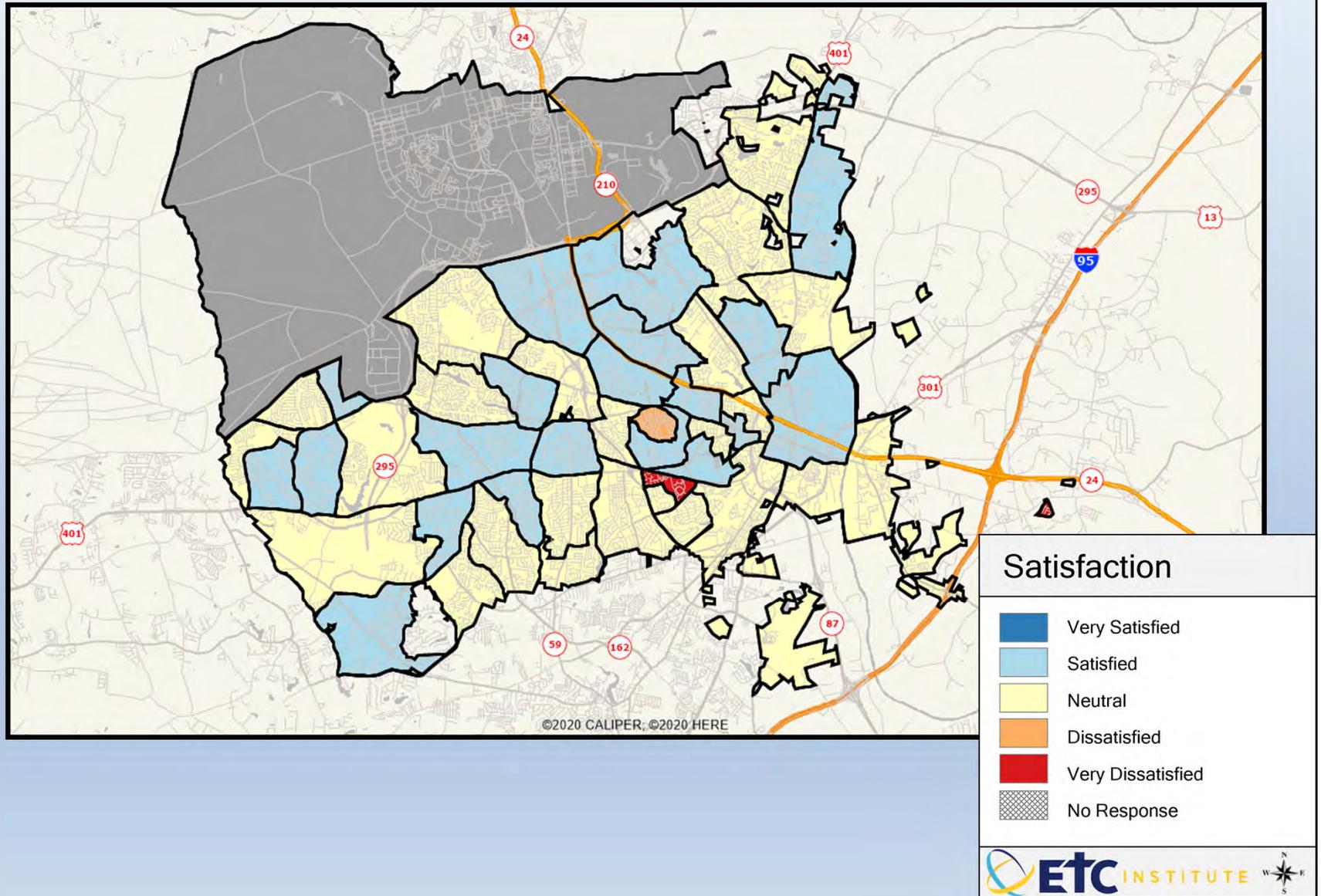
Q3-07. Overall availability of quality housing options in Fayetteville



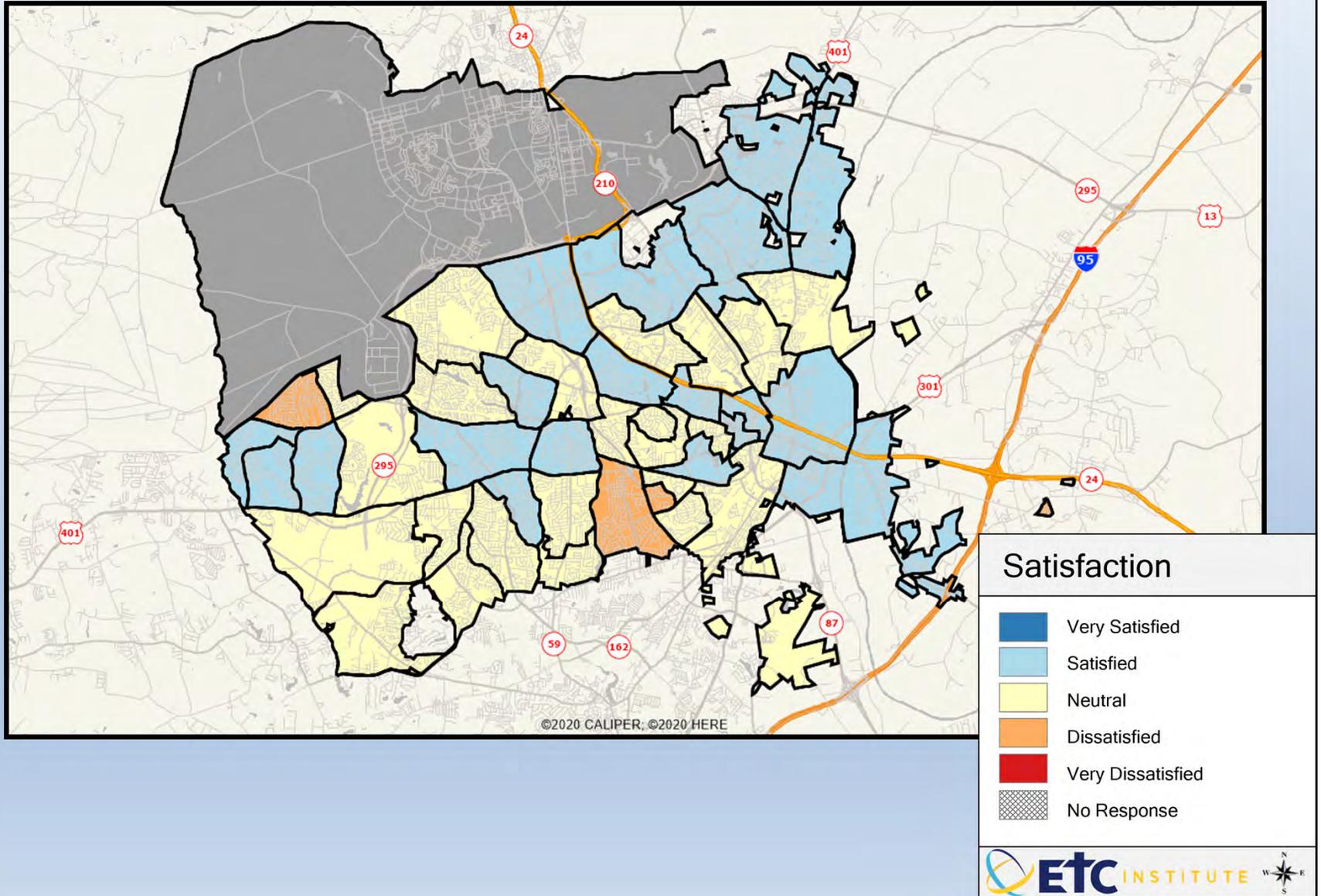
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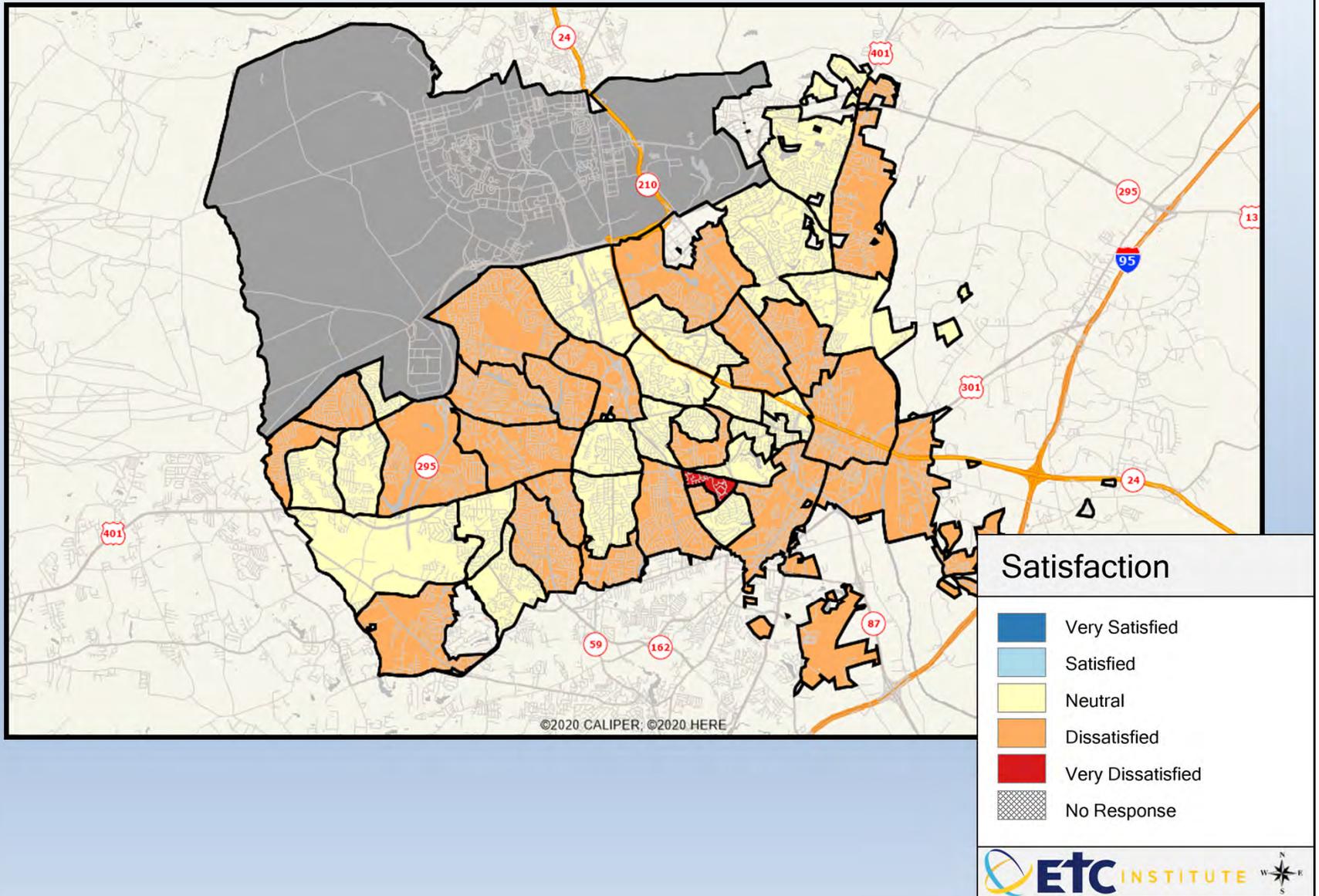
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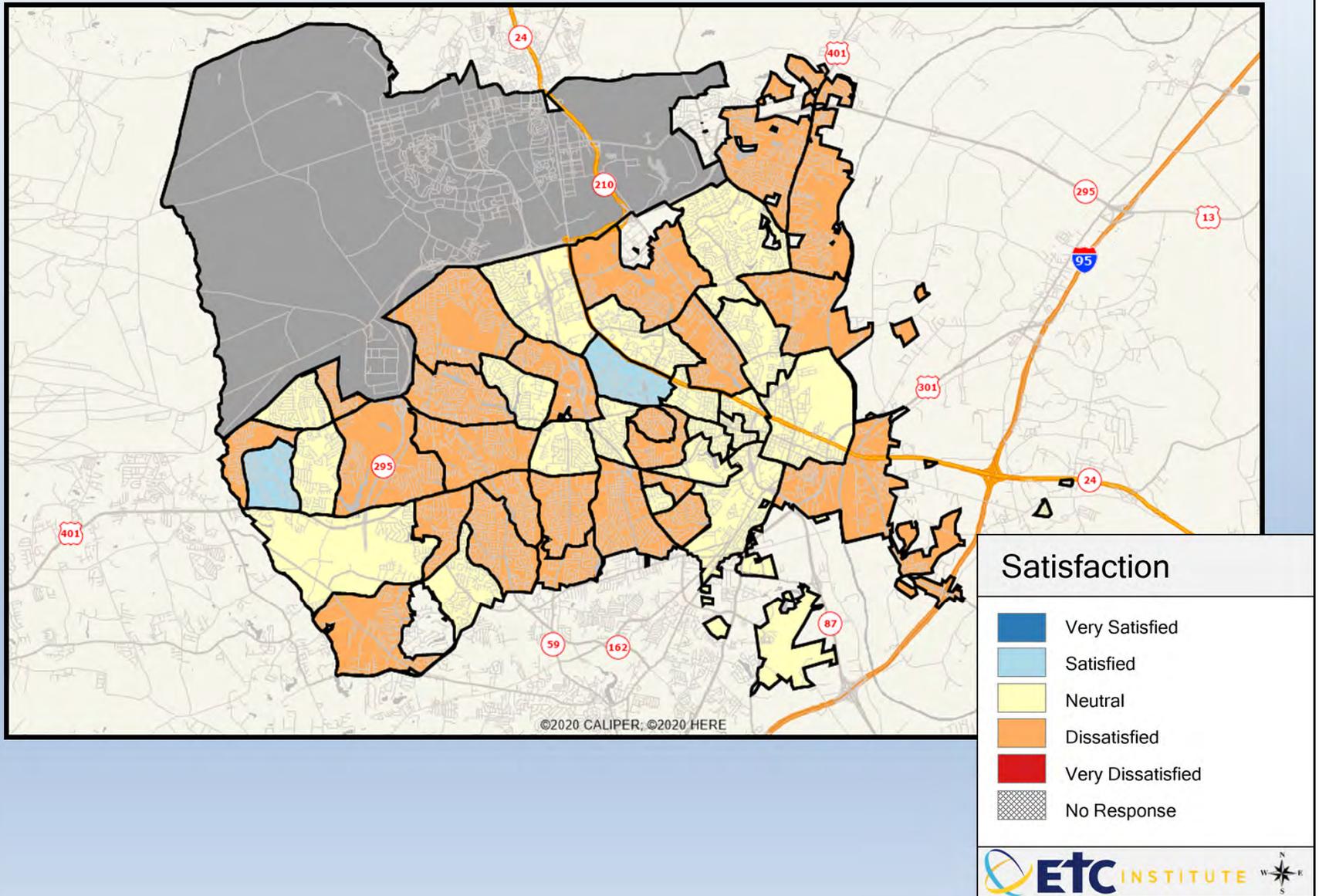
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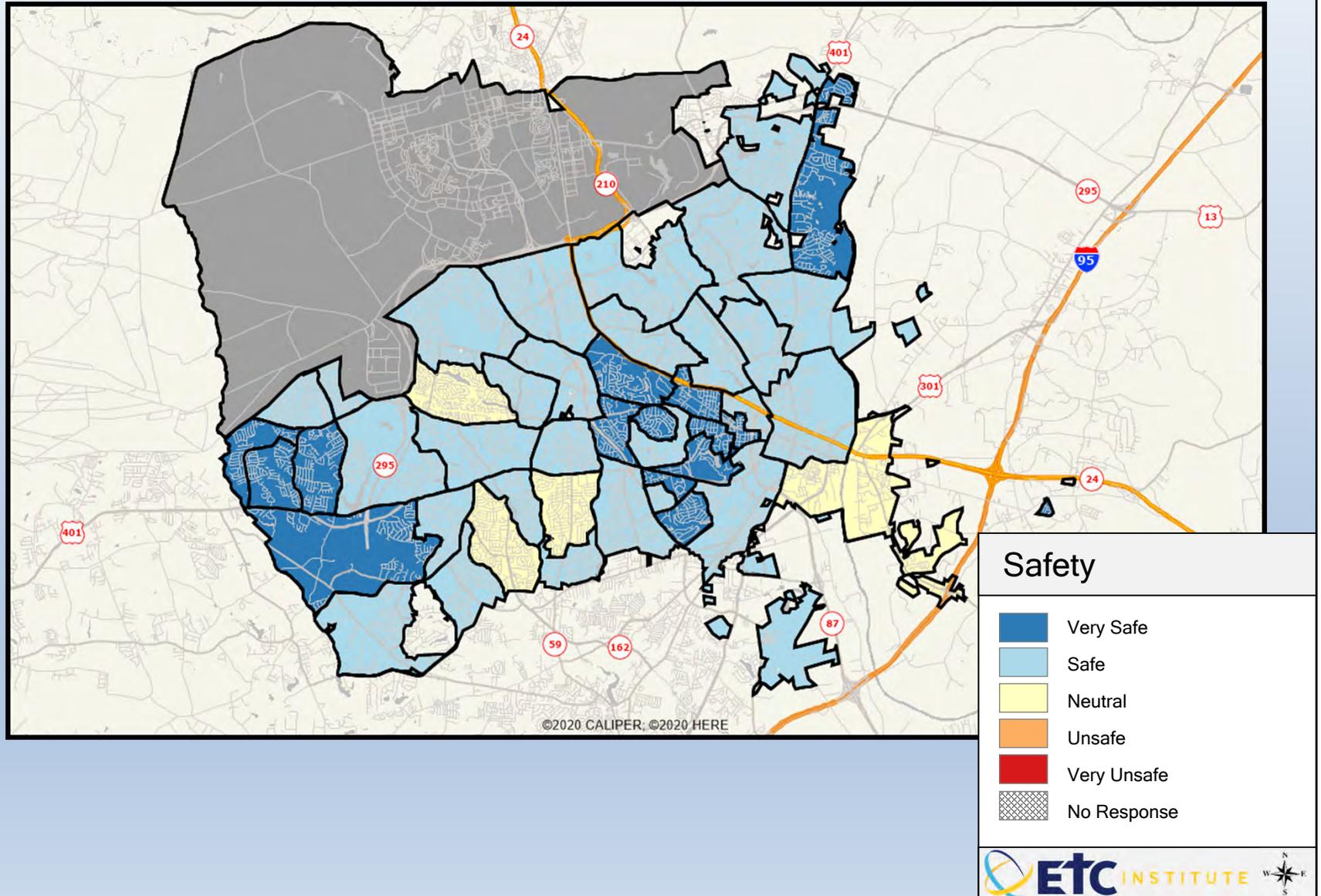
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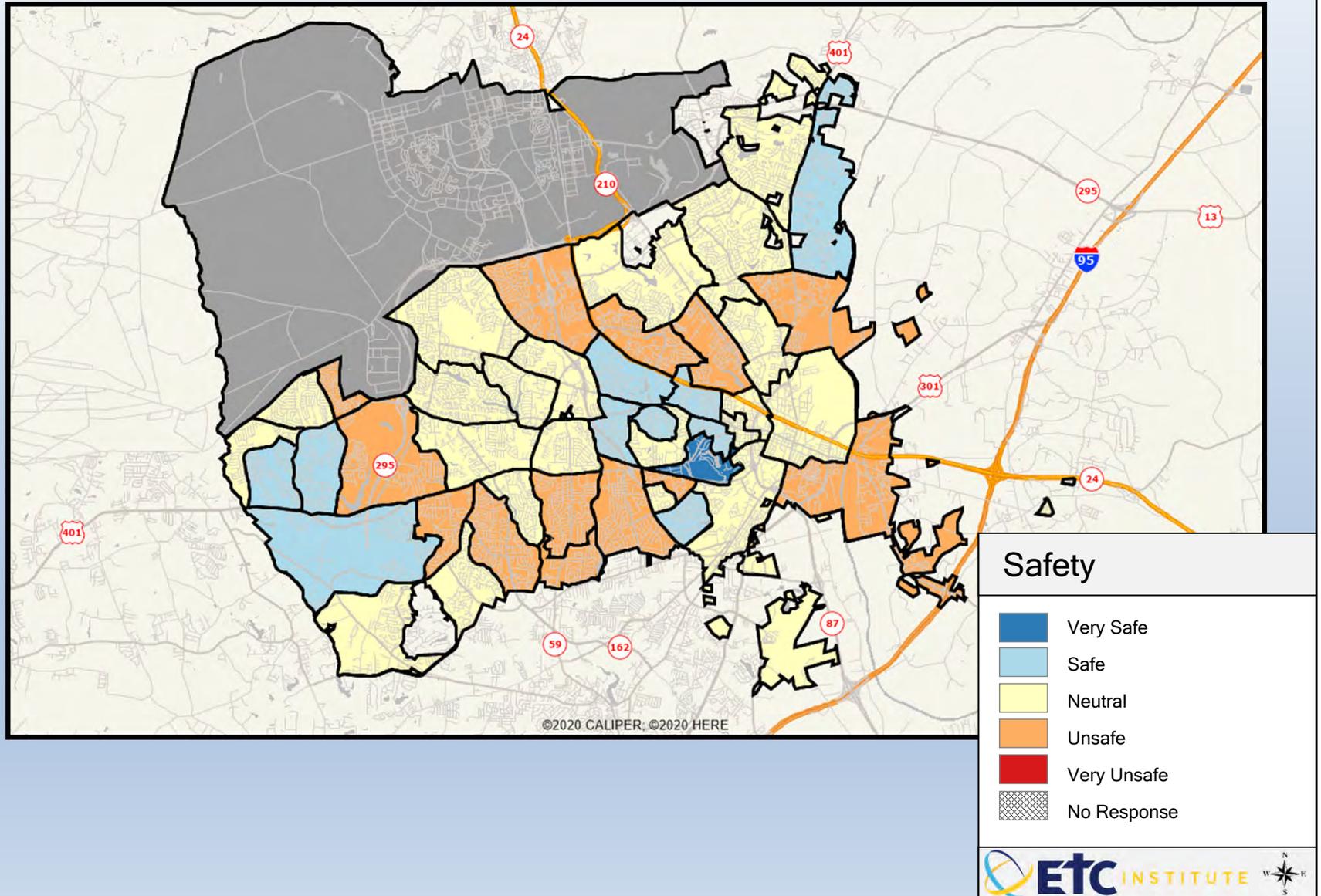
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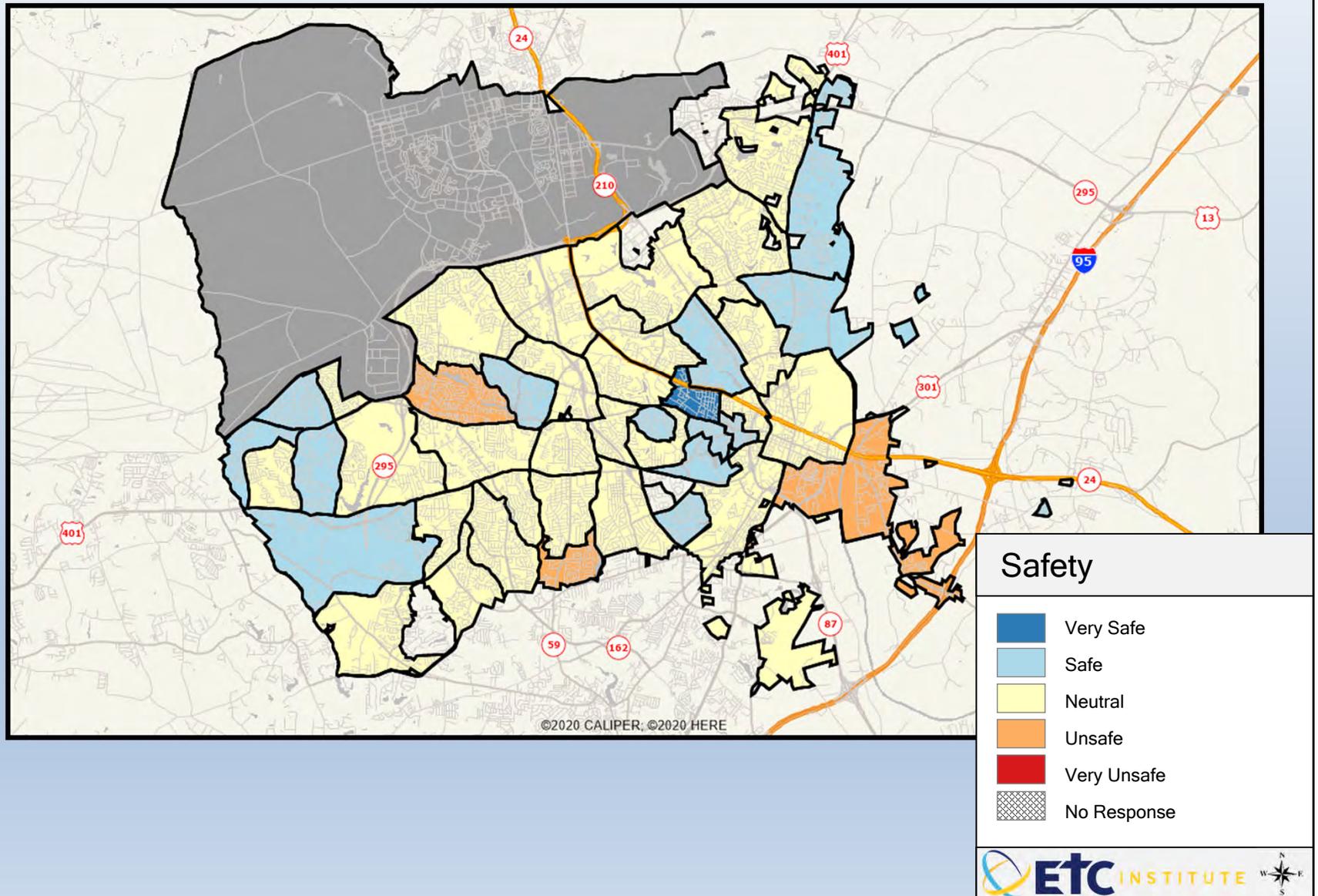
Q4-1. When walking alone in your neighborhood during the day



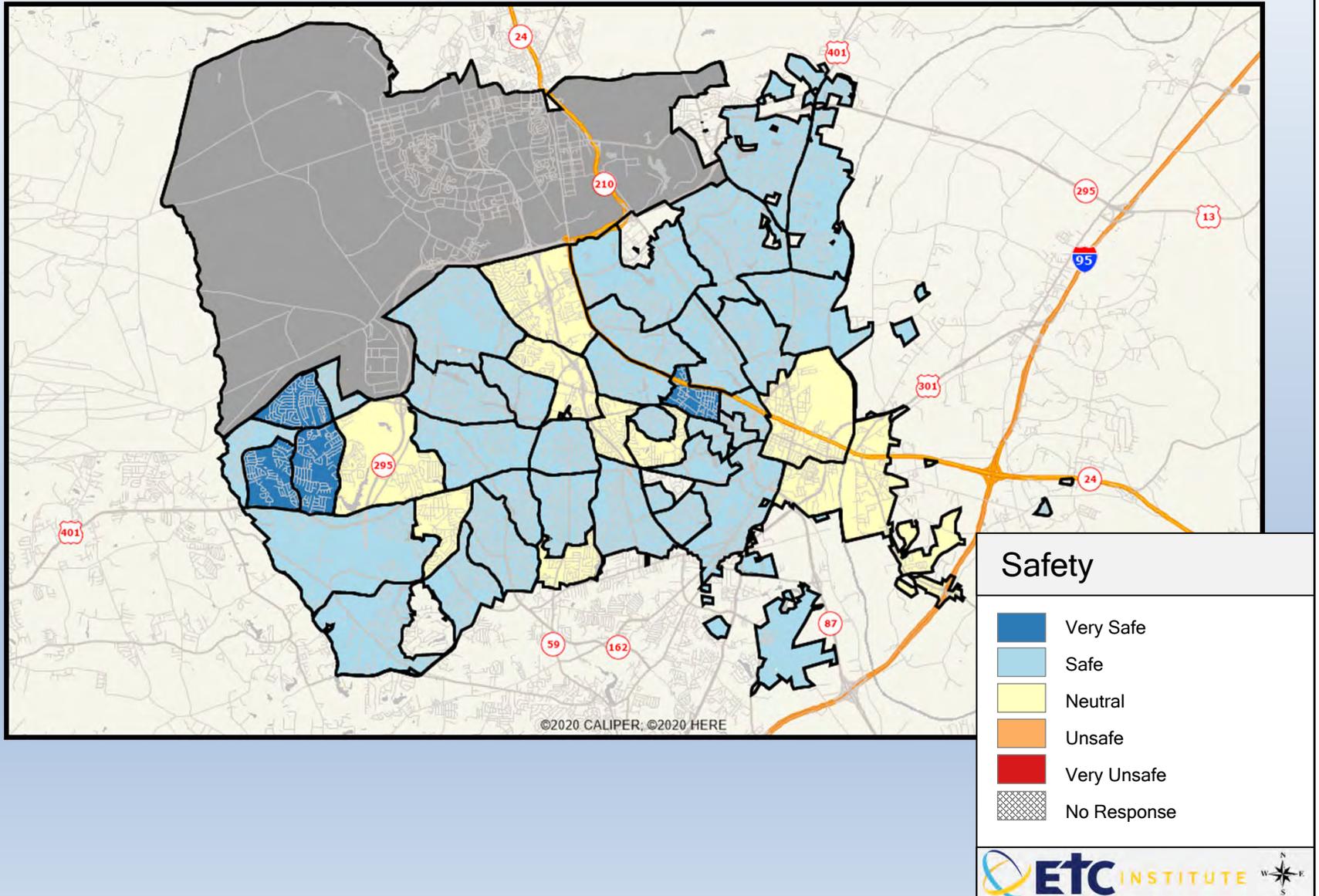
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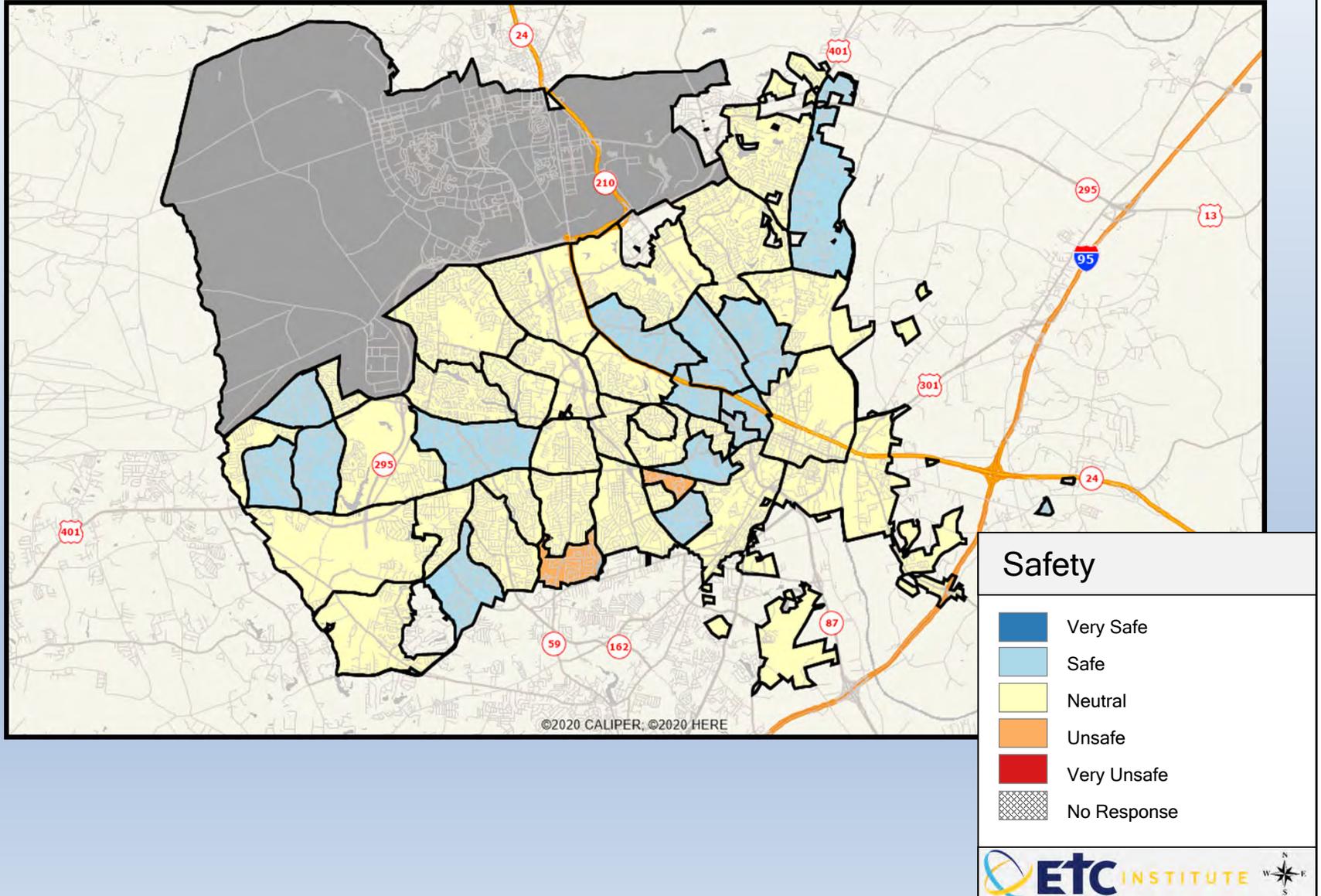
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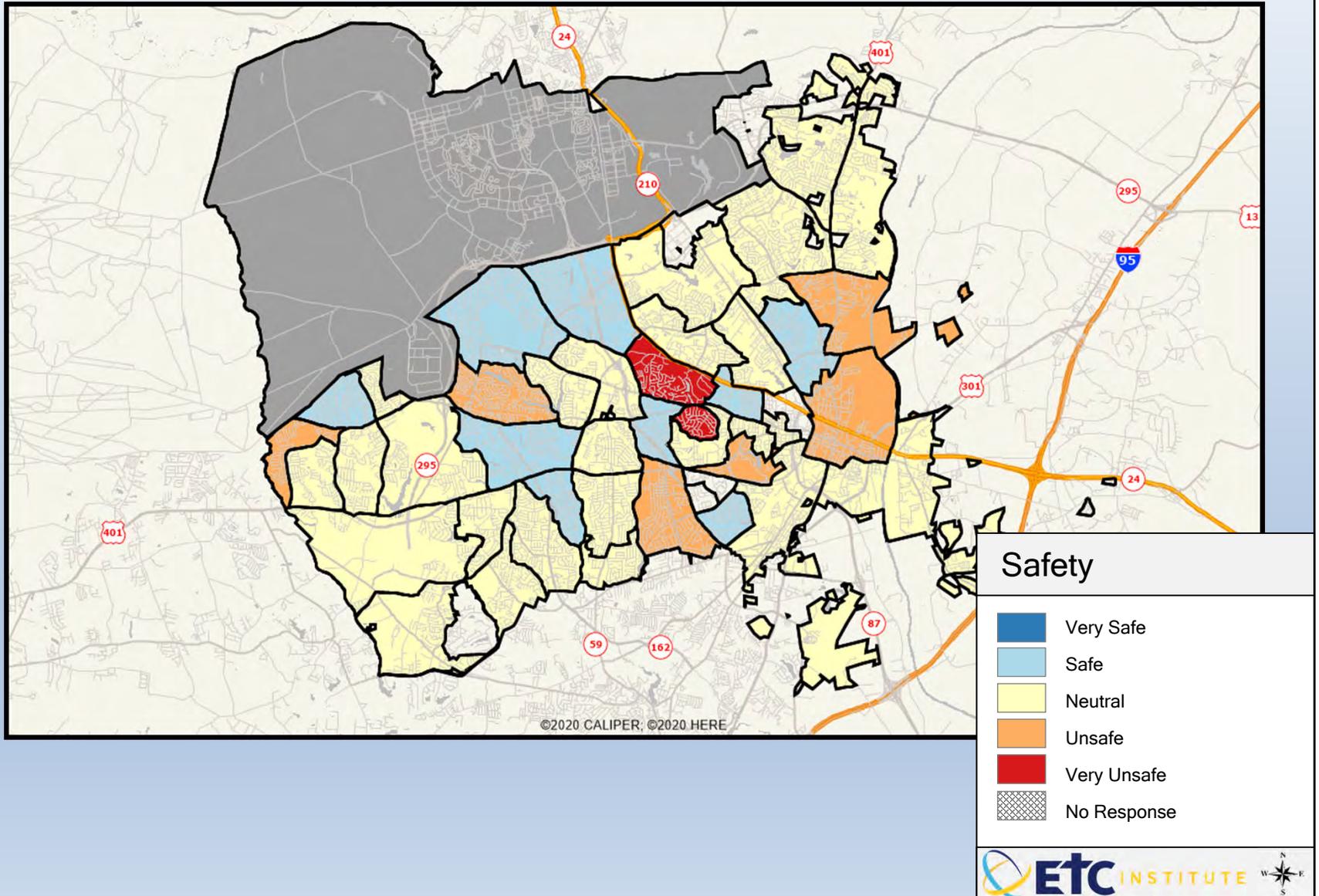
Q4-4. When visiting recreation centers



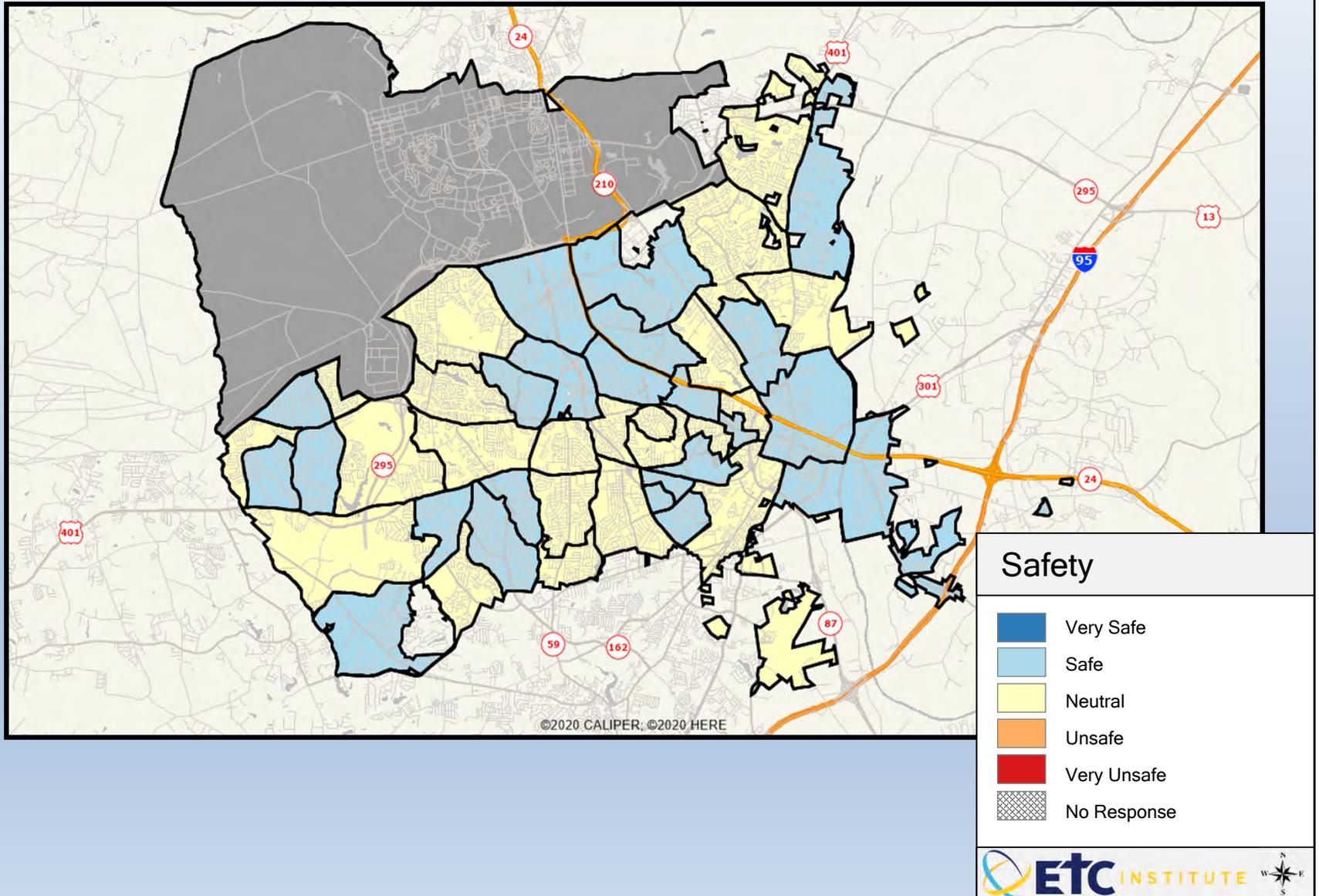
Q4-5. In Downtown Fayetteville



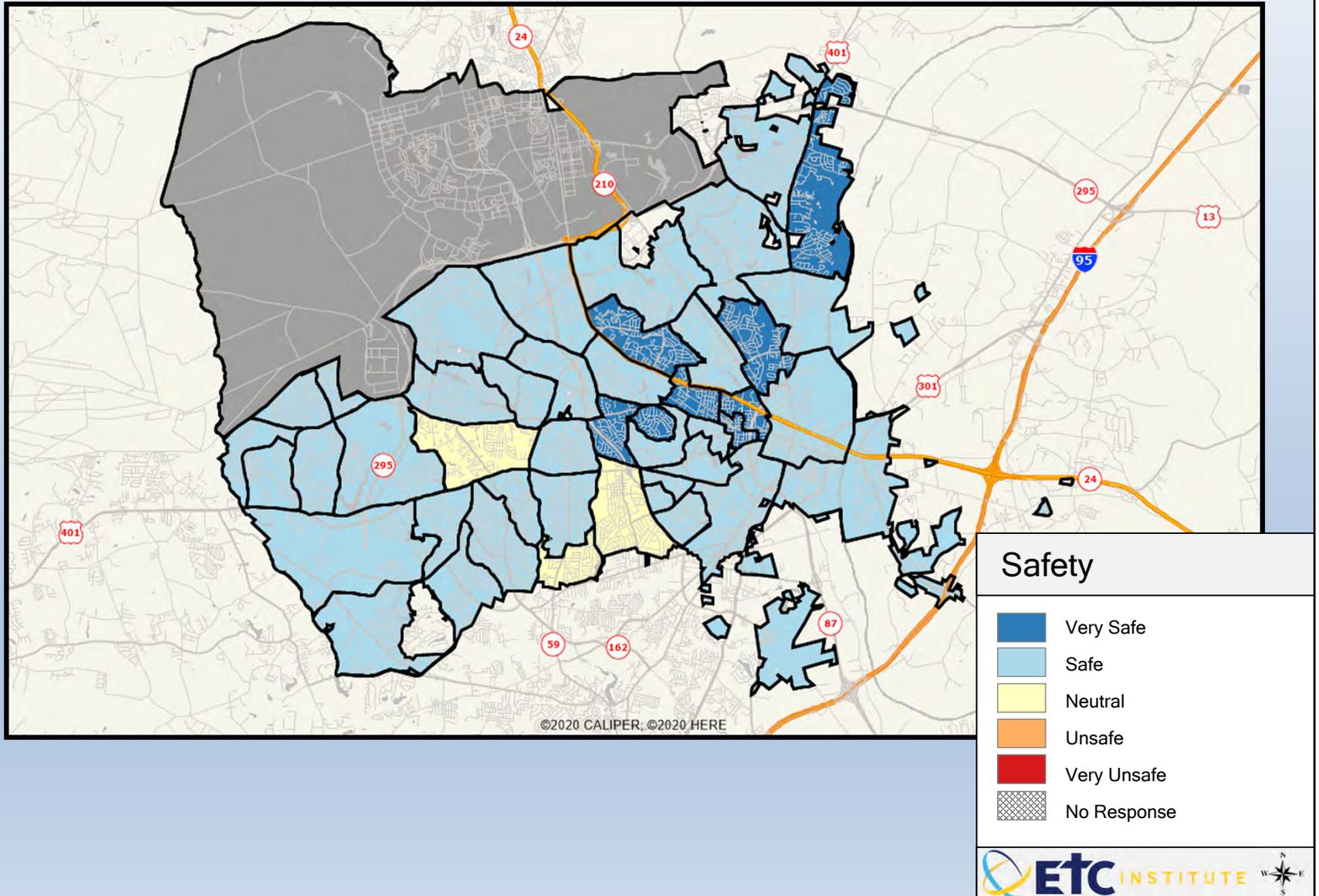
Q4-6. When riding FAST buses



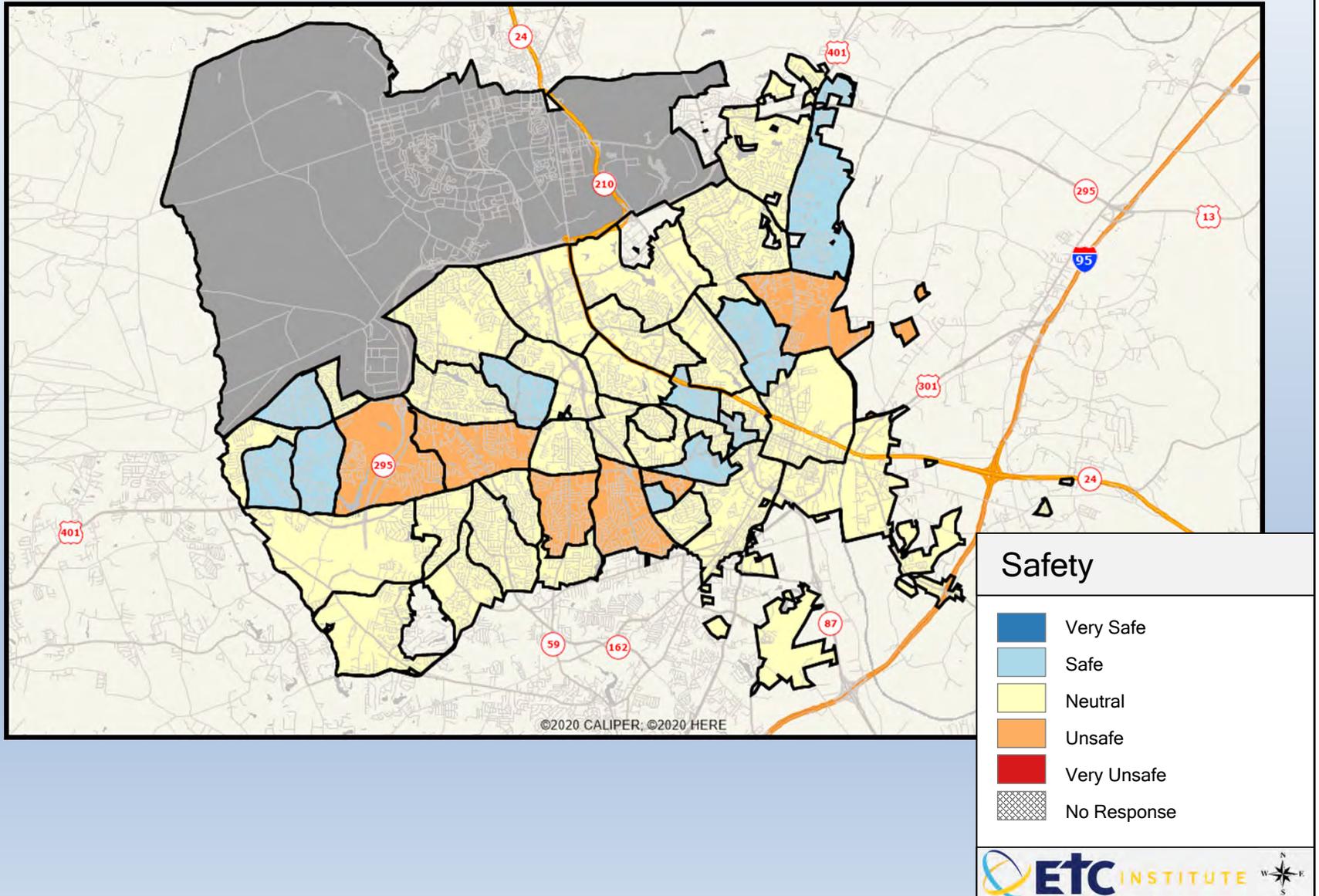
Q4-7. Shopping at a retail store or center



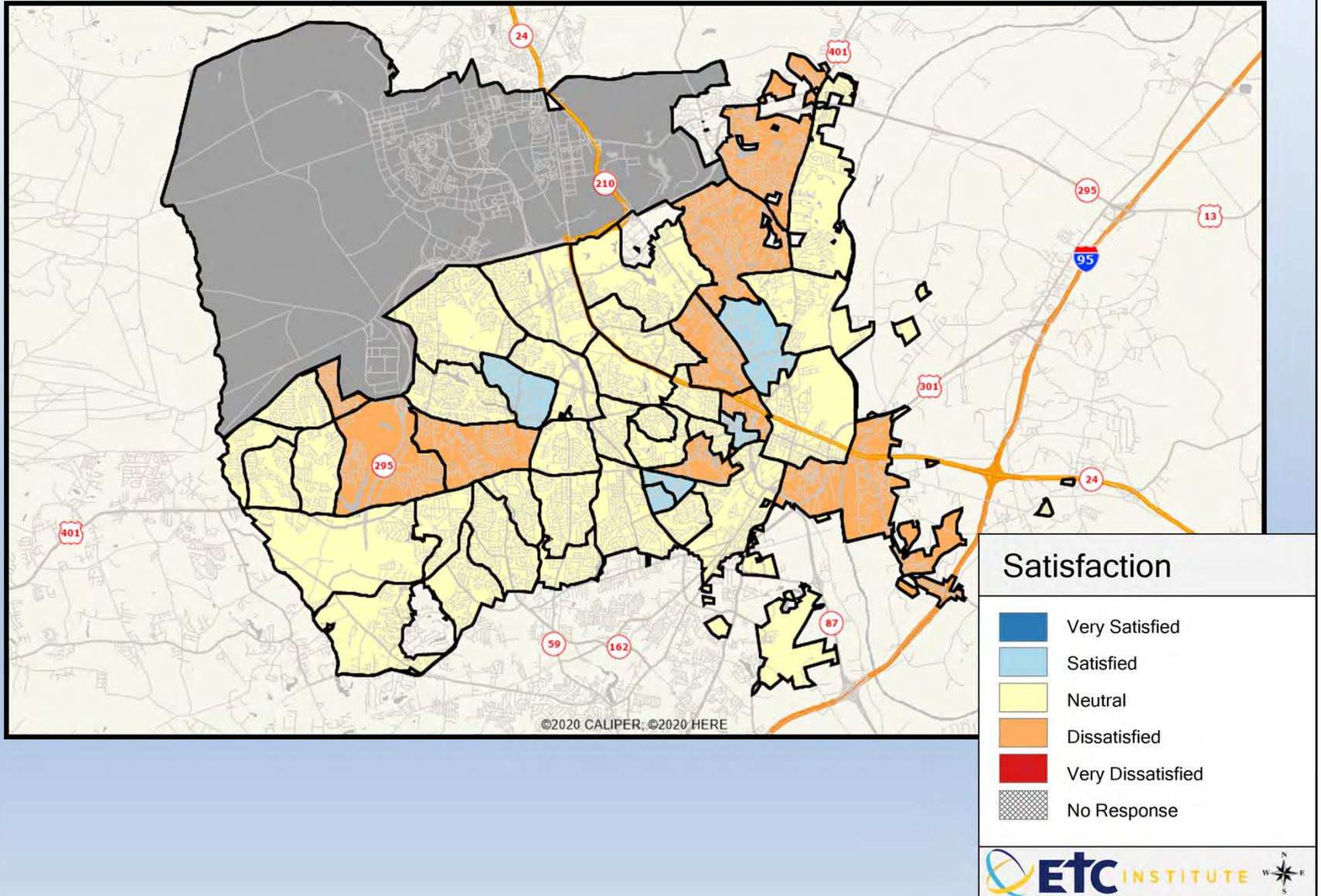
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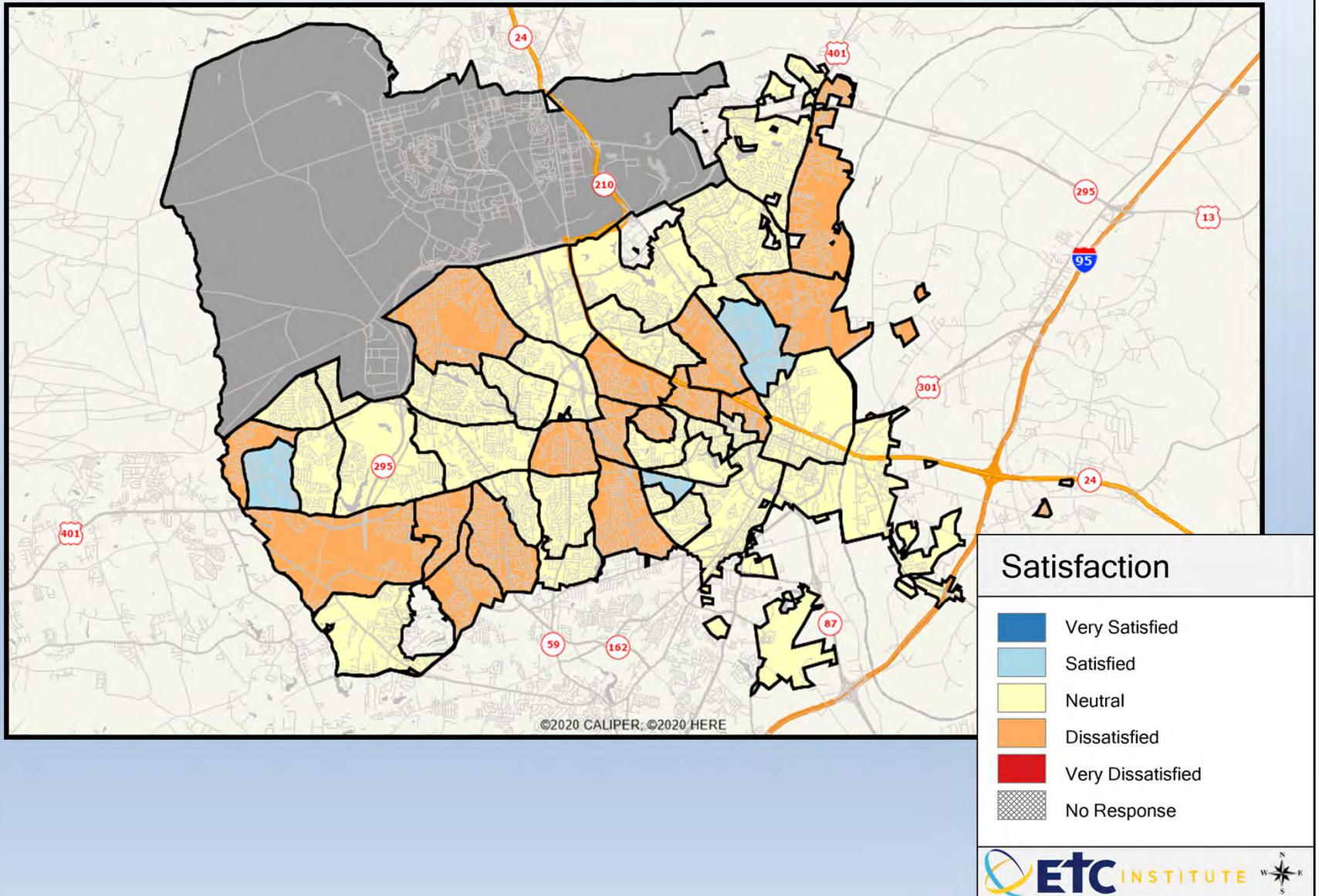
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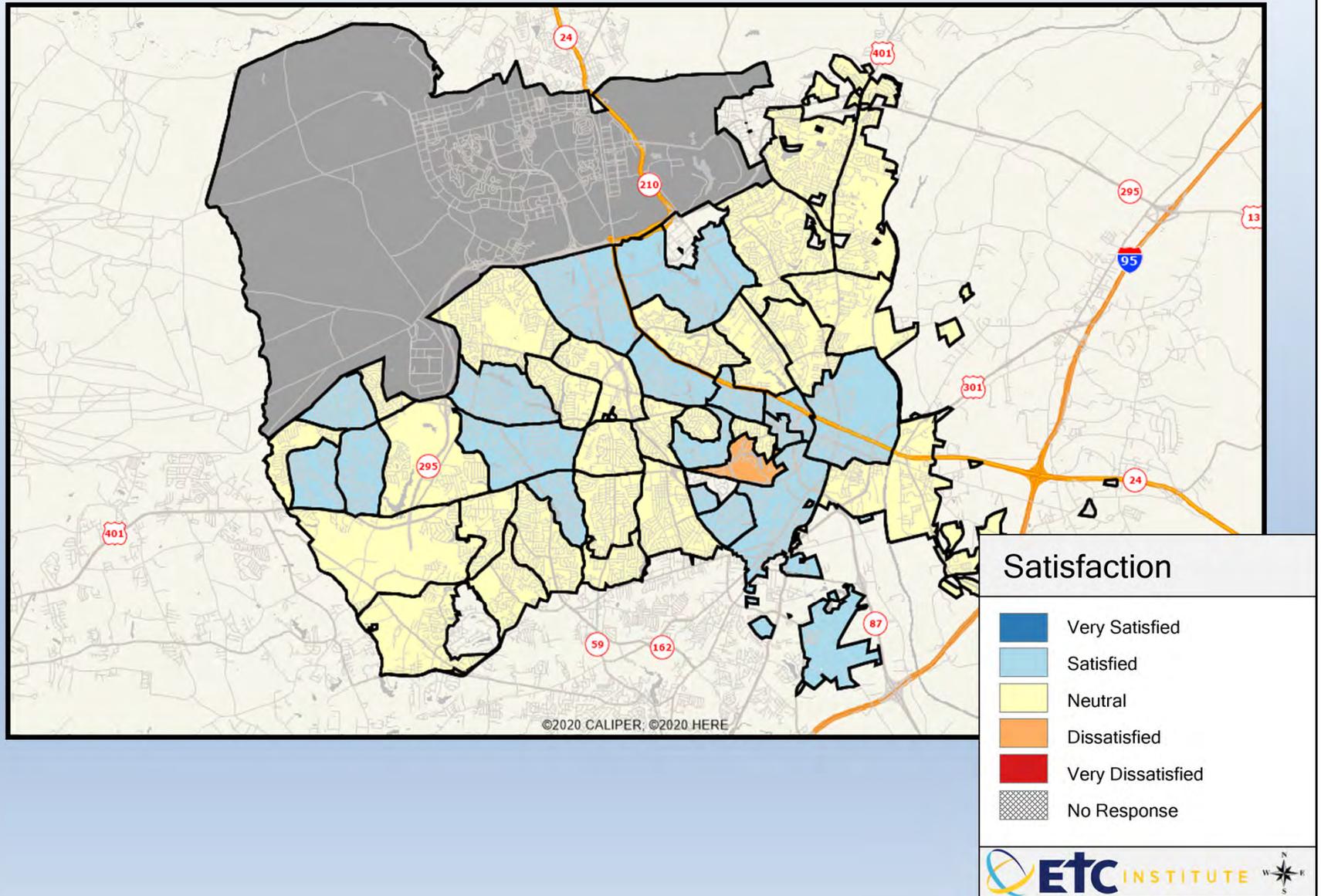
Q5-1. City efforts to prevent crime



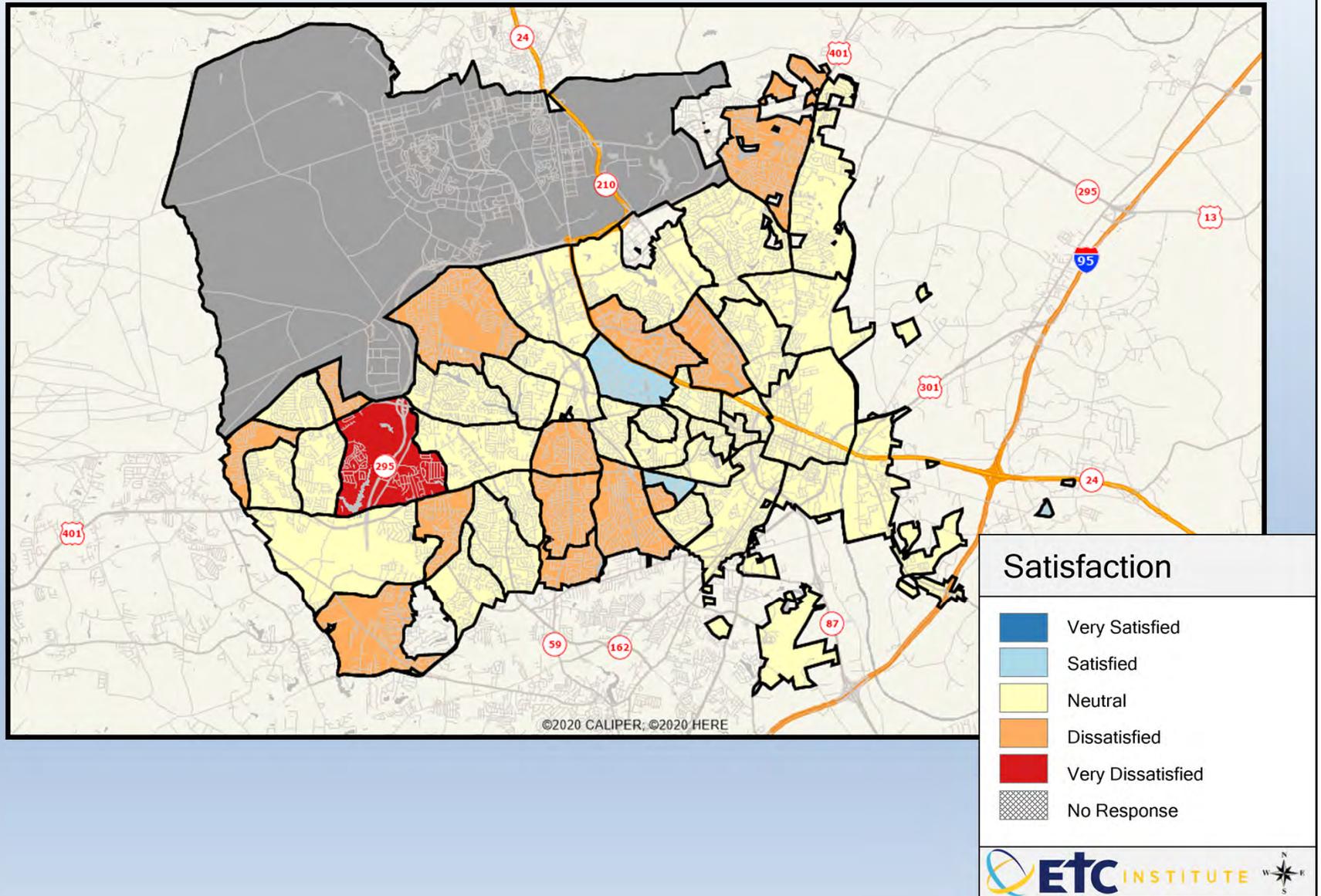
Q5-2. Enforcement of local traffic laws



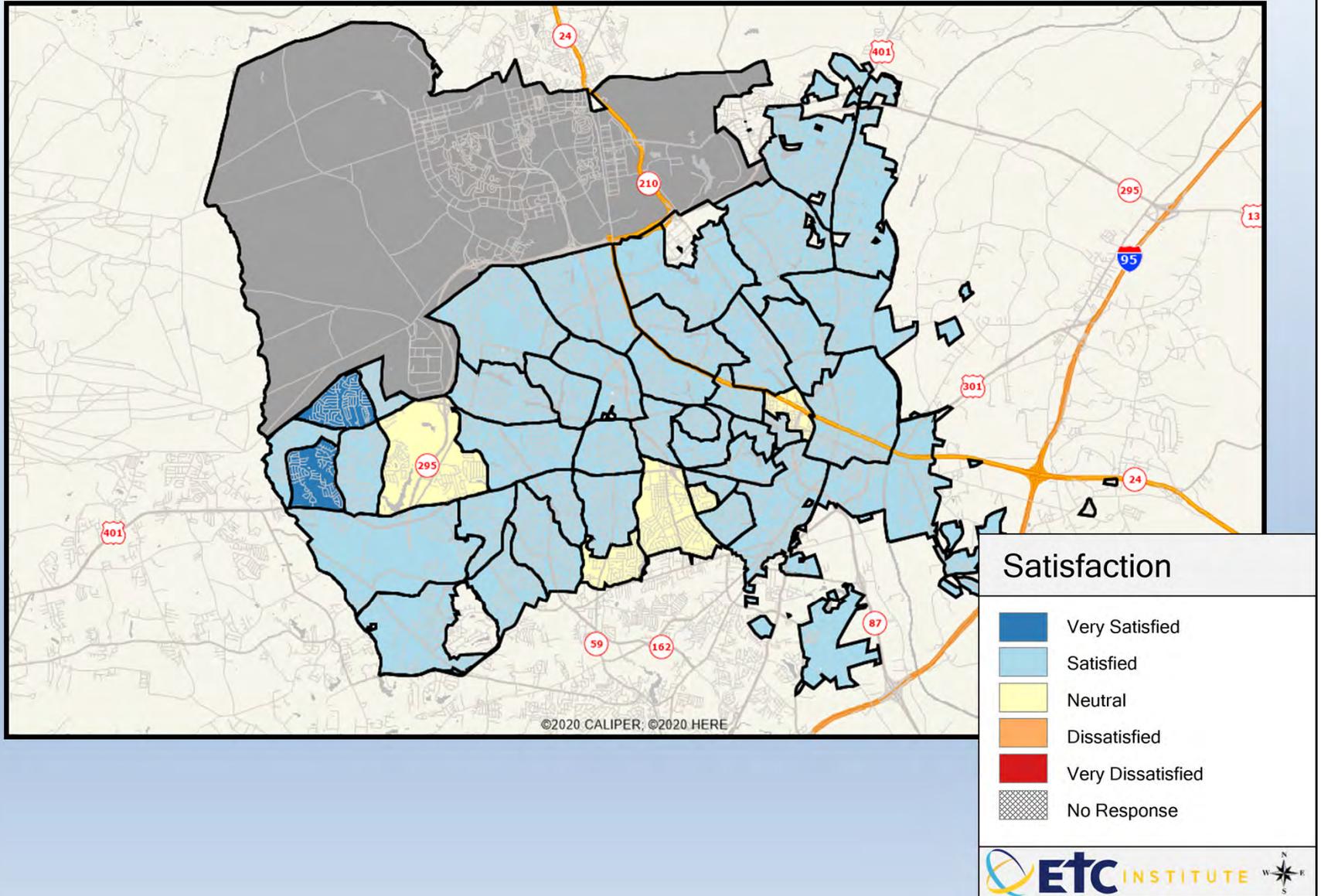
Q5-3. How quickly police respond to emergencies



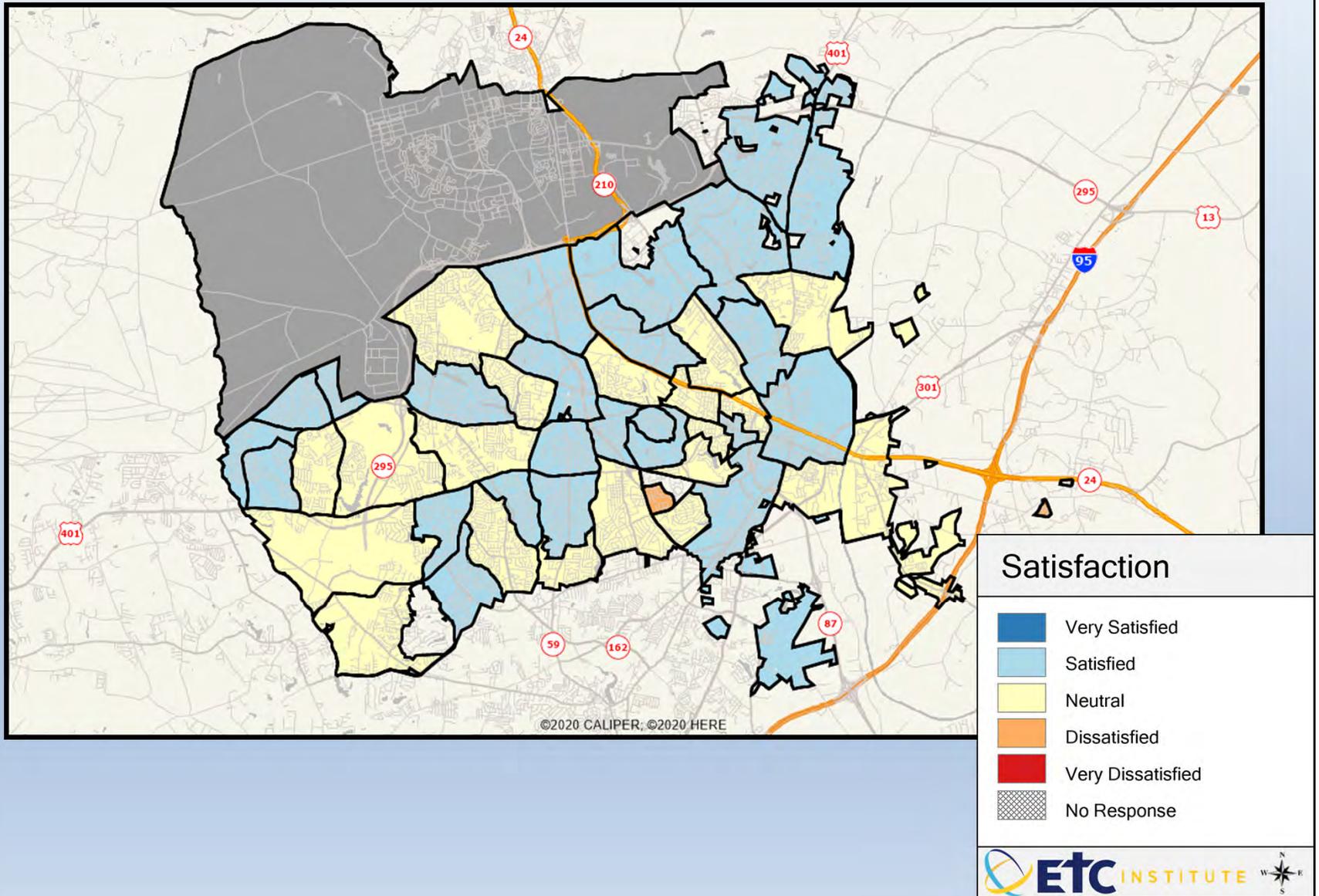
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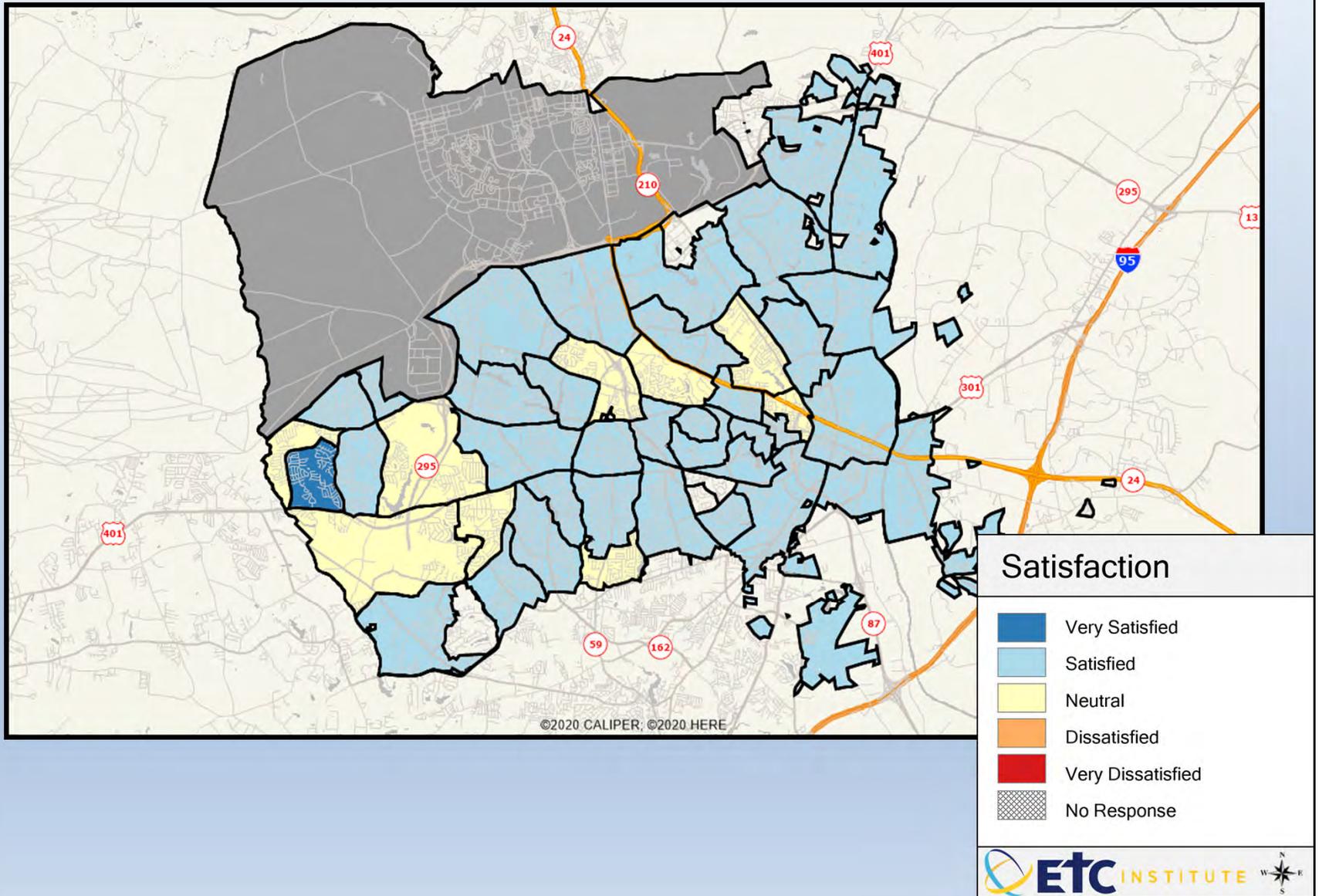
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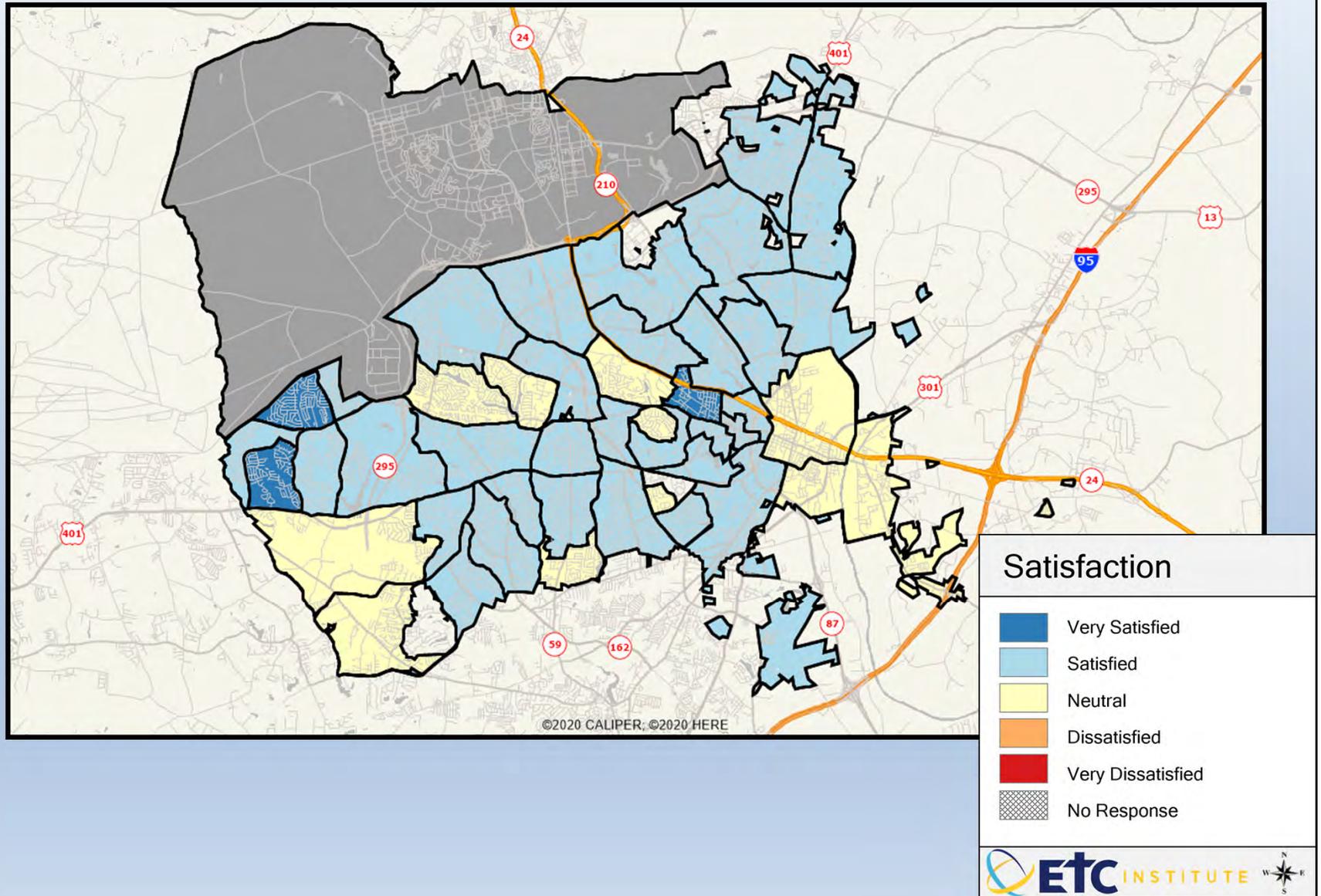
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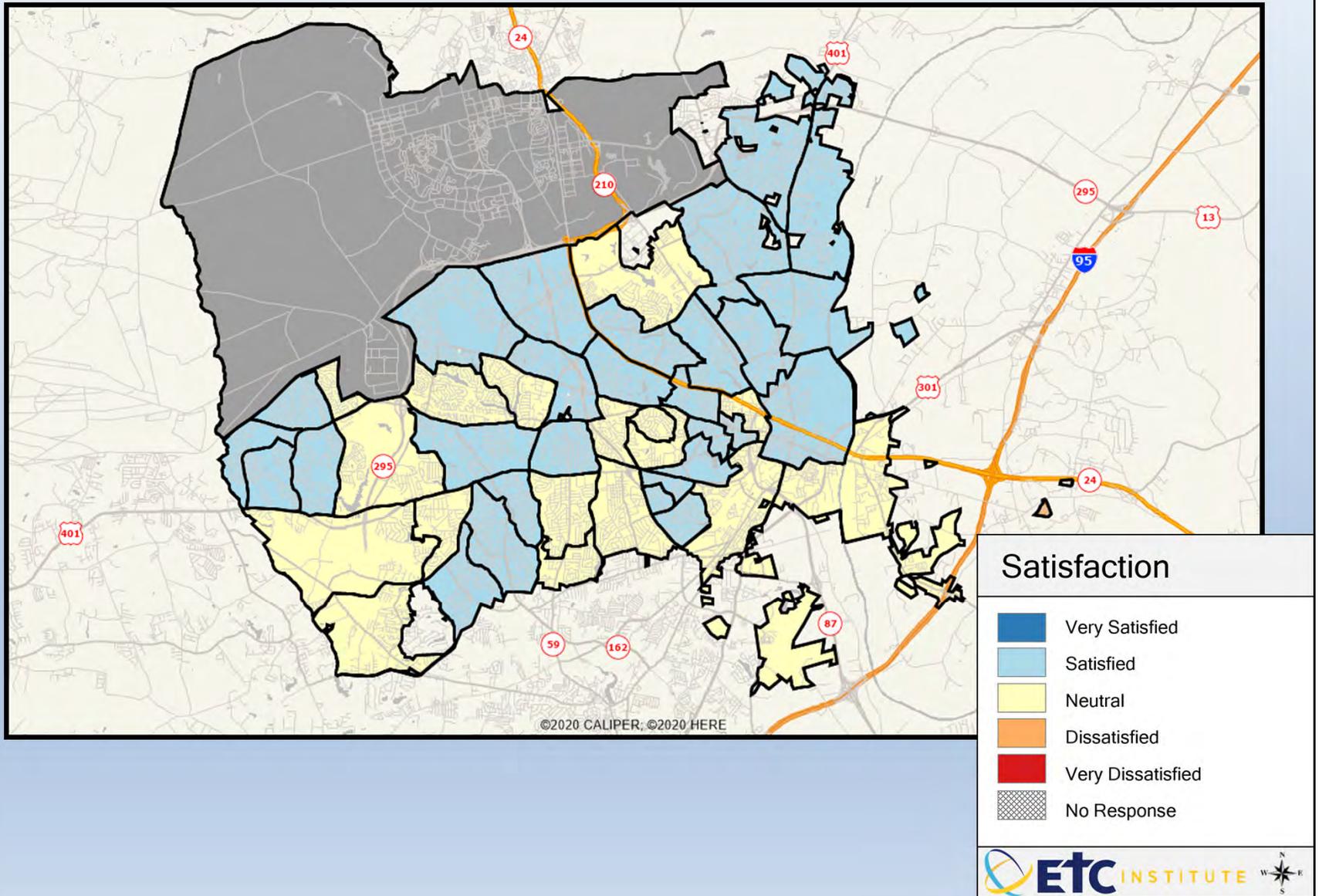
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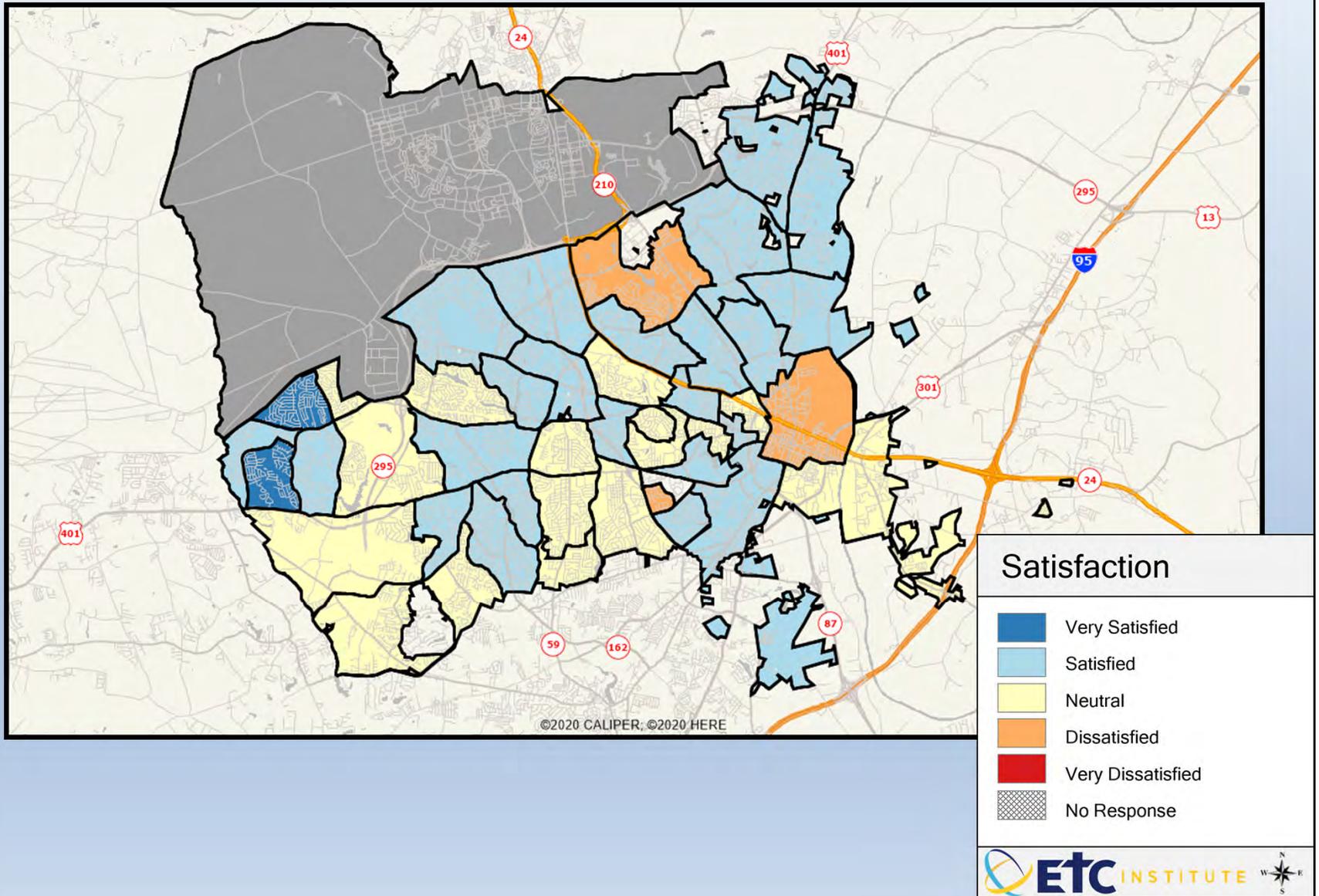
Q6-1. Quality and condition of parks and recreation facilities



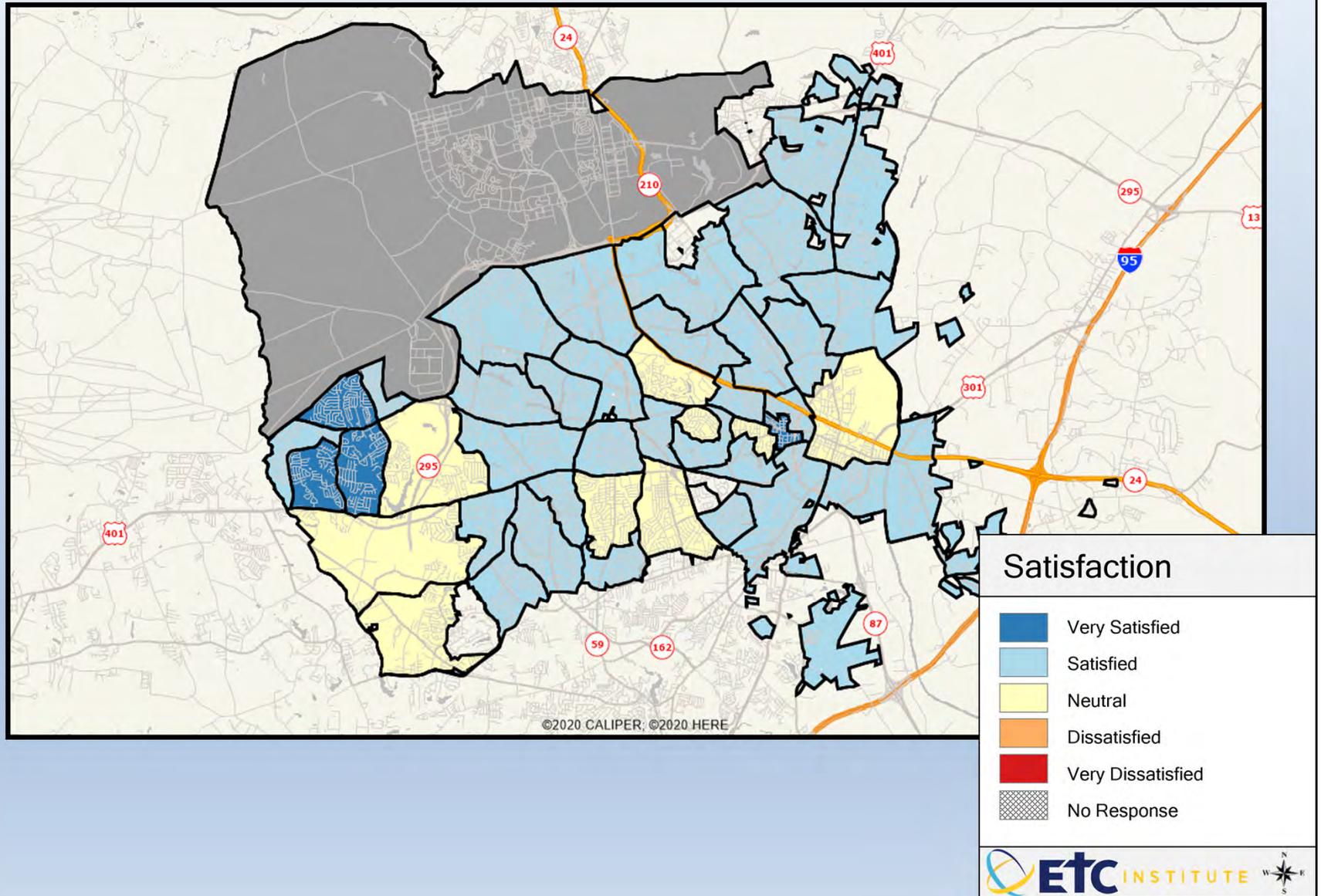
Q6-2. Quality and condition of greenways and trails in the city



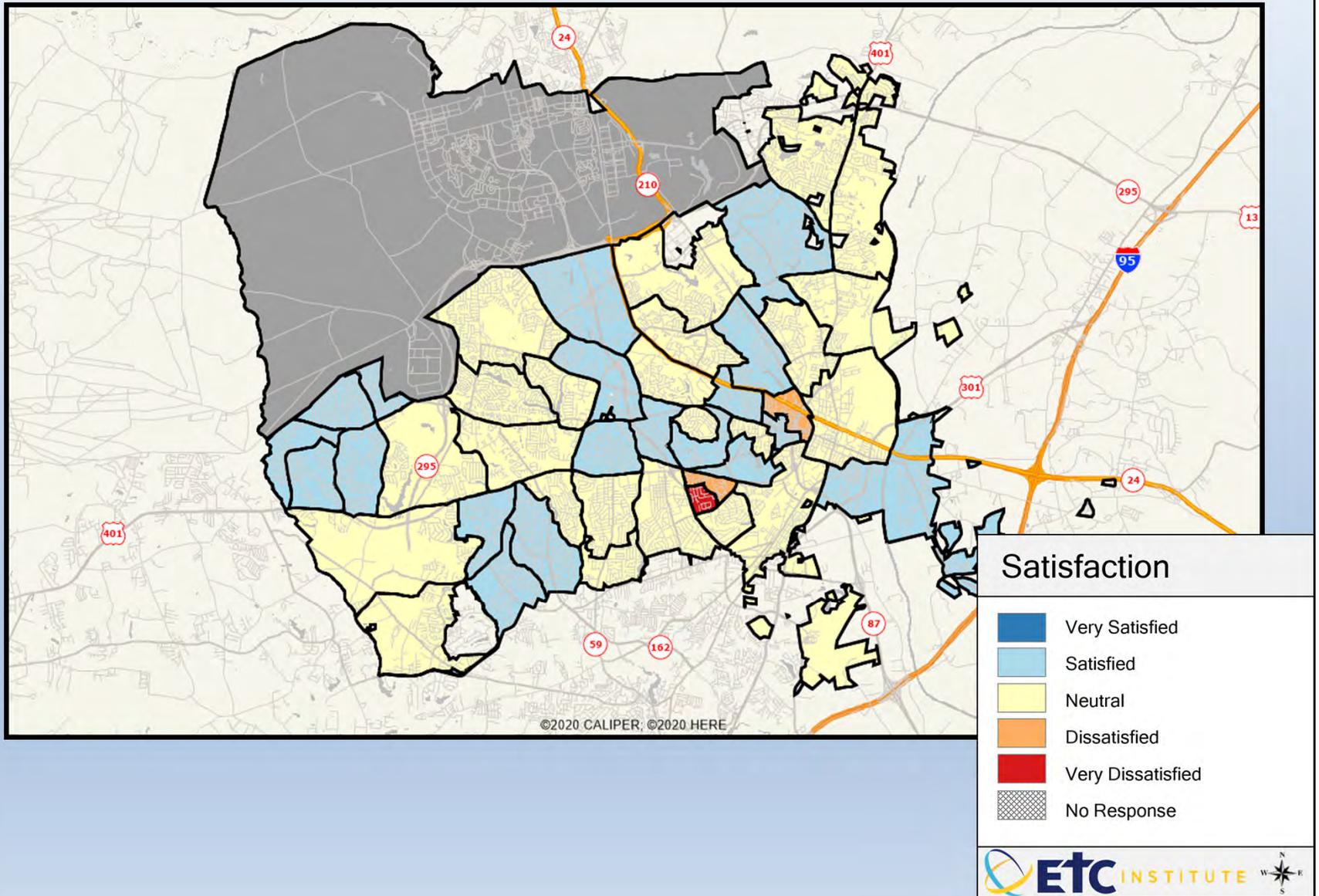
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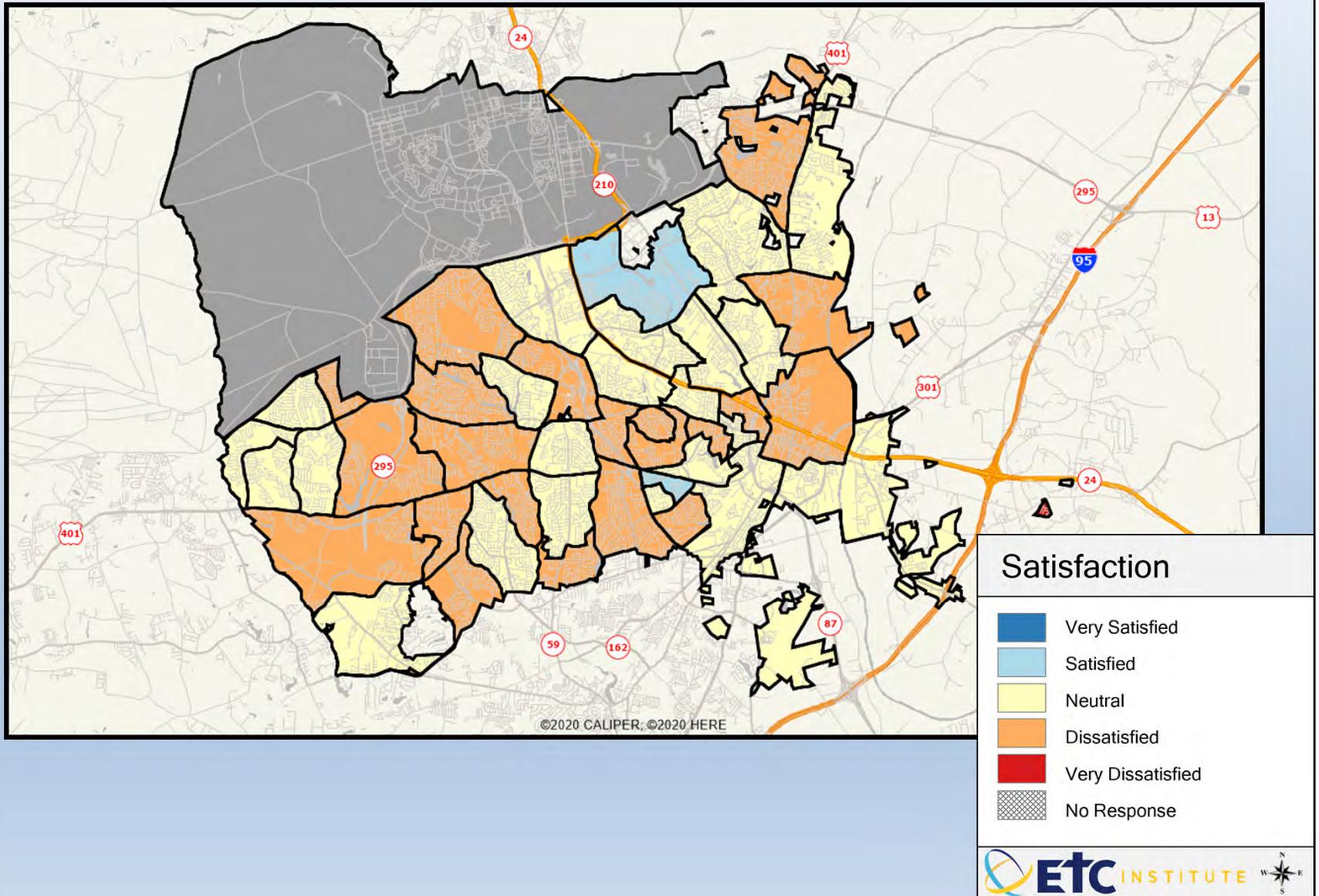
Q6-4. Customer service provided by Parks and Recreation staff



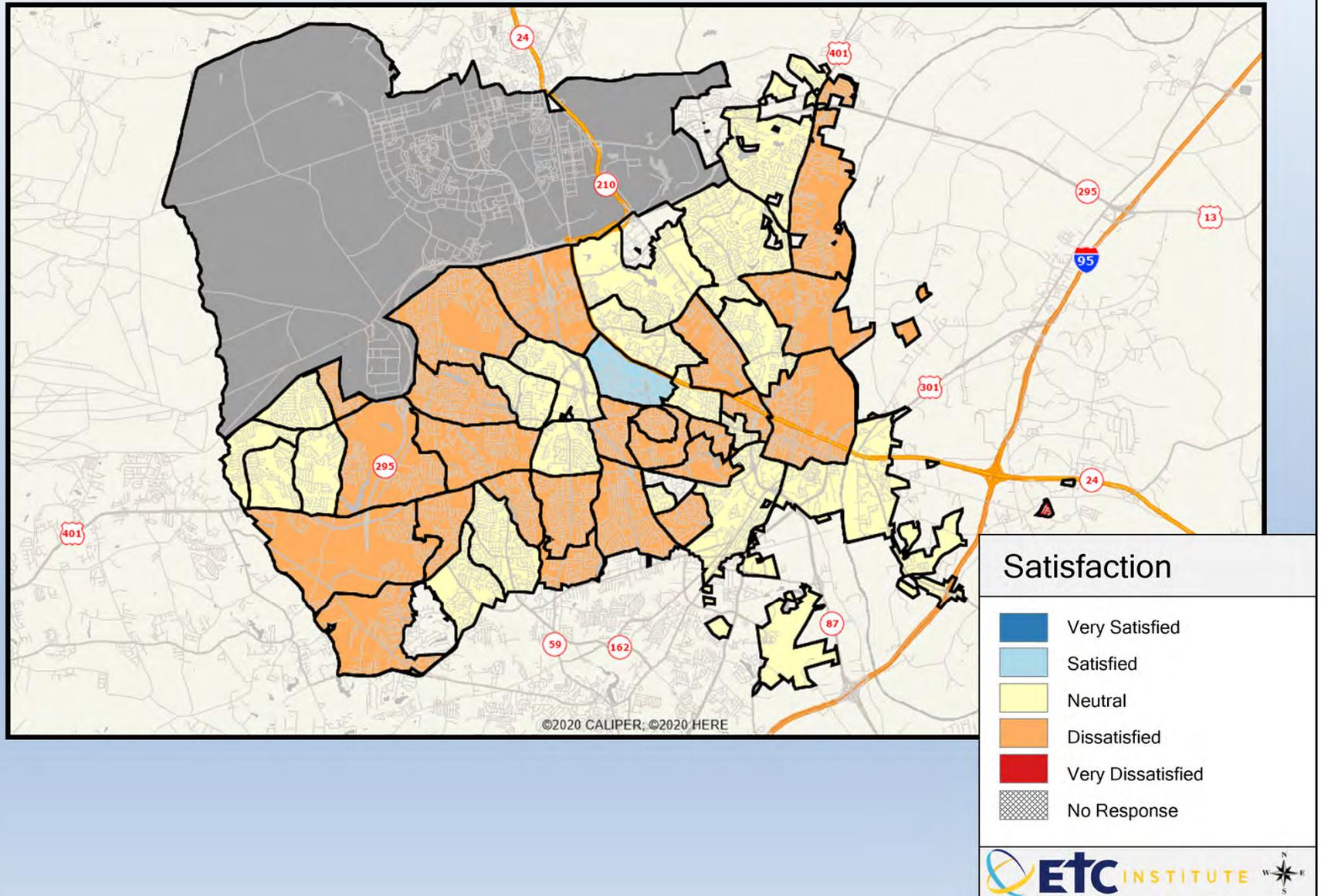
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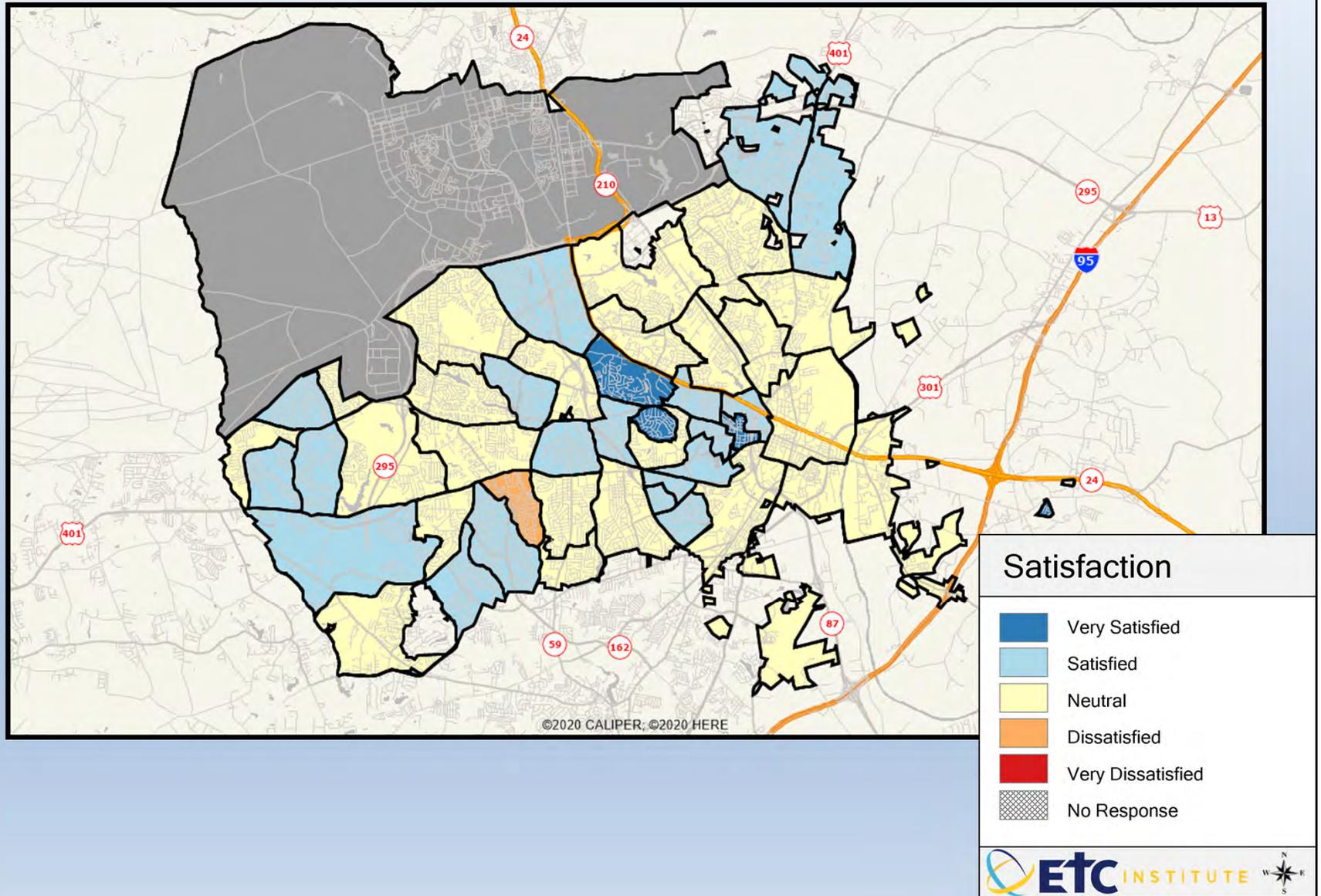
Q7-1. Enforcement of junk and debris cleanup on private property



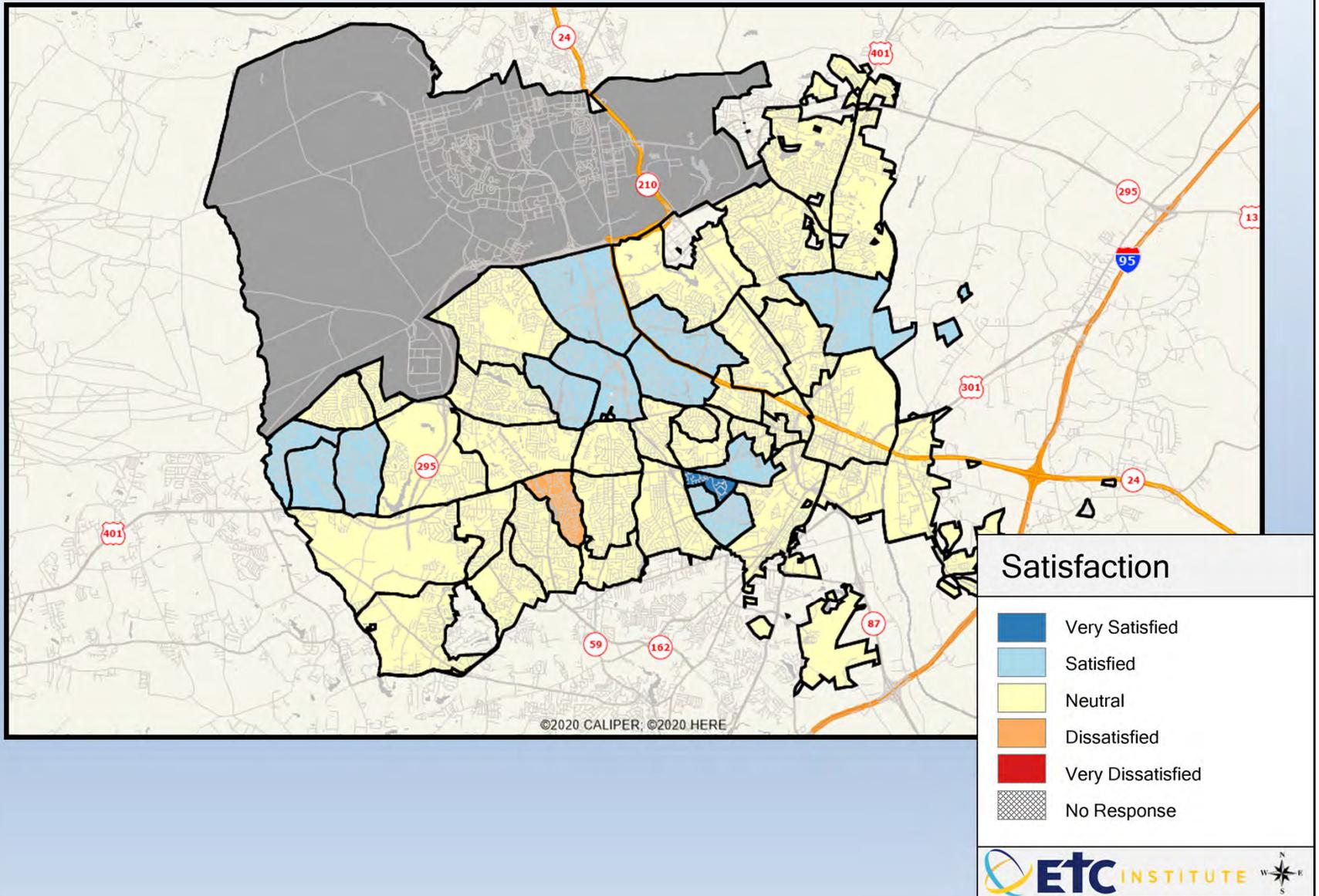
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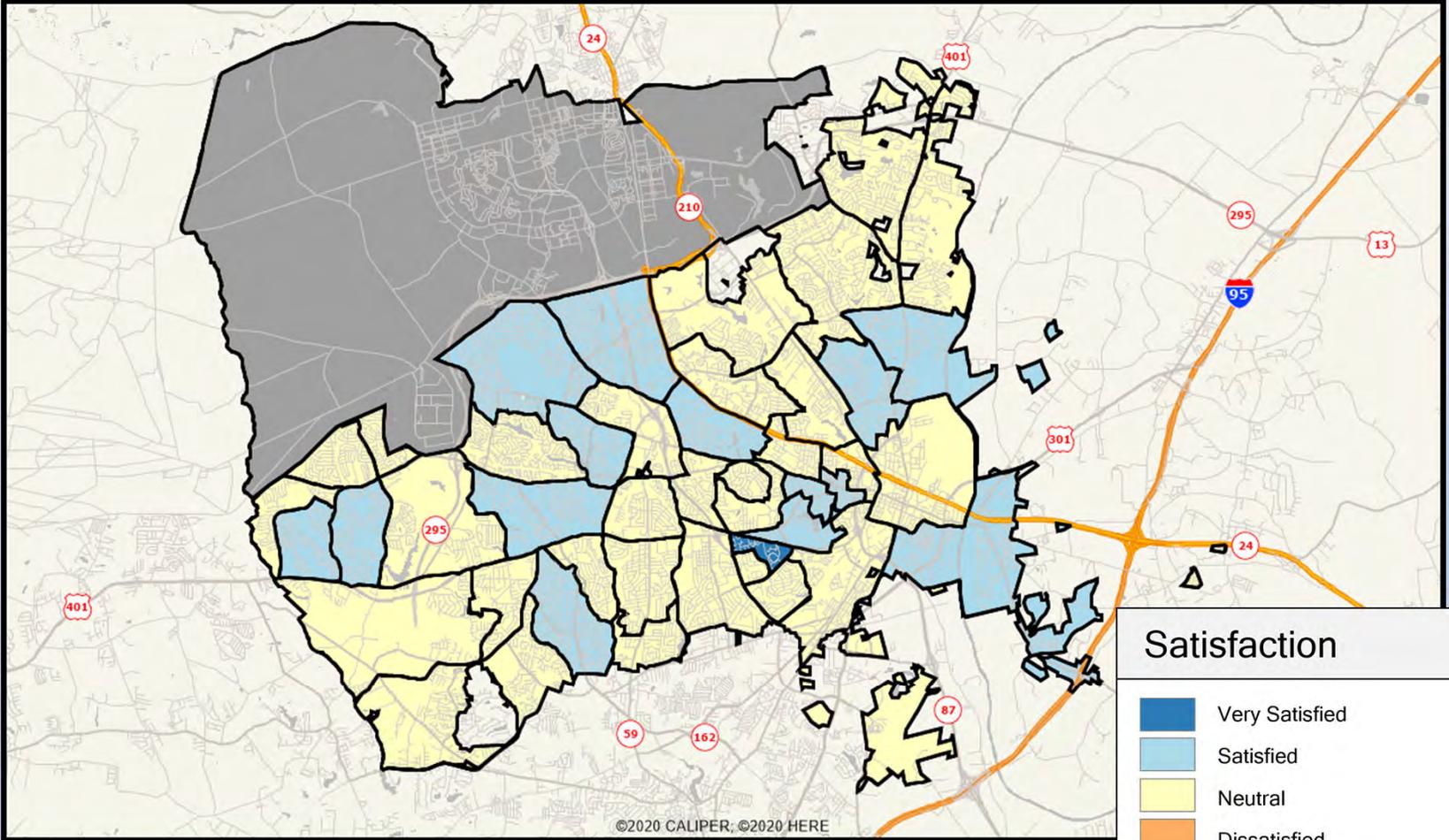
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Q8-1. Overall quality of new residential development in the city



Q8-2. Overall quality of new commercial development



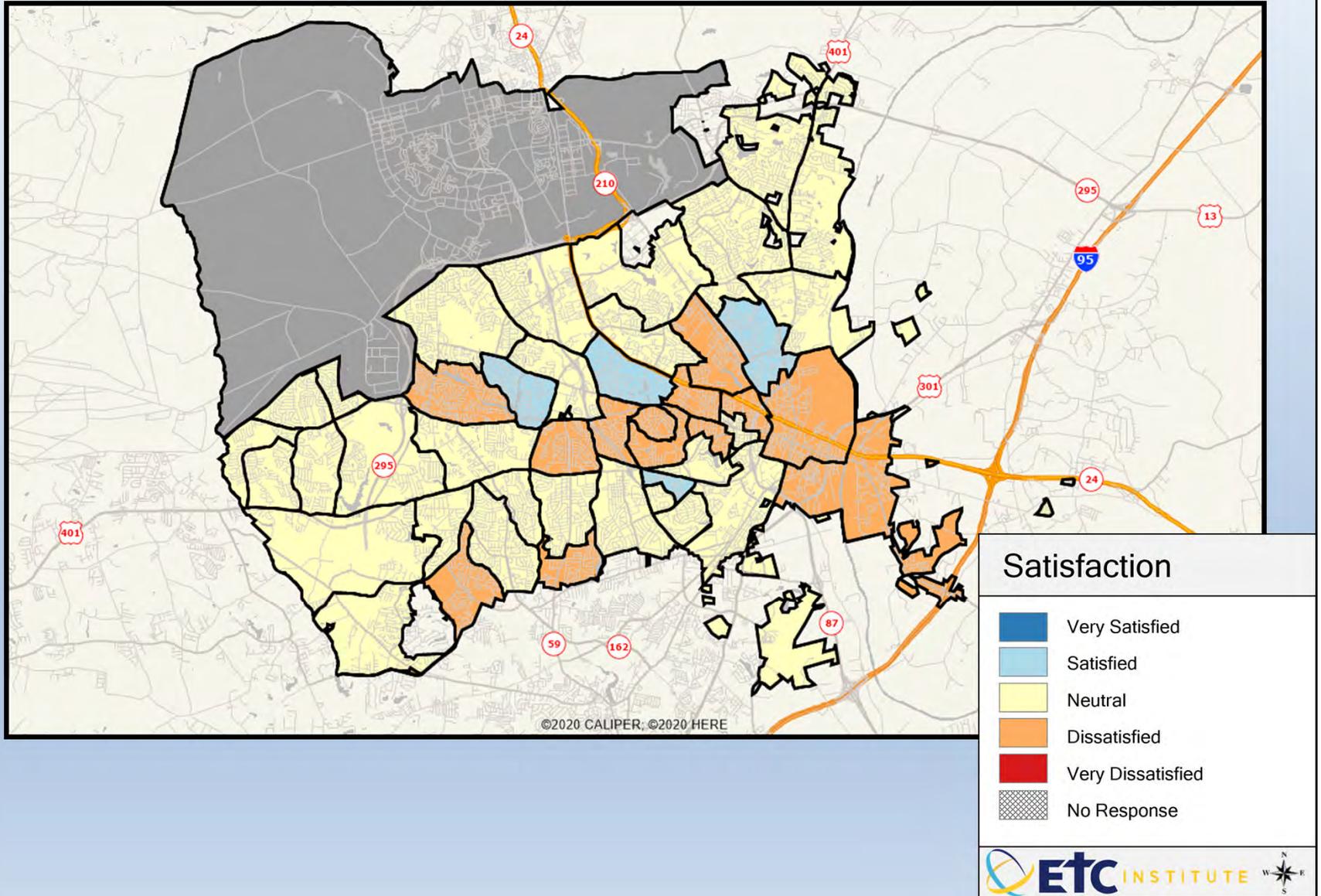
Satisfaction

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

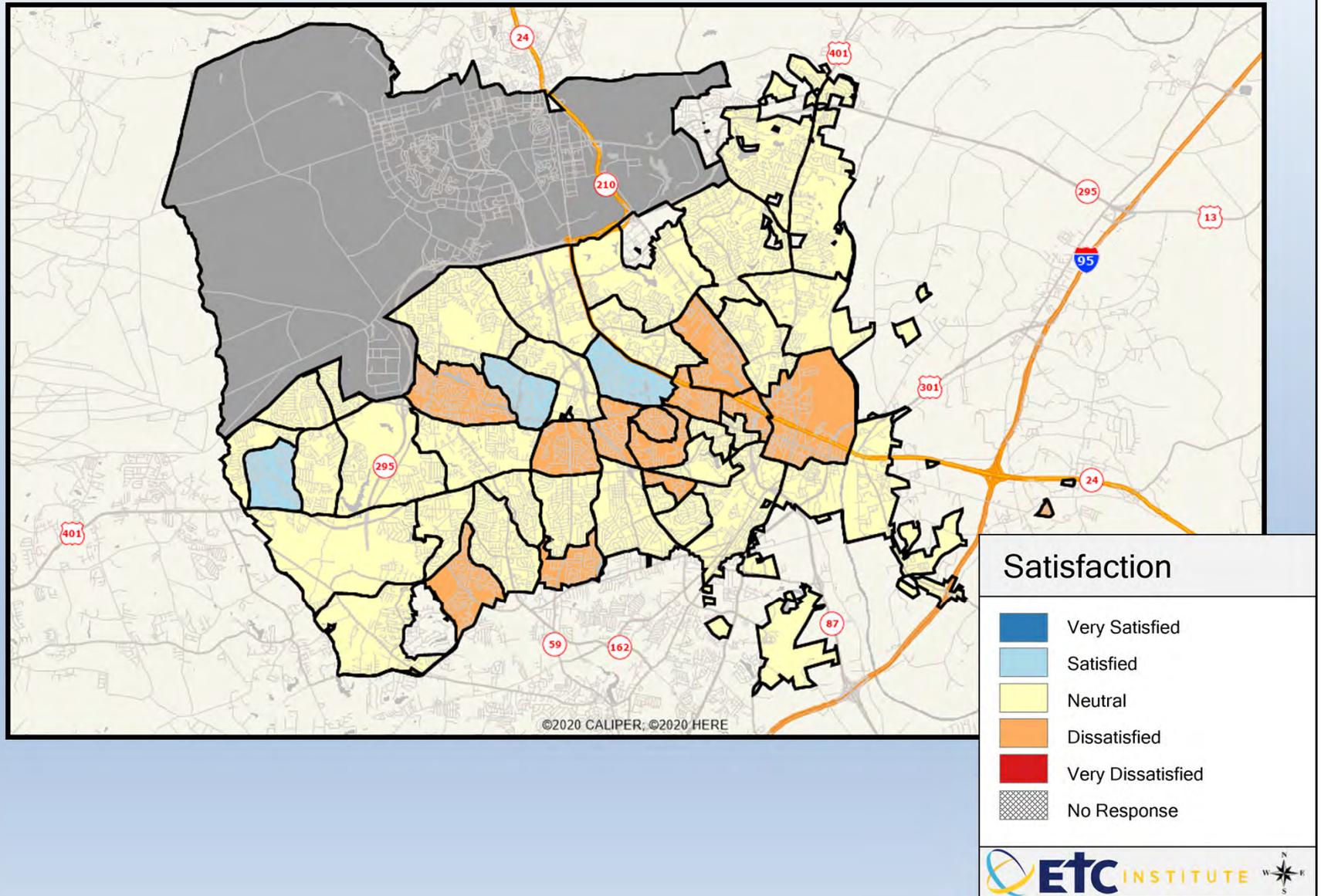
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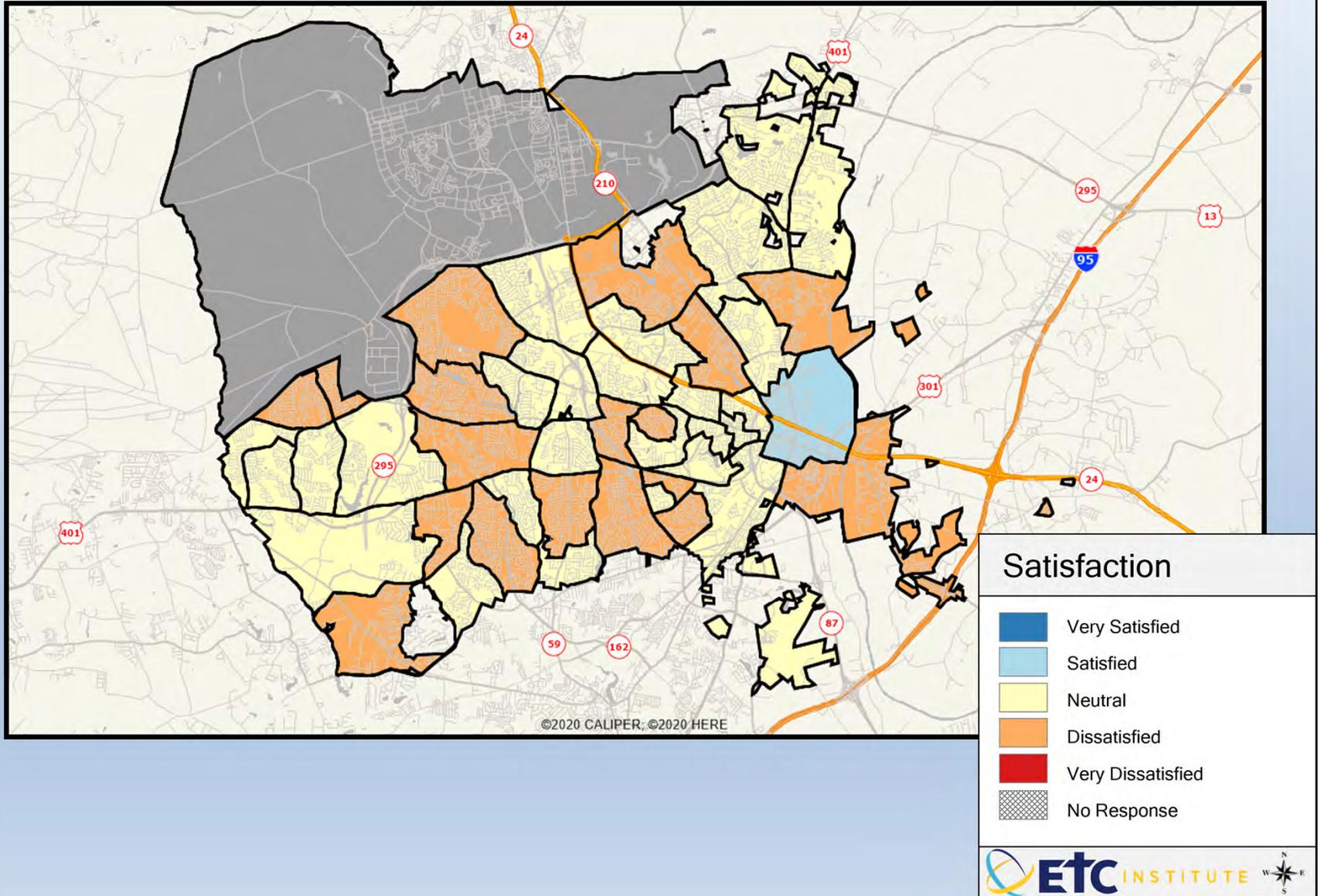
Q8-3. How well the city is planning for growth



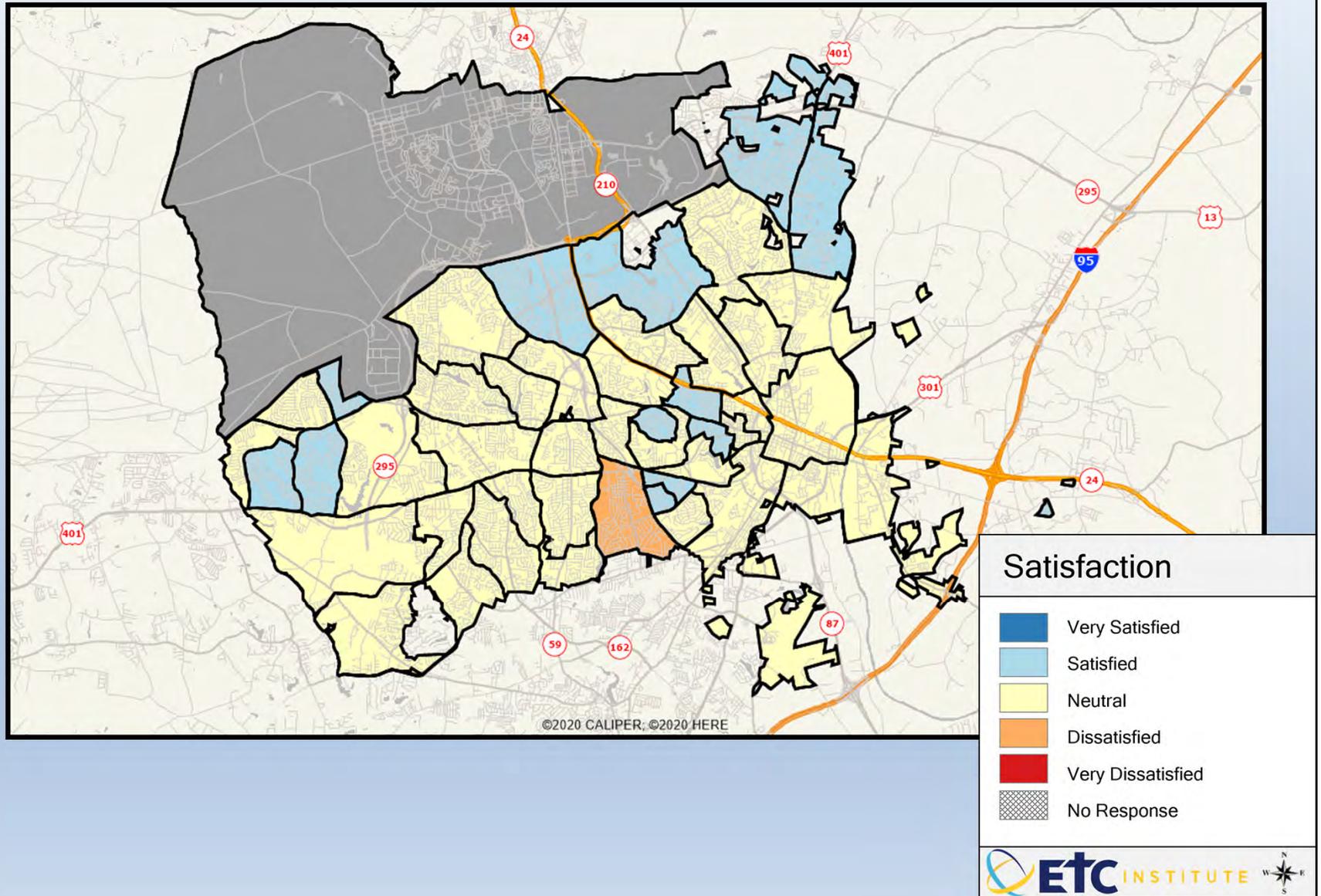
Q8-4. Overall land use within the City



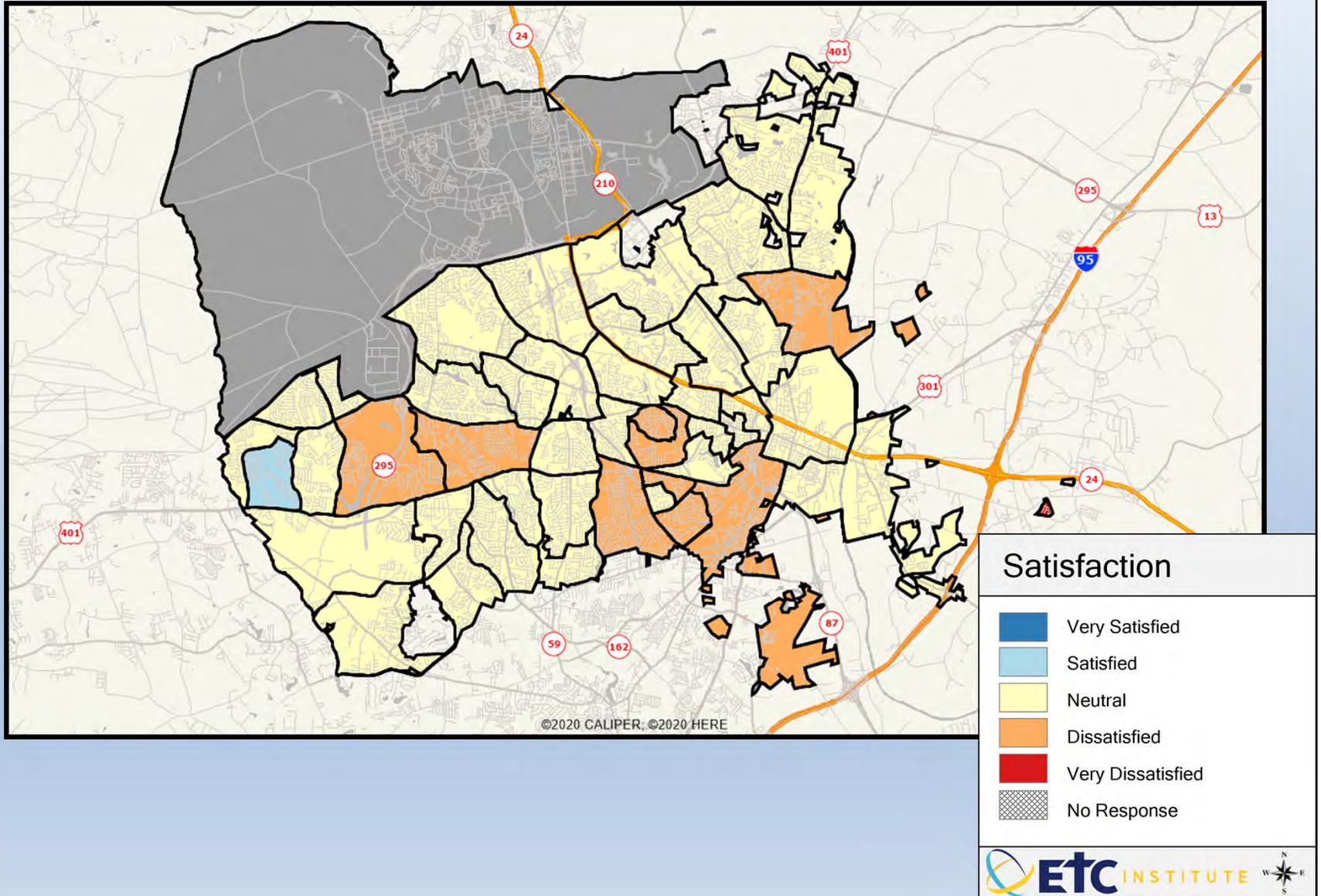
Q9-1. Overall quality of street maintenance and repair



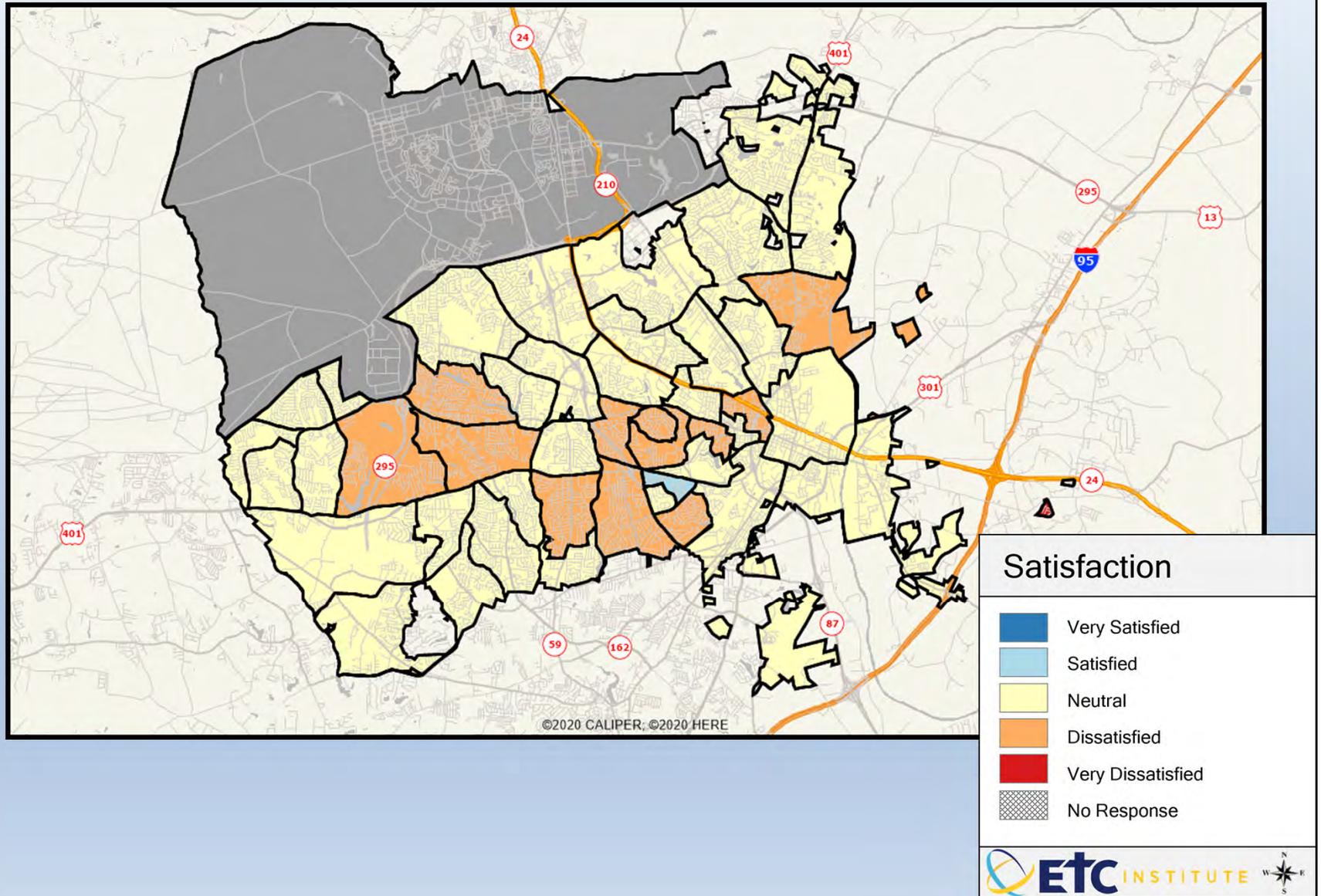
Q9-2. Condition of streets in your neighborhood



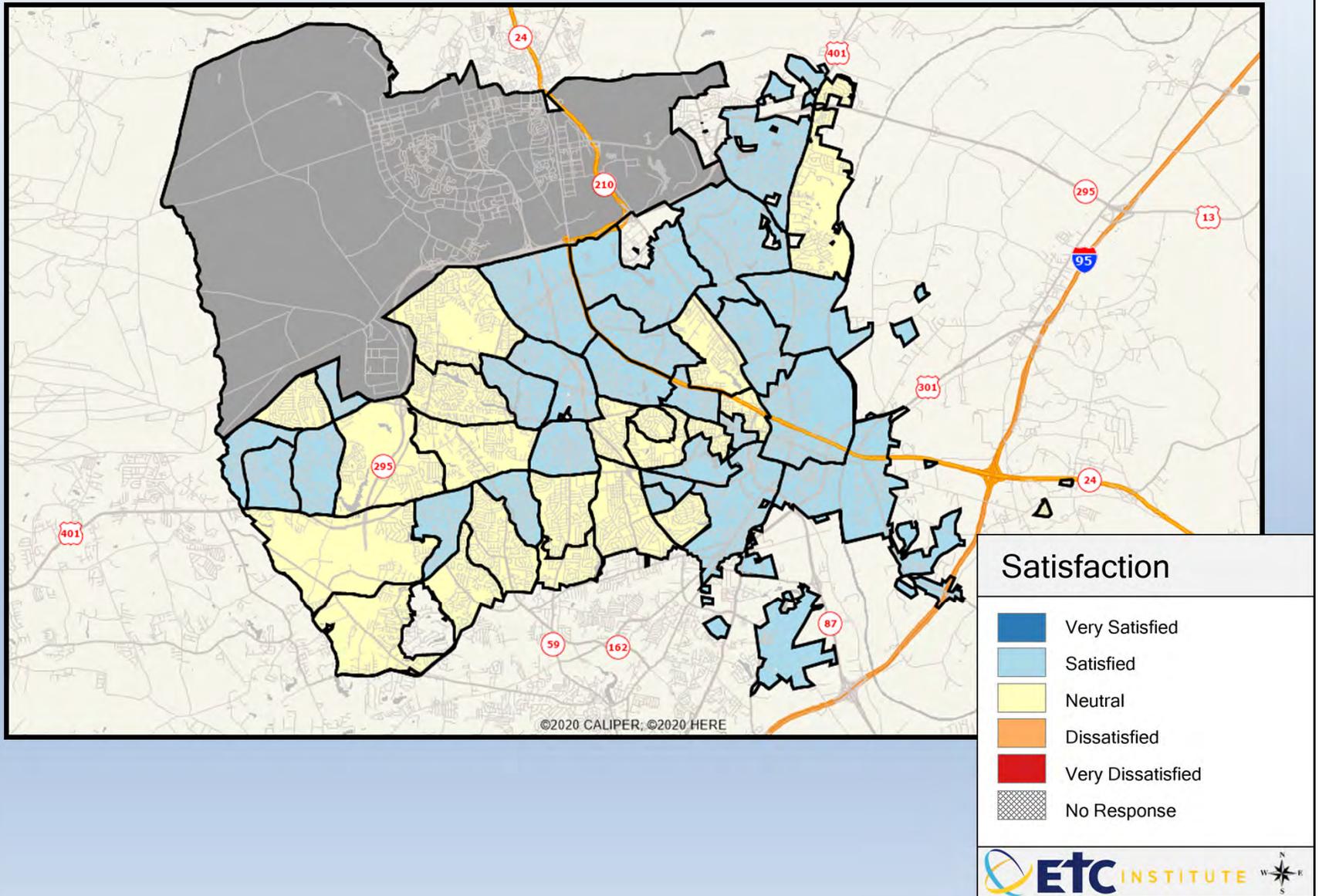
Q9-3. Cleanliness of city streets



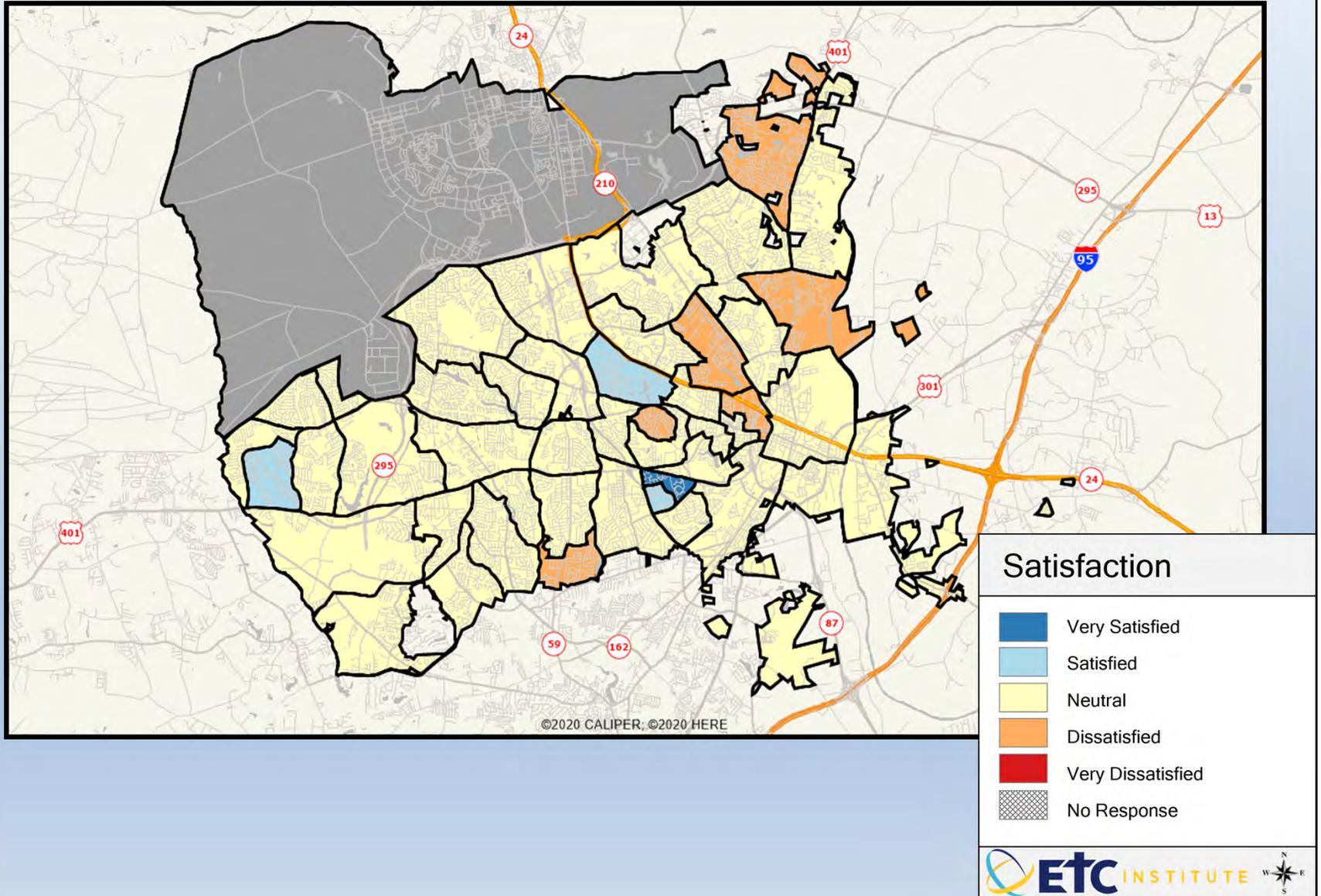
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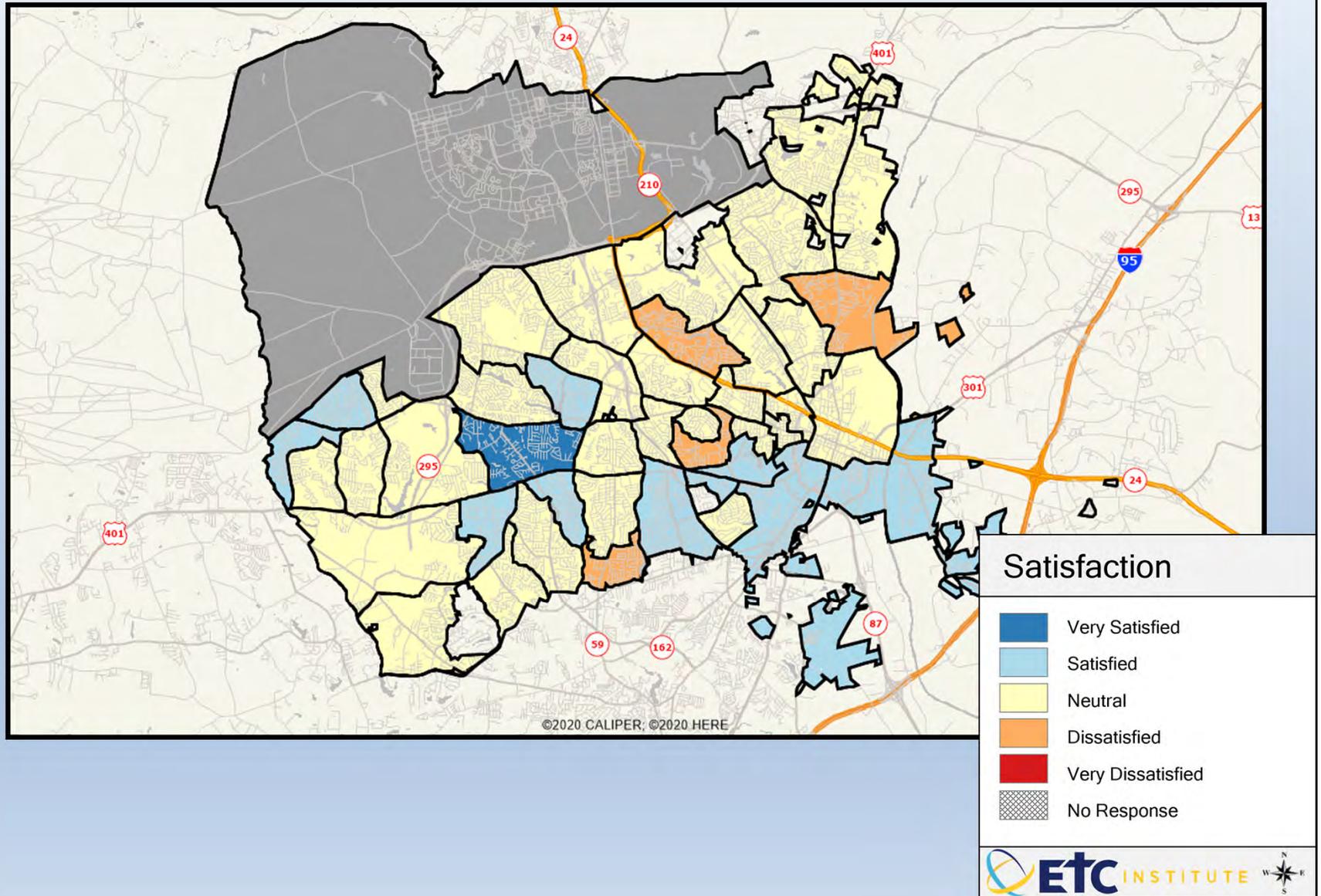
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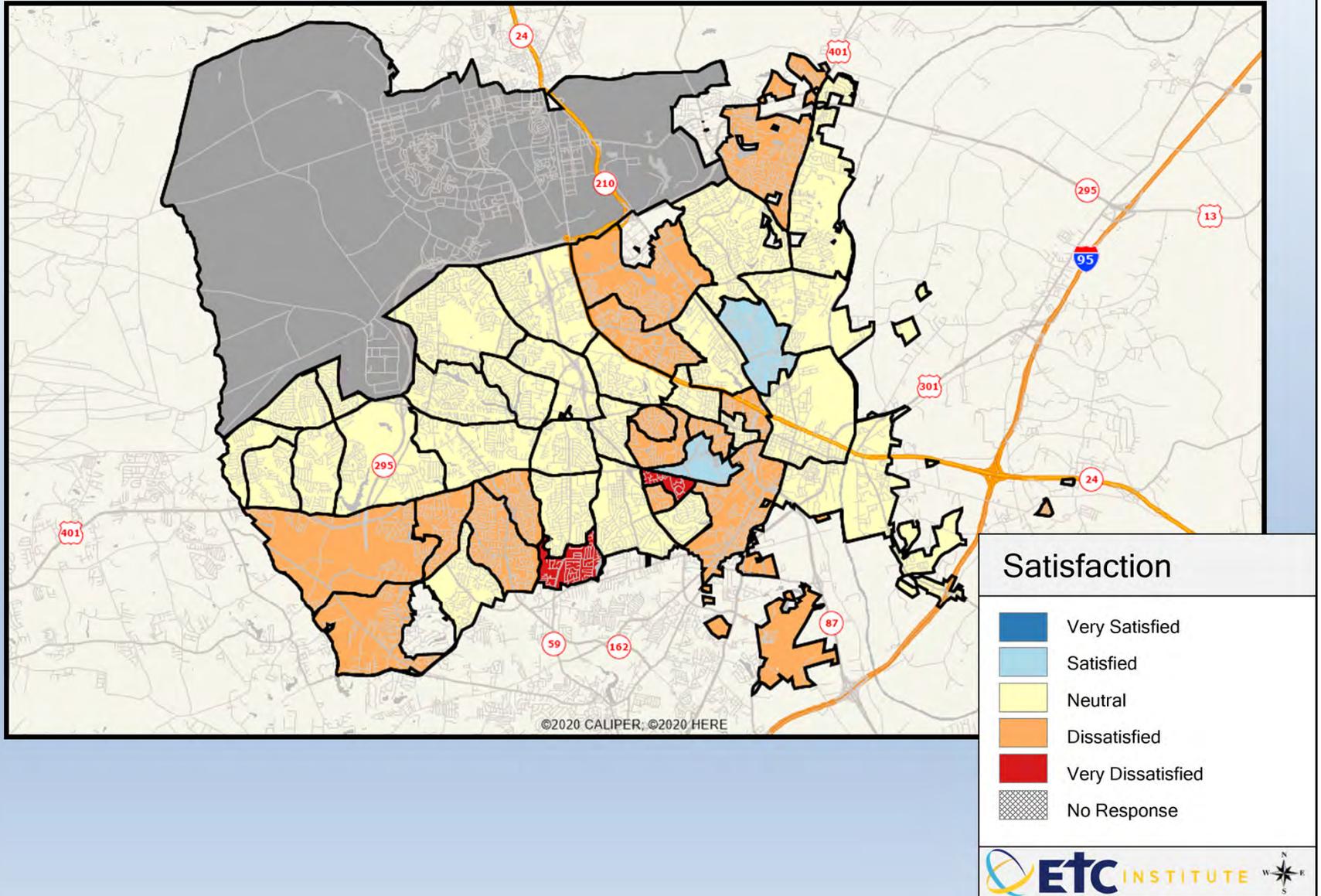
Q9-6. Condition of sidewalks



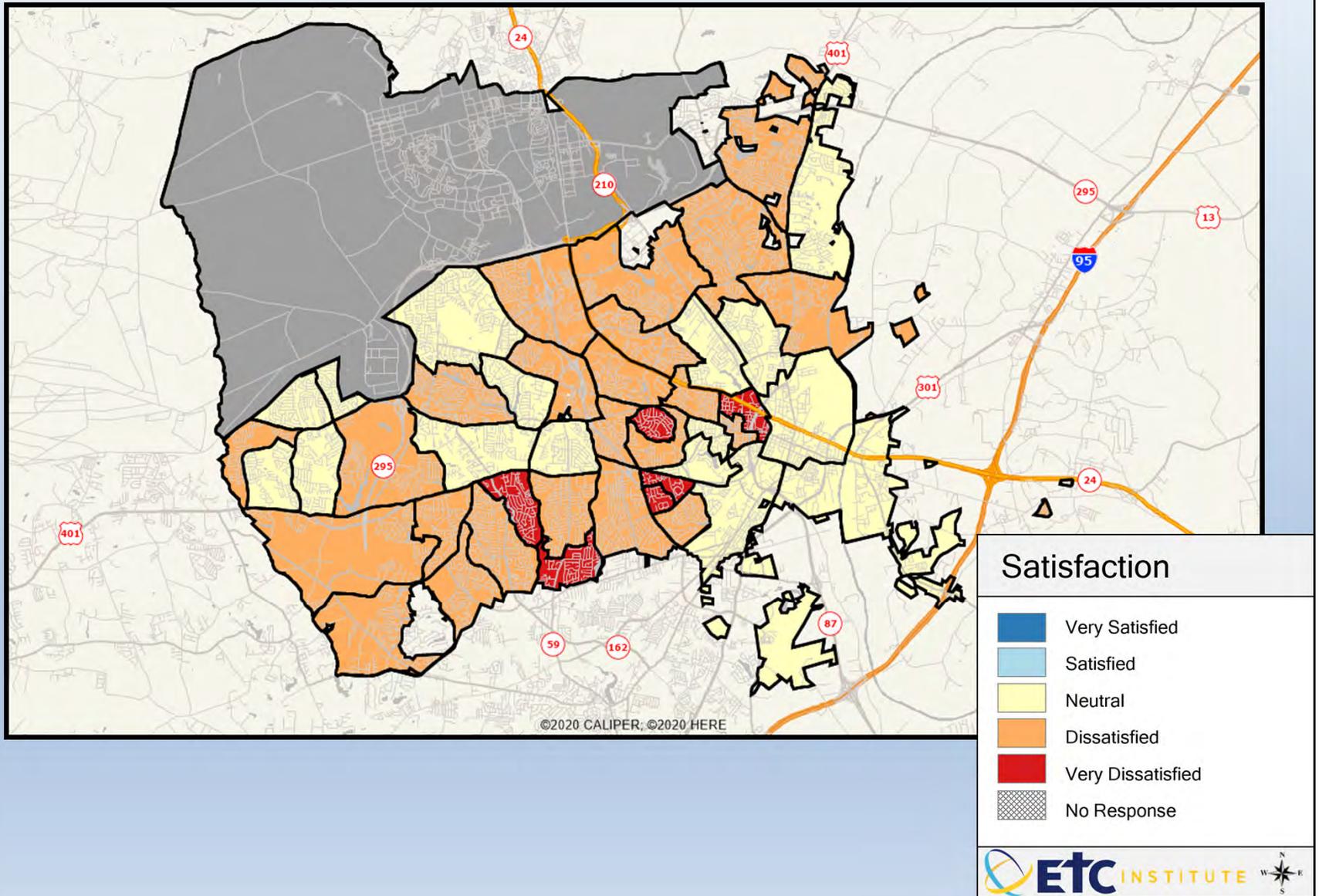
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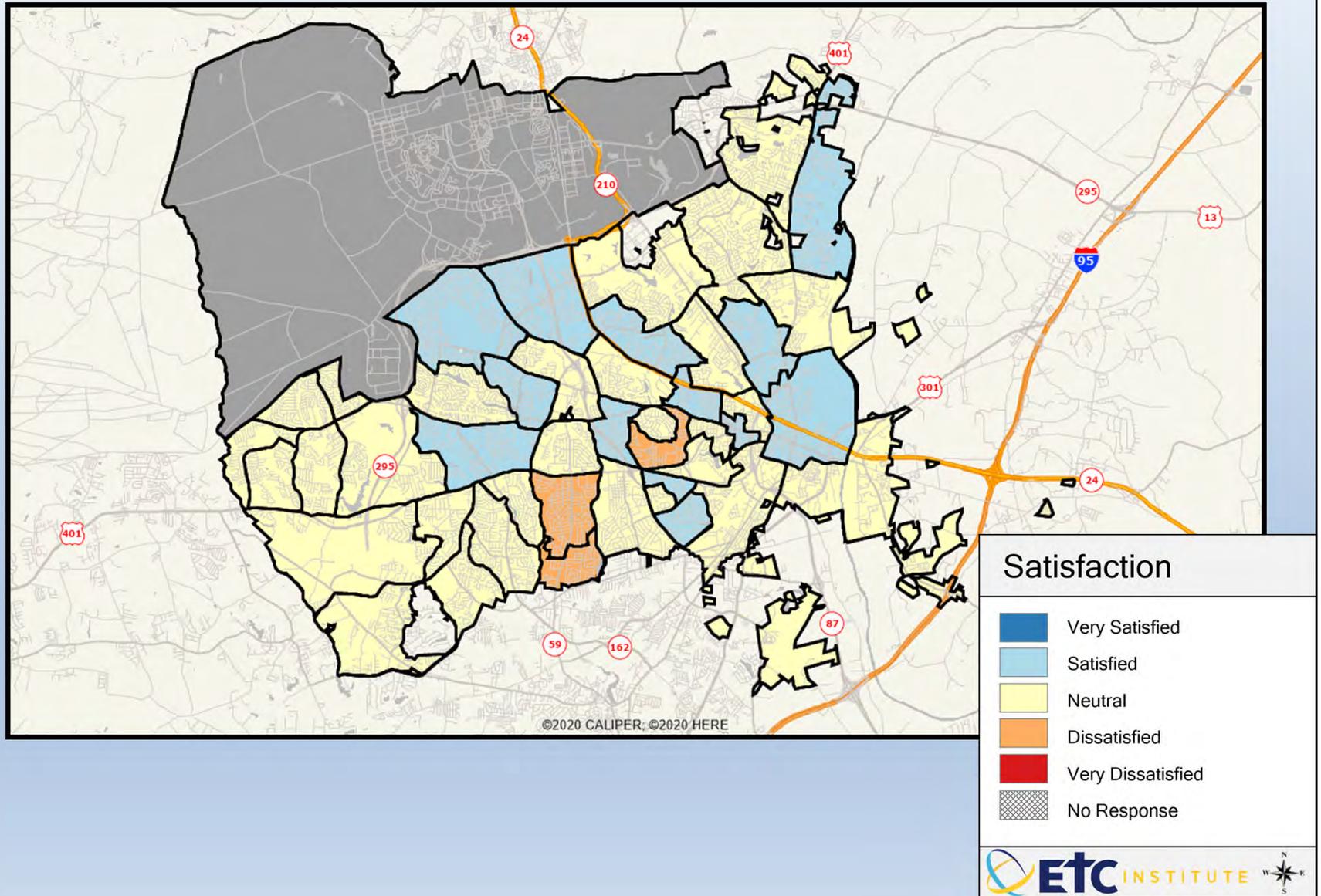
Q10-2. Ease of walking in the city



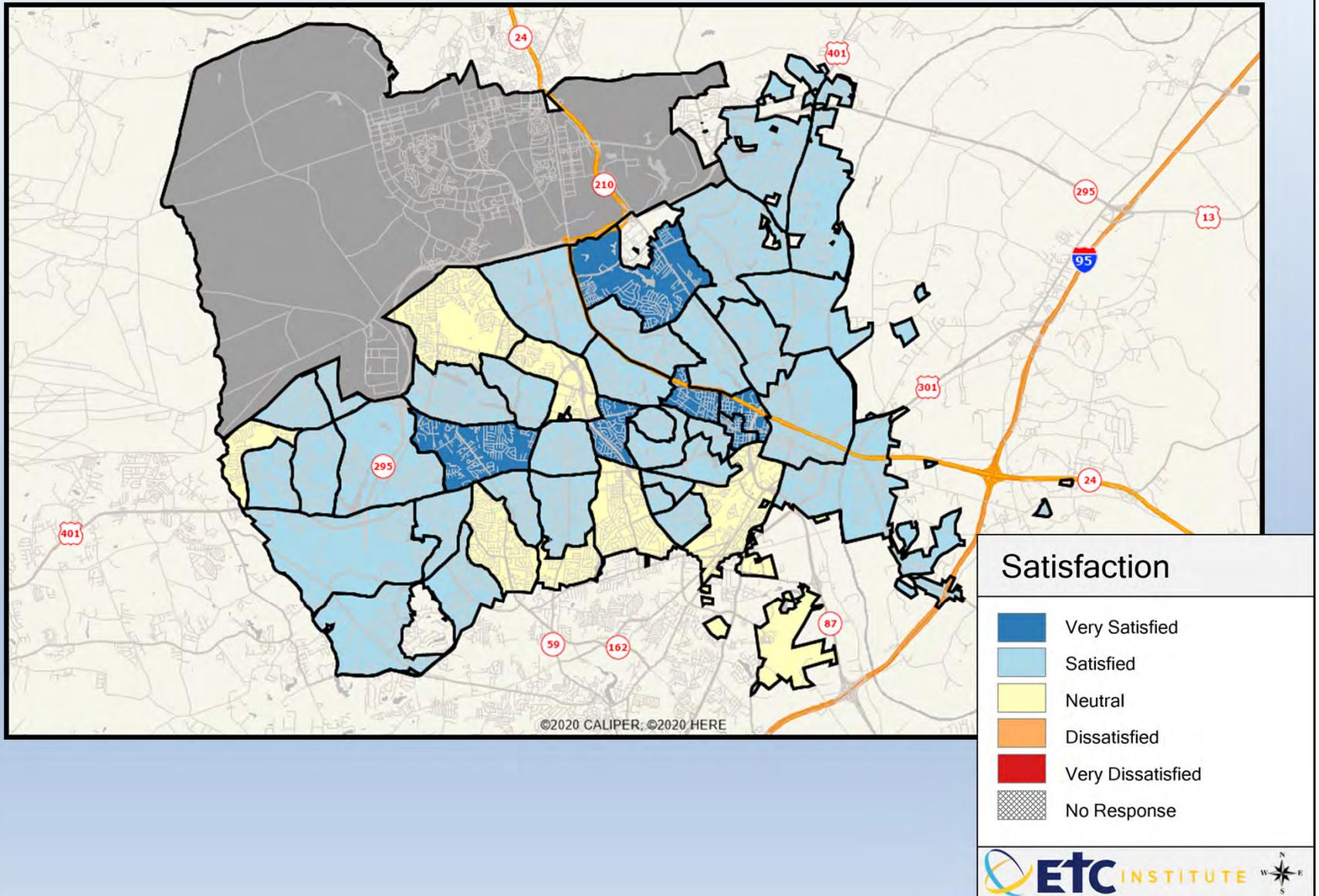
Q10-3. Ease of biking on City streets



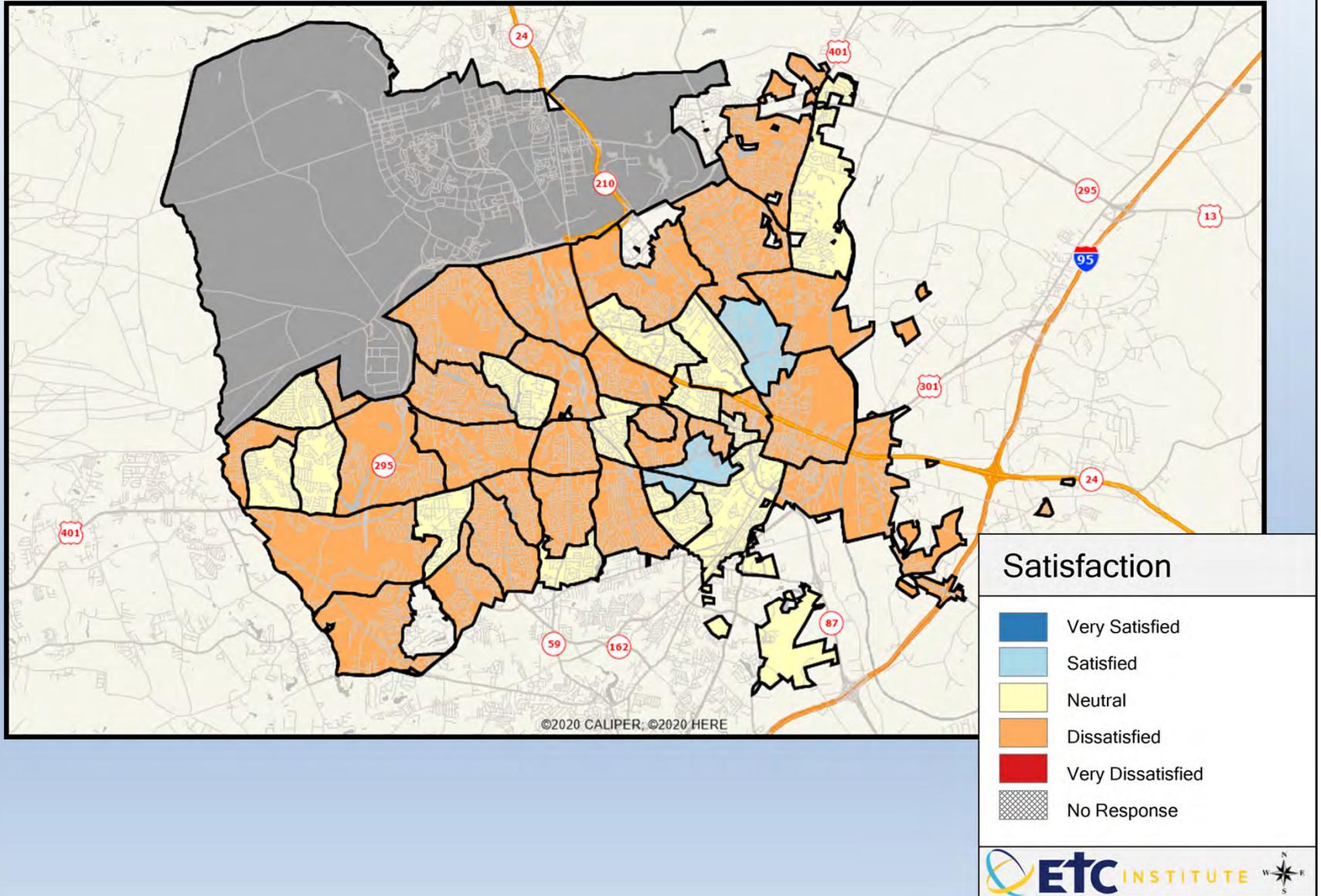
Q10-4. Ease of biking on City trails and paths



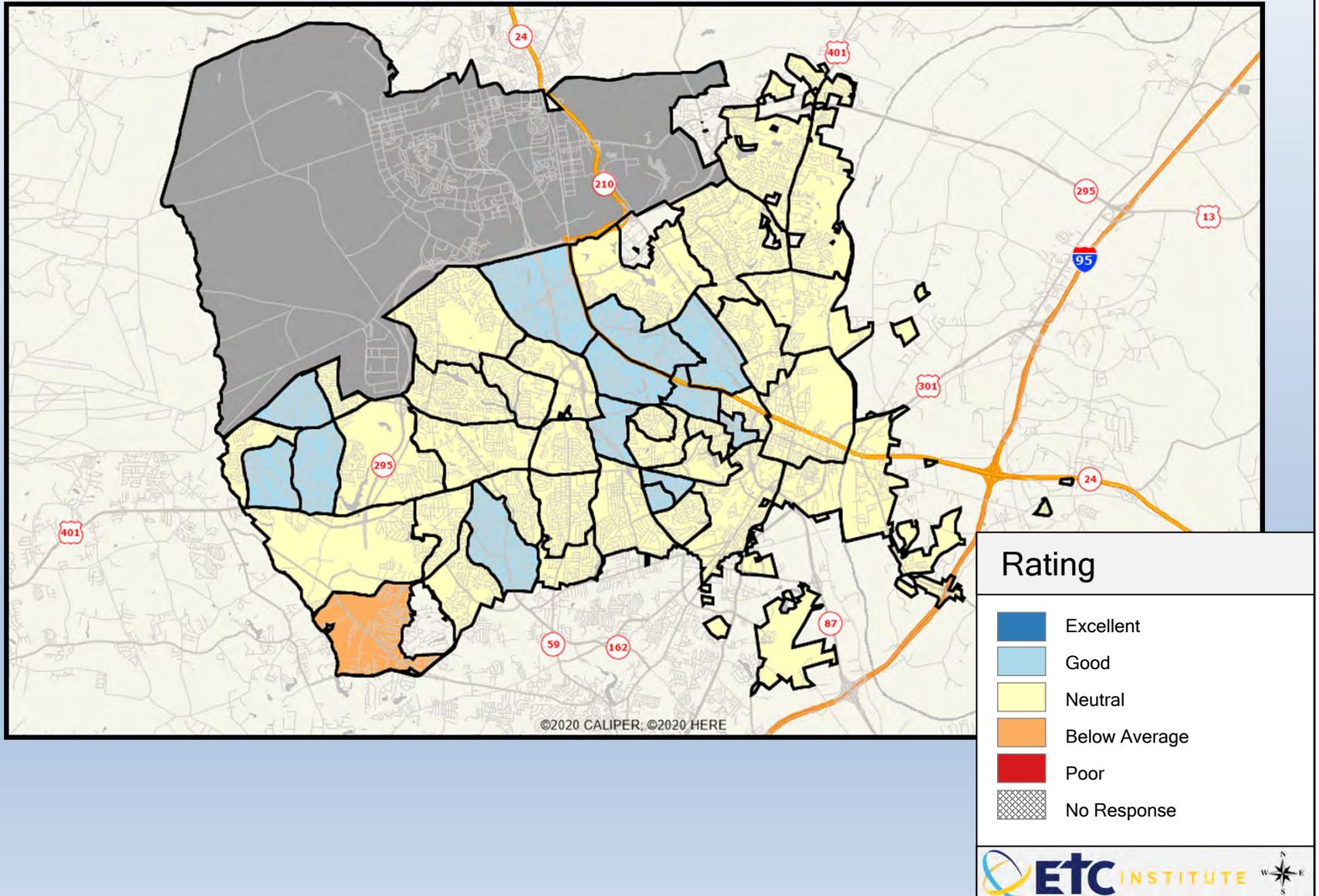
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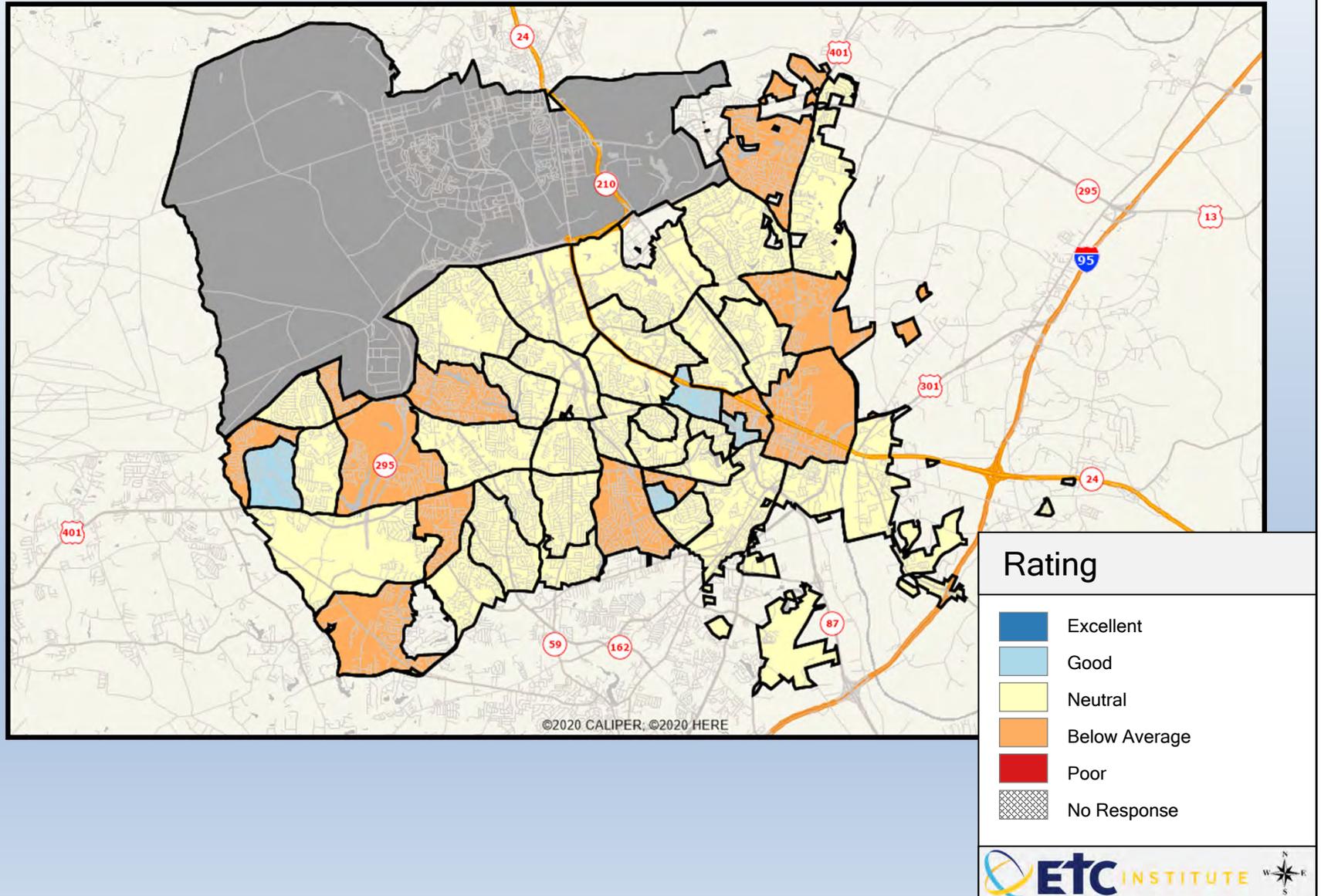
Q10-6. Overall traffic safety



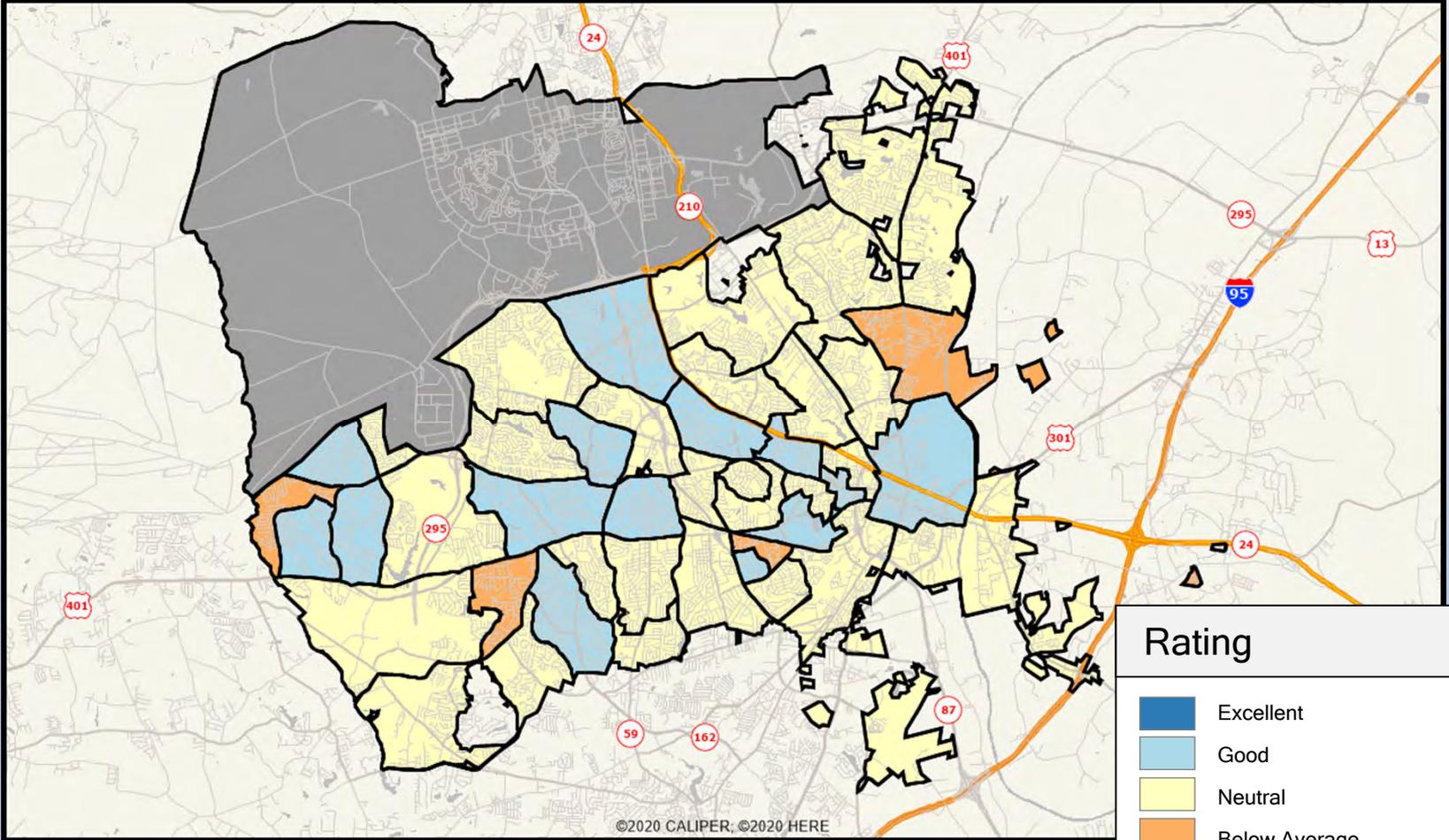
Q12-1. As a place to live



Q12-2. As a place to raise children



Q12-3. As a place to work

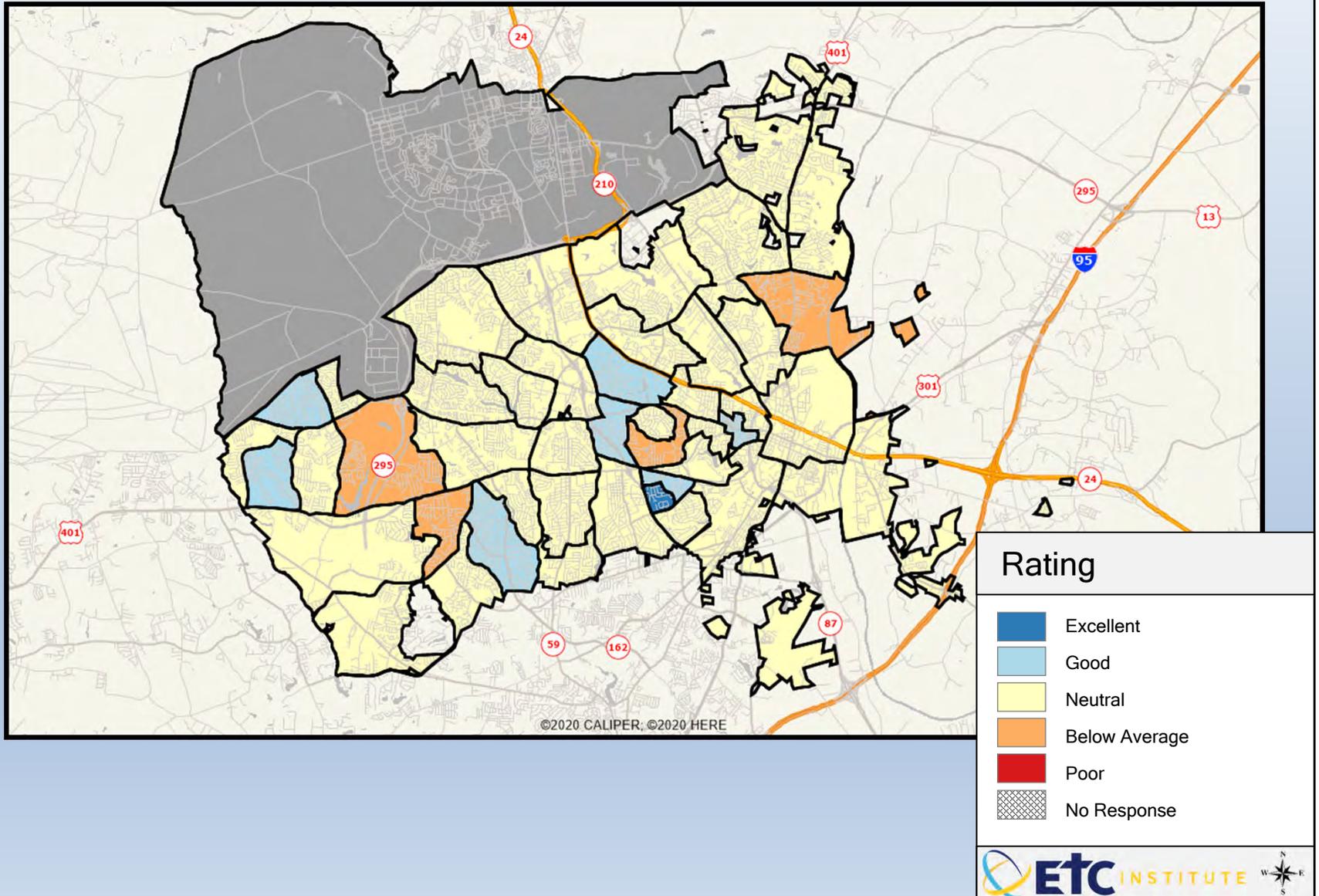


Rating

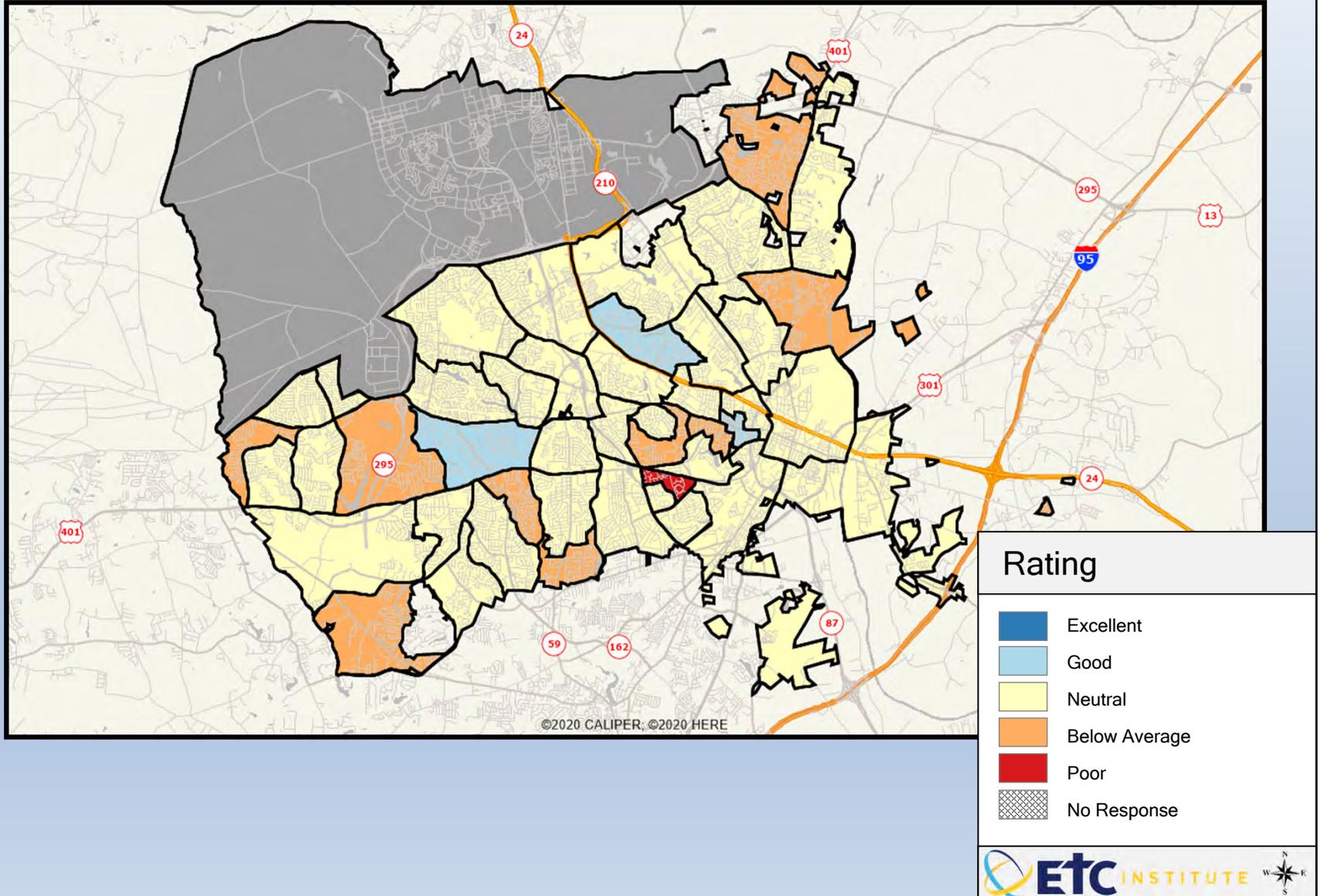
- Excellent
- Good
- Neutral
- Below Average
- Poor
- No Response

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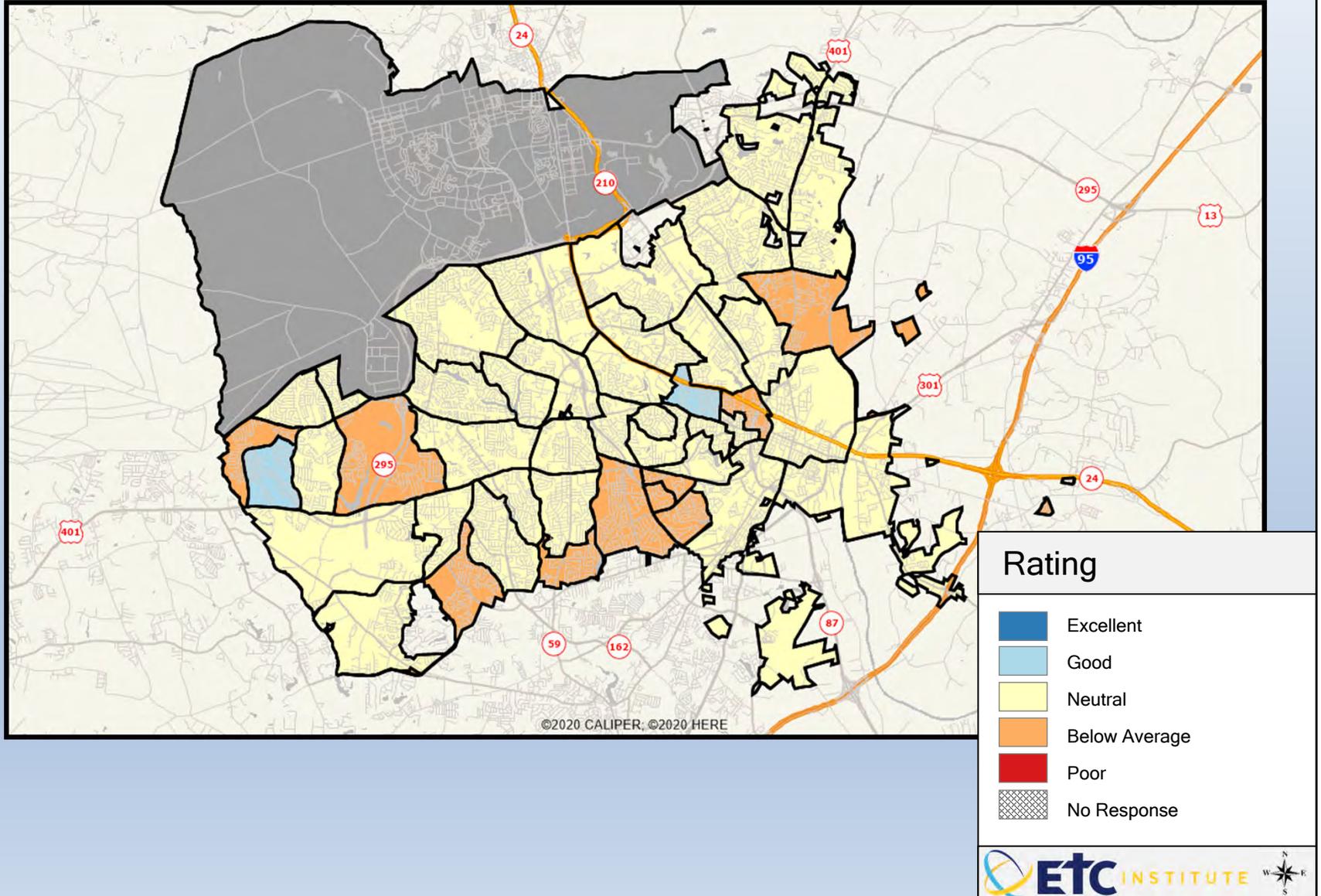
Q12-4. As a place to retire



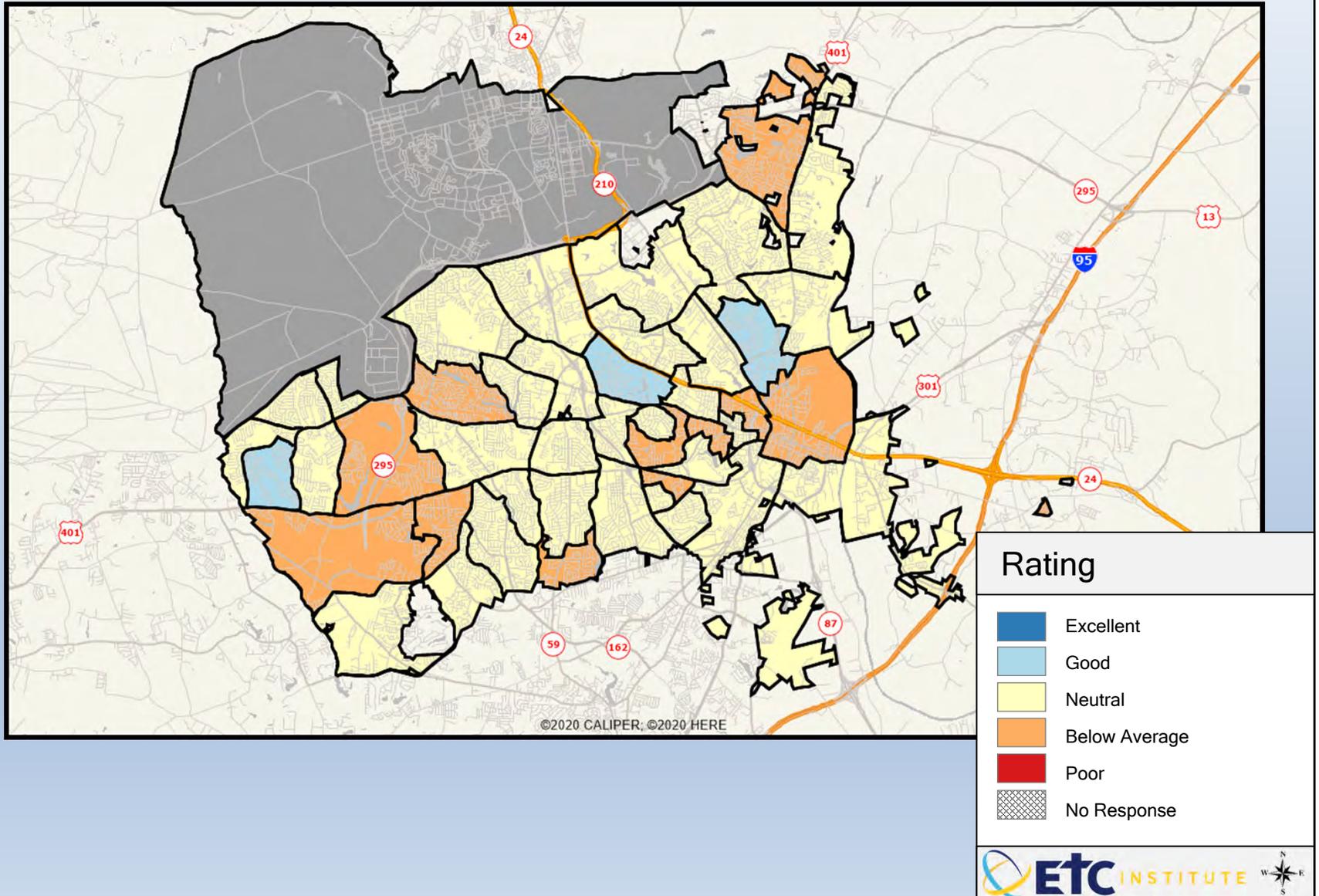
Q12-5. As a place to visit



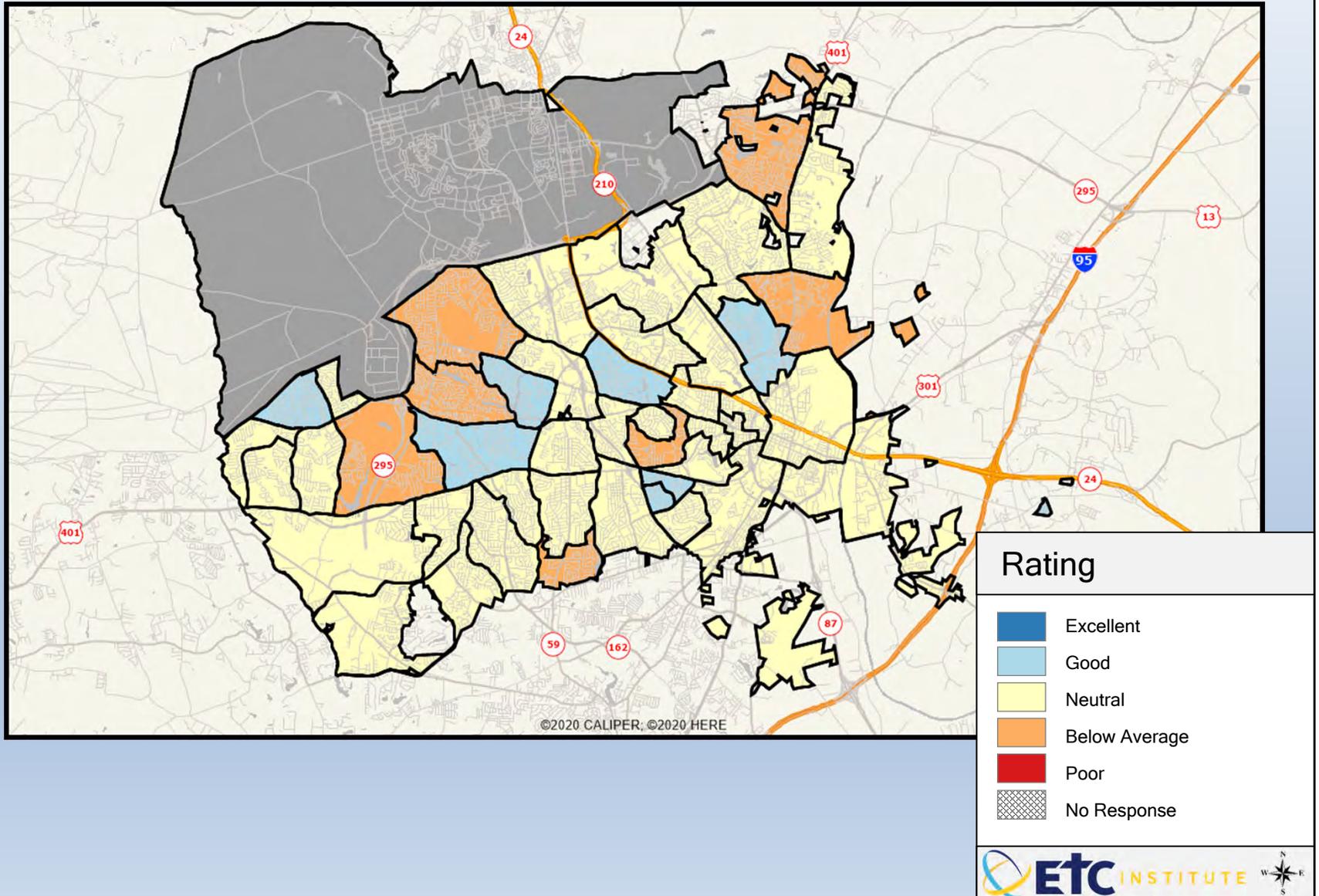
Q12-6. As a place to recreate



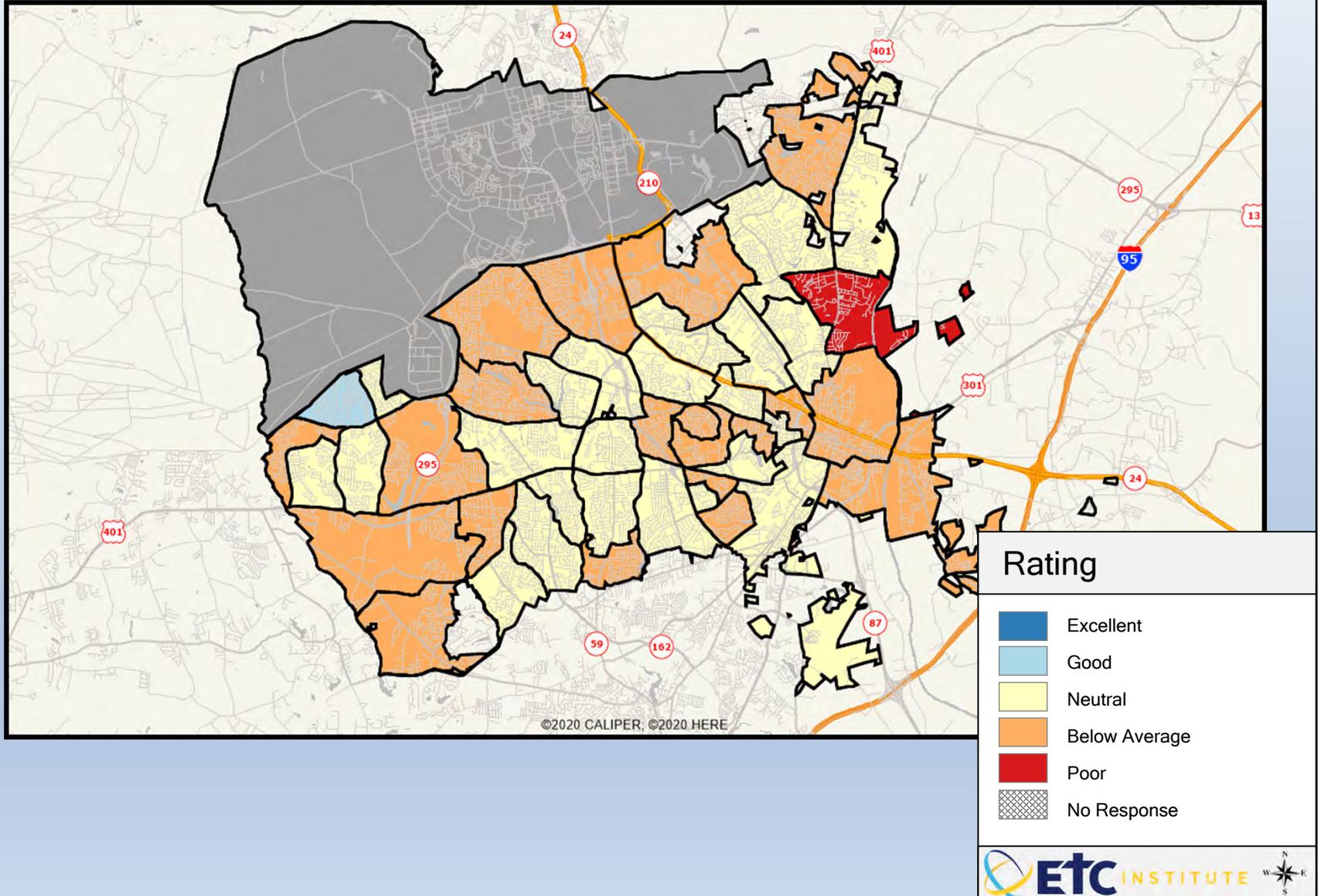
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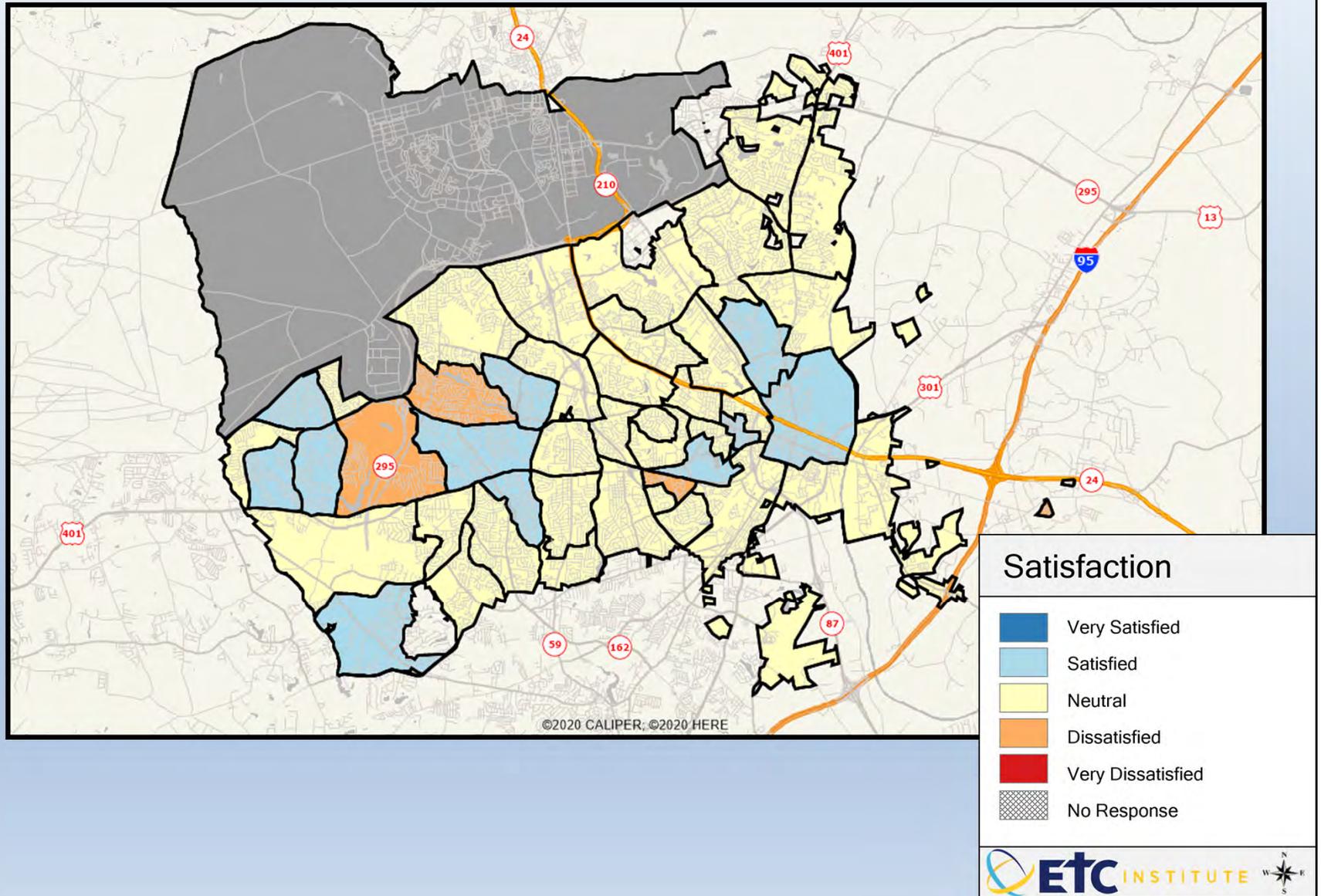
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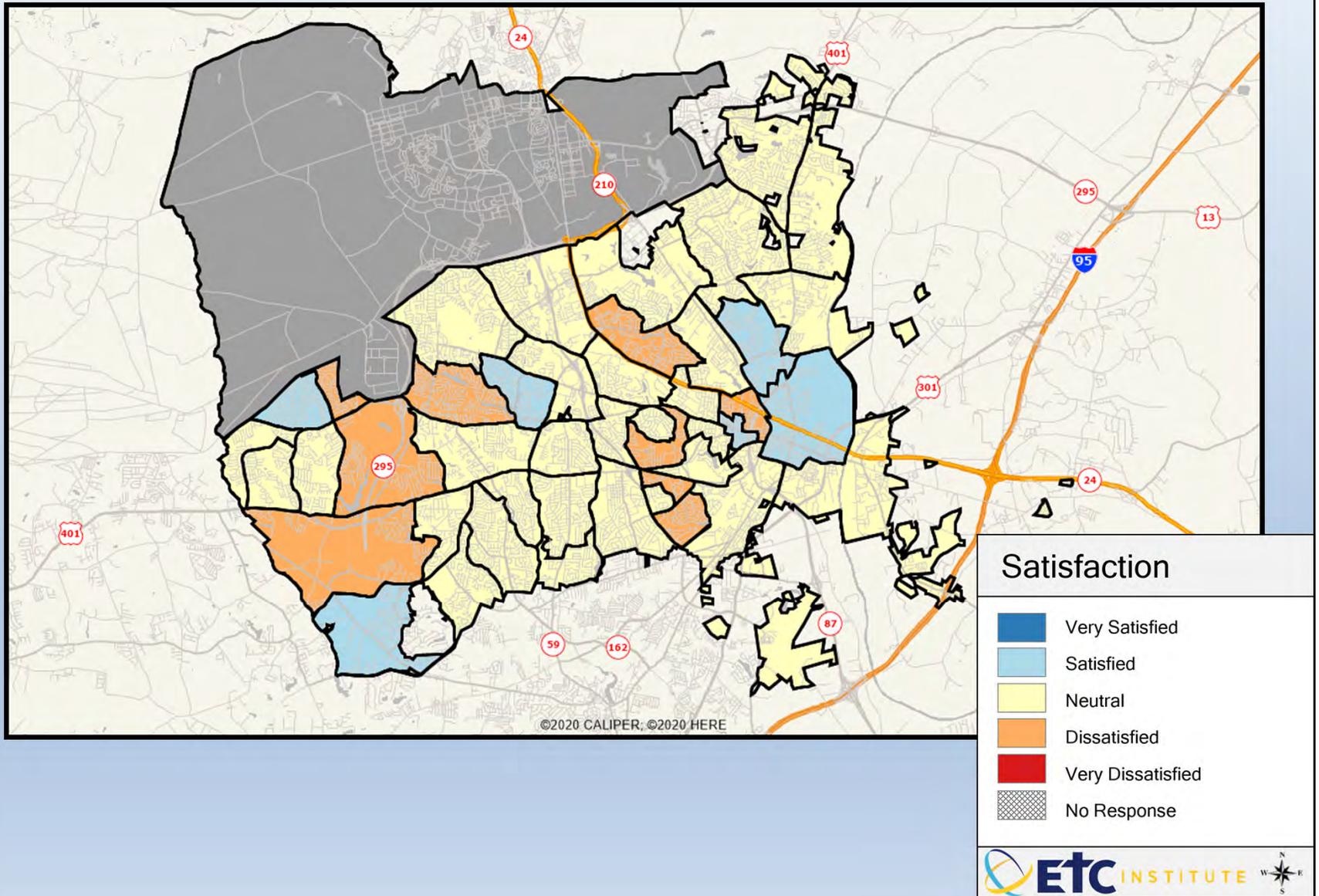
Q12-9. As an innovative city



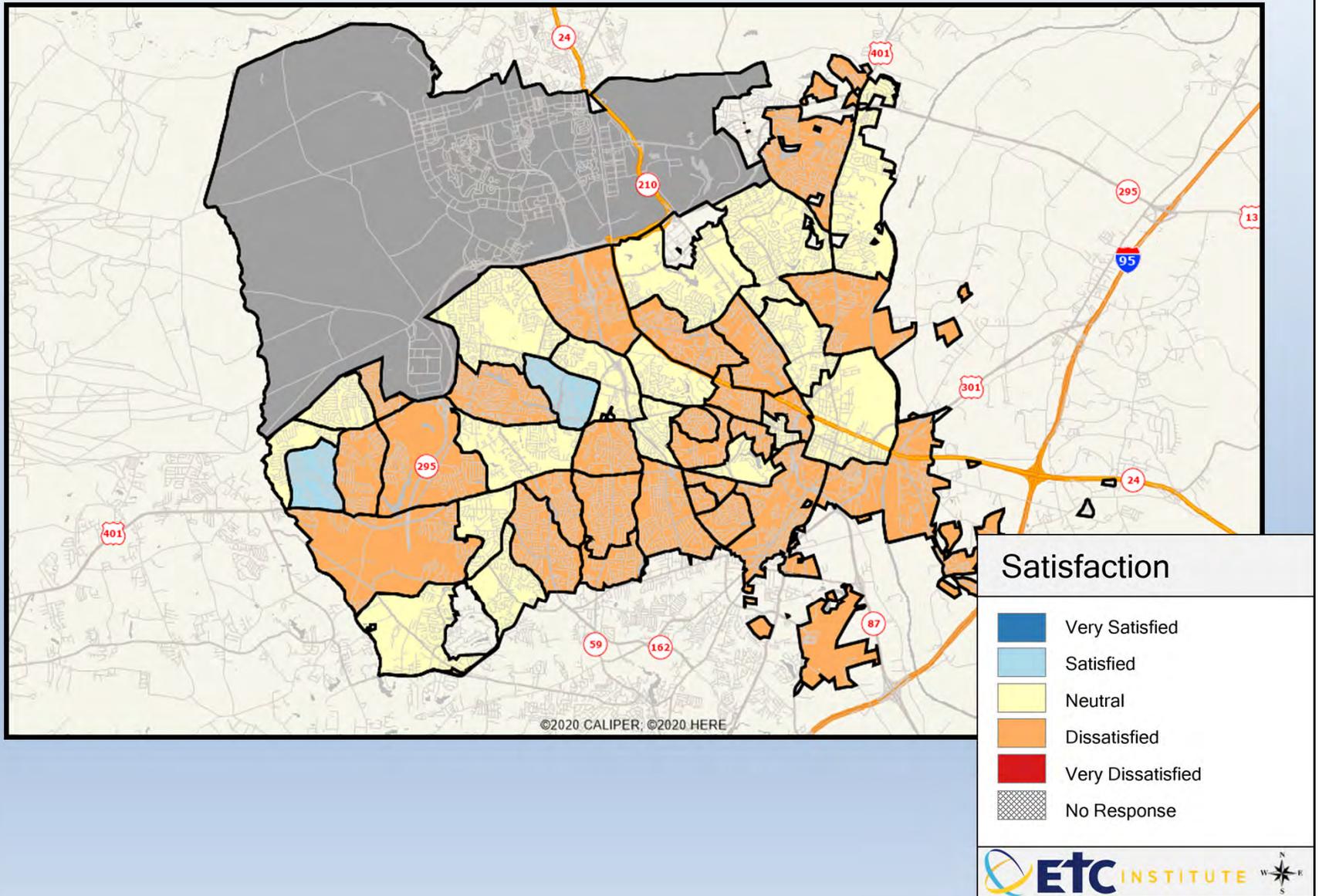
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Q13-2. City efforts to keep you informed about local issues



Q13-3. Level of public involvement in local decisions



Q13-4. Usefulness of information available on the city's website

